Receive Update on Caltrain Safety Performance



Community Advisory Committee
November 18, 2026
Agenda Item 9

Caltrain

Safety Performance Quarterly Overview

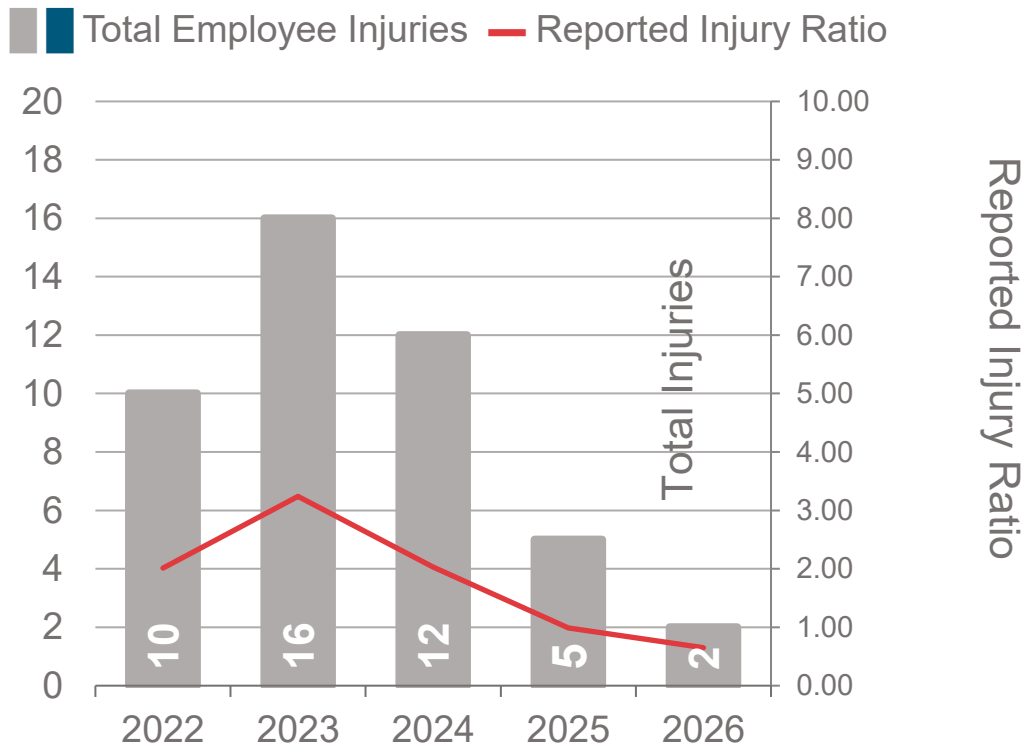
- ✓ Safety – First and Always is Caltrain's #1 Core Value
- ✓ Caltrain Safety Dashboard
- ✓ Security Calls for Service
- ✓ Caltrain Right of Way Safety Strategy Update

Injuries

Days Without a Reportable Injury as of 10/8/2026		
Department	Days Without Injury	Date of Last Injury
Dispatching	2325	5/21/2020
Operations	240	2/10/2026
Maintenance of Equipment	51	8/18/2026
Maintenance-of-Way	437	7/28/2025
Other (Clerks, CEMOF employees)	60	8/9/2026

