



JPB Board of Directors
Meeting of June 4, 2026

Correspondence as of May 29, 2026

Subject

1. Request for Project Update – Middle Avenue Bike-Ped Undercrossing (Contract 24-J-C-107)
2. Introduction from Monterey Corridor BID + Capitol Station Partnership Interest
3. FW: Caltrain Customer Service Recording Form: 1013603 – *Staff Response*
4. RE: [EXTERNAL] URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
5. Re: [EXTERNAL] URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
6. FW: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)
7. Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
8. RE: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
9. Re: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
10. RE: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
11. Monterey Corridor Community Activation Weekend – Walkthrough & Corridor Reconnection
12. Re: Customer Service Concern Regarding Employee Conduct on Train 127 – *Staff Response*
13. Re: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View – *Staff Response*
14. Re: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026) – *Staff Response*
15. Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM – *Staff Response*



16. RE: Quick Reminder – Monterey Corridor Walkthrough Today at 1:3
17. Re: Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM
18. Letter of Support: Middle Ave. Undercrossing
19. Agenda item 6
20. comment on item #6
21. Harrasing:
22. Fwd: illegal encampment
23. Monterey Corridor Activation Walkthrough — Thank You & Next Steps
24. Re: Complaint about flooding on the Caltrain Land behind my house
25. Re: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

From: [Jayda Smith](#)
To: [Board \(@caltrain.com\)](#)
Subject: Request for Project Update – Middle Avenue Bike-Ped Undercrossing (Contract 24-J-C-107)
Date: Friday, May 22, 2026 10:55:59 AM

Some people who received this message don't often get email from jayda.smith@construction.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good day,

I attempted to reach you earlier by phone regarding the [[Middle Avenue Bike-Ped Undercrossing](#)] associated with [[Myers & Sons Construction](#)]. We are currently updating our database for our construction industry news service and would greatly appreciate your help confirming or correcting the details for the first batch of projects listed below.

[[Middle Avenue Bike-Ped Undercrossing](#)]

Location: [MENLO PARK, CA](#)

Current Phase (Planning / Design / Bidding / Construction): [Delayed](#)

Project Scope of Work: [Peninsula Corridor Joint Powers Board in conjunction with the City of Menlo Park is working on the Middle Avenue bike-ped undercrossing project](#)

Architect/Engineer/Designer: [TYLin International Group Ltd - U.S. HQ](#)

Structural Eng: ?

Mechanical Eng: ?

Electrical Eng: ?

General Contractor: [Myers & Sons Construction](#).

Core Details (sq.footage, framing, number of stories and building):

Est. Construction Cost: [\\$62,000,000](#)

Target Bid Date & Time: ?

Target Start Date: ?

Target Completion Date: ?

Project Delivery System: [Design-Bid-Build](#)

Even brief confirmations or quick corrections would be very helpful. If another person handles project updates, please let me know or forward this email to them.

Thank you for your time and for your work on our community's infrastructure. I look forward to your response.

Sincerely,

Jayda Smith

National Public Planning Researcher

+1 844 326 3826, **7328** ext.

Jayda.smith@construction.com



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From: [Shyam Panchal](#)
To: [Board \(@caltrain.com\)](#); [Jason Baker](#); [Devon Ryan](#)
Cc: [Nathan Ulsh](#); [Diana Zepeda](#); [Cindy Feng](#); [Beth Seibert](#); [Stucco Supply Co of San Jose](#); [Mike Medina Betty County](#); [Victor Farlie](#)
Subject: Introduction from Monterey Corridor BID + Capitol Station Partnership Interest
Date: Friday, May 22, 2026 12:19:07 PM
Attachments: [image4.png](#)

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Hello Caltrain Government & Community Affairs Team,

My name is Sean Panchal and I serve as President of the Monterey Corridor Business Association (MCBA), the Monterey Corridor Business Improvement District representing approximately 1,500 assessment-backed businesses and commercial properties stretching from Alma Avenue to Capitol Expressway in San José.

I wanted to reach out to introduce myself and express how important we believe the Capitol Caltrain Station and Park & Ride facilities are to the long-term future of the Monterey Corridor and South San José overall.

Our family business has operated along Monterey Road for more than 50 years, including hospitality properties located near the Capitol Station area. From our perspective, the station has always represented something much larger than simply transportation infrastructure — it represents regional connectivity, economic access, mobility, and long-term opportunity for residents, employees, businesses, and visitors throughout the corridor.

As MCBA continues evolving as a district organization, we are working to strengthen relationships with key public, transportation, economic development, and community partners connected to the broader corridor ecosystem.

We believe the Capitol Station area represents:

- a major regional mobility asset,
- an important economic connector,
- and a significant long-term activation opportunity for South San José.

We are currently organizing a Monterey Corridor Community Activation Weekend tied to the broader SJ26 / World Cup activities and wanted to share a few preliminary concept graphics simply to introduce the direction of the work underway throughout the corridor.



While these materials are still early-stage concepts, we would sincerely welcome future collaboration opportunities with Caltrain related to:

- transit awareness,
- ridership engagement,
- station-area visibility,
- community outreach,
- and broader corridor activation efforts where appropriate.

We would also appreciate the opportunity to connect with the appropriate Caltrain representatives involved with community affairs, partnerships, or stakeholder coordination related to the Capitol Station area.

Thank you again for the important role Caltrain plays throughout the region. We look forward to hopefully building a positive working relationship over time.

Best regards,

Shyam “Sean” Panchal

President | Monterey Corridor Business Association
Financial Officer | First Maganson Holdings, Inc.

San Jose | Silicon Valley

408.858.6454

sean@fmcreholdings.com

Shyam "Sean" Panchal

Financial Officer, First Maganson Holdings, Inc.

Direct 408.858.6454 | sean@fmcreholdings.com

Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California

From: [Jason Dayvault](#)
To: [Board \(@caltrain.com\)](#)
Subject: FW: Caltrain Customer Service Recording Form: 1013603
Date: Friday, May 22, 2026 12:21:29 PM
Attachments: [image001.png](#)

See below for email sent in response to Eric Rose's email concerning the Hayward Park station parking lot in San Mateo. Customer reached out to Customer Service as well as Board@; Customer Service responded directly to the Customer Service feedback form before the Board@ email was processed.

From: Sarah Nabong
Sent: Friday, May 22, 2026 11:50 AM
To: 'ericrose607@msn.com' <ericrose607@msn.com>
Subject: Caltrain Customer Service Recording Form: 1013603

Dear Eric Rose,

Thank you for taking the time to share your concern regarding the Hayward Park Station parking lot in San Mateo, located on Caltrain property.

We have forwarded your report to the appropriate teams for review, including station operations and transit law enforcement. We will send deputies out to assess the situation.

Kind regards,

Sarah Nabong, Customer Service Representative 2
166 N Rollins Rd. Millbrae, CA 94030-3147
Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: [Kmak, Rocelia](#)
To: cykustc@gmail.com
Cc: [District5](#); city.clerk@mountainview.gov; [Board \(@caltrain.com\)](mailto:Board (@caltrain.com)); [Freitas, Harry](#)
Subject: RE: [EXTERNAL] URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
Date: Friday, May 22, 2026 5:29:54 PM

Some people who received this message don't often get email from rocelia.kmak@rda.sccgov.org. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good Evening, Yukun,

I am replying on behalf of Harry Freitas, Director of Roads and Airports Department, to acknowledge receipt of your letter and petition.

We appreciate your community engagement and your reaching out to our Department with your concerns. Unfortunately, at this time, the County does not have adequate funding to conduct the requested comprehensive noise and safety evaluation.

We do recognize noise impacts to the community and will investigate grant opportunities to fund noise evaluations.

Please let me know if there is anything else I can do to help,
Thank you,



Rocelia G. Kmak, P.E.

Acting Deputy Director | Infrastructure
Development
Roads & Airports Department
Santa Clara County

Desk (408) 573-2492

Cell (669) 213-3583

101 Skyport Dr | San Jose, CA | 95110

From: Yukun Chen <cykustc@gmail.com>

Sent: Sunday, May 10, 2026 11:51 AM

To: director@countyroads.org

Cc: District5 <District5@BOS.SCCGOV.ORG>; city.clerk@mountainview.gov; Board@caltrain.com

Subject: [EXTERNAL] URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

TO: Director Harry of Roads and Airports Santa Clara County Roads and Airports Department

CC: Supervisor Margaret, District 5; Mountain View City Council; Caltrain Board of Directors

Dear Director and Honorable Supervisors,

I am writing to formally request a comprehensive noise and safety evaluation for the installation of a permanent masonry sound wall along the section of **Central Expressway** bordering the **Mountain mountain View Rex Manor** neighborhood, specifically between **Farley Street** and **Beatrice Street**.

Our community is uniquely positioned between two major transit arteries: **Central Expressway** and the **Caltrain corridor**. This creates a compounded noise environment that severely impacts the health, safety, and quiet enjoyment of our homes. Currently, our neighborhood is separated from these high-speed corridors only by a basic chain-link fence and ivy, which is insufficient for the following reasons:

- **Documented Excessive Noise Levels:** Based on initial noise monitoring conducted at our property line during peak hours, ambient noise levels have consistently reached **67 decibels (dBA)**. This level meets the threshold for "noise impact" under federal and state guidelines (23 CFR 772). This compounded noise environment—the constant tire roar from the expressway combined with frequent Caltrain operations—severely impacts the health and quiet enjoyment of our homes. (See Attachment A)
- **Infrastructure Inconsistency and Inequality:** There is a stark disparity in the County's infrastructure along this corridor. Neighboring residential segments along Central Expressway have already been equipped with standard masonry sound walls, while our stretch remains neglected. We request the same level of environmental protection and infrastructure investment afforded to our neighbors. (See Attachment B and C)
- **Critical Safety and Liability:** A simple chain-link fence offers no structural protection against high-speed vehicle runoff accidents from the expressway. Furthermore, the lack of a reinforced barrier poses a significant liability risk should unauthorized pedestrians or pets breach the fence and enter the high-speed expressway or the adjacent live train tracks.
- **2025 Caltrain Service Expansion:** Following the full implementation of Caltrain's electrification and the **significant service expansion in 2025**, the frequency of train operations past our neighborhood has nearly doubled. This increased service volume means our community is now subjected to near-constant noise and vibration throughout the day, leaving zero intervals of quiet. The pre-2025 noise environment

has fundamentally changed, necessitating a new, updated acoustic study.

