

E-locker Update

Bicycle & Active
Transportation Advisory
Committee

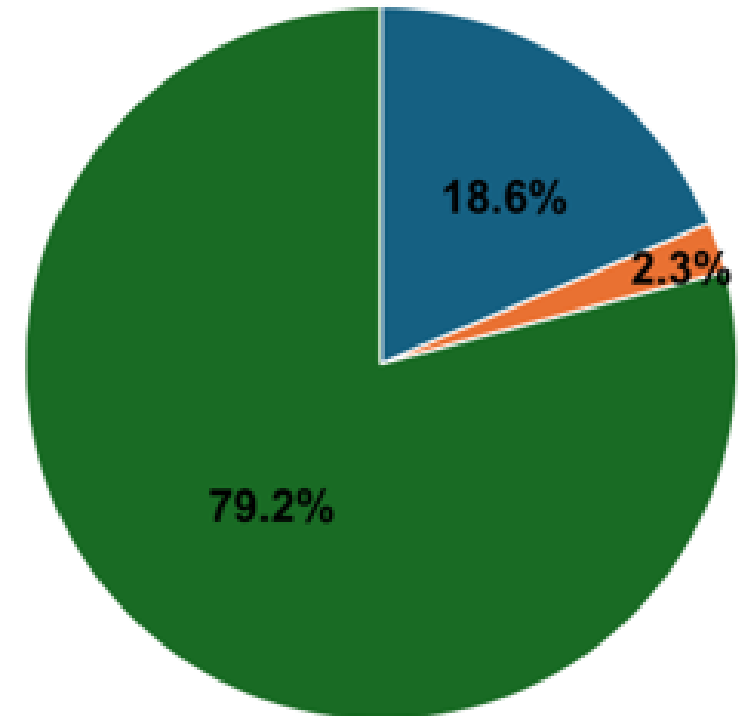
September 17, 2026



Bicycle Access along the Corridor

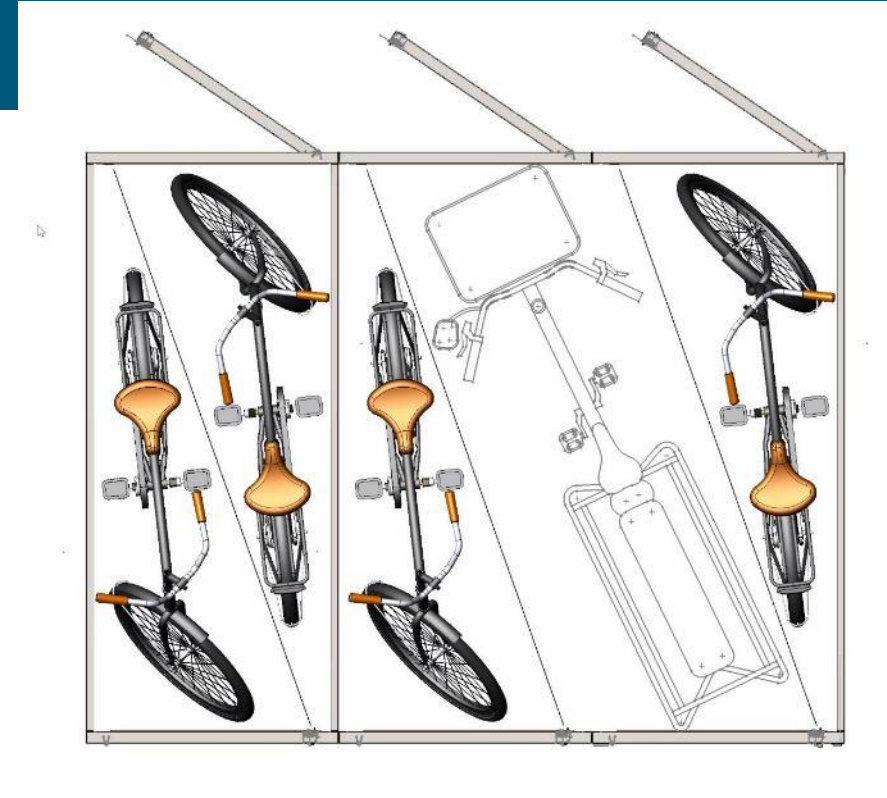
- 2025 Customer Satisfaction Survey findings:
 - 21% of Caltrain customers use a bike/scooter as part of their trip
 - Same percentage as 2022 survey
 - 136% ridership growth since 2022 survey

