Report of the Executive Director

JPB Board Meeting
November 5, 2026



Gratitude



Safety

September: Transit PD Activity

- Conducted 52 hrs. high visibility patrols riding trains, 291 hrs. For Giants games
- Copper theft mitigation remains active

Engagement & Partnerships

- Safety and Quality Roadshow SF Oct 29

Reportable Injury Trends



On Time Performance and Ridership

On Time Performance

94.0%* October (*preliminary data as of 11/1)

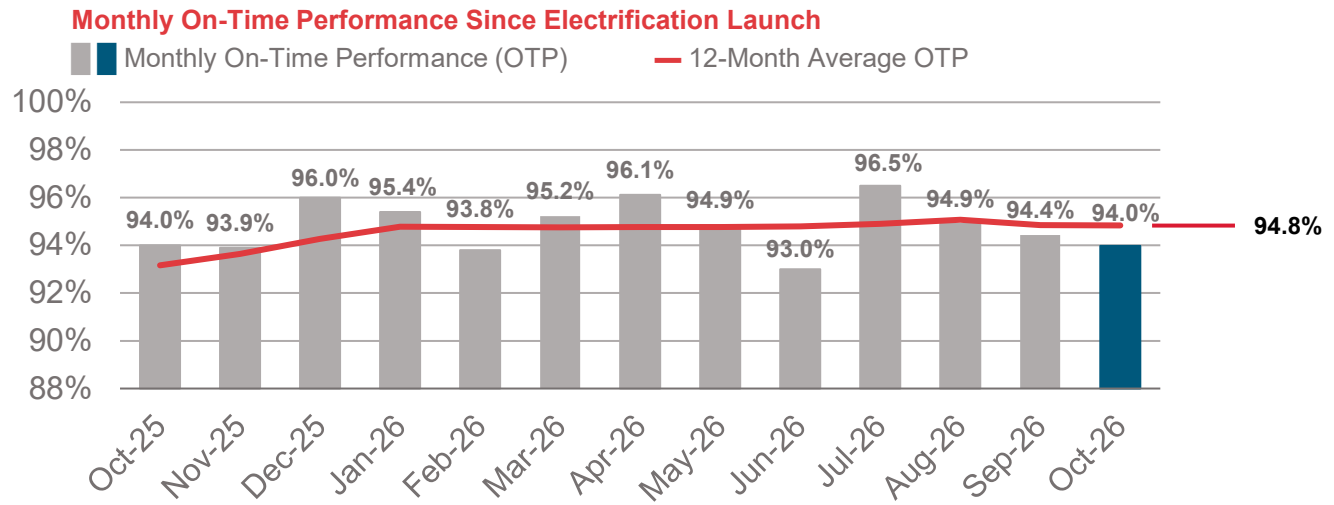
- 94.8% 12-mo Average

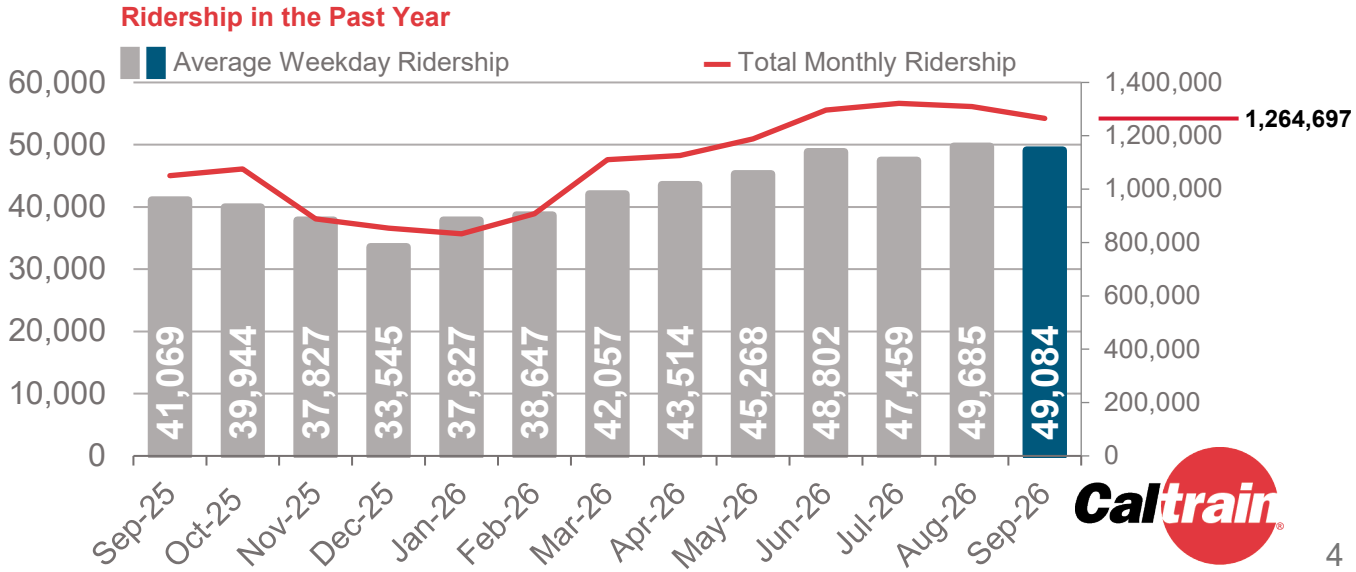
Ridership

- Monthly +20.4% vs September 2025
- Weekday +19.5% vs September 2025
- Weekend +22.3% vs September 2025

Compared to 2019

- 79.8% (67.8% weekday, 188.3% weekend)





MTC Clipper Next Generation Update

Major Outstanding Issues for Caltrain

Fare Inspection Devices (FIMPS)

- Current performance prevents reliable fare enforcement
- Clipper and Open payment inspections continue generate errors
- Devices upgraded to version 15
- Version 18 was piloted on 10 devices in October, issues remain with inspection that plan to be addressed in Version 19. Cubic to provide a timeline for next version this month.

