

**Peninsula Corridor Joint Powers Board
Citizens Advisory Committee**

1250 San Carlos Avenue, San Carlos, CA 94070

Minutes of April 15, 2026

Members Present: William Abbott, Davis Albohm, Madeeha Ayub, Melody Pagee (Alternate), Rohit Sarathy, Mark Thurber, Peter Wickman (Alternate), Patricia Leung (Chair)

Members Present via Teleconference: Adrian Brandt (Vice Chair)

Members Absent: Rosalind Kutler, Kristopher Linquist

Staff Present: B. Baney, T. Burgwyn, L. Ko, D. Provence

1. Call to Order

Chair Patricia Leung called the meeting to order at 5:40 pm.

2. Roll Call

Lauryn Ko, CAC Secretary, called the roll and confirmed a Committee quorum was present.

3. Pledge of Allegiance / Safety Briefing

Chair Leung led the Pledge of Allegiance and delivered the safety briefing.

4. Approval of Meeting Minutes for March 18, 2026

Ms. Ko explained the clerical error in draft minutes Item 4.

The Committee Members had Committee comments, which included the Report of the CAC and inclusion of CAC minutes in the Board packet.

Motion/Second: Brandt/Sarathy

Ayes: Abbott, Albohm, Ayub, Sarathy, Thurber, Wickman, Brandt, Leung

Noes: None

Absent: Kutler, Linquist

Abstain: Pagee

5. Public Comment for Items Not on the Agenda

Jeff Carter commented on public transit perception, sales tax voting, and verbal Report of the CAC.

Christina F commented on repairs, security cameras and monitoring, and vandalism regarding the Bayshore elevators.

Roland commented on minute taking using zoom transcription.

6. Report of the Chair

Chair Leung noted Vice Chair Brandt's teleconference accommodations and stated there was no report.

7. Revisit Meeting Start Time

The Committee Members had a robust discussion which included revisiting the meeting start time after settling into the new headquarters (HQ), Senate Bill (SB) 707 flexibility, and bylaw adjustments.

Public Comment

Jeff Carter commented on commute times, transit services accessibility, and meeting duration.

Roland commented on the public Zoom view.

Christina F commented on the public Zoom view.

8. Bikes on Board Update

Dan Provence, Principal Planner, provided the presentation that included the following:

- 20 percent of customers use bikes, leading to increased amount of bike parking spaces and limited bike spaces on train cars
- Bike policy to prioritize safety, ridership growth, comprehensibility, and enforceability
- Feedback received from CAC and Bicycle and Active Transportation Advisory Committee (BATAC) Electric Multiple Units (EMU) Bike Car Design workshop
- Stacking space accommodations and limited space
- Bike usage combined with other modes of transportation
- Electronic lockers (e-lockers), bike valet, controlled access bike rooms, and bike and scooter share availability at specific stations
- Sample feedback from community: rider needs, signage, bike type distinction, width and child seat accommodations, and time of day rules associated with commute times or Limited and Express trains
- Difficulties with adding more space or increasing service; ridership growth and invalidation of funding agreements

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Communication of full bike cars; automatic bike counter (ABC)
- Station accessibility difficulties and bike storage accommodations; station-specific data to identify bike parking opportunities
- Monitoring of bike parking usage and additional spaces at places with high demand
- Equitable riding system, accounting for bike car traffic alleviation

- Bike bumping on Limited and Express trains; user friendly bike lockers
- Reliability for riders who use bikes on the full route, last mile needs, and municipality shared microtransit opportunities
- Motorcycle and folding bikes presence; system to alleviate misuse of lockers and to ensure rental indication
- Equitable and enforceable policy with width, child seat needs, and accommodations with other items
- Compliance issues with off-peak fares for time-of-day rules and day of weeks
- Real-time crowding data collected with ABC
- Menlo Park and Redwood City bike shelters
- Biker rental flexibility; messaging and videos to educate riders on appropriate procedures; provision of electronic locker (e-locker) video for messaging

Public Comment

Jeff Carter commented on bike car ridership, storage alleviation, child seat importance, and Palo Alto bike hub.