■ Biker & Scooter Rider (Onboard)
■ Biker & Scooter Rider (Station)
■ Non-Biker & Scooter Rider



G7 Model Installations

- Solid panels
- Remote contents monitoring
- XL spaces
- 2nd level available with lift assist tray
- Completion of Air District Grant installs
 - 520 spaces installed as part of this grant
 - Over 700 spaces total at 25 stations



Sampling of Installations



Mountain View Station



San Mateo Station

Zone 1



- *To be relocated
- SF Valet: 2860 bikes parked in most recent 3 months of data

Zone 2



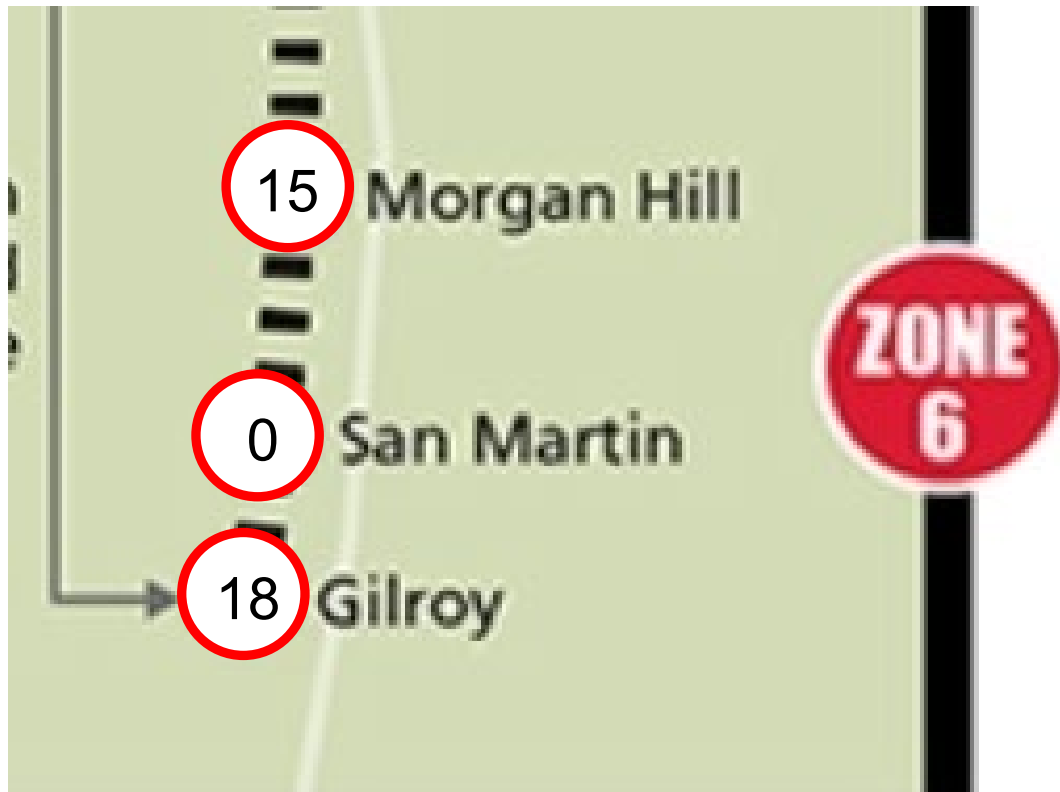
Zone 3



Zone 4

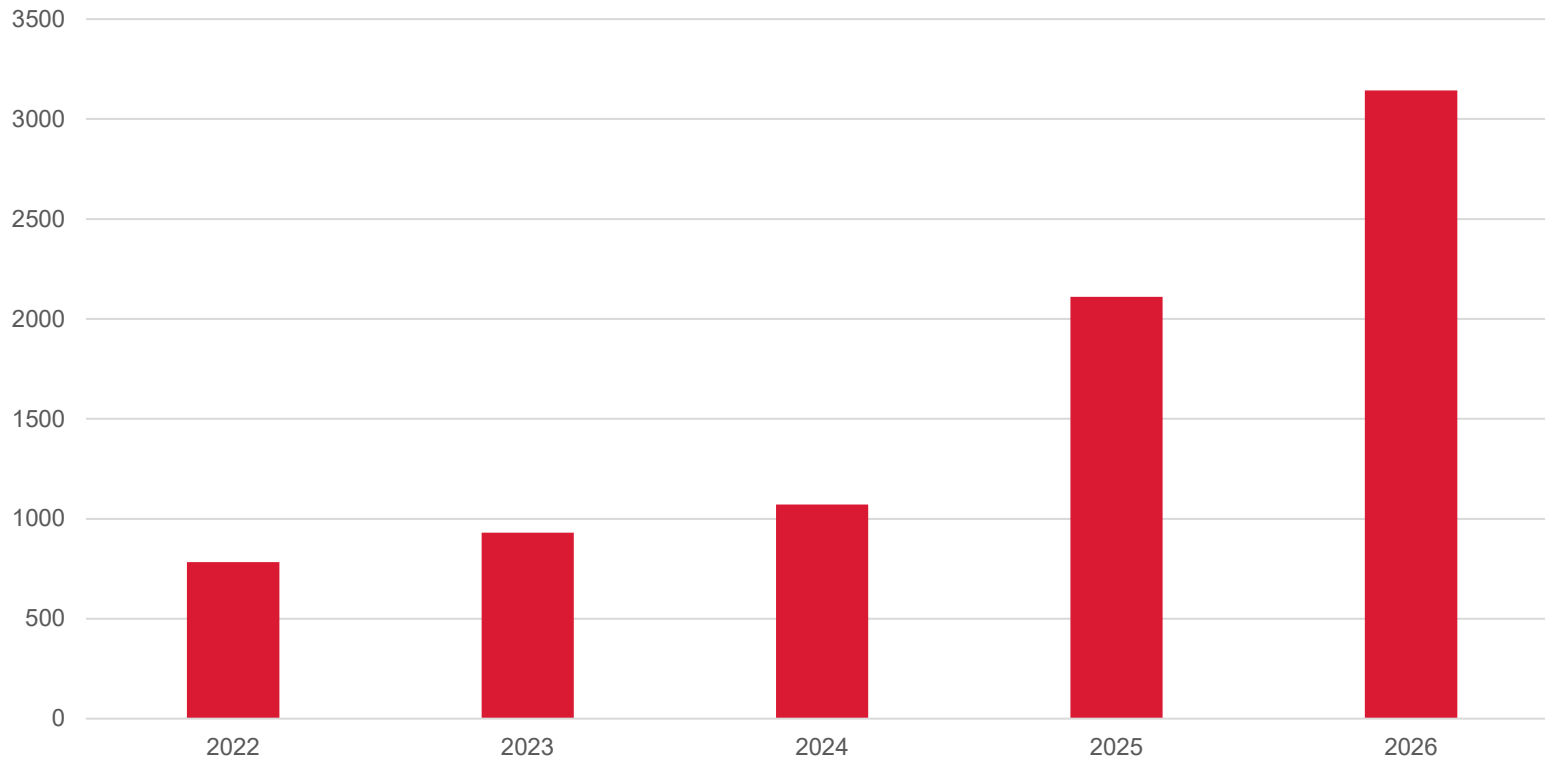


Zone 6



Overall Use - Unique Cards

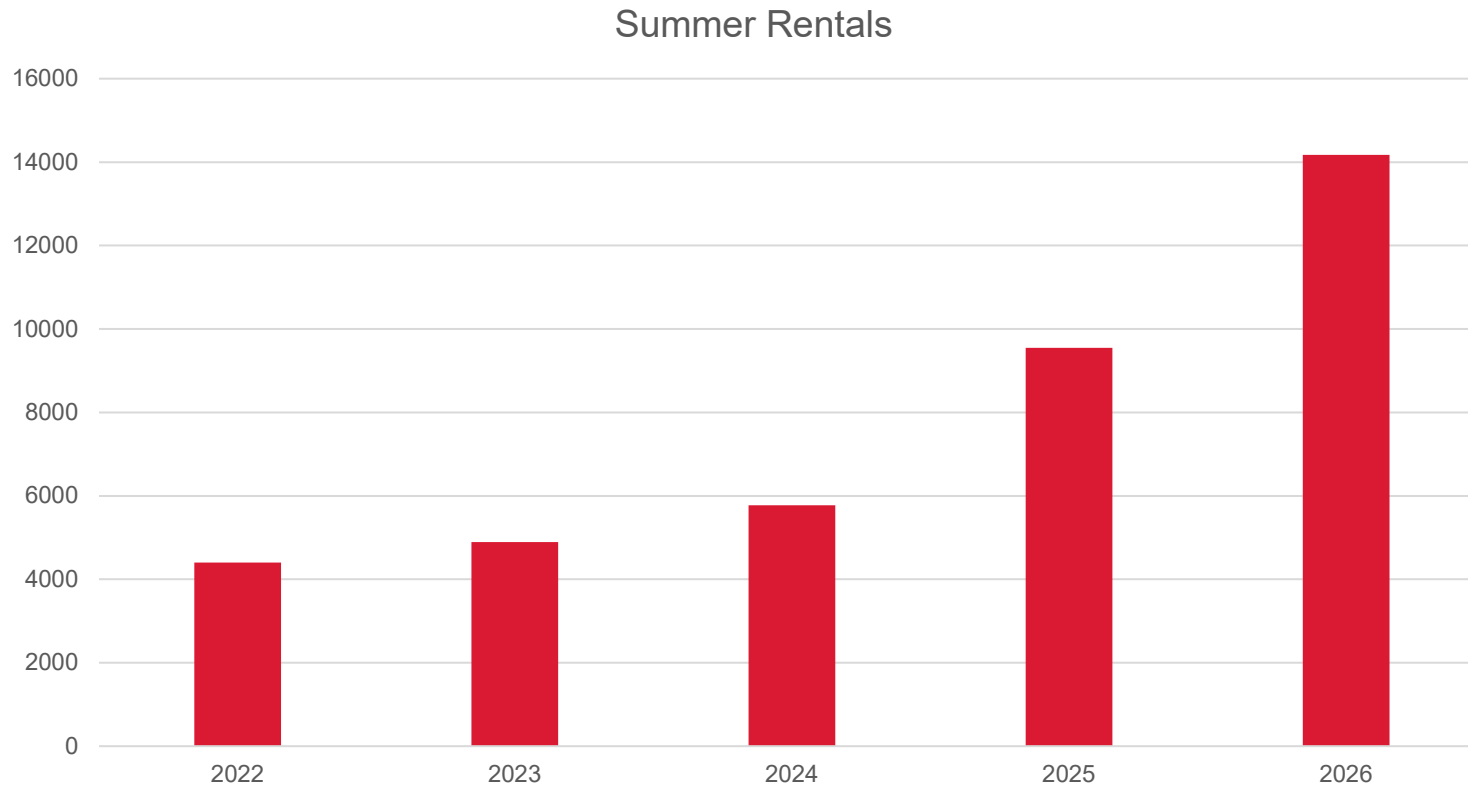
Unique Card Use in Each Summer



