

FY2026 Annual Ridership Report

**COMMUNITY ADVISORY COMMITTEE
SEPTEMBER 16, 2026
AGENDA ITEM 8**



Agenda

1. Background
2. Service and Fare Changes
3. Key Findings
4. Next Steps

Background

- Caltrain does not have fare gates or Automatic Passenger Counters (APC)
 - EMU-based APC system currently being tested and validated
- Caltrain historically conducted an annual passenger count, which was discontinued in 2020 due to cost and shifting travel patterns due to COVID-19 pandemic
- In Fiscal Year 2024, Caltrain began summarizing annual ridership from the monthly board-reported ridership
- Monthly ridership is estimated from the Caltrain Fare Media Sales Based Ridership Model, which uses ticket and pass sales data to estimate ridership by day and origin station

Service and Fare Changes

Service Changes

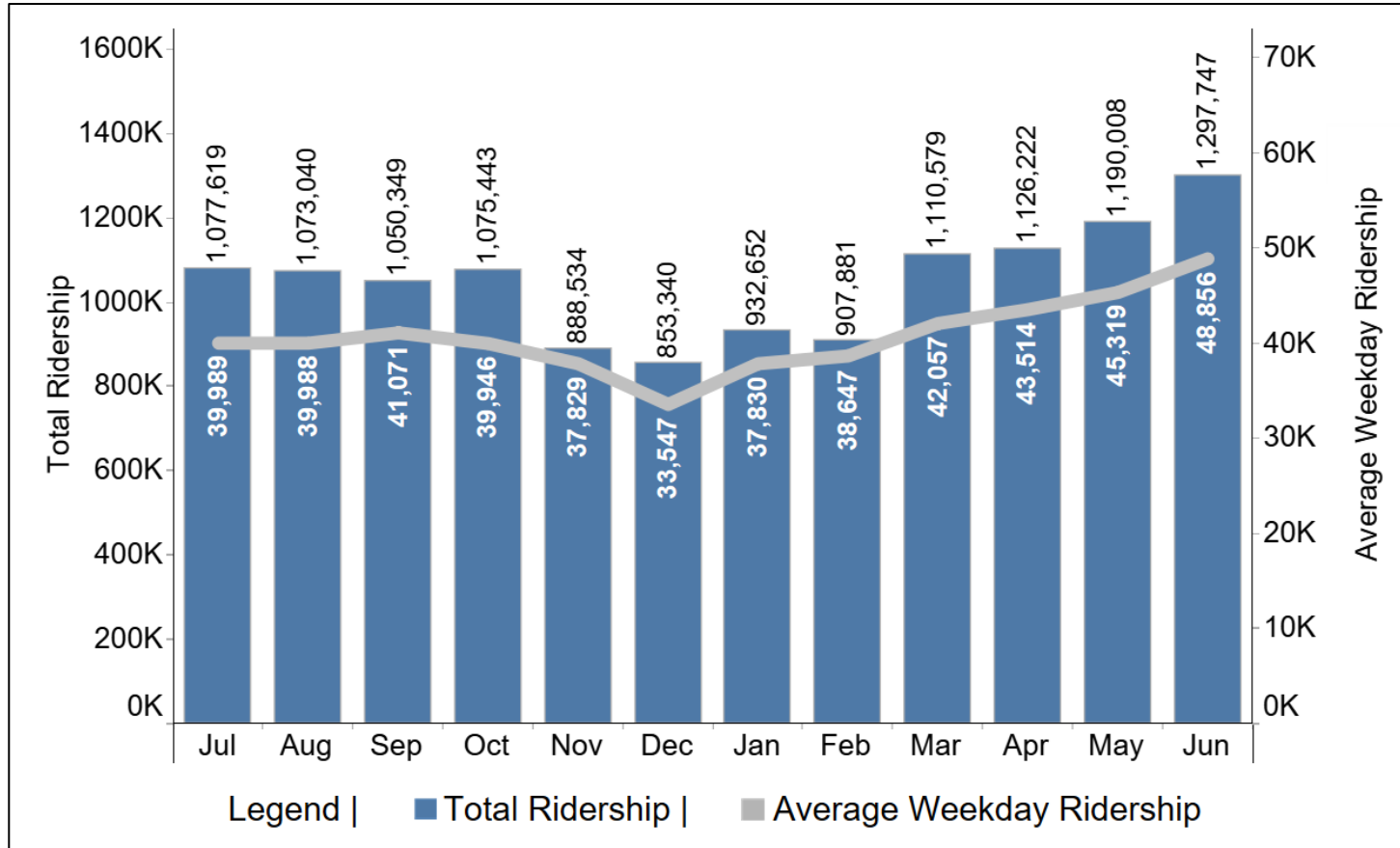
- June 2025 – Tamien Electrified Service Suspension and Bus Bridge
- January 2026 – Resumption of Tamien Electrified Service

