Receive Update on Caltrain Safety Performance and Right of Way Safety Strategy

FY27 Quarter 1



JPB TOPS Committee
November 18, 2026

Caltrain

Safety Performance Quarterly Overview

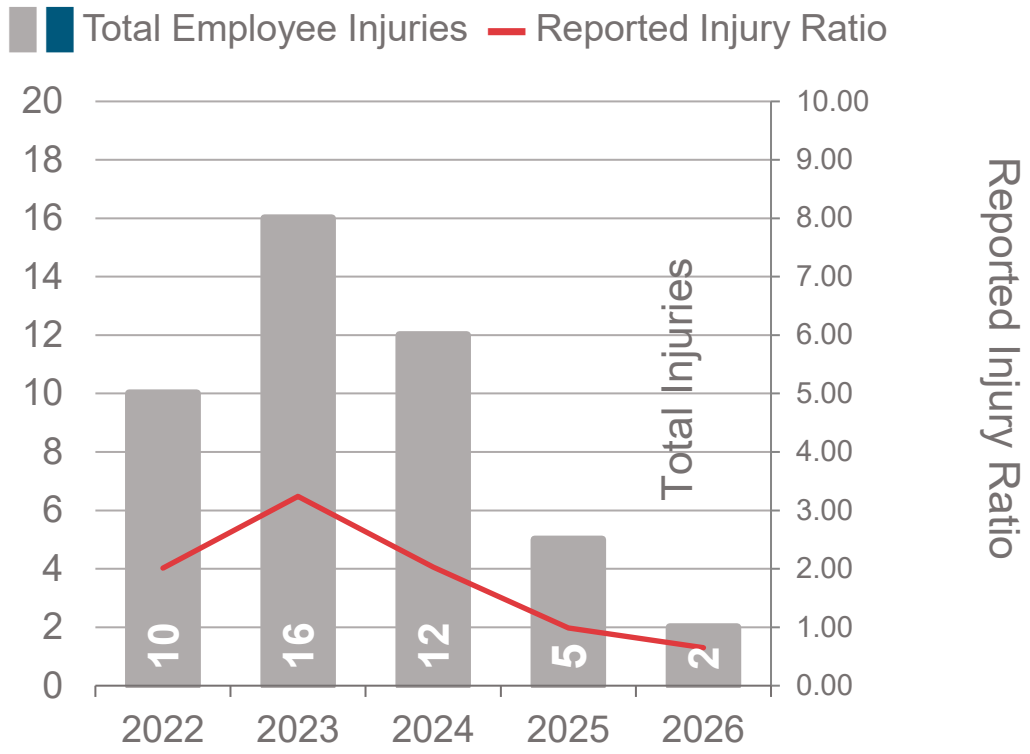
- ✓ Safety – First and Always is Caltrain's #1 Core Value
- ✓ Caltrain Safety Dashboard
- ✓ Security Calls for Service
- ✓ Caltrain Right of Way Safety Strategy Update

Injuries

Days Without a Reportable Injury as of 10/8/2026		
Department	Days Without Injury	Date of Last Injury
Dispatching	2325	5/21/2020
Operations	240	2/10/2026
Maintenance of Equipment	51	8/18/2026
Maintenance-of-Way	437	7/28/2025
Other (Clerks, CEMOF employees)	60	8/9/2026