- Compares mid-June to mid-September in each year
- 49% increase this year

Total Summer Rentals

Compares mid-June to mid-September



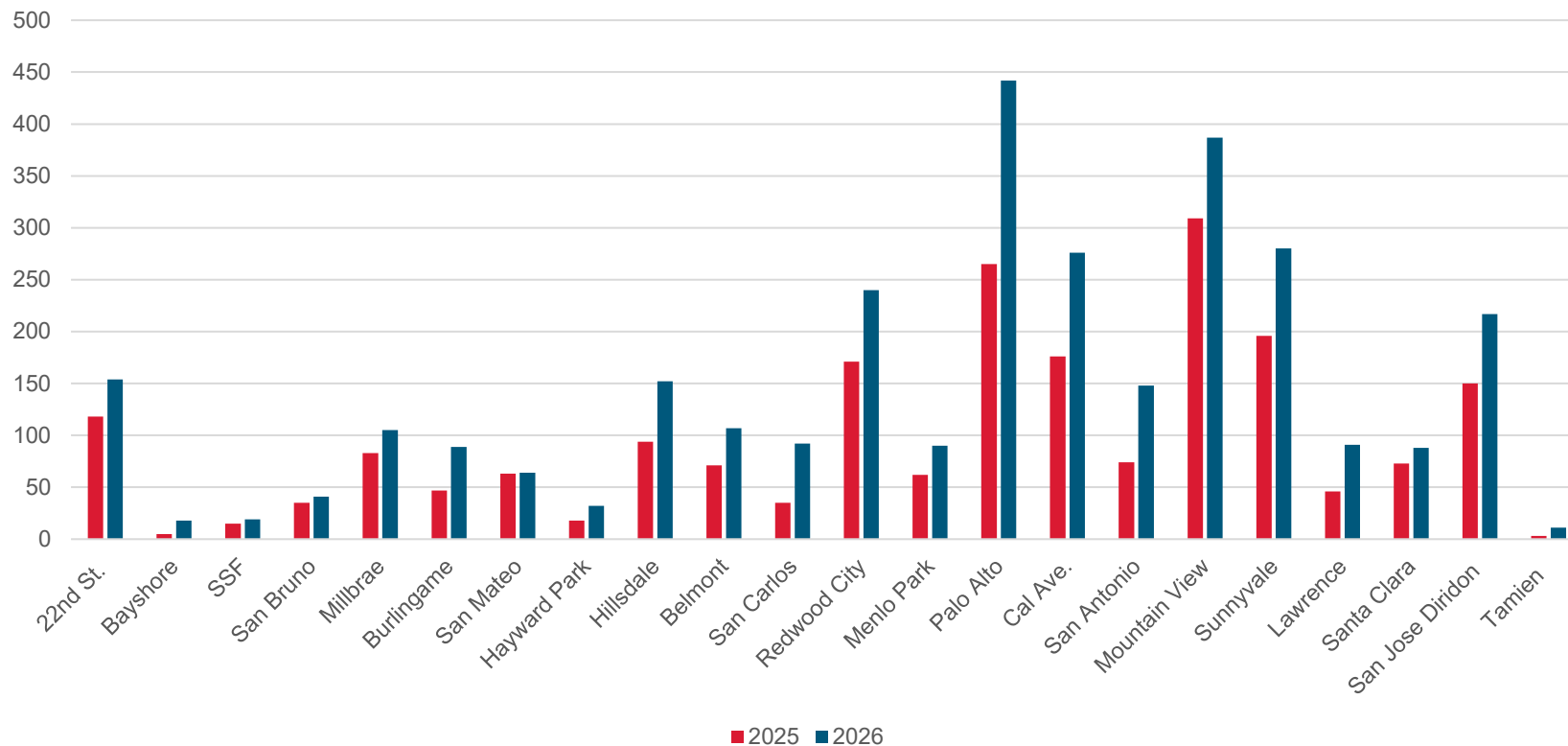
- Caltrain ridership up 22% from summer 2025 to 2026
- E-locker use up 51% in same period



