

***Report of the  
Executive Director***

**JPB Board Meeting  
June 4, 2026**



# Safety

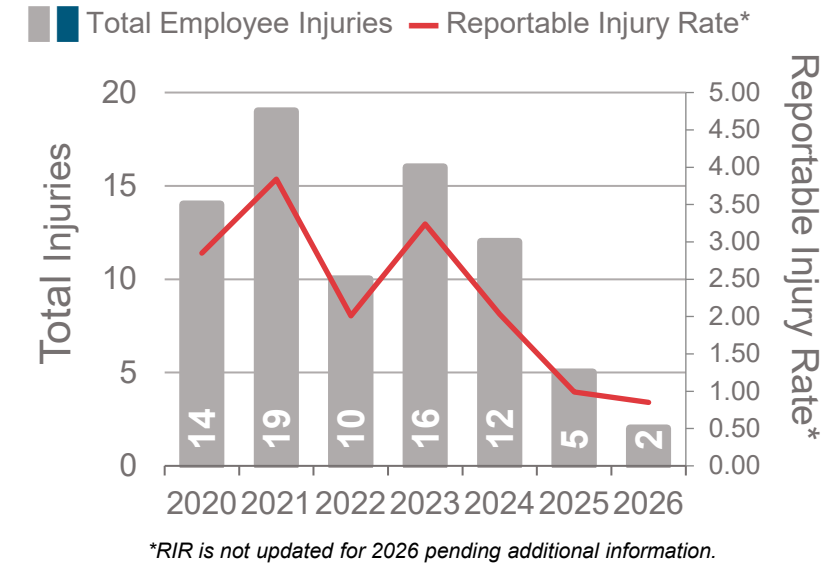
## May: Transit PD High Visibility Patrols

- Transit PD conducted 380 hrs high visibility patrols
- Copper Theft Mitigation Task Force remains active; Transit PD continued targeted surveillance operations

## Engagement & Partnerships

- Safety and Quality Control Roadshow June 24 in San Jose w/ field employees.
- Continued coordination w/ regional partners FIFA events, including participation security and emergency response tabletop drills. Human Trafficking trainings.
- Safety Week - "Summer Spike" started before Memorial Day Holiday. 5-day series - one engagement topic each day. Collectively, TASI management engaged with ~1,370 employees.

### Reportable Injury Trends



# OTP and Ridership

94.9% On Time Performance in May  
 (\*preliminary data as of 6/1)