Fare Changes

- November 2025 – Caltrain Mobile Discontinuation
- December 2025 – Next Generation Clipper Transition
- January 2026 – Clipper Discount Elimination

Annual Ridership Increased 38%

Total and Average Weekday (AWR) Ridership by Month



Total Ridership:

12.6 million (+37.6% YoY)

Average Weekday Ridership:

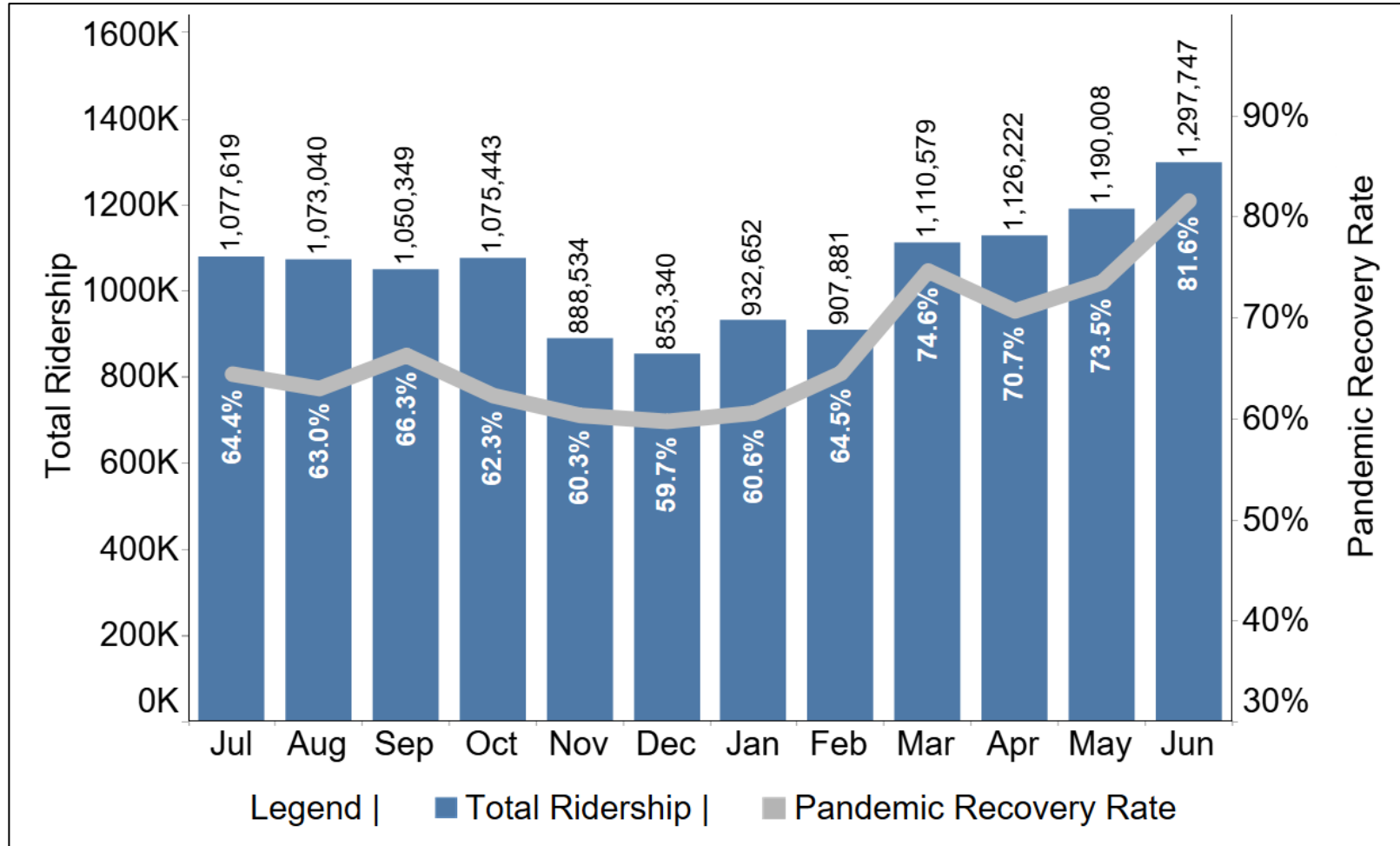
40,800 (+36.9% YoY)

