

Report of the Executive Director

**JPB Board Meeting
September 3, 2026**



Safety

APTA Rail Safety Award – 2nd Year in a Row

July: Transit PD Activity

- Conducted 747 hrs high visibility patrols
- Working with Transit PD to increase presence on trains
- Copper theft mitigation remains active

Engagement & Partnerships

- Safety and Quality Roadshows:
 - Last: July 29 in Menlo Park.
 - Next: October in San Francisco
- Safety Week – "Summer Spike" week #4 began on August 30.
Various engagement topics each day.

Reportable Injury Trends



OTP and Ridership

OTP

94.9% On Time Performance in August

(*preliminary data as of 9/1)

- 95.1% 12-mo Average

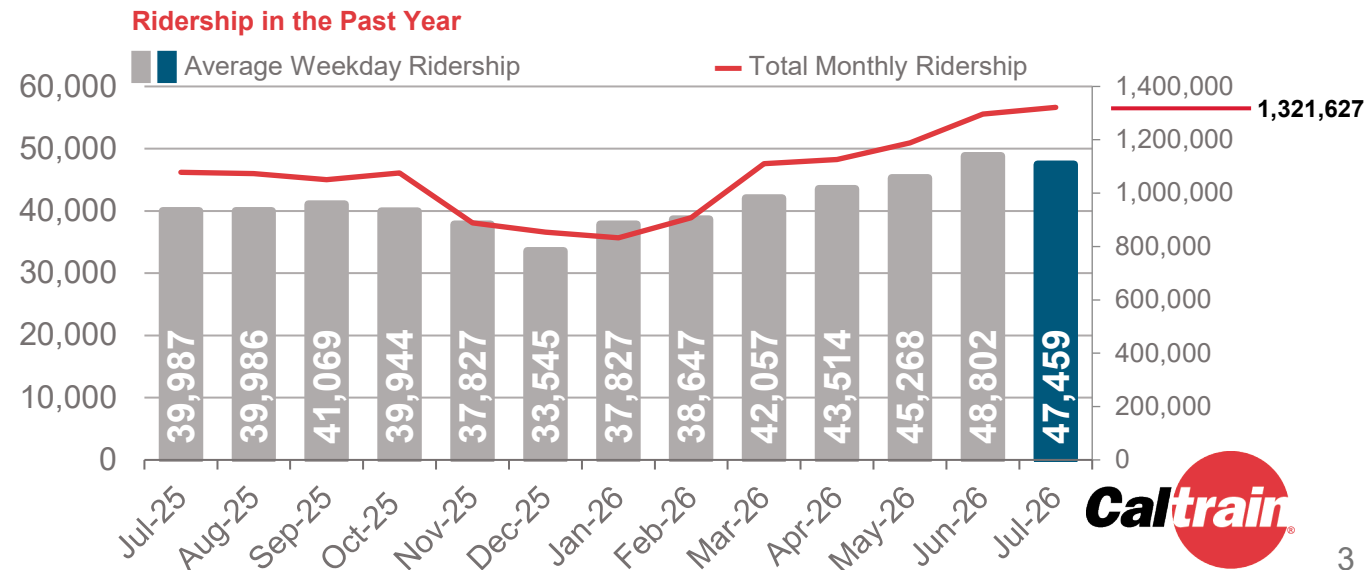
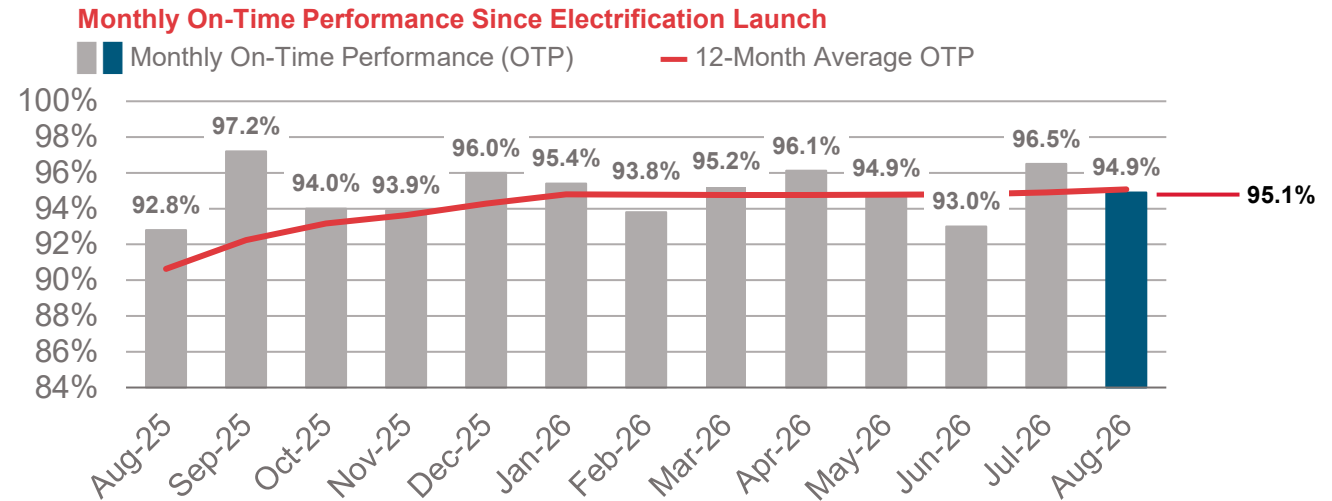
Ridership