We believe that closing this "gap" in the sound-wall system is a matter of public safety and equity. We respectfully request that the County Roads and Airports Department, in coordination with Caltrain where applicable, conduct a formal assessment of this site.

We also urge the **City of Mountain View** to actively advocate on behalf of its residents by formally supporting this request to the County. As our primary municipal representatives, your endorsement is critical in ensuring that our neighborhood receives the same environmental and safety standards as other sections of the Central Expressway corridor.

I look forward to your written response regarding the timeline for this evaluation and the steps our neighborhood can take to support this essential infrastructure improvement.

Attached is a formal petition signed by residents of **Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View**. We have already sent the original petition with "wet signatures" to the Santa Clara County Roads and Airports Department via certified mail (Tracking # 9589071052702588399191).

We look forward to your response.

Sincerely,

Yukun Chen On behalf of the **Rex Manor Bonny Street and Beatrice Street** residents

From: [Yukun Chen](#)
To: [Kmak, Rocelia](#)
Cc: [District5](#); city.clerk@mountainview.gov; [Board \(@caltrain.com\)](mailto:Board (@caltrain.com)); [Freitas, Harry](#)
Subject: Re: [EXTERNAL] URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
Date: Friday, May 22, 2026 7:54:34 PM

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Dear Rocelia,

Thank you for your prompt response on behalf of Director Harry. We appreciate the Roads & Airports Department's recognition of the severe noise impacts on our community. Given your role in Infrastructure Development, we understand the fiscal complexities regarding immediate capital outlays.

However, as residents experiencing these disruptions daily—which have structurally escalated since the **2025 Caltrain service expansion**—we cannot simply wait for indefinite grant timelines, particularly regarding the chain-link fence's security and vehicle-runoff liabilities.

To collaborate on a realistic, phased path forward, we respectfully request the Department's consideration and clarification on the following items:

1.

Short-Term Data Verification: While a "comprehensive evaluation" may lack current funding, can the Department deploy a temporary noise monitor to officially verify our 67 dBA readings? Having verified County data is a vital prerequisite for the very state/federal grants you mentioned.

2.

Capital Improvement Planning (CIP): If immediate funds are unavailable, can this segment be formally added to the Department's pipeline for future **Capital Improvement Program (CIP)** cycles, or funded via planning reserves?

3.

Inter-Agency Collaboration: Since this involves the Caltrain corridor within Mountain View city limits, will your department initiate a dialogue with Caltrain and the City of Mountain View to explore joint-funding or cost-sharing mechanisms?

CC: Supervisor Margaret Abe-Koga, District 5 (Santa Clara County Board of Supervisors) , Mountain View City Council, Caltrain Board of Directors: We

respectfully urge **Supervisor Margaret** and the **Mountain View City Council** to review this infrastructure funding gap. We ask our elected leaders to support the Infrastructure Development division in identifying local discretionary funds or resource-sharing options to protect Mountain View taxpayers.

We look forward to working with you to find a creative, phased solution for this corridor.

Sincerely,

Yukun On behalf of the residents of **Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View.**

On Fri, May 22, 2026 at 5:29 PM Kmak, Rocelia <rocelia.kmak@rda.sccgov.org> wrote:

Good Evening, Yukun,

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Acting Deputy Director | Infrastructure
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Roads & Airports Department

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We look forward to your response.

Sincerely,

Yukun Chen On behalf of the **Rex Manor Bonny Street and Beatrice Street** residents

From: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
To: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: FW: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)
Date: Tuesday, May 26, 2026 8:34:14 AM

Hi CS & DSO - Recovered from junk email folder. Please process. - LLH

-----Original Message-----

From: Hua Jiang <hua@huajiang.org>
Sent: Friday, May 22, 2026 6:13 PM
To: customerrelations@caltrain.com; Board (@caltrain.com) <board@caltrain.com>
Subject: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)

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To Caltrain Customer Relations and Executive Leadership,

I am writing to file a formal complaint regarding an egregious incident of professional misconduct and operational failure that occurred today, Friday, May 22, 2026, at the San Francisco Caltrain Station involving Train 416 (scheduled departure at 3:48 PM).

Due to an inefficient, manual gate-checking process instituted by Caltrain staff, a massive bottleneck formed at the platform entrance. A large crowd of paying passengers, including myself, arrived well ahead of the departure time but was forced to wait in a slow-moving line to have our Clipper cards scanned.

Approximately two minutes prior to the scheduled 3:48 PM departure, the individual checking Clipper cards at the gate—whom I presume to be the train's conductor—abruptly and arbitrarily closed the platform doors. He flatly refused boarding to approximately 20 passengers who were standing patiently in line. When passengers reasonably pointed out that it was not yet departure time and that the delay was entirely due to Caltrain's slow screening process, the employee responded with extreme rudeness and a complete lack of professionalism.

The situation escalated to the point where a San Francisco station staff member actively intervened, arguing with the conductor on our behalf and physically reopening the gate door. Unfortunately, by the time the station staff bypassed the conductor's blockade, the physical doors on Train 416 were already closing, and the train departed, stranding all 20 of us on the platform.

While the San Francisco station staff member on duty at the gate expressed deep empathy and indicated he would file an internal report, I am submitting this formal complaint to guarantee a permanent, independent record of the event exists. The conductor's "guilty until proven innocent" mentality and blatant disregard for paying passengers is entirely unacceptable. Passengers should never be penalized or stranded due to Caltrain's internal operational inefficiencies.

I request a formal investigation into this incident, a review of the platform security and gate footage from this afternoon, and a strict disciplinary review regarding this employee's conduct. Furthermore, Caltrain must re-evaluate its manual gate-check protocols so that on-time passengers are never barred from boarding a train again.

I expect a formal response detailing how Caltrain intends to address this operational failure and employee misconduct.

Sincerely,

Hua Jiang

(612) 208-6482

Clipper Card Number: 6370017030102234944

From: [Mark Bett](#)
To: [Sarah Nabong](#); Tuan.Nguyen@asm.ca.gov; [Megan Singh](#); Streets.Dispatch@sanjoseca.gov; [City of San Jose Mayor's Office](#); dotconcerns@sanjoseca.gov; customer.service@vta.org; [Customer Service](#); customer.relations@amtrak.com; customercare@up.com; assemblymember.ahrens@assembly.ca.gov; senator.cortese@senate.ca.gov; r7_gx@dot.gov; michael.mulcahy@sanjoseca.gov; d4pio@dot.ca.gov; [Board \(@caltrain.com\)](#); [Public Affairs](#)
Cc: [Matthew Quevedo](#); [Rheya Pawar](#); [District](#); [Office of Supervisor Susan Ellenberg](#); casework@schiff.senate.gov; casework@padilla.senate.gov; constituentservices@liccardo.house.gov; [Randy Torres](#)
Subject: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
Date: Tuesday, May 26, 2026 9:10:52 AM
Attachments: [RE W Santa Clara rail bridge.eml.msg](#)
[Caltrain Customer Service Recording Form 1009382.eml.msg](#)
[Caltrain.eml.msg](#)
Importance: High

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

I'm writing in regards to the railroad bridge between Diridon Station and the SAP Center in San Jose. The bridge has been in a visible state of deterioration and deferred maintenance for well over a year, and despite repeated outreach to numerous agencies and organizations, I still have not been able to determine who is actually responsible for maintaining it.

Over the past year, I have contacted Union Pacific, Amtrak, Caltrain, Caltrans, VTA, railroad police, the City of San Jose Department of Transportation, and various other potentially responsible parties. Every organization has stated definitively that the bridge is not under their responsibility, yet nobody has been able to identify who actually is responsible for maintaining it or how these issues are supposed to move forward toward resolution.

I am including council offices, the Mayor's Office, legislative offices, and other public representatives not because I am asserting that they are directly responsible for maintenance of the bridge, but because I am attempting to bring all potentially relevant stakeholders together in one place in order to identify the responsible entity and establish a coordinated path forward. This is a problem that is real and significant and **must** be addressed.

I want to be very clear that I am not attempting to claim imminent danger or create alarm. However, there are clearly visible signs of deterioration and long-term deferred maintenance that warrant attention and inspection, particularly given the bridge's location adjacent to Diridon Station, the SAP Center, and heavily traveled pedestrian routes connecting surrounding downtown areas. These issues include, but are not limited to:

- Extensive graffiti and vandalism
- Significant lighting failures throughout both the pedestrian corridors and vehicle underpass areas (more than half of the light do not work some have been missing for YEARS)
- Missing, damaged, and nonfunctional light fixtures in multiple locations
- Approximately half of the roadway lighting fixtures appearing to be nonfunctional,

resulting in noticeably diminished visibility within the vehicle corridor

- Pedestrian corridor lighting conditions that create reduced visibility and increased pedestrian safety and trip-hazard concerns, particularly at night
- Significant concrete spalling, delamination, and surface deterioration
- Cracking and separation at multiple joints, edges, and concrete transitions
- Visible separation gaps along portions of the pedestrian walkway and adjacent wall sections
- Rust staining and corrosion on exposed steel members
- Deteriorated expansion joint areas and failed patching in multiple locations
- Uneven sidewalks, cracking, potholes, and pedestrian trip hazards
- Visible moisture staining and signs of long-term water exposure
- General signs of prolonged deferred maintenance and deterioration throughout the structure and pedestrian access areas

The attached photographs include documentation from both the north-side and south-side pedestrian corridors and show that these conditions are not isolated to one small section of the structure, but are present throughout multiple portions of the bridge and pedestrian access areas.