Reportable Injuries

Employee Injuries, Reportable Injury Rate by Year*

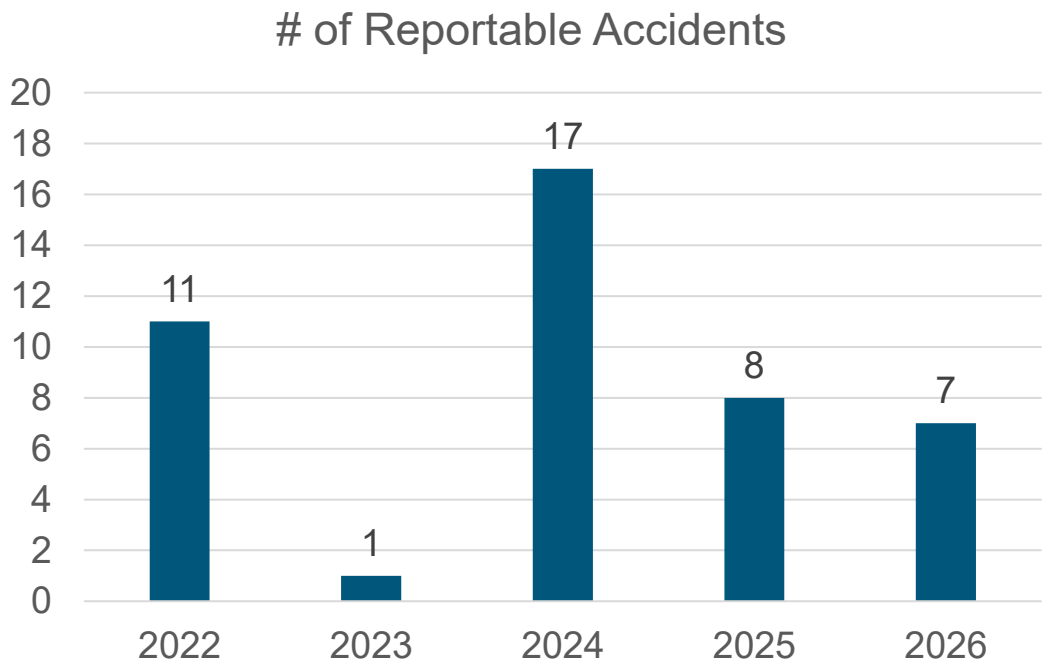


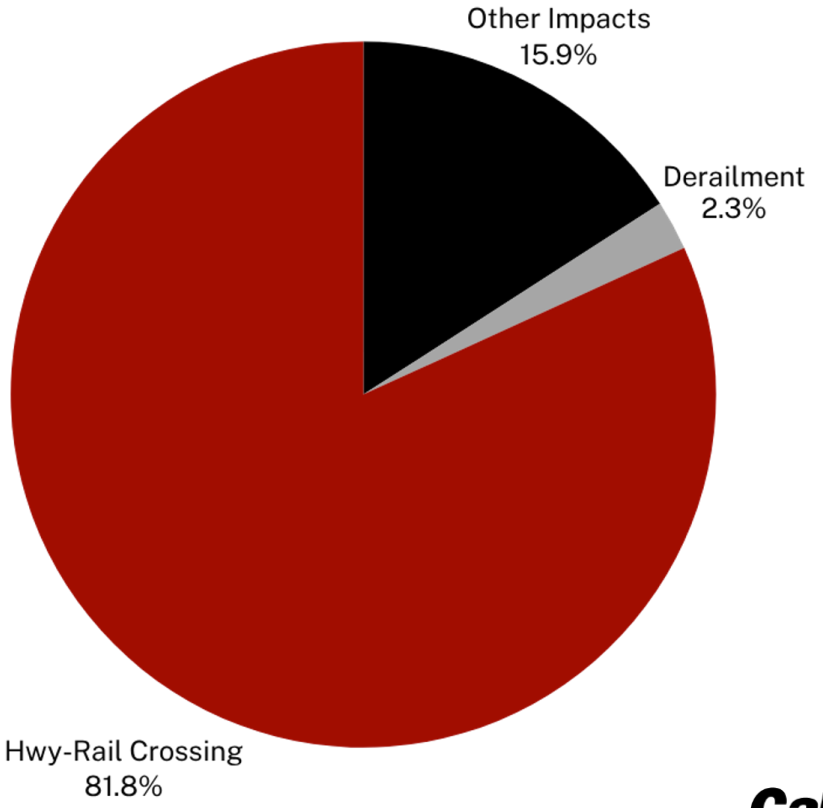
The national average RIR is 3.0 for our industry per the U.S. Bureau of Labor Statistics.