Factors contributing to ridership growth:

- Increased gas prices
- Super Bowl
- FIFA World Cup
- Concerts (e.g. BTS @ Stanford)

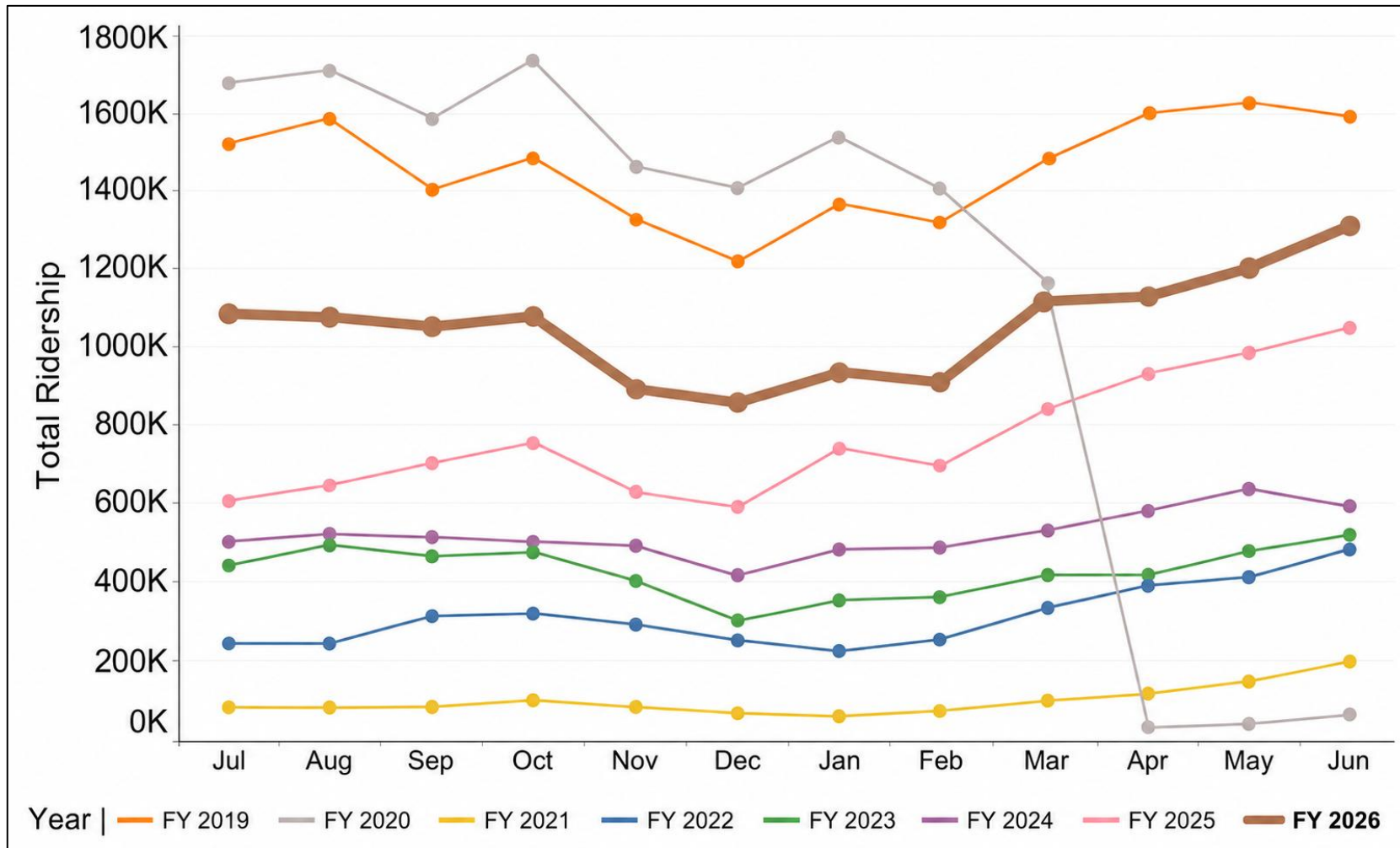
Pandemic Recovery over 80% in FY26

Total and Average Weekday (AWR) Ridership by Month



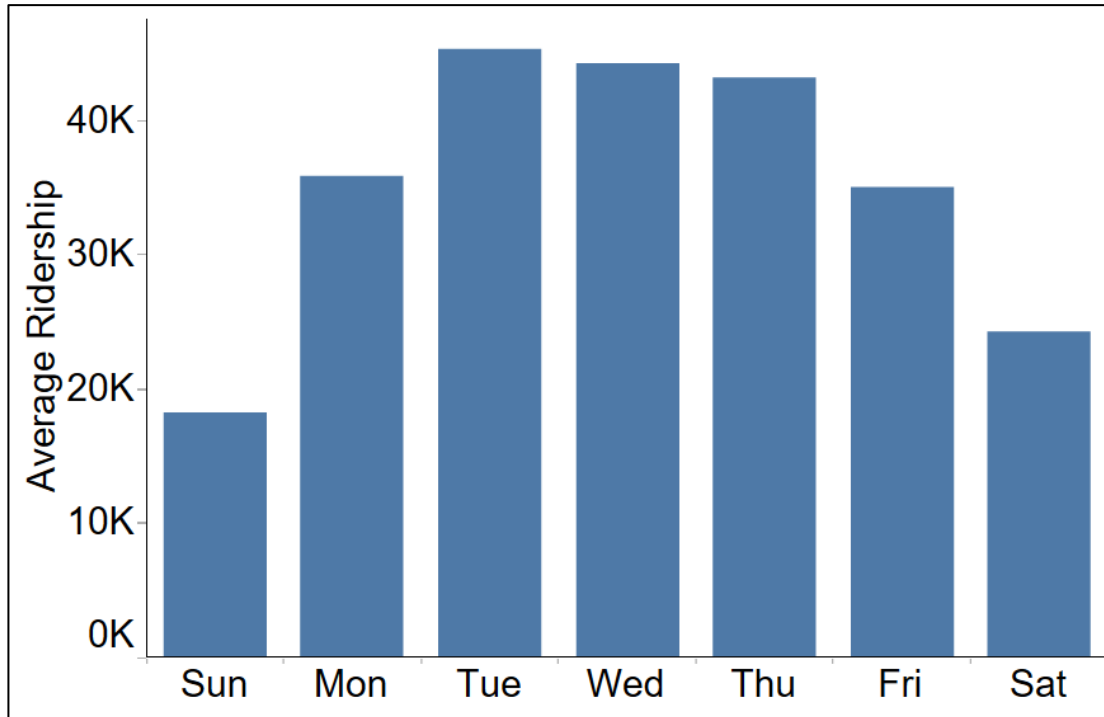
Ridership by Fiscal Year

Monthly Ridership by Fiscal Year



Ridership by Day of Week

Average Ridership by Day of Week



Ridership Recovery by Day of Week

Day of Week	Average Ridership	% of Pre-Pandemic
Weekday	40,800	65%
Mon & Fri	35,395	57%
Mid-Week	44,262	70%
Weekend	21,210	150%
Saturday	24,223	144%
Sunday	18,199	158%

Ridership by Station

Top 10 Stations by Average Mid-Week Ridership

Origin Station	2019 Count Rank	2019 Count AMWR	FY2025 Rank	FY2025 AMWR	FY2026 Rank	FY2026 AMWR	% Growth, FY25 to FY26	FY26 AMWR % of 2019
San Francisco	1	15,027	1	6,874	1	9,714	+41%	65%
Palo Alto	2	7,384	2	3,603	2	4,486	+25%	61%
Mountain View	4	4,560	3	2,288	3	3,048	+33%	67%
San Jose Diridon	3	4,795	4	2,136	4	2,936	+37%	61%
Redwood City	5	4,220	5	2,111	5	2,732	+29%	65%
Sunnyvale	7	3,208	6	1,770	6	2,484	+40%	77%
Hillsdale	6	3,217	7	1,596	7	2,215	+39%	69%
Millbrae	8	3,194	8	1,489	8	1,921	+29%	60%
22nd Street	10	1,872	10	1,261	9	1,800	+43%	96%
San Mateo	9	2,324	9	1,270	10	1,720	+35%	74%

