



March 6, 2018

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Caltrain Implements Bikes Board First System-Wide

On Monday, March 11, following the success of Caltrain's pilot program to make boarding faster and smoother for all riders, the agency is instituting a Bikes Board First procedure at all stations.

The new procedure allows riders with bicycles to board first onto the designated bike cars once exiting passengers have alighted. Riders without bikes are encouraged to board on non-bike cars to avoid having to wait. Caltrain ambassadors will be on site at various stations in the coming weeks during peak commute hours to facilitate implementation.

The initial pilot program began in April, 2018 on northbound platforms at three stations where boarding times often took well over one minute. During this first phase of the pilot, those times were decreased to within a desirable range with some trains shaving more than a minute from their boarding times. The pilot was then expanded to three additional stations in June, 2018. The Bikes Board First pilot was developed with input from the Caltrain [Bicycle Advisory Committee](#) (BAC) and bicycle advocacy groups.

"We are grateful to Caltrain's staff, riders and partners who helped make our pilot a success," said Caltrain Chief Operating Officer Michelle Bouchard. "Implementation of Bikes Board First at all stations will reduce delays and improve boarding for everyone."

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About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with limited commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad celebrated 150 years of continuous passenger service in 2014. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.

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