**as of 9/30/2026*

Reportable Accidents/Incidents

Reportable Rail Equipment Incidents*
YoY CY2022 – CY2026





*as of 9/30/2026

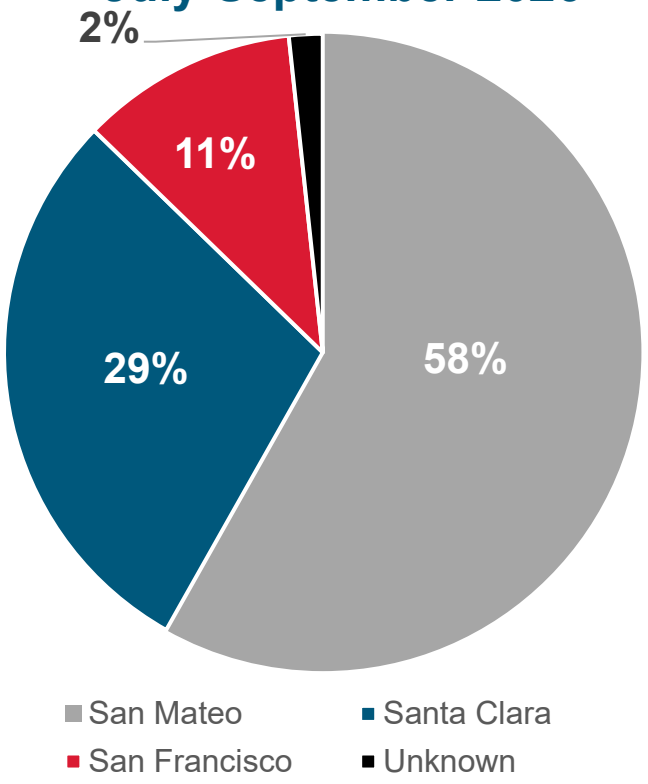
Employee Engagements

- **Summer Spike 2026:** 1,632 employee engagements as of August 2, with the campaign continuing through August 31
- **Operation Clear Track at Broadway (Sept. 22):** Transit Police and staff engaging drivers and pedestrians at the crossing
- **Safety Roadshows:**(Roadshow at San Francisco)
  - **6/24:** San Jose BCCF
  - **7/29:** Menlo Park
  - **10/29:** San Francisco