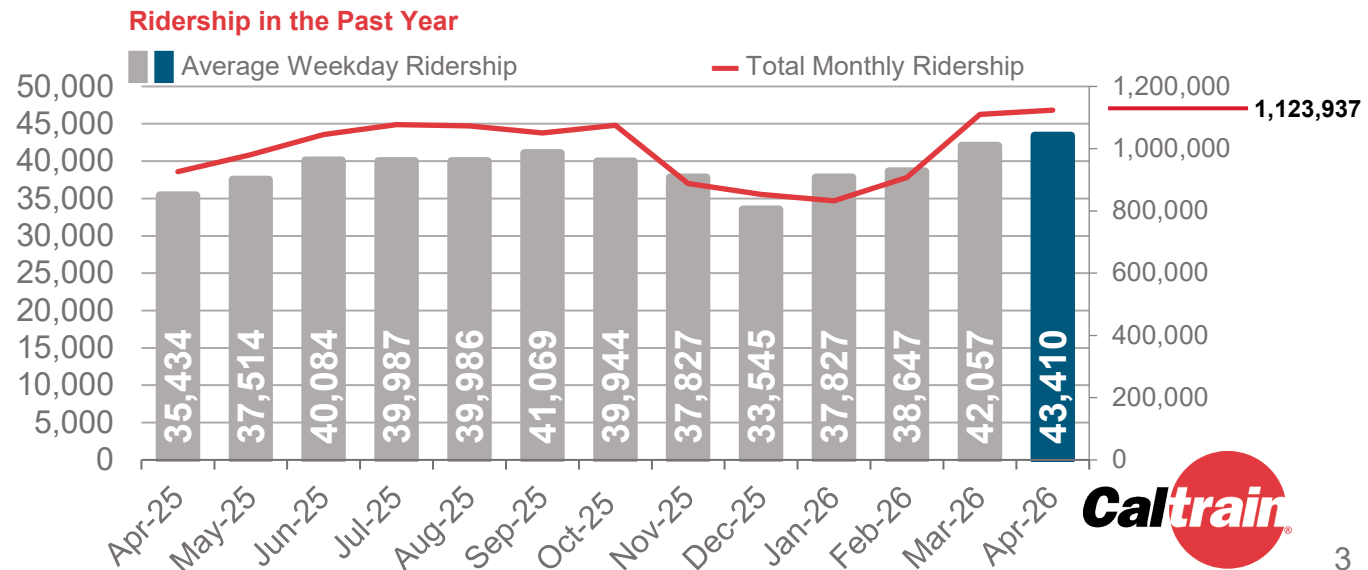
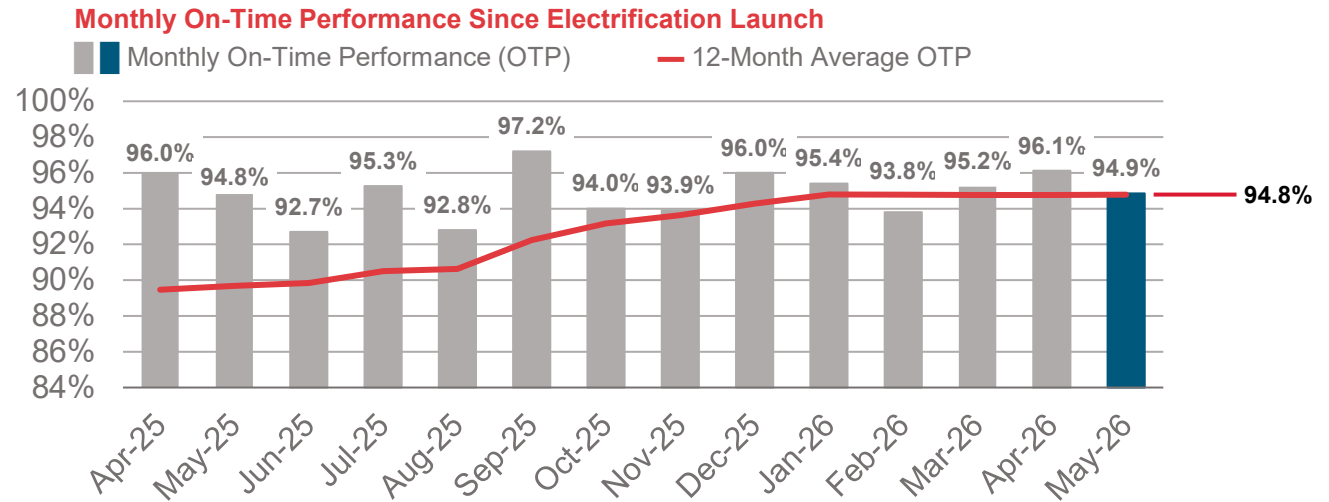
## Ridership

Month of April

- Highest Ridership Month Since 2019 – 2nd month in a row
- Monthly +21.3% vs April 2025
- Weekday +22.5% vs April 2025
- Weekend +14.9% vs April 2025

Compared to 2019

- 70.5% (64.1% weekday, 163.6% weekend)



# Guadalupe River Bridge Project

- Project – on budget and schedule
- 5 weekend closures Tamien Station
  - July 11-12 and 25-26
  - Aug 8-9 and 22 - 23
  - Sept 19-20
- Communication Channels
  - Station Signage
  - Onboard Announcements
  - Text/Email Alerts
  - Community Partner Channels
  - Traditional and Social Media
- Tenant operations will continue, no weekend bus bridge between Tamien & Diridon. Alternative transportation (VTA) available.



# MTC Clipper Next Generation Update

- **Transition Update**

- 5/31 system readiness deadline missed due to testing failures; 6/19 new target
- In May, additional outages impacted the region

- **Remaining Issues for Caltrain**

- Handheld fare inspection devices:
  - Continue significant issues including crashing, freezing, and the inability to reliably read open payment transactions.
  - Staff participated in 3 days field testing w/ Cubic/MTC to help identify root causes.
- Pass Products:
  - Some riders continue experiencing issues accessing GoPass and monthly pass.
- Ongoing discrepancies and reporting gaps in Clipper financial settlement

# Special Events

## May

- BTS – 3 concerts Stanford Stadium - 40,000+ riders
  - Extra trains after each show
  - 5/19 K-POP Theme Trains: ~ 500 riders SB142 and ~300 NB143
  - Tabling at Palo Alto Station all 3 days
- Bay to Breakers: nearly 4,000 riders, 5% increase 2025
  - Extra trains from Palo Alto and San Jose
- Giants: 9,000 riders, 16.1% per game increase
- Valkyries: 6,000 riders, 48.4% per game decrease
- Bay FC: ~880 riders/game average



