

San Mateo County Sheriff's Office Transit Police Bureau

Bicycle Theft Statistics & Prevention

Presented:
January 16, 2018

Caltrain





OUR MISSION

“ The **San Mateo County Sheriff's Office** provides law enforcement services to Caltrain and SamTrans. Our mission is protect life and property and preserve the public peace. The safety and security of passengers and the general public who come in contact with the transit system are our foremost priorities. Our core values align with the Transit District's mission to supply the public with a high-quality, safe and efficient transportation system that should enhance quality of life by increasing access and mobility, reducing congestion, improving the environment and promoting economic vitality.



Facts about Bicycle Statistics



The San Mateo County Transit Police Bureau reports bicycle thefts on a monthly bases on Caltrain's Safety and Security reports

Reports can be located here:

http://www.caltrain.com/riderinfo/safety_security/Safety_and_Security_Report.html

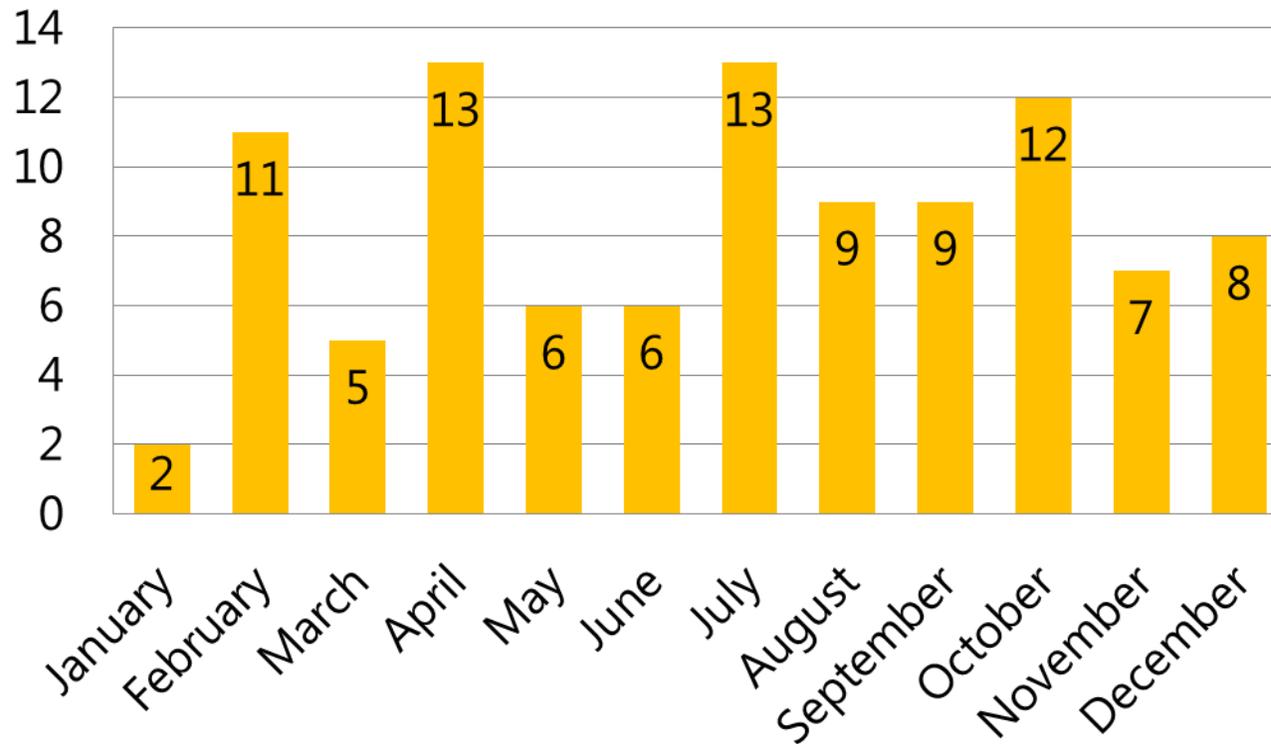




Bicycle Thefts 2017



Number of Bike Thefts



■ Number of Bike Thefts





Bicycle Thefts 2017



- Approximately 6,000 bikes onboard daily
- 101 reported bike thefts in 2017
- Average bike thefts in 2017 = 8 per month
- Only 1 bike theft was reported as being onboard Caltrain (April 2017)
- 2 Arrests were made



Preventative Measures



Know Your Bike Info.

- Record the bike's serial number, manufacturer, and model
- Take photos of the bike and note any unique identifying markings, aftermarket components in case of theft.
- Save the receipt for insurance purposes



Preventative Measures



Locks and Programs

- Rent a bike locker at a station.
- Participate in a Bikeshare program.
- Invest in a sturdy bike lock
- Lock your bike in a well-lit public area



Preventative Measures



Be Vigilant

- Be aware of your surroundings
- Get to know your fellow commuters and help keep an eye out for suspicious people or activities on the train



Preventative Measures



Call

Immediately report any suspicious people or activities on the train by calling

1.877.723.7245 (SAF-RAIL)



How to Report a Bike Theft



Reporting a Bike Theft



www.caltrain.com/lost



1.877.723.7245 (SAF-RAIL)



What Information is needed



Bicycle Descriptors

- Make
- Model
- Serial Number
- Identifying markers
- Value of the Bicycle
- Aftermarket Components

Time of Incident

- Time Frames
- Exact location where the bike was last seen

Specific Location

- Onboard Caltrain
 - Which stop?
 - Train #
- Bike Rack
 - Northbound or Southbound
- Specific Location of Bicycle Rack/Bike Locker
- Location at the station



- ***The more information provided, the better!***

Approach



1

New
Investigative
Approaches
using the latest
technology.

2

Analyzing trends
to effectively
deploy
resources.

3

Education for
Caltrain Patrons
with Bicycles.