Additionally, publicly available historical Google Street View imagery appears to show that at least one of the missing pedestrian light fixtures has been absent since approximately 2021, suggesting that portions of the lighting deficiencies may have existed for several years without correction. Google Street View reference:

<https://maps.app.goo.gl/xArVczyNzFA2vfyW7>

The apparent duration of some of these unresolved conditions, combined with the extent of the visible deterioration present throughout both the north and south pedestrian corridors and surrounding bridge structure, strongly suggests the need for a comprehensive engineering and maintenance assessment of the entire undercrossing and bridge infrastructure rather than isolated spot repairs alone.

At this point, the issue is not simply the condition of the bridge itself — it is the fact that there appears to be no clear ownership or accountability pathway to address ongoing deterioration in a major public corridor.

I have attached photographs showing some of the deterioration and maintenance concerns discussed above, along with portions of my previous correspondence regarding this issue; you can see how dark and scary the bridge is and with the horrible condition of the sidewalk it increases the trip hazard!

What I am asking for at this point is fairly simple: now that the problem has been clearly identified, how do we move forward? Who is responsible for coordinating next steps, and

what needs to happen in order for these issues to actually be addressed by the appropriate parties? I am putting everyone on the same email so you can all tell each other that its not your problem; we need to figure out who's problem it is and we need to work on getting it fixed because the one thing WE ALL HAVE IN COMMON is we are trying to fix things and make things better. **I am requesting help with the clarification of ownership, maintenance responsibility, and the appropriate reporting and escalation pathway for this infrastructure.**

I am not trying to point fingers or create conflict. I am simply trying to get the relevant organizations communicating with one another so that we can establish responsibility, coordinate appropriately, and ensure that this infrastructure is maintained safely for the community.

On a more positive note, this could also represent a really unique public art opportunity for the city. Given the bridge's location next to the SAP Center and the Sharks branding, it could be incredible to transform the bridge into a large-scale mural project. The descending roadway sections leading into the underpass could be painted with an underwater ocean theme featuring schools of fish, kelp forests, and marine life, gradually immersing people as they approach the bridge. The bridge entrance itself could be designed as a giant shark mouth so that vehicles appear to drive directly into it, while the interior could continue the theme with murals resembling the inside of a shark and pedestrian columns painted like ribs. Besides helping discourage future graffiti, it could turn a neglected piece of infrastructure into something memorable, visually engaging, and uniquely San Jose.

Given the length of time this issue has remained unresolved, I am respectfully requesting clarification regarding ownership, responsibility, coordination, and potential next steps by June 15, 2026.

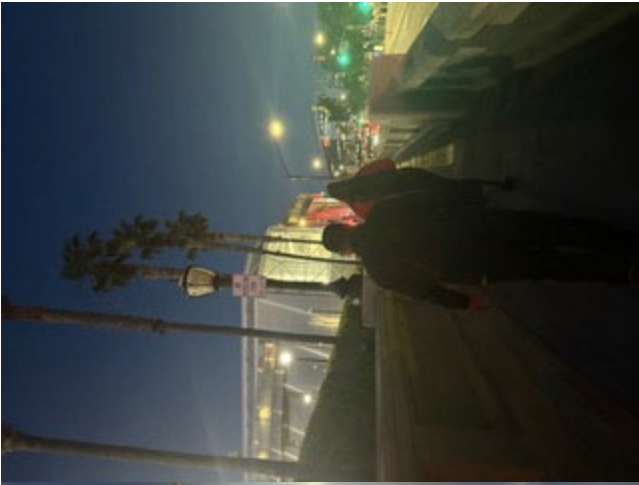
I appreciate everyone's time and look forward to hearing back from all relevant parties.











From: Nguyen, Tuan <Tuan.Nguyen@asm.ca.gov>
Sent: Friday, May 22, 2026 3:36 PM
To: Mark Bett
Subject: RE: W Santa Clara rail bridge

Hi Mark,

Thanks for the follow-up call this morning.

Confirming that we are in active communications with the California State Transportation Agency (CalSTA) that oversees Caltrain, and plan to follow up with you when we get more information.

I forwarded to CalSTA the information and the response you got from Caltrain.

Best,



Tuan H. Nguyen
Senior Field Representative

Office of Assembly Member Ash Kalra
25th Assembly District
111 W. St. John Street, Ste 1150, San Jose, CA 95113
(408) 286-2535 | Fax: (408) 286-2560
<https://a25.asmdc.org/>



From: Mark Bett <markbett@gmail.com>
Sent: Tuesday, May 19, 2026 10:01 PM
To: Nguyen, Tuan <Tuan.Nguyen@asm.ca.gov>
Subject: W Santa Clara rail bridge

I just wanna follow up on the rail bridge between SAP and Dedon

So these are some photographs as you can see they stripped all the copper at the lights don't work. The concrete is falling off the bridge. There's a lot of a lot of spalling.. The sidewalk has huge difference in it. There's graffiti on the bridge. It smells like a toilet. Some of the light poles are actually missing.























Sent from my BlackBerry 10 smartphone.

From: [Sarah Nabong](#)
To: markbett@gmail.com
Subject: Caltrain Customer Service Recording Form: 1009382
Date: Wednesday, May 6, 2026 3:47:10 PM
Attachments: [image001.png](#)

Dear Mark B.,

Thank you for following up regarding the train overpass near Santa Clara Street just north of San Jose Diridon Station, and for continuing to bring attention to the conditions in this area.

We understand your concerns regarding the graffiti, stripped electrical wiring, damaged conduit, missing lighting, and overall safety and cleanliness of the bridge area.

After review, our records indicate that Caltrain does not maintain this bridge, and our right-of-way limits show that the West Santa Clara Street bridge is outside of Caltrain jurisdiction.

Thank you again for your persistence and advocacy regarding this location.

Sincerely,

Sarah Nabong, Customer Service Representative 2

166 N Rollins Rd. Millbrae, CA 94030-3147

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)

3logos_eSig3



From: [Lynn Lee](#)
To: markbett@gmail.com
Cc: casework@schiff.senate.gov; randy.torres@sanjoseca.gov; Customer Service; r7_gx@dot.gov; supervisor.ellenberg@bos.sccgov.org; Public Affairs; d4pio@dot.ca.gov; rheya.pawar@sanjoseca.gov; mayor@sanjoseca.gov; tuan.nguyen@asm.ca.gov; constituentservices@liccardo.house.gov; assemblymember.ahrens@assembly.ca.gov; customer.relations@amtrak.com; streets.dispatch@sanjoseca.gov; michael.mulcahy@sanjoseca.gov; Megan Singh; customer.service@vta.org; Board (@caltrain.com); matthew.quevedo@sanjoseca.gov; dotconcerns@sanjoseca.gov; Sarah Nabong; senator.cortese@senate.ca.gov; casework@padilla.senate.gov; customer@up.com
Subject: RE: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
Date: Tuesday, May 26, 2026 10:05:38 AM

Some people who received this message don't often get email from theresalynn.lee@sanjoseca.gov. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Mark,

Thank you for your email and for taking the time to document the conditions around the Diridon Station undercrossing and surrounding pedestrian corridors.

Councilmember Mulcahy is aware of the concerns regarding maintenance, lighting, cleanliness, and overall conditions in and around the Diridon Station area. As Chair of the Diridon Station Area Steering Committee, he has been actively engaged in ongoing discussions regarding both near-term improvements and long-term infrastructure upgrades associated with the future BART extension and broader station modernization efforts.

In the near term, the City's Department of Transportation has been coordinating with partner agencies to better document maintenance responsibilities throughout the station area and strengthen interagency coordination regarding issues such as lighting, cleaning, and corridor upkeep. This includes collaboration with agencies such as VTA, Union Pacific, and others connected to the station and rail infrastructure.

Additionally, our office recently submitted a Budget Document request seeking funding support for enhanced cleaning and power washing efforts in and around the station area, including undercrossing corridors.

We appreciate you bringing continued attention to these issues and sharing detailed observations regarding the current conditions. While ownership and maintenance responsibilities across the Diridon area involve multiple agencies and jurisdictions, efforts are ongoing to improve coordination and address quality-of-life concerns within the corridor.

Thank you again for your outreach.

Best,

Lynn Lee
Chief of Staff

Office of Councilmember Michael Mulcahy

200 E. Santa Clara Street, 18th Floor
San José, CA 95113



----- Original Message -----

From: Mark Bett [markbett@gmail.com]

Sent: 5/26/2026, 9:09 AM

To: tuan.nguyen@asm.ca.gov; assemblymember.ahrens@assembly.ca.gov;
customer.relations@amtrak.com; streets.dispatch@sanjoseca.gov;
customerservice@caltrain.com; michael.mulcahy@sanjoseca.gov;
singhmegan@samtrans.com; r7_gx@dot.gov; customer.service@vta.org;
board@caltrain.com; dotconcerns@sanjoseca.gov; nabongs@samtrans.com;
senator.cortese@senate.ca.gov; publicaffairs@caltrain.com; d4pio@dot.ca.gov;
customercare@up.com; mayor@sanjoseca.gov

Cc: district6@sanjoseca.gov; casework@schiff.senate.gov;
constituentservices@liccardo.house.gov; supervisor.ellenberg@bos.sccgov.org;
randy.torres@sanjoseca.gov; casework@padilla.senate.gov;
matthew.quevedo@sanjoseca.gov; rheya.pawar@sanjoseca.gov

Subject: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge

I'm writing in regards to the railroad bridge between Diridon Station and the SAP Center in San Jose. The bridge has been in a visible state of deterioration and deferred maintenance for well over a year, and despite repeated outreach to numerous agencies and organizations, I still have not been able to determine who is actually responsible for maintaining it.