Customers by Station

Mid-June to mid-September

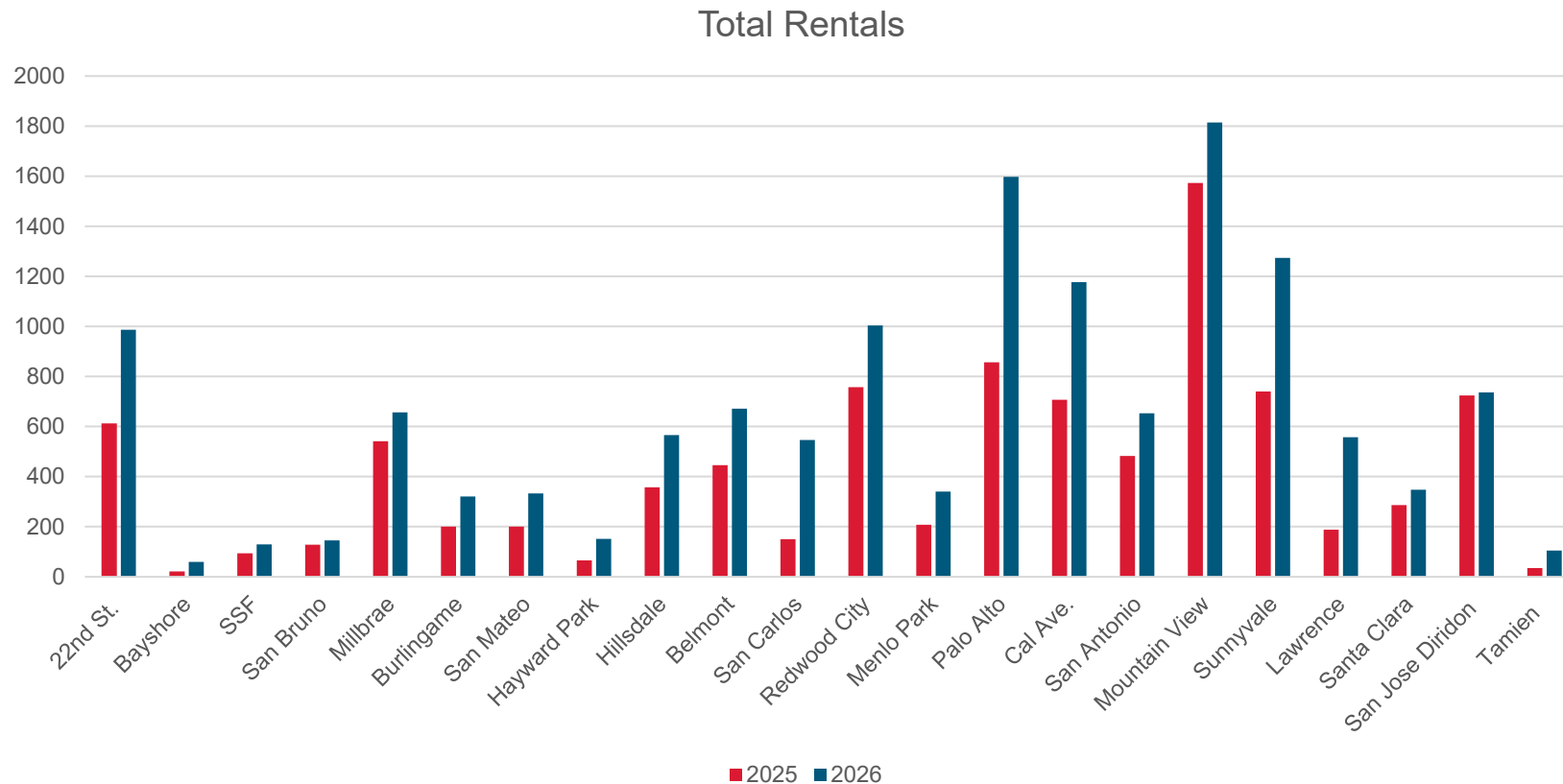
Unique Access Modes



- Biggest increases:
Palo Alto (177), Cal Ave (100), Sunnyvale (84)
- Summer 2025 customers: 2,111
- Summer 2026 customers: 3,143

