

**Peninsula Corridor Joint Powers Board
Citizens Advisory Committee**

166 North Rollins Road, Millbrae, California 94030

Minutes of June 17, 2026

Members Present: William Abbott, Davis Albohm, Kristopher Linquist, Melody Pagee (Alternate), Mark Thurber, Peter Wickman (Alternate), Patricia Leung (Chair)

Members Present via Teleconference: Adrian Brandt (Vice Chair)

Members Absent: Madeeha Ayub, Rosalind Kutler, Rohit Sarathy

Staff Present: T. Burgwyn, L. Ko, L. Lumina-Hsu

1. Call to Order

Chair Patricia Leung called the meeting to order at 5:50 pm.

Lauryn Ko, CAC Secretary, noted audio technology issues with the Public Hearing Room; however, a workaround enabled in-person attendees to hear online attendees. No audio issues were present for online attendees.

2. Roll Call

Ms. Ko called the roll and confirmed a Committee quorum was present.

3. Pledge of Allegiance / Safety Briefing

Chair Leung led the Pledge of Allegiance and delivered the safety briefing.

4. Approval of Meeting Minutes for May 20, 2026

Motion/Second: Pagee/Linquist

Ayes: Abbott, Albohm, Linquist, Pagee, Thurber, Wickman, Brandt

Noes: None

Abstain: Leung

Absent: Ayub, Kutler, Sarathy

5. Public Comment for Items Not on the Agenda

Jeff Carter commented on train door closure, early departure, the Millbrae Station power light generator, Fédération Internationale de Football Association (FIFA) activities, and train 518 occupancy.

Aleta Dupree, Team Folds, commented on Clipper, ridership, and public transportation usage to local destinations.

Roland commented on Bay Area Rapid Transit (BART) fare check procedures.

6. Report of the Chair

Chair Leung had no report.

7. Adopt Passenger Code of Conduct

Theodore Burgwyn, Interim Chief Operating Officer, and Quentin Barbosa, Legal Counsel, Olson Remcho, provided the presentation that included the following:

- No previous existing Code of Conduct; guidelines to increase safety and enforcement of policies
- Implementation of Public Utilities Code; reference during incidents

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Item 15 (skateboard, roller skate, bicycle, roller blade, and motorized scooter policy) to callout station platforms
- Quiet car and feet on the seats; day-to-day rider behavior conduct and in-train posting; social versus legal conduct
- Conductor citation and escalation to Transit Police Department (PD) enforcement
- Bike car rules
- Updates to the Code of Conduct to return to the Board and CAC for review
- Smoking and vaping policies

Public Comment

Jeff Carter commented on display methods, encountered incidences, vandalized bathrooms, folding scooters and bicycles in the bike car, and feet on the seats.

Aleta Dupree, Team Folds, commented on existing transit Code of Conduct and enforcement.

Roland commented on bathrooms, penal code fines, and escalation levels.

8. Staff Report

8.a. Customer Experience Task Force Update

8.b. JPB CAC Work Plan Update

Mr. Burgwyn provided the presentation that included the following:

- Workplan backlog
- May on-time performance at 94.8 percent; one day vehicle on-tracks
- Bird strike damage to overhead catenary system
- Gate and onboard checks breakdown for fare enforcement reporting
- Ridership driven by gas prices, events, and weather – May set post pandemic records for monthly ridership, with a total of 1.9 million passenger trips

- BTS concert contributed 42,000 additional passenger trips; seven percent increase for Giants game ridership; Guadalupe bridge shutdown to temporarily suspend service between Diridon and Tamien stations
- Upcoming events schedule
- Clipper Next Generation updates and field tests with Cubic Corporation (Cubic) and the Metropolitan Transportation Commission (MTC); identified additional issues and incoming changes
- Restroom availability and cleanliness
- Extra service for FIFA games and Pride Parade
- Upcoming workplan in July: CAC by-laws, Code of Conduct, and baseline safety enhancement; August to include meeting start time, remote attendance, feedback forms, and ridership growth strategy

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Extra FIFA activation events and related ridership
- Santa Clara Valley Transportation Authority (VTA) FIFA service and effects to Caltrain service
- Transit mode sharing to FIFA games
- Fare evasion rates, delineator crossings progress, scheduled wheelchair boarding request, level boarding roadmap, and quiet car updates

Public Comment

Jeff Carter commented on corridor-wide events, wheelchair boarding, delineators, and Pride service.

Aleta Dupree, Team Folds, commented on event-based ridership, fare options, methods for increasing ridership, and availability.

9. Committee Member Requests – There were none.

10. Date/Time/Location of Next Regular Meeting: Wednesday, July 15, 2026 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Public Hearing Room, 5th Floor, 166 North Rollins Road, Millbrae, CA 94030.

11. Adjourn – The meeting adjourned at 6:51 pm.