Over the past year, I have contacted Union Pacific, Amtrak, Caltrain, Caltrans, VTA, railroad police, the City of San Jose Department of Transportation, and various other potentially responsible parties. Every organization has stated definitively that the bridge is not under their responsibility, yet nobody has been able to identify who actually is responsible for maintaining it or how these issues are supposed to move forward toward resolution.

I am including council offices, the Mayor's Office, legislative offices, and other public representatives not because I am asserting that they are directly responsible for maintenance of the bridge, but because I am attempting to bring all potentially relevant stakeholders together in one place in order to identify the responsible entity and establish a coordinated path forward. This is a problem that is real and significant and **must** be addressed.

I want to be very clear that I am not attempting to claim imminent danger or create alarm. However, there are clearly visible signs of deterioration and long-term deferred maintenance that warrant attention and inspection, particularly given the bridge's location adjacent to Diridon Station, the SAP Center, and heavily traveled pedestrian routes connecting surrounding downtown areas. These issues include, but are not limited to:

- Extensive graffiti and vandalism
- Significant lighting failures throughout both the pedestrian corridors and vehicle

underpass areas (more than half of the light do not work some have been missing for YEARS)

- Missing, damaged, and nonfunctional light fixtures in multiple locations
- Approximately half of the roadway lighting fixtures appearing to be nonfunctional, resulting in noticeably diminished visibility within the vehicle corridor
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- Uneven sidewalks, cracking, potholes, and pedestrian trip hazards
- Visible moisture staining and signs of long-term water exposure
- General signs of prolonged deferred maintenance and deterioration throughout the structure and pedestrian access areas

The attached photographs include documentation from both the north-side and south-side pedestrian corridors and show that these conditions are not isolated to one small section of the structure, but are present throughout multiple portions of the bridge and pedestrian access areas.

Additionally, publicly available historical Google Street View imagery appears to show that at least one of the missing pedestrian light fixtures has been absent since approximately 2021, suggesting that portions of the lighting deficiencies may have existed for several years without correction. Google Street View reference:

<https://maps.app.goo.gl/xArVczyNzFA2vfyW7>

The apparent duration of some of these unresolved conditions, combined with the extent of the visible deterioration present throughout both the north and south pedestrian corridors and surrounding bridge structure, strongly suggests the need for a comprehensive engineering and maintenance assessment of the entire undercrossing and bridge infrastructure rather than isolated spot repairs alone.

At this point, the issue is not simply the condition of the bridge itself — it is the fact that there appears to be no clear ownership or accountability pathway to address ongoing deterioration in a major public corridor.

I have attached photographs showing some of the deterioration and maintenance concerns

discussed above, along with portions of my previous correspondence regarding this issue; you can see how dark and scary the bridge is and with the horrible condition of the sidewalk it increases the trip hazard!

What I am asking for at this point is fairly simple: now that the problem has been clearly identified, how do we move forward? Who is responsible for coordinating next steps, and what needs to happen in order for these issues to actually be addressed by the appropriate parties? I am putting everyone on the same email so you can all tell each other that its not your problem; we need to figure out who's problem it is and we need to work on getting it fixed because the one thing WE ALL HAVE IN COMMON is we are trying to fix things and make things better. **I am requesting help with the clarification of ownership, maintenance responsibility, and the appropriate reporting and escalation pathway for this infrastructure.**

I am not trying to point fingers or create conflict. I am simply trying to get the relevant organizations communicating with one another so that we can establish responsibility, coordinate appropriately, and ensure that this infrastructure is maintained safely for the community.

On a more positive note, this could also represent a really unique public art opportunity for the city. Given the bridge's location next to the SAP Center and the Sharks branding, it could be incredible to transform the bridge into a large-scale mural project. The descending roadway sections leading into the underpass could be painted with an underwater ocean theme featuring schools of fish, kelp forests, and marine life, gradually immersing people as they approach the bridge. The bridge entrance itself could be designed as a giant shark mouth so that vehicles appear to drive directly into it, while the interior could continue the theme with murals resembling the inside of a shark and pedestrian columns painted like ribs. Besides helping discourage future graffiti, it could turn a neglected piece of infrastructure into something memorable, visually engaging, and uniquely San Jose.

Given the length of time this issue has remained unresolved, I am respectfully requesting clarification regarding ownership, responsibility, coordination, and potential next steps by June 15, 2026.

I appreciate everyone's time and look forward to hearing back from all relevant parties.

[IMG_3092.jpeg (image/jpeg)]

[IMG_8523.jpeg (image/jpeg)]

[IMG_8535.jpeg (image/jpeg)]

[IMG_8515.jpeg (image/jpeg)]

[IMG_8538.jpeg (image/jpeg)]

[IMG_8521.jpeg (image/jpeg)]

[IMG_8336.jpeg (image/jpeg)]

[IMG_8375.jpeg (image/jpeg)]

[IMG_8379.jpeg (image/jpeg)]

[IMG_7638.jpeg (image/jpeg)]

[IMG_7624.jpeg (image/jpeg)]

[IMG_7625.jpeg (image/jpeg)]

[IMG_3094.jpeg (image/jpeg)]



thread::RUPny4RmP0COjaVTO3sdGkY::

From: [Mark Bett](#)
To: [Lynn Lee](#)
Cc: casework@schiff.senate.gov; Randy.Torres@sanjoseca.gov; [Customer Service](#); r7_gx@dot.gov; supervisor.ellenberg@bos.sccgov.org; [Public Affairs](#); d4pio@dot.ca.gov; Rheya.Pawar@sanjoseca.gov; mayor@sanjoseca.gov; Tuan.nguyen@asm.ca.gov; constituentservices@liccardo.house.gov; assemblymember.ahrens@assembly.ca.gov; customer.relations@amtrak.com; streets.dispatch@sanjoseca.gov; michael.mulcahy@sanjoseca.gov; [Megan Singh](#); customer.service@vta.org; [Board \(@caltrain.com\)](#); matthew.quevedo@sanjoseca.gov; dotconcerns@sanjoseca.gov; [Sarah Nabong](#); senator.cortese@senate.ca.gov; casework@padilla.senate.gov; customer@up.com
Subject: Re: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
Date: Tuesday, May 26, 2026 11:09:42 AM

Some people who received this message don't often get email from markbett@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

I appreciate you getting back to me, but in communications with the Department of transportation, they have definitively stated that they are not responsible for this infrastructure and they have been declining to do any maintenance and or repair work, including, but not limited to repairs to the sidewalks, the lighting Graffiti, etc. etc. etc. am I understanding your email correctly stating that the city is in fact responsible for this?

Sent from my BlackBerry 10 smartphone.

On May 26, 2026, at 10:05 AM, Lynn Lee <TheresaLynn.Lee@sanjoseca.gov> wrote:

Dear Mark,

Thank you for your email and for taking the time to document the conditions around the Diridon Station undercrossing and surrounding pedestrian corridors.

Councilmember Mulcahy is aware of the concerns regarding maintenance, lighting, cleanliness, and overall conditions in and around the Diridon Station area. As Chair of the Diridon Station Area Steering Committee, he has been actively engaged in ongoing discussions regarding both near-term improvements and long-term infrastructure upgrades associated with the future BART extension and broader station modernization efforts.

In the near term, the City's Department of Transportation has been coordinating with partner agencies to better document maintenance responsibilities throughout the station area and strengthen interagency coordination regarding issues such as lighting, cleaning, and corridor upkeep. This includes collaboration with agencies such as VTA, Union Pacific, and others connected to the station and rail infrastructure.

Additionally, our office recently submitted a Budget Document request seeking funding support for enhanced cleaning and power washing efforts in and around

the station area, including undercrossing corridors.

We appreciate you bringing continued attention to these issues and sharing detailed observations regarding the current conditions. While ownership and maintenance responsibilities across the Diridon area involve multiple agencies and jurisdictions, efforts are ongoing to improve coordination and address quality-of-life concerns within the corridor.

Thank you again for your outreach.

Best,

Lynn Lee
Chief of Staff

Office of Councilmember Michael Mulcahy
200 E. Santa Clara Street, 18th Floor
San José, CA 95113



----- Original Message -----

From: Mark Bett [markbett@gmail.com]

Sent: 5/26/2026, 9:09 AM

To: tuan.nguyen@asm.ca.gov; assemblymember.ahrens@assembly.ca.gov; customer.relations@amtrak.com; streets.dispatch@sanjoseca.gov; customerservice@caltrain.com; michael.mulcahy@sanjoseca.gov; singhmegan@samtrans.com; r7_gx@dot.gov; customer.service@vta.org; board@caltrain.com; dotconcerns@sanjoseca.gov; nabongs@samtrans.com; senator.cortese@senate.ca.gov; publicaffairs@caltrain.com; d4pio@dot.ca.gov; customercare@up.com; mayor@sanjoseca.gov

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[IMG_7638.jpeg (image/jpeg)]

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[IMG_7625.jpeg (image/jpeg)]

[IMG_3094.jpeg (image/jpeg)]



thread::RUPny4RmP0COjaVTO3sdGkY::

From: [Lee, Lynn](#)
To: [Mark Bett](#)
Cc: [casework@schiff.senate.gov](#); [Torres, Randy](#); [Customer Service](#); [r7_gx@dot.gov](#); [supervisor.ellenberg@bos.sccgov.org](#); [Public Affairs](#); [d4pio@dot.ca.gov](#); [Pawar, Rheya](#); [The Office of Mayor Matt Mahan](#); [Tuan.nguyen@asm.ca.gov](#); [constituentservices@liccardo.house.gov](#); [assemblymember.ahrens@assembly.ca.gov](#); [customer.relations@amtrak.com](#); [Dispatch, Streets](#); [Mulcahy, Michael](#); [Megan Singh](#); [customer.service@vta.org](#); [Board \(@caltrain.com\)](#); [Quevedo, Matthew](#); [dotconcerns@sanjoseca.gov](#); [Sarah Nabong](#); [senator.cortese@senate.ca.gov](#); [casework@padilla.senate.gov](#); [customercare@up.com](#)
Subject: RE: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge
Date: Tuesday, May 26, 2026 11:15:06 AM
Attachments: [image001.png](#)

Some people who received this message don't often get email from theresalynn.lee@sanjoseca.gov. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Thank you for the clarification. To clarify, my prior email was not intended to suggest that the City or the Department of Transportation is solely responsible for maintenance of the bridge or surrounding infrastructure.

