



COVID-19: Response & Recovery Update

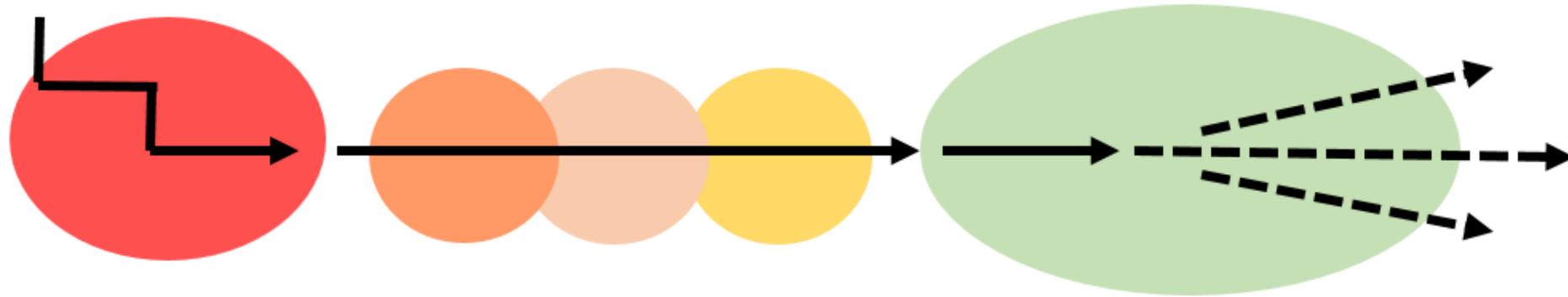
June 15, 2020

Overview: Phases of Crisis

Triage During Crisis
March – May 2020

Surviving the Pandemic
May - Fall 2020 - Spring 2021

Preparing for the Next Reality
2021 -->



(1) Initial crisis and immediate triage response by Caltrain

(2) Extended period where both ridership and operations remain deeply impacted. Social distancing requirements or other types of public health restrictions remain in place as pandemic is ongoing and a return to shelter in place remains possible. Caltrain may need to adjust its service multiple times based on public health requirements, changes to demand or financial constraints

(3) Long term resolution of pandemic through vaccines, treatment or other permanent public health approaches. Path ahead for transit clarifies (not necessarily a return to 'normal'). Many possible scenarios and interacting variables mean Caltrain must consider a range of potential futures and outcomes as the railroad reconciles existing projects and plans with an emerging reality

Near Term Outlook - Overview

	<i>FY2020</i> June	<i>FY2021</i> July - September	Fall 2020	Early 2021 →
<i>Service Offering</i>		Initial Re-opening service (42 -> 70 weekday trains)	Early fall refinement of service based on further planning and observed demand	Further revision based on observed demand. Highly contingent agency financial status
<i>Operating Funding</i>		Minimal revenues from fares and parking. Member funds assumed to remain constant – substantial reliance on CARES act funds (tranches 1 and 2) to fill operating funding gap		CARES Act funding likely exhausted- significant uncertainties about other sources
<i>Operating Costs</i>		Some cost reductions but operating costs substantially unchanged from 92 train base due to CARES Act guidance to retain employment levels		Potential for more significant cost reductions based on agency funding status