Reportable Injuries

Employee Injuries, Reportable Injury Rate by Year*

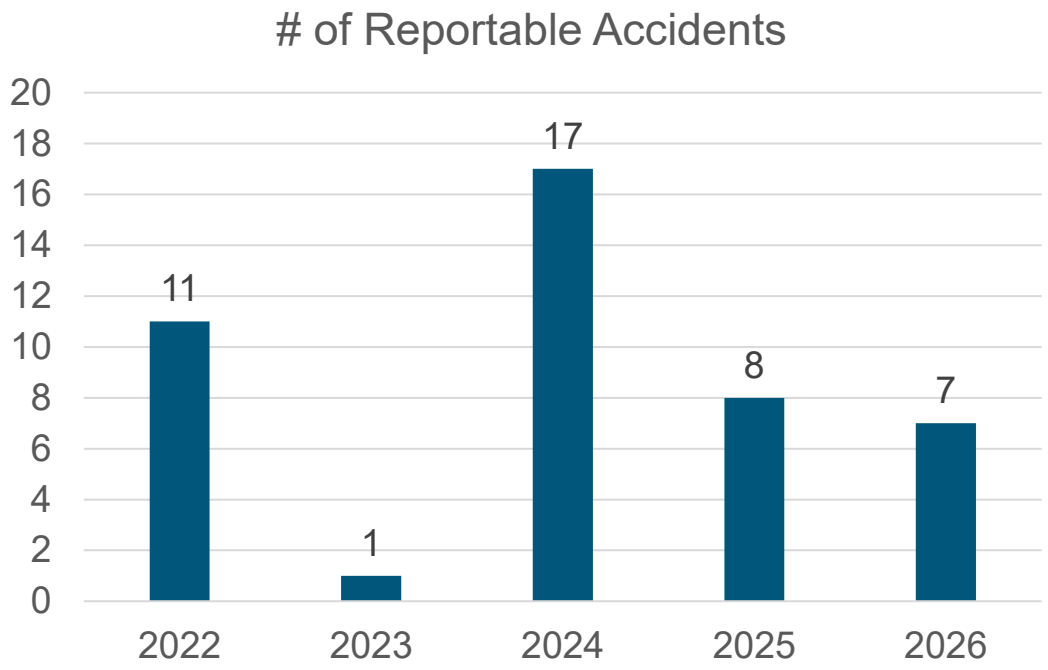


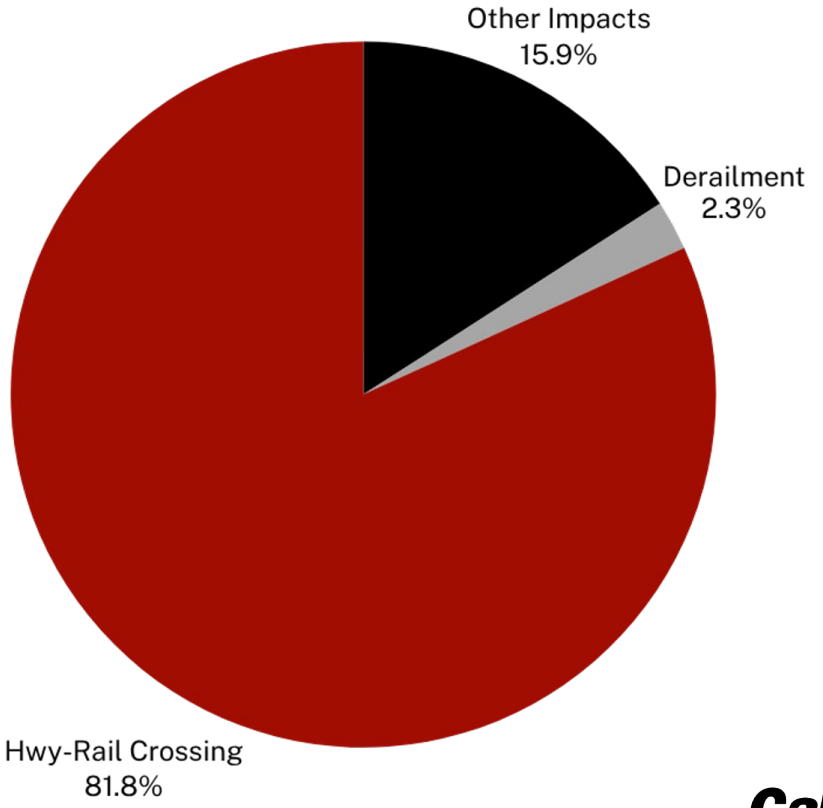
The national average RIR is 3.0 for our industry per the U.S. Bureau of Labor Statistics.