Rather, the City's DOT has been helping coordinate discussions among the various agencies and stakeholders connected to the broader Diridon Station area in an effort to better document and clarify maintenance responsibilities across different portions of the corridor. As you have experienced, ownership and jurisdiction within the station area are complex and involve multiple agencies and entities.

That coordination effort is ongoing and is intended to help establish greater clarity regarding responsibility for various infrastructure, maintenance, and operational issues moving forward.

Separately, our office has advocated for additional resources related to cleaning and maintenance within the broader station area where appropriate.

Thank you again for your continued engagement on this issue.

Best,

Lynn Lee
Chief of Staff
Office of Councilmember Michael Mulcahy
200 E. Santa Clara Street, 18th Floor
San José, CA 95113
408.535.4906



From: Mark Bett <markbett@gmail.com>
Sent: Tuesday, May 26, 2026 11:09 AM
To: Lee, Lynn <TheresaLynn.Lee@sanjoseca.gov>
Cc: casework@schiff.senate.gov; Torres, Randy <RANDY.TORRES@sanjoseca.gov>; customerservice@caltrain.com; r7_gx@dot.gov; supervisor.ellenberg@bos.sccgov.org; publicaffairs@caltrain.com; d4pio@dot.ca.gov; Pawar, Rheya <Rheya.Pawar@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>; Tuan.nguyen@asm.ca.gov; constituentservices@liccardo.house.gov; assemblymember.ahrens@assembly.ca.gov; customer.relations@amtrak.com; Dispatch, Streets <Streets.Dispatch@sanjoseca.gov>; Mulcahy, Michael <Michael.Mulcahy@sanjoseca.gov>; SinghMegan@samtrans.com; customer.service@vta.org; board@caltrain.com; Quevedo, Matthew <Matthew.Quevedo@sanjoseca.gov>; dotconcerns@sanjoseca.gov; nabongs@samtrans.com; senator.cortese@senate.ca.gov; casework@padilla.senate.gov; customercare@up.com
Subject: Re: Ongoing Infrastructure and Maintenance Concerns – Diridon Station / SAP Center Bridge

[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]

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Thank you again for your outreach.

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Chief of Staff

Office of Councilmember Michael Mulcahy
200 E. Santa Clara Street, 18th Floor
San José, CA 95113

[Redacted]

----- Original Message -----

From: Mark Bett [markbett@gmail.com]

Sent: 5/26/2026, 9:09 AM

To: tuan.nguyen@asm.ca.gov; assemblymember.ahrens@assembly.ca.gov; customer.relations@amtrak.com; streets.dispatch@sanjoseca.gov; customerservice@caltrain.com; michael.mulcahy@sanjoseca.gov; singhmegan@samtrans.com; r7_gx@dot.gov; customer.service@vta.org; board@caltrain.com; dotconcerns@sanjoseca.gov; nabongs@samtrans.com; senator.cortese@senate.ca.gov; publicaffairs@caltrain.com; d4pio@dot.ca.gov; customercare@up.com; mayor@sanjoseca.gov

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Additionally, publicly available historical Google Street View imagery appears to show that at least one of the missing pedestrian light fixtures has been absent since approximately 2021, suggesting that portions of the lighting deficiencies may have existed for several years without correction. Google Street View reference:

<https://maps.app.goo.gl/xArVczyNzFA2vfyW7>

The apparent duration of some of these unresolved conditions, combined with the extent of the visible deterioration present throughout both the north and south pedestrian corridors and surrounding bridge structure, strongly suggests the need for a comprehensive engineering and maintenance assessment of the entire undercrossing and bridge infrastructure rather than isolated spot repairs alone.

At this point, the issue is not simply the condition of the bridge itself — it is the fact that there appears to be no clear ownership or accountability pathway to address ongoing deterioration in a major public corridor.

I have attached photographs showing some of the deterioration and maintenance concerns discussed above, along with portions of my previous correspondence regarding this issue; you can see how dark and scary the bridge is and with the horrible condition of the sidewalk it increases the trip hazard!

What I am asking for at this point is fairly simple: now that the problem has been clearly identified, how do we move forward? Who is responsible for coordinating next steps, and what needs to happen in order for these issues to actually be addressed by the appropriate parties? I am putting everyone on the same email so you can all tell each other that its not your problem; we need to figure out who's problem it is and we need to work on getting it fixed because the one thing WE

ALL HAVE IN COMMON is we are trying to fix things and make things better. **I am requesting help with the clarification of ownership, maintenance responsibility, and the appropriate reporting and escalation pathway for this infrastructure.**

I am not trying to point fingers or create conflict. I am simply trying to get the relevant organizations communicating with one another so that we can establish responsibility, coordinate appropriately, and ensure that this infrastructure is maintained safely for the community.

On a more positive note, this could also represent a really unique public art opportunity for the city. Given the bridge's location next to the SAP Center and the Sharks branding, it could be incredible to transform the bridge into a large-scale mural project. The descending roadway sections leading into the underpass could be painted with an underwater ocean theme featuring schools of fish, kelp forests, and marine life, gradually immersing people as they approach the bridge. The bridge entrance itself could be designed as a giant shark mouth so that vehicles appear to drive directly into it, while the interior could continue the theme with murals resembling the inside of a shark and pedestrian columns painted like ribs. Besides helping discourage future graffiti, it could turn a neglected piece of infrastructure into something memorable, visually engaging, and uniquely San Jose.

Given the length of time this issue has remained unresolved, I am respectfully requesting clarification regarding ownership, responsibility, coordination, and potential next steps by June 15, 2026.

I appreciate everyone's time and look forward to hearing back from all relevant parties.

[IMG_3092.jpeg (image/jpeg)]

[IMG_8523.jpeg (image/jpeg)]

[IMG_8535.jpeg (image/jpeg)]

[IMG_8515.jpeg (image/jpeg)]

[IMG_8538.jpeg (image/jpeg)]

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[IMG_7638.jpeg (image/jpeg)]

[IMG_7624.jpeg (image/jpeg)]

[IMG_7625.jpeg (image/jpeg)]

[IMG_3094.jpeg (image/jpeg)]



thread::RUPny4RmP0COjaVTO3sdGkY::

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From: [Shyam Panchal](#)
To: info@happyhollow.org; jon.cicirelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; Hanh.Mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; igustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol; Board (@caltrain.com); Jason Baker; Devon Ryan
Cc: [Caroline Niemiec](#); [Victor Farlie](#); [Beth Seibert](#); [Melissa Volau](#); [Athena Ushana](#); [Eire Stewart](#); [Chad Erickson](#); [Nicole Youngblood](#); [David Galetto](#); [Henry Rose MCBA GRock](#); Sduarte@thefair.org; [Diana Zepeda](#); [Cindy Feng](#); [Nathan Ulsh](#); [Mike Medina Betty County](#); [Thomas Ryan Moveable mcba Sebastian](#); [Owen Tanaka Moveable MCBA](#); [Anna Dinh Moveable MCBA](#); [Rosalynn Hughey](#); [Jennifer Baker](#)
Subject: Monterey Corridor Community Activation Weekend – Walkthrough & Corridor Reconnection
Date: Tuesday, May 26, 2026 1:53:30 PM
Attachments: [image0.png](#)
[image1.png](#)

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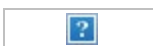
Hello Everyone,

Thank you again for your time, support, and willingness to engage with the broader Monterey Corridor community activation effort.

As many of you know, we are continuing to build the Monterey Corridor Business Improvement District framework and broader community ecosystem surrounding the corridor. In many ways, this process feels like a long-overdue reconnection — bringing together organizations, public spaces, businesses, institutions, cultural assets, and community stakeholders that have coexisted along Monterey Road for decades, but may not always have had opportunities to collaborate directly.

With more than 100 years of combined corridor history represented across these institutions and destinations, we are excited about the opportunity to strengthen relationships, improve awareness, and begin building a more connected and coordinated corridor identity moving forward.

Attached are a few early walkthrough concept graphics related to the proposed Monterey Corridor Community Activation Weekend currently being explored for July 3rd and 4th at The Plant shopping center. These are still conceptual working materials intended primarily to help communicate the broader vision, energy, and activation framework we are developing.



Because of the Memorial Day weekend timing and relatively short notice, we completely understand that some of you may or may not be able to attend tomorrow's walkthrough in person. Regardless, we wanted to ensure you were included in the conversation and aware that

we are actively thinking about how organizations such as yours fit into the broader corridor ecosystem and future community engagement opportunities.

The broader vision extends beyond a simple public watch party. Our hope is to create:

- a family-oriented community gathering environment,
- a local business and neighborhood activation framework,
- a platform for corridor awareness and economic connectivity,
- and an opportunity for residents, visitors, employees, and institutions to reconnect with the many assets already surrounding Monterey Road.

Tomorrow's walkthrough will also include our production and activation team from Moveable, led by Ryan, Owen, and Anna, who will be helping guide the on-site discussion, production planning, logistics considerations, activation layout, and general event framework. We welcome everyone to ask questions, share ideas, and simply enjoy being part of the early planning and visioning process together.

We truly appreciate your presence, support, and continued engagement as this effort evolves.

Please feel free to contact me directly anytime with thoughts, ideas, questions, or feedback. We look forward to continuing the conversation and hopefully seeing many of you soon.