Financial Outlook

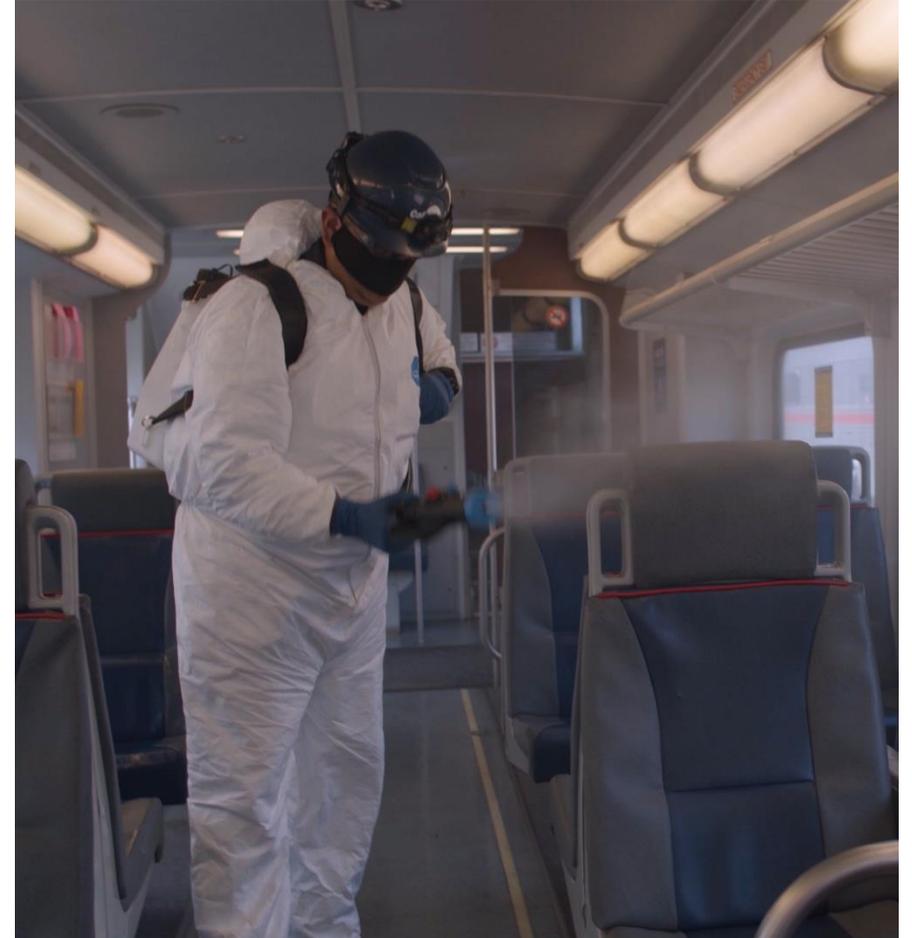
- CARES funding (Tranche 1) will likely carry Caltrain through September 2020
- The expressed intent of CARES to avoid significant furloughs and lay-offs means that operating costs during this period will have only a loose relationship to service levels and ability to significantly reduce costs is limited
- Key factors that will determine exact amount of time that Caltrain can operate in this mode:
 - **Amount of “Tranche 2” CARES act funding received (allocation under discussion w/ Blue Ribbon Task Force)**
 - Rate at which ridership returns (impacting ticket sales and parking revenues)
 - Corporate GoPass Program participation
 - Ability of railroad to implement non-labor cost savings
 - Member contributions
- Above factors will influence timing but are unlikely to change fundamental financial outcome - Caltrain will need a significant new source of funding sometime in fall of 2020 through 2021
- Caltrain needs, with the current variables, approximately \$8m per month to continue service

Service – Initial Re-Opening

- Initial “re-opening” service expansion from 42 to 70 trains per weekday launched June 15
 - Maintains current hourly local service but adds in skip stop trains during peak hours
 - Results in effective 30 minute or better frequency at most stations during weekday peaks and provides option for faster travel times
 - Saturday and Sunday service will remain the same
- Key Objectives
 - Designed to balance train loads and provide additional capacity to ensure space for social distancing at all times
 - Ensures full coverage of all regularly served stations and origin-destination pairs
 - Provides increased frequencies and better travel times for passengers
 - Better management of connection to BART at Millbrae
 - Allows for ongoing strategic support of construction projects

Service – Initial Re-Opening

- Maintain social-distancing and other safety/hygiene requirements
 - Crews on board and extra employees in field (at key locations) to support social distancing
 - Properly stocked up bathrooms on all revenue trains
 - Emphasized cleaning and CDC-compliant disinfection
- Monitor situation constantly and make adjustments in timely manner
 - Extra employees to be deployed at key locations
 - Interim service adjustments based on timely updates from the field and other data available
 - Extra trains and crews to be staged at key locations for extra service when needed



Recovery Planning & Next Steps

- Caltrain Business Plan to temporarily pause and pivot
- Resources, analysis and outreach structures to be adapted and repurposed toward recovery planning
- Comprehensive approach creates opportunities for consideration and input from Board and stakeholders and can be undertaken in dialog with regional efforts (Blue Ribbon Task Force)
- Multiple updates and potential actions anticipated to come to Board over next several months, including;
 - Ongoing reports on service utilization and trends
 - Development of an Equity, Connectivity, Recovery & Growth Strategy
 - Development of service planning framework and options for fall 2020 service revision
 - Further financial planning and projections
 - Mid- and long term scenario planning work