**as of 9/30/2026*

Reportable Accidents/Incidents

Reportable Rail Equipment Incidents*
YoY CY2022 – CY2026





*as of 9/30/2026

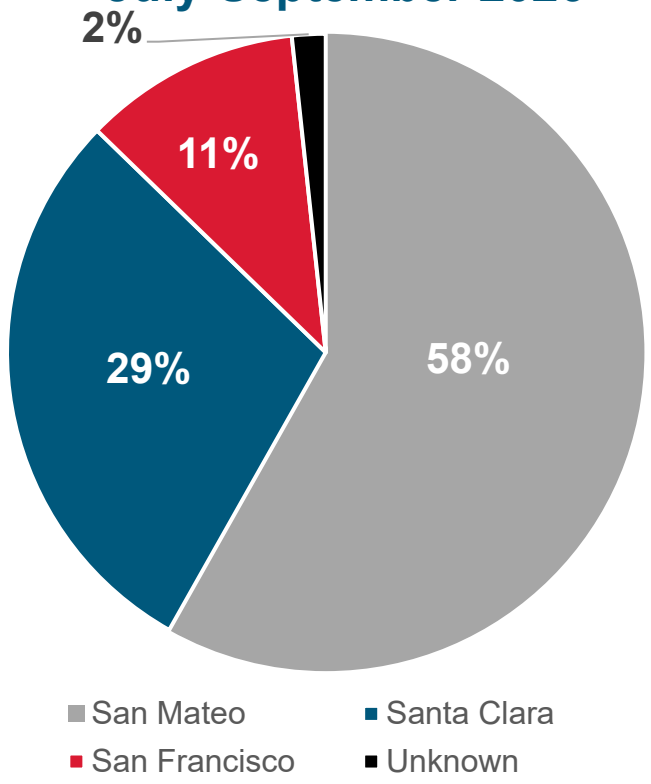
Employee Engagements

- **Summer Spike 2026:** 1,632 employee engagements as of August 2, with the campaign continuing through August 31
- **Operation Clear Track at Broadway (Sept. 22):** Transit Police and staff engaging drivers and pedestrians at the crossing
- **Safety Roadshows:**(Roadshow at San Francisco)
  - **6/24:** San Jose BCCF
  - **7/29:** Menlo Park
  - **10/29:** San Francisco

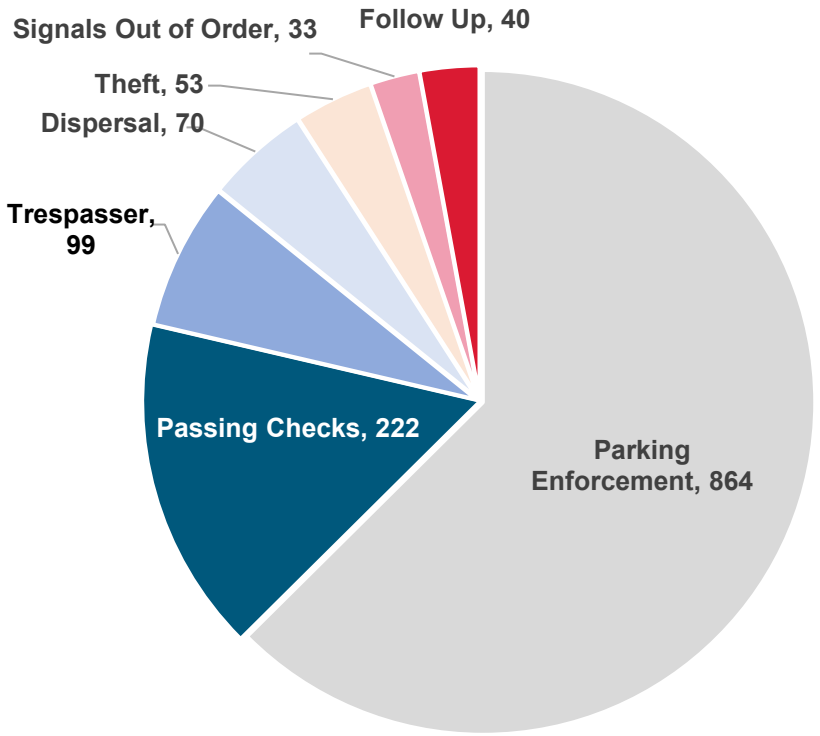


Transit Police Calls for Service

Calls for Service by County July-September 2026



Number of Calls by Category July-September 2026



July-September 2026 Service Call Data

Overall Average Response Time: **25:31**

Average Response Time for **Priority 1*: 4:30**

Average Response Time for **Priority 2**: 19:58**

*Priority 1 Calls: *In Progress – Crimes Against Persons*

Priority 2 Calls: *Just Occurred – Crimes Against Persons/ In Progress – **Property Crimes*