Roland commented on limited bike spaces, free bike parking, paid parking, bike shed day passes, and ABCs.

Christina F commented on first-last mile options, valet parking availability, station vandalism, bike policy enforcement at other transit agencies, bike share docking locations in San Mateo County, and electric bike state proposals.

Daniel Karpelevitch commented on meeting demands, bike car restrictions and ticketing, bike sharing opportunities and Bay Wheels, time of day restrictions, and alerts for express and limited trains.

9. Climate Vulnerability Study Findings

Bo Baney, Manager, Environmental Compliance, provided the presentation that included the following:

- Observed climate impacts of high heat, storm flooding, and wildfire smoke affecting service through precautionary speed restrictions, accessibility, and rider discomfort
- Internal and external stakeholder (Committee) meetings as well as public outreach to provide feedback and collect data
- 1,265 survey responses indicated effects from climate impacts and weather hazards; transportation option concerns and adjusted service accommodations
- Low and high emissions looked at during present day, mid-century, and end-of-century conditions
- Riverine flooding: bus bridges impacts and delays; storm frequency to increase over time
- Coastal flooding: increase in storming, tidal events, and sea level rising

- Extreme heat: increasing temperatures result in slow orders, delays, and low asset damage
- Wildfires are not a significant threat overall and quick damage repair; impacts to all transit options
- Wind and power are not a significant threat; service disruptions from fallen trees and power outages

Staff provided further clarification in response to the Committee comments and questions, which included the following:

- Stormwater design improvements; revisiting design criteria to better incorporate findings and information from High-Speed Rail (HSR)
- Categorization of vulnerabilities into controllable and uncontrollable items; municipality mitigation steps for flooding
- Slow orders; rail temperature vulnerability and reduction; slab track and rail webbing painting
- Wooden ties flooding susceptibility

Public Comment

Jeff Carter commented on flooding frequency, Millbrae Station shelter availability, and poor draining systems in Millbrae.

10. Staff Report (Ted Burgwyn)

10.a. Customer Experience Task Force Update

10.b. JPB CAC Work Plan Update

Theodore Burgwyn, Interim Chief Operating Officer, provided the presentation that included the following:

- 95.2 percent for March on-time performance (OTP)
- Four days of vehicles on tracks; 77 minutes of delay for mechanical and 365 minutes of delay for Stadler warranty
- Villa Terrace train strike and fatality
- 1.1 million rides in March, highest post-pandemic weekday and weekend ridership
- New South County Connect ridership dashboard
- Unresolved Clipper Next Generation core problems; pilot confirmed persisting issues
- Bayshore Station elevator repairs, vandalism, and modifications to reduce vandalism
- Clipper reader vandalism and increased security measures
- Automatic passenger counter (APC) short-term software fix for data transmission and no improvements seen; looking to replace entire software; ability to count riders and bikes
- Quiet car paused due to HQ move and communications to provide signage and wording
- Fédération Internationale de Football Association (FIFA) planning and extra service accommodations for late night games; June 12 to July 19 fan events

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Increased rebooting train to improve passenger information systems (PIS) on board by clearing cache; re-booting for various situations; ABC implementation
- No counting issues with APC software but unable to transmit information
- Visibility issues for cars on tracks and delineator specifications; vehicle strikes patterns and solutions
- Fare evasion report and citing efforts
- Early departures and General Code of Operating Rules (GCOR) rules

11. Committee Member Requests

The Committee Members commemorated the passing of Rodney Diridon, Senior.

12. Date/Time/Location of Next Regular Meeting: Wednesday, May 20, 2026 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Public Hearing Room, 5th Floor, 166 North Rollins Road, Millbrae, CA.

13. Adjourn – The meeting adjourned at 7:43 pm.