Best regards,

Sean Panchal
Monterey Corridor Business Association (MCBA)

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California

From: [Caltrain BOD Public Support](#)
To: aristotle95@alumni.stanford.edu
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: Customer Service Concern Regarding Employee Conduct on Train 127
Date: Tuesday, May 26, 2026 3:31:49 PM

Dear Aristotle Taylor,

Thank you for taking the time to share your experience and feedback regarding your interaction on Train 127 on May 21, 2026.

We understand how frustrating this situation must have been, particularly after attempting to follow the direction provided while trying to board prior to departure.

This feedback has been forwarded to the appropriate department for internal review and awareness. Customer input like this helps identify opportunities to improve communication and service consistency.

Thank you again for your continued support of Caltrain over the years.

Sincerely,

Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <board@caltrain.com>
Sent: Thursday, May 21, 2026 12:25 PM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: FW: Customer Service Concern Regarding Employee Conduct on Train 127

From: Aristotle Taylor <aristotle95@alumni.stanford.edu>
Sent: Thursday, May 21, 2026 7:24:53 PM (UTC+00:00) Monrovia, Reykjavik
To: Michelle Bouchard <bouchardm@caltrain.com>
Cc: Baltazar Lopez <lopezb@caltrain.com>; Board (@caltrain.com) <board@caltrain.com>
Subject: Customer Service Concern Regarding Employee Conduct on Train 127

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Dear Michelle,

I hope you are doing well. My name is Aristotle Taylor, and I am a recent Stanford graduate now living in San Jose.

I am writing to report a concerning interaction involving a Caltrain employee identified as Dave on Train 127 northbound from San Jose on May 21, 2026, at approximately 11:28 AM.

I arrived at the train before departure and attempted to scan my card directly in front of the employee while he had a handheld card reader available. Instead, I was instructed to use the nearby Clipper reader. As I quickly went to scan and returned — only about 10 feet away — the employee boarded the train and the doors closed before I could enter, despite the fact that I had already been interacting with him moments earlier and was actively complying with his instructions.

The interaction felt unnecessarily dismissive and avoidable given that I had arrived before departure and was following the direction I had been given.

If station or train cameras are available, I believe the footage would accurately reflect the sequence of events.

I am not formally requesting disciplinary action. Rather, I wanted this incident documented because interactions like this negatively affect the rider experience. I also previously submitted a separate complaint last year involving another employee, which was ultimately resolved and acknowledged by your staff as helpful feedback to receive. I appreciated the professionalism shown during that process, and it reinforced my belief that raising concerns respectfully can help improve the experience for riders overall.

As someone who has consistently ridden Caltrain since my freshman year at Stanford, I recognize and appreciate the substantial efforts that have gone into improving and maintaining the system. However, situations like this are discouraging and make riders feel unnecessarily dismissed.

Fortunately, I was able to Uber to my destination afterward, but many riders do not have that option. An incident like this could easily cause someone to miss work, class, or an important interview.

I simply wanted to bring this experience to your attention for awareness and internal review.

Sincerely,

Aristotle Taylor

From: [Caltrain BOD Public Support](#)
To: cykustc@gmail.com
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
Date: Tuesday, May 26, 2026 4:21:00 PM

Dear Yukun Chen,

Thank you for sharing this detailed request regarding a proposed permanent masonry sound wall along Central Expressway near the Rex Manor neighborhood in Mountain View.

We have documented your concerns, including the reported noise levels, safety considerations, infrastructure comparisons, and the impact of increased Caltrain service following electrification.

This feedback was forwarded to the appropriate parties for review. Thank you for taking the time to provide such a thorough account of the issue and community perspective.

Sincerely,

Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <Board@caltrain.com>
Sent: Sunday, May 10, 2026 11:52 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: FW: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

From: Yukun Chen <cykustc@gmail.com>
Sent: Sunday, May 10, 2026 6:51:21 PM (UTC+00:00) Monrovia, Reykjavik
To: director@countyroads.org <director@countyroads.org>
Cc: District5@bos.sccgov.org <District5@bos.sccgov.org>; city.clerk@mountainview.gov <city.clerk@mountainview.gov>; Board (@caltrain.com) <Board@caltrain.com>
Subject: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

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TO: Director Harry of Roads and Airports Santa Clara County Roads and Airports Department

CC: Supervisor Margaret, District 5; Mountain View City Council; Caltrain Board of Directors

Dear Director and Honorable Supervisors,

I am writing to formally request a comprehensive noise and safety evaluation for the installation of a permanent masonry sound wall along the section of **Central Expressway** bordering the **Mountain mountain View Rex Manor** neighborhood, specifically between **Farley Street** and **Beatrice Street**.

Our community is uniquely positioned between two major transit arteries: **Central Expressway** and the **Caltrain corridor**. This creates a compounded noise environment that severely impacts the health, safety, and quiet enjoyment of our homes. Currently, our neighborhood is separated from these high-speed corridors only by a basic chain-link fence and ivy, which is insufficient for the following reasons:

- **Documented Excessive Noise Levels:** Based on initial noise monitoring conducted at our property line during peak hours, ambient noise levels have consistently reached **67 decibels (dBA)**. This level meets the threshold for "noise impact" under federal and state guidelines (23 CFR 772). This compounded noise environment—the constant tire roar from the expressway combined with frequent Caltrain operations—severely impacts the health and quiet enjoyment of our homes. (See Attachment A)
- **Infrastructure Inconsistency and Inequality:** There is a stark disparity in the County's infrastructure along this corridor. Neighboring residential segments along Central Expressway have already been equipped with standard masonry sound walls, while our stretch remains neglected. We request the same level of environmental protection and infrastructure investment afforded to our neighbors. (See Attachment B and C)
- **Critical Safety and Liability:** A simple chain-link fence offers no structural protection against high-speed vehicle runoff accidents from the expressway. Furthermore, the lack of a reinforced barrier poses a significant liability risk should unauthorized pedestrians or pets breach the fence and enter the high-speed expressway or the adjacent live train tracks.
- **2025 Caltrain Service Expansion:** Following the full implementation of Caltrain's electrification and the **significant service expansion in 2025**, the frequency of train operations past our neighborhood has nearly doubled. This increased service volume means our community is now subjected to near-constant noise and vibration throughout the day, leaving zero intervals of quiet. The pre-2025 noise environment has fundamentally changed, necessitating a new, updated acoustic study.

We believe that closing this "gap" in the sound-wall system is a matter of public safety and equity. We respectfully request that the County Roads and Airports Department, in coordination with Caltrain where applicable, conduct a formal assessment of this site.

We also urge the **City of Mountain View** to actively advocate on behalf of its residents by formally supporting this request to the County. As our primary municipal representatives, your endorsement is critical in ensuring that our neighborhood receives the same environmental and safety standards as other sections of the Central Expressway corridor.

I look forward to your written response regarding the timeline for this evaluation and the steps our neighborhood can take to support this essential infrastructure improvement.

Attached is a formal petition signed by residents of **Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View**. We have already sent the original petition with "wet signatures" to the Santa Clara County Roads and Airports Department via certified mail (Tracking # 9589071052702588399191).

We look forward to your response.

Sincerely,

Yukun Chen On behalf of the **Rex Manor Bonny Street and Beatrice Street** residents

From: [Caltrain BOD Public Support](#)
To: hua@huajiang.org
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)
Date: Tuesday, May 26, 2026 4:34:48 PM

Dear Hua Jiang,

Thank you for taking the time to provide this detailed report regarding Train 416 at the San Francisco Caltrain Station on May 22, 2026.

We have documented your concerns regarding the platform gate process, the boarding delay caused by manual Clipper verification, and the circumstances that resulted in passengers being unable to board prior to departure. We also note your observations regarding staff interactions and the intervention by station personnel during the incident.

We were made aware of this incident on Saturday and have already reviewed available footage and are taking appropriate action with the employee involved as part of our internal follow-up process. While we are unable to discuss specific personnel matters due to confidentiality, please know that we take all complaints seriously.

We understand how disruptive this experience was for passengers affected by the delay and subsequent train departure. Feedback like yours helps ensure that operational procedures are consistently applied and aligned with expected service standards.

Thank you again for bringing this matter to our attention.

Sincerely,

Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Sent: Tuesday, May 26, 2026 8:34 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: FW: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)

-----Original Message-----

From: Hua Jiang <hua@huajiang.org>
Sent: Friday, May 22, 2026 6:13 PM
To: customerrelations@caltrain.com; Board (@caltrain.com) <board@caltrain.com>
Subject: FORMAL COMPLAINT: Gross Professional Misconduct and Premature Gate Closure – Train 416 (SF Station, May 22, 2026)

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To Caltrain Customer Relations and Executive Leadership,

I am writing to file a formal complaint regarding an egregious incident of professional misconduct and operational failure that occurred today, Friday, May 22, 2026, at the San Francisco Caltrain Station involving Train 416 (scheduled departure at 3:48 PM).

Due to an inefficient, manual gate-checking process instituted by Caltrain staff, a massive bottleneck formed at the platform entrance. A large crowd of paying passengers, including myself, arrived well ahead of the departure time but was forced to wait in a slow-moving line to have our Clipper cards scanned.

Approximately two minutes prior to the scheduled 3:48 PM departure, the individual checking Clipper cards at the gate—whom I presume to be the train's conductor—abruptly and arbitrarily closed the platform doors. He flatly refused boarding to approximately 20 passengers who were standing patiently in line. When passengers reasonably pointed out that it was not yet departure time and that the delay was entirely due to Caltrain's slow screening process, the employee responded with extreme rudeness and a complete lack of professionalism.

The situation escalated to the point where a San Francisco station staff member actively intervened, arguing with the conductor on our behalf and physically reopening the gate door. Unfortunately, by the time the station staff bypassed the conductor's blockade, the physical doors on Train 416 were already closing, and the train departed, stranding all 20 of us on the platform.