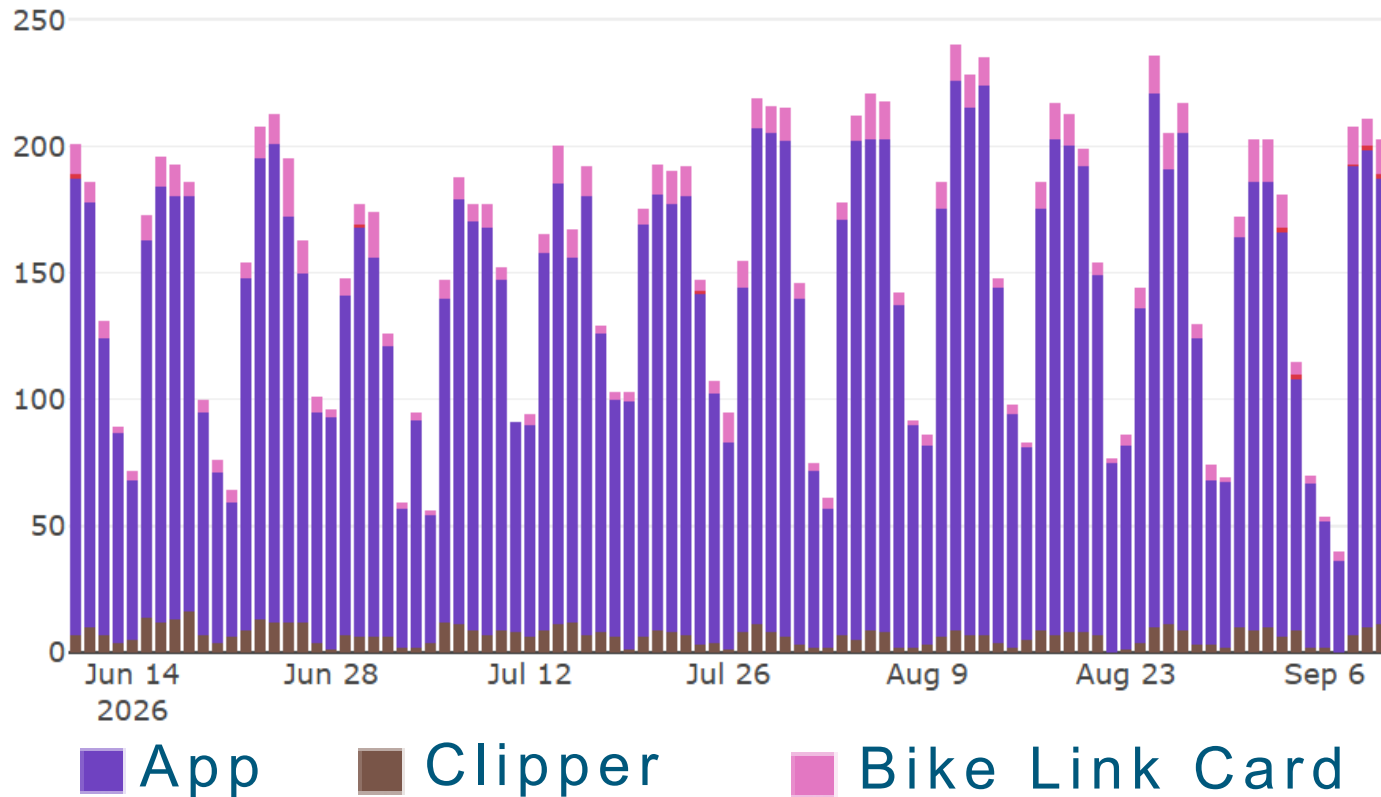
Total Rentals by Station

Mid-June to mid-September



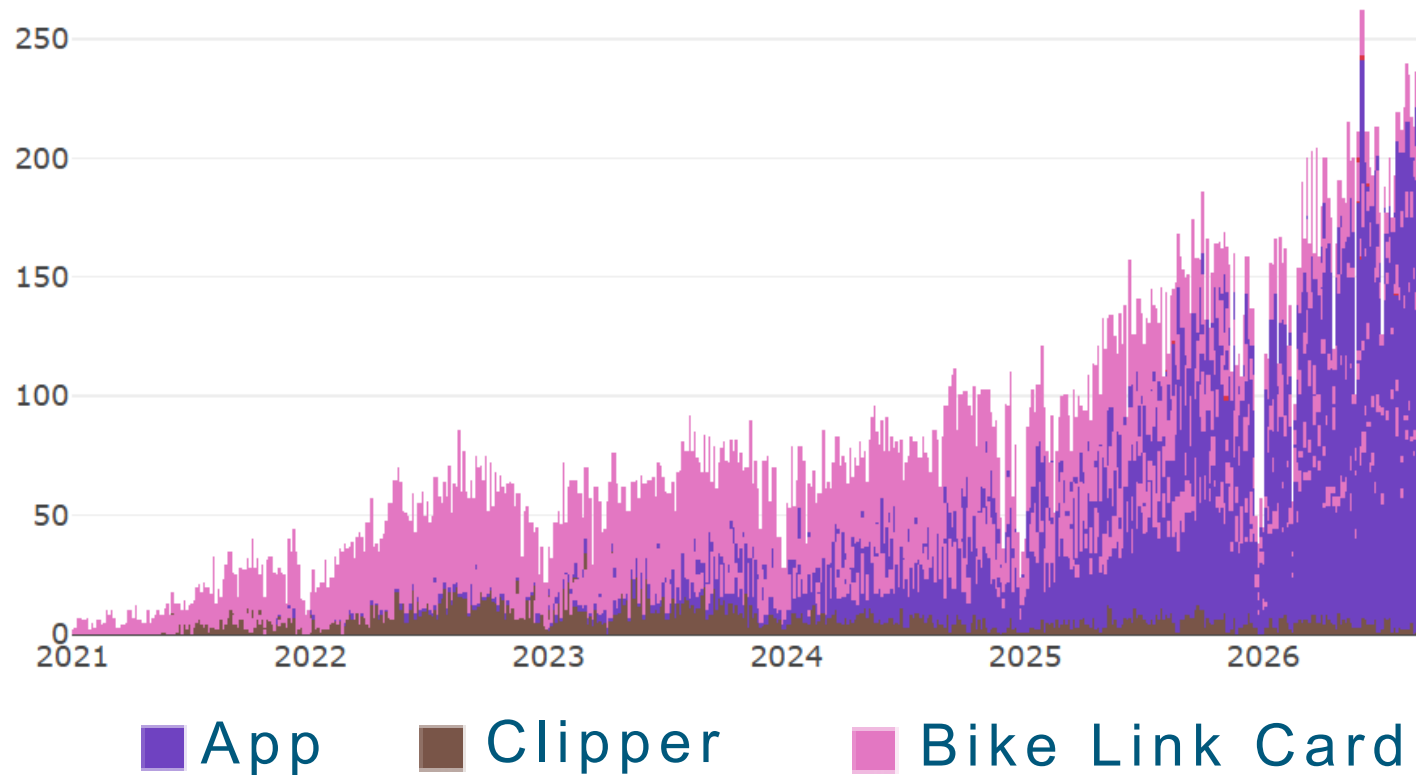
- Biggest increases: Palo Alto (740), Sunnyvale (534), Cal Ave. (470)
- San Carlos: 265% increase
- Summer 2025 rentals: 2,111
- Summer 2026 rentals: 3,143

Access Mode



- Major shift to app access
- Compared to last summer:
 - Caltrain ridership up 22%
 - Unique locker customers up 49%
 - E-locker rentals up 51%

Daily Rental Starts Since 1st Installation



- 137,000+ rentals started
- 9,300 unique cards

Upcoming Work



- San Francisco
 - Site Preparation
- 22nd Street
 - City of San Francisco coordination
 - Explore potential related to ramp project
- VTA Coordination
 - Coordinating installs at shared stations
- Bike Room Openings
 - Menlo Park & Redwood City

Questions

