



Scooter Onboard Update

Caltrain Bicycle Advisory Committee
January 16, 2020

First-Last Mile Modes Diversifying



Study: Scooters Close First-, Last-Mile Gaps

A DePaul University study, funded in part by Bird, showed promise when it comes to closing transit gaps and improving the lives of families without cars.



SOLVING FOR THE FIRST/LAST MILE: MICRO-MOBILITY LOOKS TO BRIDGE CITY TRANSPORTATION GAPS

Spring 2019 | Written by Kiley Jacques

"You can't deny that people are eager for different options, and that's why the transportation industry at large is such an interesting one to focus on right now—so much change is happening."



Has Public Transit Finally Found Its First Mile-Last Mile Partner In Micromobility?



Scooter Storage: Incorrect Examples



Scooters should not block aisle/walkway

Folded Scooter Storage: Correct Examples



Non-Folding Scooter Storage: Correct Example

Non-folding scooters:

- Tag & bungee scooter
- Park parallel to bikes
- Follow [bike car rules](#)



Onboard Scooter: Rules & Guidelines

- Types of Scooters
 - Electric or manually operated scooters are permitted on Caltrain.
 - Fuel-powered scooters are prohibited.
- Onboard Scooter Storage
 - Folded scooter: can accompany a person to a seat in any part of the train if the folded/stored scooter is small enough to fit between the legs of a seated customer or in the luggage car.
 - Non-folding scooter: The appropriate location is in the bike car
- Scooters are subject to all [bike rules](#) and policies.

Customer Communication

- Update customer service center
- Social Media
- Onboard take-one
- Website:
 - Incorporate scooter information into website
 - Suggested URL www.caltrain.com/scooter
- Update to bike car decal (“stack bike” > “stack”)