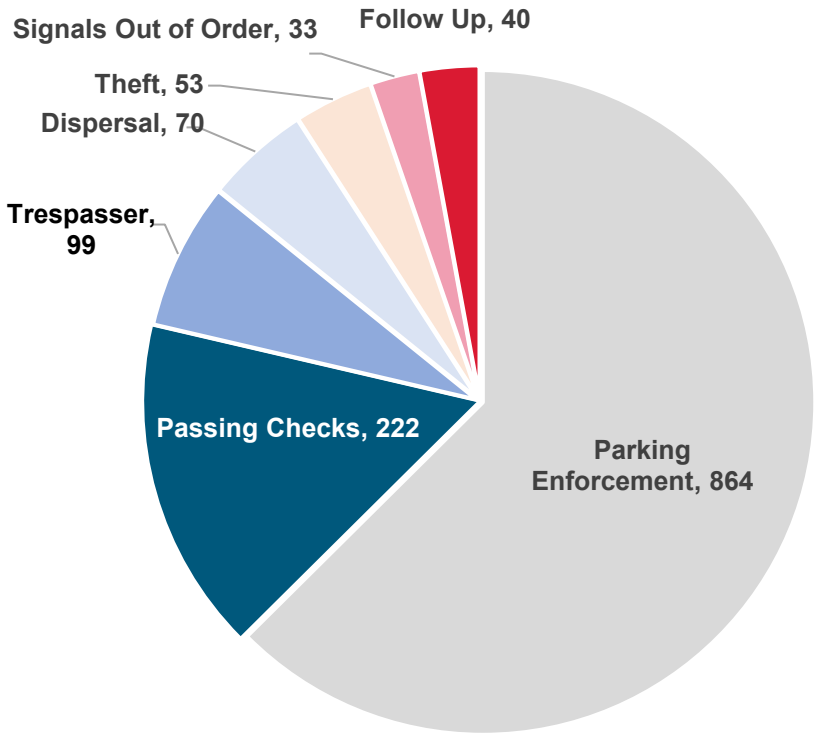


Transit Police Calls for Service

Calls for Service by County July-September 2026



Number of Calls by Category July-September 2026



July-September 2026 Service Call Data

Overall Average Response Time: **25:31**

Average Response Time for **Priority 1*: 4:30**

Average Response Time for **Priority 2**: 19:58**

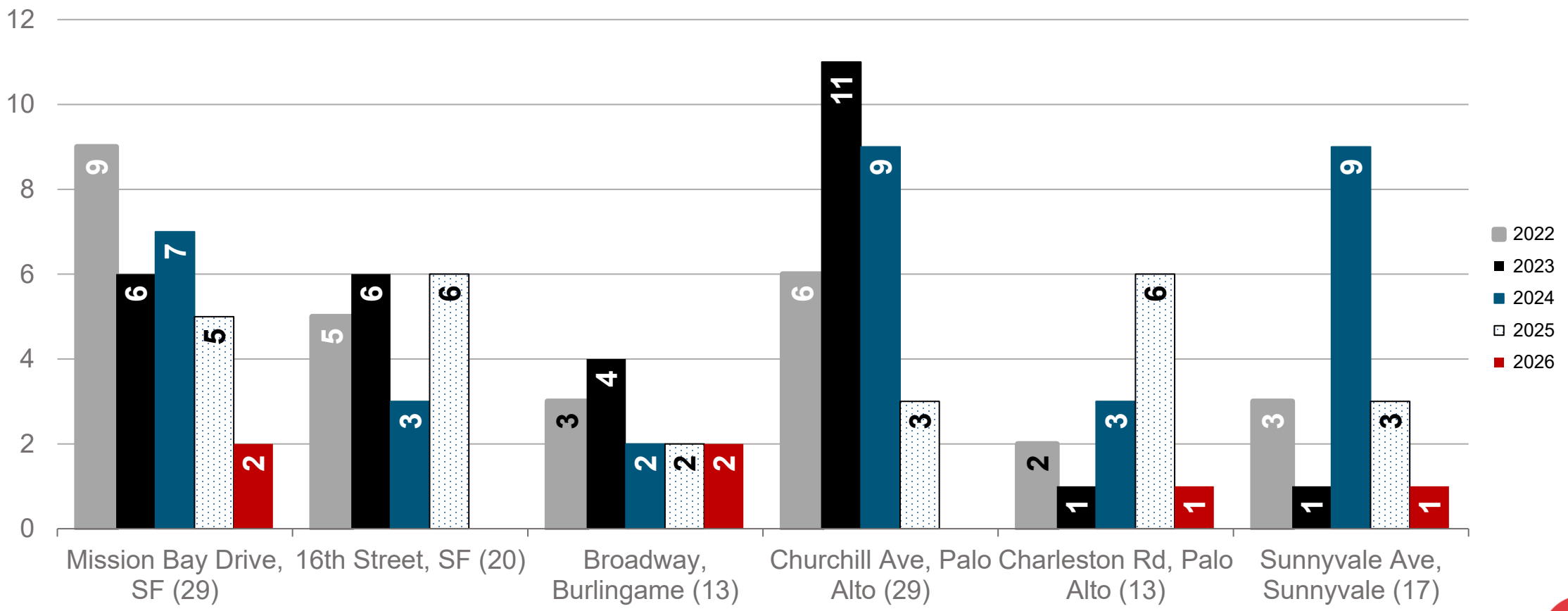
*Priority 1 Calls: *In Progress – Crimes Against Persons*

Priority 2 Calls: *Just Occurred – Crimes Against Persons/ In Progress – **Property Crimes*

Footnote 1: Total calls for service totaled 1,889 in July-September across 20 categories. The pie chart shows the top 7 categories representing 1381 calls or 73% of the total.

Footnote 2: There were no Priority 1 Calls in September.

Vehicle Track Incursions at Corridor Hotspots



*as of 9/30/2026

See Something, Say Something, Do Something

Do your part to keep the rails safe! **Call Transit Police at 1.877.SAF.RAIL (1.877.723.7245) immediately** to report any unsafe situation or suspicious activity, such as children playing near the tracks or people hanging out along the right of way.

Save the number in your cell phone for quick and easy access.



Questions and Feedback