While the San Francisco station staff member on duty at the gate expressed deep empathy and indicated he would file an internal report, I am submitting this formal complaint to guarantee a permanent, independent record of the event exists. The conductor's "guilty until proven innocent" mentality and blatant disregard for paying passengers is entirely unacceptable. Passengers should never be penalized or stranded due to Caltrain's internal operational inefficiencies.

I request a formal investigation into this incident, a review of the platform security and gate footage from this afternoon, and a strict disciplinary review regarding this employee's conduct. Furthermore, Caltrain must re-evaluate its manual gate-check protocols so that on-time passengers are never barred from boarding a train again.

I expect a formal response detailing how Caltrain intends to address this operational failure and employee misconduct.

Sincerely,

Hua Jiang

(612) 208-6482

Clipper Card Number: 6370017030102234944

From: [Shyam Panchal](mailto:Shyam_Panchal)
 To: info@happyhollow.org; pen.cicelli@sanjoseca.gov; olymia.williams@sanjoseca.gov; david.dejong@sanjoseca.gov; avi.yodanis@sanjoseca.gov; maria.deleon@sanjoseca.gov; harsh.moh@ks.com; hello@minico.com; quordon@historysanjose.org; fares@historysanjose.org; education@historysanjose.org; scott@historysanjose.org; trachal@historysanjose.org; jugal@sharkice.com; polyvert@sharkice.com; lucadel@sharkice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; [General Manager Capital Board \(Eveltrain.com\)](mailto:General Manager Capital Board (Eveltrain.com)); Jason Baker; Devon Ryan; Kieran M Kelly; Karla T Rodriguez Lomax; history@historysanjose.org; olymia.williams@sanjoseca.gov
 Cc: Caroline Nemes; Victor Farley; Beth Seibert; Malissa Yonau; Ahana Ishana; Eire Stewart; Chad Erickson; Nicole Youngblood; David Galitoff; Henry Rose MCBA CEO; Sduarte@thefair.org; Diana Zepeda; Cindy Fung; Nathan Libby; Mike Medina Betty County; Thomas Ryan Moveable mcha Sebastian; Owen Tanaka
 Subject: Quick Reminder - Monterey Corridor Walkthrough Today at 1:30 PM
 Date: Wednesday, May 27, 2026 8:18:28 AM
 Attachments: [image1.png](#)
[image1.png](#)

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Good morning everyone,

Just a quick reminder that our Monterey Corridor Community Activation Weekend walkthrough is today:

Wednesday, May 27
 1:30 PM
 Meeting Location: Jamba Juice at The Plant Shopping Center
 1650 Monterey Road
 San José, CA 95112

Attached is a slightly updated version of the walkthrough concept board reflecting a few additional refinements to the corridor ecosystem and activation framework.

WALKTHROUGH CONCEPT

THE PLANT - MONTEREY CORRIDOR COMMUNITY ACTIVATION WEEKEND

Reconnect. Revisit. Reunite. OUR CORRIDOR. OUR COMMUNITY. OUR FUTURE.

LIVE FIFA MATCHES
LOCAL FOOD
FAMILY FUN
BUSINESS SHOWCASE
COMMUNITY PRIDE

More than an event. It's a reconnection.

Bringing neighbors, businesses, families, institutions, and cultural anchors together to celebrate what makes our corridor special—and what we can build together.

MCBA
MONTEREY CORRIDOR BUSINESS ASSOCIATION

FREE ADMISSION ALL ARE WELCOME

MAIN VIEW - THE CENTRAL LAWN ACTIVATED

BUSINESS & COMMUNITY BOOTHS
Local businesses, organizations & community partners

KIDS & FAMILY ACTIVITY ZONE
Games, activities & soccer-themed fun

FOOD & BEVERAGE
Local restaurants & refreshment options

COMMUNITY CONNECTION CORRIDOR

ACTIVATION ZONES - ALL WITHIN THE CENTRAL LAWN

BUSINESS & COMMUNITY BOOTHS

Discover local businesses and community resources.

KIDS & FAMILY ZONE

Fun activities, mini games and soccer skills challenges for all ages.

FOOD & BEVERAGE

Enjoy local food & beverages from your favorite restaurants.

MAIN STAGE & SCREEN

Live FIFA matches on a 17' x 10' HD LED screen with enhanced sound.

EVENT LAYOUT - ALL ACTIVATIONS WITHIN THE CENTRAL LAWN

MESSAGE ENVY
THE JOINT CHIROPRACTIC
FOUR SEASONS NAIL CARE
SUMMIT BICYCLES

BOOTS BISTRO
KRISPY KREME
FORESIGHT OPTOMETRY
THE GUYS BURGERS & FRIES

LED SCREEN & STAGE

CHICKEN DRIP
ERIK'S BULL GAZE
TAPACA EXPRESS
POKE BOWL
THE HALAL GUYS
SEIZING DUMPLING HOUSE

THE BOILING CRAB

OUR CORRIDOR ECOSYSTEM - STRONGER TOGETHER
Organizations, places & people—reuniting for a stronger tomorrow.

THE PLANT
SHOP. DINE. PLAY.

CAPITOL DRIVE-IN THEATRE

CAPITOL Caltrain STATION

KAISER PERMANENTE

CITY OF SAN JOSE ANIMAL CARE SERVICES CENTER ON MONTEREY ROAD

SHARKS ICE

HAPPY HOLLOW FARM & ZOO

JAPANESE FRIENDSHIP GARDEN SAN JOSE

KELLEY PARK & TRAIL

LOS LAGOS GOLF COURSE

HISTORY SAN JOSE

SAN JOSE PARKS, RECREATION & NEIGHBORHOOD SERVICES

AND THE 1500+ ASSESSMENT-BACKED BUSINESSES OF THE MONTEREY CORRIDOR

One corridor. Many assets. Endless potential.

Thank you to all who help make our corridor thrive.

ONE CORRIDOR.

ONE COMMUNITY.

ONE FUTURE.

JULY 3 - 4, 2026

CONCEPTUAL WALKTHROUGH - SUBJECT TO FINAL PLANNING, PERMIT APPROVALS & PARTNER CONFIRMATION. ALL ACTIVITIES WITHIN THE CENTRAL LAWN & IN FULL COMPLIANCE WITH CITY REGULATIONS.

Today is an exciting milestone in reconnecting institutions, businesses, community assets, and civic partners across the Monterey Corridor as we continue building momentum around a stronger, more connected future for the district.

Ryan, Owen, Anna, and the Moveable team will be leading the walkthrough and guiding us through the activation concepts, production considerations, and overall possibilities for the space.

Looking forward to seeing everyone this afternoon.

Reconnect. Revisit. Reunite.

— Sean Panchal
 Monterey Corridor Business Association

Shyam "Sean" Panchal
 President | Monterey Corridor Business Association
 Financial Officer | First Maganson Holdings, Inc.

San Jose | Silicon Valley

408.858.6454
sean@fmcreholdings.com

On May 26, 2026, at 1:53 PM, Shyam Panchal <sean@fmcreholdings.com> wrote:

Hello Everyone,

Thank you again for your time, support, and willingness to engage with the broader Monterey Corridor community activation effort.

As many of you know, we are continuing to build the Monterey Corridor Business Improvement District framework and broader community ecosystem surrounding the corridor. In many ways, this process feels like a long-overdue reconnection — bringing together organizations, public spaces, businesses, institutions, cultural assets, and community stakeholders that have coexisted along Monterey Road for decades, but may not always have had opportunities to collaborate directly.

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We truly appreciate your presence, support, and continued engagement as this effort evolves.

Please feel free to contact me directly anytime with thoughts, ideas, questions, or feedback. We look forward to continuing the conversation and hopefully seeing many of you soon.

Best regards,

Sean Panchal
Monterey Corridor Business Association (MCBA)

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmccholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California

From: David Galetto <dave@milancap.com>
Sent: Wednesday, May 27, 2026 8:55 AM
To: Shyam Panchal; info@happyhollow.org; jon.cicarelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; hanh.mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; jgustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol; Board (@caltrain.com); Jason Baker; Devon Ryan; Kieran M Kelly; Karla I Rodriguez Lomax; bschroh@historysanjose.org; mduncan@historysanjose.org
Cc: Caroline Niemiec; Victor Farlie; Beth Seibert; Melissa Volau; Athena Ushana; Eire Stewart; Chad Erickson; Nicole Youngblood; Henry Rose MCBA GRock; Sduarte@thefair.org; Diana Zepeda; Cindy Feng; Nathan Ulsh; Mike Medina Betty County; Thomas Ryan Moveable mcba Sebastian; Owen Tanaka Moveable MCBA; Anna Dinh Moveable MCBA; Rosalynn Hughey; Jennifer Baker
Subject: RE: Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM
Attachments: FIFA Watch Party - Site Plan Layout.pdf

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Hey Everyone, sorry I was out of the office since last Friday. Attached is what Owen & Ryan put together in terms of the layout for the event. I am available to meet over at the lawn area today at 1:30pm if needed. There will only be booths in the one closed off parking area, which is located in front of the Jamba Juice/Ikes building, as shown on the attached.

Thanks,

Dave Galetto, CPM, CRRP
CA DRE Lic. #02089770
Real Estate Manager
Milan Capital Management, Inc.
2189 Monterey Rd., Suite 270
San Jose, CA 95125

Cell: (408) 693-8786
Email: Dave@milancap.com
www.milancap.com

"Investment Results. Investor Peace of Mind."