## June (upcoming)

- Sat 6/13-Wed 7/1 – FIFA World Cup
- Sun 6/28 – SF Pride Parade

# FIFA World Cup

## 6 Matches Bay Area

|         |                        |         |
|---------|------------------------|---------|
| June 13 | Qatar vs. Switzerland  | 12 p.m. |
| June 16 | Austria vs. Jordan     | 9 p.m.  |
| June 19 | Türkiye vs. Paraguay   | 8 p.m.  |
| June 22 | Jordan vs. Algeria     | 8 p.m.  |
| June 25 | Paraguay vs. Australia | 7 p.m.  |
| July 1  | Teams TBD              | 5 p.m.  |

## Watch Parties throughout Peninsula

- Thrive City in San Francisco
- Redwood City Square
- Downtown San Mateo
- San Pedro Square in San Jose



Website: [FIFA 26 | Caltrain](#)

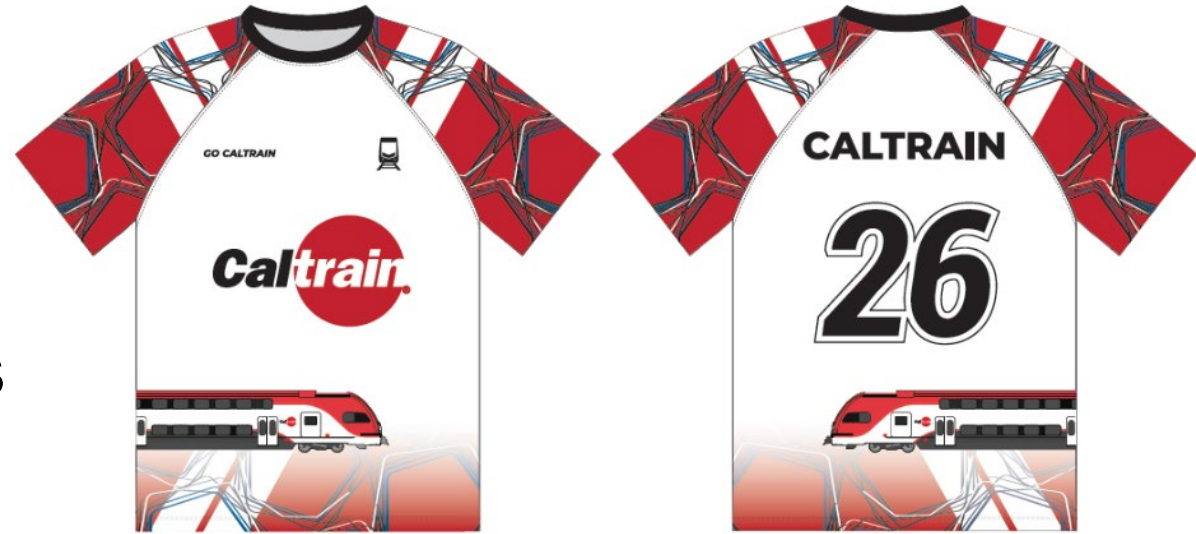
# Operations / Security

- Additional trains on-call for all games
- Expanded service hours for late night games (7p, 8p & 9p)
  - Last Caltrain will be coordinated with last VTA Train
- Mobile Ticket Option with VTA
- Close Coordination for Security Preparations



# Press / Outreach / Marketing

- 100+ ambassador shifts to help Caltrain (new) riders / fans
- Two Press Conferences planned
- Coordinated Social Media
- Press Release
- Ambassadors and wayfinding signs
- Marketing campaign for matches and watch parties; YouTube AdReels and Google Maps Ads



# Additional Funding Secured

- \$1.8M FTA funding (allocation through MTC) to support increased train service
- Up to \$1M FEMA funding (allocation through Bay Area Host Committee) to support increased security



# State: Cap-and-Invest Amendments

- May 29, CARB voted 10-3 approve amendments to Cap-and-Invest program likely leading to ~\$2B reduction funding:
  - Dramatically impacting Tier 3 programs for transit and housing
  - Changes effective Sept 1, impact October auction
  - Caltrain implication: lose LCTOP annual funding and TIRCP funding options reduced
  - Strong coalition in opposition, despite final vote. Thanks to all who engaged.
- Potential Legislative path, reopening discussions Cap and Invest Tiers. Discussions likely through summer. New Senator Weiner / Arreguin letter.

# Caltrain Grant Updates

- Corridor Crossing Strategy related opportunities, coordinating with cities and TAs:
  - FRA Rail Crossing Elimination, Construction and Design \$ (June 8)
  - FTA Safe Streets for All, Middle Ave Undercrossing in Menlo Park
- Other Applications Submitted
  - FTA All Stations Accessible Program - Caltrain 22nd St ADA Improvement Project
  - Joint application Intercity rail operators & City of Sacramento, Transit and Intercity Rail Program - support new crossover and expanded ground power Diridon

FOR MORE INFORMATION

[WWW.CALTRAIN.COM](http://WWW.CALTRAIN.COM)