****Not shown: South San Francisco, Hayward Park, Belmont, Lawrence, and Santa Clara exceeded 2019 Count AMWR in FY2026***

Ridership by County

Average Mid-week and Weekend Ridership by County

County	AMWR	% of Total AMWR	Average Weekend Ridership	% of Total Weekend Ridership
San Francisco	11,771	26.60%	6,407	30.2%
San Mateo	14,458	32.70%	6,711	31.6%
Santa Clara	18,033	40.70%	8,092	38.2%
TOTAL	44,262	100.00%	21,210	100.0%

Giants Game Day Ridership

Average Ridership by Day Type and Giants Game Location

Day Type	Giants Game Location		Difference	
	Away	Home	Absolute	Percent
Weekday	41,603	45,864	4,261	10.2%
Saturday	24,478	28,367	3,889	15.9%
Sunday	18,047	24,284	6,237	34.6%

Ticket Type & Fare Media

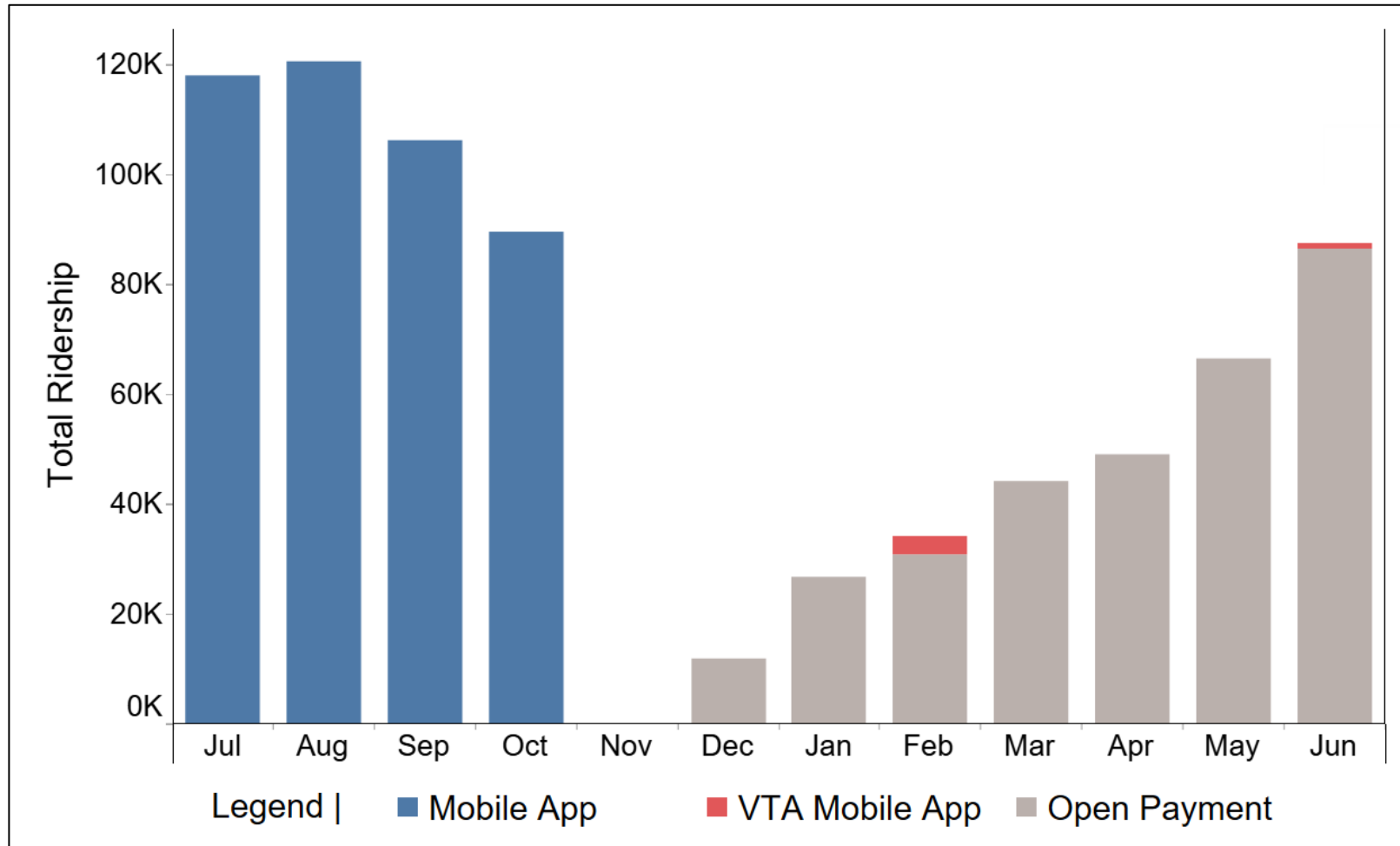
Ridership Distribution by Ticket Type and Fare Distribution Channel