Month of July

- Highest Ridership Month Since 2019 – 5th month in a row
- Monthly +22.6% vs July 2025
- Weekday +18.7% vs July 2025
- Weekend +25.8% vs July 2025

Compared to 2019

- 79.0% (67.3% weekday, 203.1% weekend)



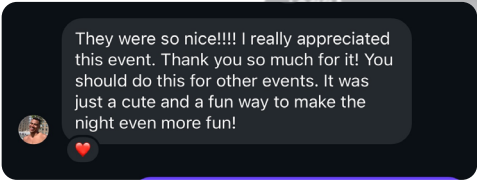
Special Events (August)

Event	Date	Location	Ridership Info
SF Giants*	16 games	SF (Oracle Park)	7,890 avg riders per game, 4.3% decrease vs Aug 2025
GS Valkyries	5 games	SF (Chase Center)	1,050 avg riders per game, -57.8% decrease vs Aug 2025
AC/DC (Concert)*	8/5	Mountain View (Levi's Stadium)	1,660 riders
49ers Football	8/13	Mountain View (Levi's)	1,740 riders
Noah Kahan (Concert) *	8/21	SF (Oracle Park)	9,800 riders
Karol G Concert + Reggaeton Theme Train to Karol G (Concert)*	8/21, 8/22	SF to Mountain View (Levi's)	2,865 riders across 2 concerts, incl. 510 riders on theme train
Stanford Football	8/29	Palo Alto (Stanford)	1,550 riders
Bay FC	8/1, 8/23, 8/30	Santa Clara (PayPal Park)	710 avg riders per game, not counted in 2025

*Extra train service provided

Special Events

Karol G Tropi Tour
Theme Train - Fri 8/21



Silicon Valley Pride – Sun 8/30



Transit Month Kick-Off Rally
at SF City Hall – 9/1



MTC Clipper Next Generation Update

Major Outstanding Issues for Caltrain

Fare Inspection Devices (FIMPS)

- Current performance prevents reliable fare enforcement
- Version 17 pilot tested 8/19 and 8/20 showing some improvement
- Clipper and Open payment inspections continue generate errors

Financial Settlement

- Discrepancies Clipper financial settlement have been largely addressed
- Staff is working with MTC and Cubic for remaining issues including payment to Caltrain

Caltrain Wins Energy Leadership Award

**Caltrain / Westlight Energy / San Jose Energy
honored**

Award honors innovators & champions of renewable energy, supporting the accelerated development of renewable energy markets.

**Grateful to Asm. Papan & partners for supporting
Caltrain regenerative braking energy contribution.**

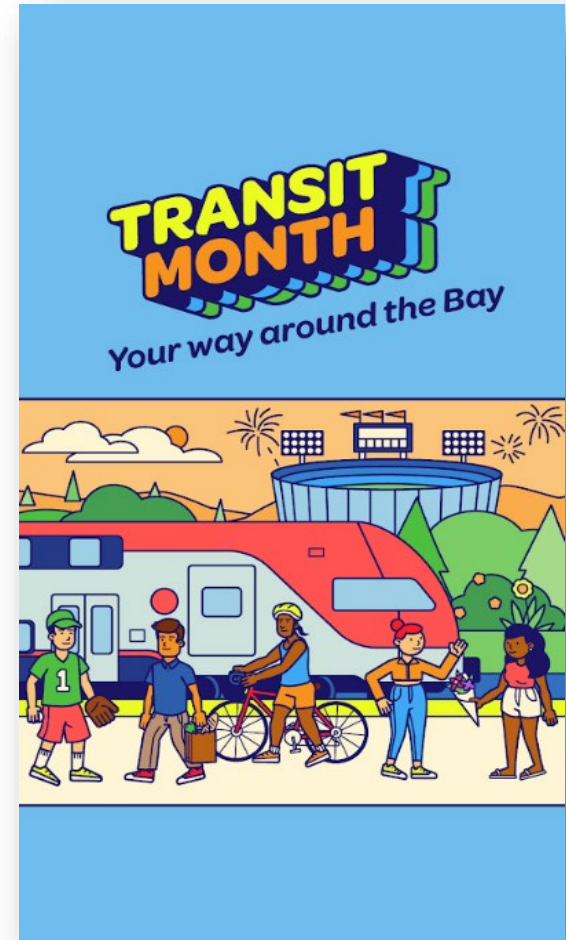


Caltrain Transit Month Events

- **September 1** – Transit Month Kick-Off Rally at San Francisco City Hall
- **September 2** – Rail Safety Month Kick-off Event at San Jose Diridon
- **September 4** – BayFC Caltrain Night at PayPal Park
- **September 9** – Giants STEAM Day at Oracle Park
- **September 9** – “How to Ride” Webinar with Commute.org
- **September 11** – GM/CEO Ride-Along (BART/MUNI/Caltrain)
- **September 12** – Transit Art Fair at Bay Meadows in San Mateo
- **September 15** – All Aboard Transit – Onboard and Station Swag Giveaways
- **September 19** - Youth Event with Silicon Valley Youth Climate Action
- **September 17** – Pinching Pennies Webinar with Transbay Coalition
- **September 25** – San Jose State University Transit Education Event
- **September 26** – Caltrain Tabling at SamTrans 50th Anniversary Celebration
- **September 30** – Future of Transit Event with San Jose Chamber of Commerce

All Month Long

- Small Business Partner Activations
- Caltrain Swag for Transit Contest (Posters, Hats, Soccer Balls)



FOR MORE INFORMATION

WWW.CALTRAIN.COM