Financial Settlement

- Discrepancies Clipper financial settlement have been largely addressed
- Staff is working with MTC and Cubic for remaining issues including payment to Caltrain

Special Events (October)

Event	Date	Location	Ridership Info
Fleet Week	2 days	San Francisco	10,203 avg riders per day, 89.1% increase vs 2025
GS Valkyries	7 games^	SF (Chase Center)	1,693 avg riders per game, no games in Oct 2025
Warriors	5 games	SF (Chase Center)	1,944 avg riders per game, 119.9% increase vs Oct 2025
Bay FC	1 game	Santa Clara (PayPal Park)	497 riders, not counted in 2025
Sharks	7 games	SJ (SAP Center)	554 avg riders per game, 49.3% increase vs Oct 2025
49ers Football	2 games	Mountain View (Levi's)	1,633 avg riders per game, 60.4% increase vs Oct 2025
Stanford Football	2 games	Palo Alto (Stanford)	2,221 avg riders per game, 500.4% increase vs Oct 2025
Bruno Mars Concert	2 days	Mountain View (Levi's)	1,219 avg riders per concert

* Extra train service provided
^ Includes Playoff

Special Events

Celebrating AB 2308

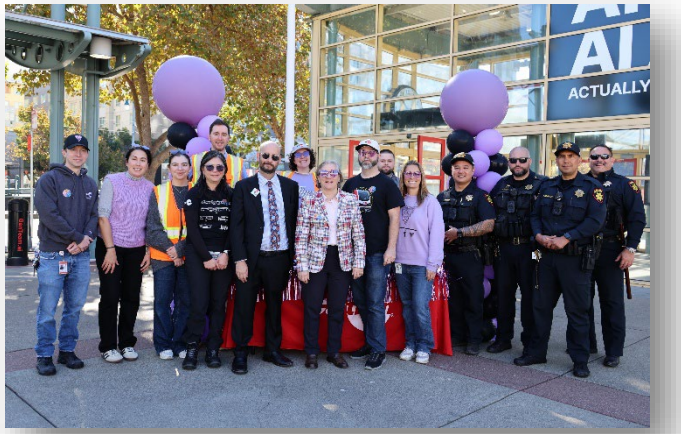


Halloween Costumes Onboard





Valkyries Parade at 4th & King





Guadalupe River Bridge Construction Complete!