Footnote 1: Total calls for service totaled 1,889 in July-September across 20 categories. The pie chart shows the top 7 categories representing 1381 calls or 73% of the total.

Corridor-Wide Right-of-Way Safety Strategy (CROWS)

Adopted by the Board March 2026. A corridor wide approach organized around data-driven risk analysis and national best practices for trespass and suicide prevention.

1

Assess

Threat & Vulnerability Assessment and Grade Crossing Hazard Analysis underway

2

Enforce

Rail safety blitzes at high-risk crossings with Transit Police

3

Educate

Rail Safety Month, 988 messaging, and community partners

4

Engineer

Baseline at-grade crossing enhancements, fencing, and vegetation control

5

Standards

Grade Crossing Design Standards incorporating current best practices

CROWS: Hazard and Risk Assessments

- **Threat and Vulnerability Assessment (TVA):** site visits completed; report due Spring 2027
- **Grade Crossing Hazard Analysis:** draft report received and under review; final due end of 2026
- **What it drives:** ranked crossings for enhancement or closure, CCTV scope, and the next round of at-grade improvements

CROWS | 1 Assess | 2 Enforce | 3 Educate | 4 Engineer | 5 Standards

Enforcement Updates (High-Risk Crossings)

- **Operation Clear Track:** Sept. 22 rail safety blitz at the Broadway crossing in Burlingame with Transit Police and the Sheriff's Office
- **Transit Police calls for service:** 1,889 calls July–September; trespasser calls down to 99 from 131 last quarter
- **Next under CROWS:** recurring, data-driven blitzes at more high-risk crossings; crisis intervention and 988 referral training for officers



Caltrain Rail Safety Blitz; Broadway Ave., Burlingame

CROWS | 1 Assess | **2 Enforce** | 3 Educate | 4 Engineer | 5 Standards

Education Updates (External Safety Communication)

Partners:

- Felton Institute
- NAMI San Mateo County
- Palo Alto VA
- Operation Lifesaver California
- JED Foundation





Rail Safety Month Activities:

- September 2 (7 am -12 pm): Rail Safety Month Kick-off Event at San Jose Diridon
- September 10 (9 am -12 pm): Veterans and First Responders Event (Suicide Prevention) in Foster City
- September 22 (9 am - 10 am): Operation Clear Track (Rail Safety Rail Blitz) Broadway and Burlingame Crossing (Transit PD, Sheriffs Dept.)
- September 26 (1 pm - 5 pm): SamTrans 50th Celebration (Caltrain booth)
- September 29th (4 pm – 9 pm): Caltrain Safety and Quality Roadshow (San Francisco)

CROWS | 1 Assess | 2 Enforce | **3 Educate** | 4 Engineer | 5 Standards

Implementation on the Corridor

MEANS RESTRICTION

Fencing and Vegetation

- **35** fencing locations repaired this year
- **500 linear ft.** of fencing to be replaced starting mid-November
- **Vegetation control:** crossing sightlines, signal visibility, fire risk, and access control

AT-GRADE CROSSINGS

Baseline Safety Installations

41 grade crossings in program

- **Solar markers:** 14 of 41 complete
- **Delineators:** 8 of 41 complete
- **Striping refresh:** 5 of 41 complete
- **Completion:** Early 2027
- Dashboard now available online