Ticket Type	Fare Distribution Channel					
	Clipper	Mobile App	Open Payment	Sticker	Ticket Vending Machine	<i>TOTAL</i> *
BayPass	2.0%	-	-	-	-	2.0%
Day Pass	-	1.6%	-	-	7.9%	9.5%
GoPass	14.1%	-	-	1.5%	-	15.6%
Monthly Pass	20.2%	-	-	-	-	20.2%
One-Way	40.0%	1.9%	2.5%	-	8.5%	52.8%
<i>TOTAL</i> *	76.2%	3.5%	2.5%	1.5%	16.3%	100.0%

**Percentages may not sum due to rounding.*

Mobile & Open Payment (Credit Card)

Monthly Mobile App and Open Payment Ridership



Next Steps

- Present FY26 Ridership at September TOPS
- FY2026 Annual Ridership Report to be posted on the ridership webpage
- EMU-based APC system configuration and validation

Ridership Webpage



Caltrain Ridership Estimates Download

Click Here to Download Ridership Estimate Data

Click the button above to download Caltrain ridership estimate data in Excel or CSV (recommended) format. Monthly estimates for total ridership and average weekday ridership (AWR) are available from July 2017 to present. Starting November 2023, ridership estimates for Origin Station, Fare Distribution Channel, Ticket Type, Product Type, and Fare Type became available. Refer to the table below for file names and contents.

File Name	Description
1. Caltrain Monthly Ridership Estimates	Monthly estimates of total system-wide ridership (beginning July 2017).
2. Caltrain Monthly AWR Estimates	Monthly estimates of system-wide AWR (beginning July 2017).
3. Caltrain Monthly Ridership Estimates – Fare Media Detail	Monthly ridership estimates by fare distribution channel, ticket type, product type, and fare type (beginning November 2023). Includes brief descriptions of estimation methodologies.
4. Caltrain Monthly Ridership Estimates – Origin Station Detail	Monthly estimates for total ridership and average ridership for each Caltrain day type (Weekday, Saturday, Sunday, and Holiday) by origin station (beginning November 2023).
5. Caltrain Calendar	Caltrain day type assignments used to calculate averages.

Ridership Executive Summary - Jun 2026					
Monthly Performance	Current Year Jun 2026	Pre-Pandemic Jun 2019	Jun 2026 % of Pre-Pandemic	Last Year Jun 2025	Jun 2025 to Jun 2026 % Change
Total Monthly Ridership	1,296,335	1,590,653	81.5%	1,045,214	+ 24.0%
Average Weekday Ridership	48,794	72,370	67.4%	40,085	+ 21.7%
Average Saturday Ridership	31,126	16,637	187.1%	24,845	+ 25.3%
Average Sunday Ridership	24,592	12,012	204.7%	20,809	+ 18.2%
Fiscal YTD Performance	Current Year Jun 2026	Pre-Pandemic Jun 2019	Jun 2026 % of Pre-Pandemic	Last Year Jun 2025	Jun 2025 to Jun 2026 % Change
Total Monthly Ridership	12,581,901	17,554,018	71.7%	9,142,383	+ 37.6%
Average Weekday Ridership	40,794	63,029	64.7%	29,794	+ 36.9%
Average Saturday Ridership	24,223	16,836	143.9%	16,607	+ 45.9%
Average Sunday Ridership	18,198	11,498	158.3%	13,610	+ 33.7%

Questions?