Remaining Work

- Site restoration
- Habitat Plantings
- Demobilization
- Offsite Mitigation at Hick's Creek

San Francisquito Creek Bank Stabilization Complete



- In-stream work completed ahead of schedule
- Stabilization of bank below bridge was critical prior to expected record El Niño season
- Work Included:
  - Temporary creek diversion and shoring
  - Creek bank excavation and grading
  - Installation of vegetated boulder barriers
  - Construction of vegetated soil-wraps
  - Riparian habitat restoration through invasive vegetation removal and native plantings

Federal Awards for the Caltrain Corridor



- **Broadway Grade Separation (Burlingame):**
  - $90M FRA RCE construction grant
- **Mary Ave Grade Separation (Sunnyvale):**
  - $15.5M FRA RCE design grant.
- **22nd St Station ADA (San Francisco):**
  - $14.15M FTA ASAP construction grant.

Near Term Safety Enhancement Projects

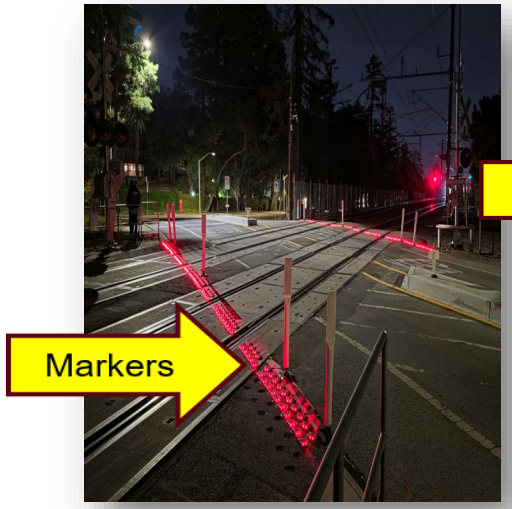
Program Progress

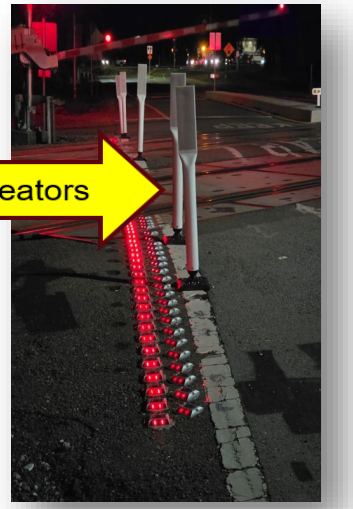
41
Grade Crossings
Total in Program

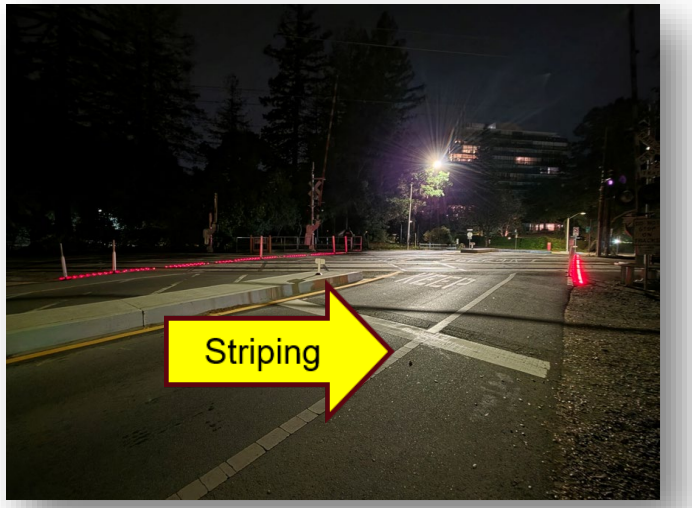
Installation Progress

Solar Markers	Delineators	Striping Refresh
34%	20%	12%
14 of 41 Complete	8 of 41 Complete	5 of 41 Complete

1
of 41 Crossings
All 3 Improvements Complete







Planned completion at all crossings by January 2027

Automatic Passenger Counters (APC)

- Installed APC application to all existing EMUs
- Verified APC data are transmitted to Wayside
- Next Steps:
  - Verify Firewall Configuration
  - Validate Data Accuracy – Passenger Counts
  - Develop Dashboard

- Go Live in Production – By End of December 2026

APTA TRANSform Event in Chicago

- APTA Outstanding Transportation System Award
- Grand Prize AdWheel Award for “Driving is for Dodgers” Campaign
- Director Abe-Koga elected to APTA Board of Directors



FOR MORE INFORMATION

WWW.CALTRAIN.COM