DATA TO TECHNOLOGY

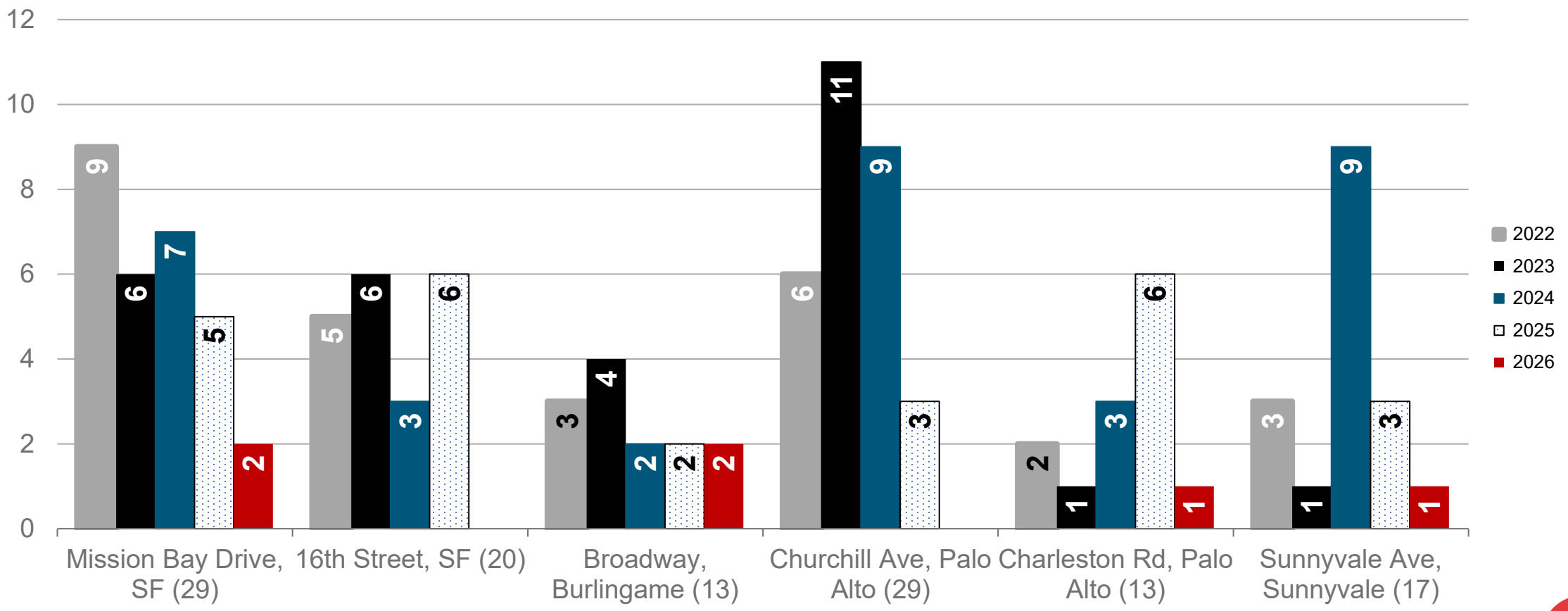
CCTV at High-Risk Crossings

- **Scope** built from TVA and Hazard Analysis findings
- **Toward a corridor-wide plan:** analytics, intrusion detection, and monitoring and response protocols
- Scope development underway for 2027

Next round of improvements will be prioritized using Section 130 grant funding and Hazard Analysis recommendations.

CROWS | 1 Assess | 2 Enforce | 3 Educate | **4 Engineer** | 5 Standards

Vehicle Track Incursions at Corridor Hotspots



*as of 9/30/2026

Next Steps

Target Date for Completion	Item
Dec 2026	Grade Crossing Hazard Assessment Report (HA)
Jan 2027	Baseline Safety Enhancement Program complete
Spring 2027	Threat & Vulnerability Assessment Report (TVA)
Mid-year 2027	CCTV project scope for high-risk crossings

See Something, Say Something, Do Something

Do your part to keep the rails safe! **Call Transit Police at 1.877.SAF.RAIL (1.877.723.7245)** **immediately** to report any unsafe situation or suspicious activity, such as children playing near the tracks or people hanging out along the right of way.

Save the number in your cell phone for quick and easy access.



Questions and Feedback