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From: Shyam Panchal <sean@fmcreholdings.com>

Sent: Wednesday, May 27, 2026 8:18 AM

To: info@happyhollow.org; jon.cicirelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; hanh.mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; jgustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol <gm_capitol@150pelican.com>; board@caltrain.com; bakerj@caltrain.com; ryand@caltrain.com; Kieran M Kelly <Kieran.M.Kelly@kp.org>; Karla I Rodriguez Lomax <Karla.Lomax@kp.org>; bschroh@historysanjose.org; mduncan@historysanjose.org

Cc: Caroline Niemiec <caroline@premierrecycle.com>; Victor Farlie <Victor.Farlie@sanjoseca.gov>; Beth Seibert <bethseibert1555@gmail.com>; Melissa Volau <mvolau@littleorchardselfstorage.com>; Athena Ushana <Athena.Ushana@simsmm.com>; Eire Stewart <eires@dinco.com>; Chad Erickson <chad@angelicakes.net>; Nicole Youngblood <nyoungblood@westernsiteservices.com>; David Galetto <dave@milancap.com>; Henry Rose MCBA GRock <hrose@graniterock.com>; Sduarte@thefair.org; Diana Zepeda <diana@communitystrongstrategies.com>; Cindy Feng <cindy@communitystrongstrategies.com>; Nathan Ulsh <nathan@communitystrongstrategies.com>; Mike Medina Betty County <mike.medina@bos.sccgov.org>; Thomas Ryan Moveable mcba Sebastian <ryan@mvbl.co>; Owen Tanaka Moveable MCBA <owen@mvbl.co>; Anna Dinh Moveable MCBA <anna@mvbl.co>; Rosalynn Hughey <Rosalynn.Hughey@sanjoseca.gov>; Jennifer Baker <jen.baker@sanjoseca.gov>

Subject: Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM

[EXTERNAL EMAIL] Use caution when opening attachments or links.

Good morning everyone,

Just a quick reminder that our Monterey Corridor Community Activation Weekend walkthrough is today:

Wednesday, May 27

1:30 PM

Meeting Location: Jamba Juice at The Plant Shopping Center

1650 Monterey Road

San José, CA 95112

Attached is a slightly updated version of the walkthrough concept board reflecting a few additional refinements to the corridor ecosystem and activation framework.

WALKTHROUGH CONCEPT

THE PLANT – MONTEREY CORRIDOR COMMUNITY ACTIVATION WE

Reconnect. Revisit. Reunite. OUR CORRIDOR. OUR COMMUNITY.



LIVE FIFA MATCHES



LOCAL FOOD



FAMILY FUN



BUSINESS SHOWCASE

MAIN VIEW – THE CENTRAL LAWN ACTIVATED



EVENT HIGHLIGHTS



Live match viewing on a large LED screen



Family activities & soccer-themed fun



Local food & beverages from our restaurants



Bring a chair or blanket



Business booths & local vendors



Clean, safe & welcoming environment

GOALS OF THIS ACTIVATION



Celebrate community and culture



Support local businesses



Strengthen corridor identity



Increase visibility and pride



Attract investment and opportunity



Build long-term economic vitality

A corridor of connection

This weekend is about more than just the game—it's about reconnecting with our community, our places, our history, and each other. Together, we'll create memories, foster pride, and strengthen our corridor for years to come.



Today is an exciting milestone in reconnecting institutions, businesses, community assets, and civic partners across the Monterey Corridor as we continue building momentum around a stronger, more connected future for the district.

Ryan, Owen, Anna, and the Moveable team will be leading the walkthrough and guiding us through the activation concepts, production considerations, and overall possibilities for the space.


Looking forward to seeing everyone this afternoon.

Reconnect. Revisit. Reunite.

— Sean Panchal
Monterey Corridor Business Association

Shyam “Sean” Panchal
President | Monterey Corridor Business Association
Financial Officer | First Maganson Holdings, Inc.

San Jose | Silicon Valley

 408.858.6454

 sean@fmcreholdings.com

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Hello Everyone,

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As many of you know, we are continuing to build the Monterey Corridor Business Improvement District framework and broader community ecosystem surrounding the corridor. In many ways, this process feels like a long-overdue reconnection — bringing together organizations, public spaces, businesses, institutions, cultural assets, and community stakeholders that have coexisted along Monterey Road for decades, but may not always have had opportunities to collaborate directly.

With more than 100 years of combined corridor history represented across these institutions and destinations, we are excited about the opportunity to strengthen relationships, improve awareness, and begin building a more connected and coordinated corridor identity moving forward.

Attached are a few early walkthrough concept graphics related to the proposed Monterey Corridor Community Activation Weekend currently being explored for July 3rd and 4th at The Plant shopping center. These are still conceptual working materials intended primarily to help communicate the broader vision, energy, and activation framework we are developing.



MONTEREY CORRIDOR

BUSINESS IMPROVEMENT DISTRICT

STRONG BUSINESS. • STRONG CORRIDOR. • STRONG COMMUNITY

DISTRICT SNAPSHOT



~1,436

BUSINESSES IDENTIFIED



~1,500

ASSESSMENT-BACKED PARCELS



CORRIDOR SPAN

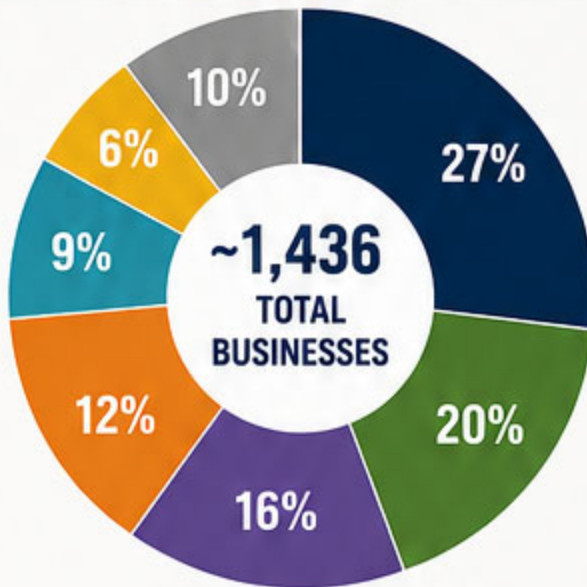
Alma Avenue
↓
Capitol Expressway



DIVERSE, WORKING ECONOMIC ECOSYSTEM

Thousands of Local owners
Community r

BUSINESS MIX – KEY INDUSTRY CLUSTERS



AUTOMOTIVE & VEHICLE SERVICES



INDUSTRIAL / MANUFACTURING



FOOD & HOSPITALITY



RETAIL & COMMERCIAL SERVICES



LOGISTICS / TRADE SERVICES



HOTELS & LODGING



CONSTRUCTION & EQUIPMENT



The Monterey Corridor is one of San José's most important working commercial corridors—supporting thousands of businesses, jobs, workers, customers, and families every day.

DISTRICT PRIORITIES



CLEAN



SAFE



CONNECTED



LOCAL

WALKTHROUGH CONCEPT

THE PLANT – MONTEREY CORRIDOR COMMUNITY ACTIVATION V

Reconnect. Revisit. Reunite. OUR CORRIDOR. OUR COM

-  LIVE FIFA MATCHES
-  LOCAL FOOD
-  FAMILY FUN
-  BUSINESS SHOWCAS

MAIN VIEW – THE CENTRAL LAWN ACTIVATED



EVENT HIGHLIGHTS

-  Live match viewing on a large LED screen
-  Family activities & soccer-themed fun
-  Local food & beverages from our restaurants
-  Bring a chair or blanket
-  Business booths & local vendors
-  Clean, safe & welcoming environment

GOALS OF THIS ACTIVATION

-  Celebrate community and culture
-  Support local businesses
-  Strengthen corridor identity
-  Increase visibility and pride
-  Attract investment and opportunity
-  Build long-term economic vitality

A corridor of

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MONTEREY CORRIDOR
BUSINESS IMPROVEMENT DISTRICT

STRONG BUSINESS. STRONG CORRIDOR. STRONG COMMUNITY.

MONTEREY CORRIDOR COMMUNITY WATCH PARTY

COMMUNITY ACTIVATION WEEKEND

LIVE MATCH VIEWING • LOCAL BUSINESS • FAMILY FUN • COMMUNITY PRIDE

WHAT TO EXPECT



LIVE MATCH VIEWING

Cheer together on the big screen!



LOCAL FOOD & DRINKS

Enjoy flavors from local vendors.



FAMILY ACTIVITIES

Games, fun & activities for all ages.



KIDS SOCCER ZONE

Skills challenges, mini games & more!



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Discover deals & support local businesses.



MUSIC & ENTERTAINMENT

Local DJs, performances & live energy.



FOR OUR COMMUNITY

- Kids activities & games
- Face painting & photo booth
- Community art & chalk wall
- Family friendly atmosphere



FOR OUR BUSINESSES

- Local business showcase
- Corridor Passport – Shop Local
- Vendor booths & promotions
- Network & build connections



FOR OUR

- Learn about
- See future p
- Share your
- Corridor Vis
- Help shape

WHAT WOULD YOU SEE ON MON



STRONG BUSINESS.
STRONG CORRIDOR.
STRONG COMMUNITY.



Hosted by the Monterey Corridor Business Improvement District
 One of San José's largest Business Improvement Districts, dedicated to supporting local business, enhancing public spaces, and building a vibrant, thriving corridor.

Because of the Memorial Day weekend timing and relatively short notice, we completely understand that some of you may or may not be able to attend tomorrow's walkthrough in person. Regardless, we wanted to ensure you were included in the conversation and aware that we are actively thinking about how organizations such as yours fit into the broader corridor ecosystem and future community engagement opportunities.

The broader vision extends beyond a simple public watch party. Our hope is to create:

- a family-oriented community gathering environment,
- a local business and neighborhood activation framework,
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Tomorrow's walkthrough will also include our production and activation team from Moveable, led by Ryan, Owen, and Anna, who will be helping guide the on-site discussion, production planning, logistics considerations, activation layout, and general event framework. We welcome everyone to ask questions, share ideas, and simply enjoy being part of the early planning and visioning process together.

We truly appreciate your presence, support, and continued engagement as this effort evolves.

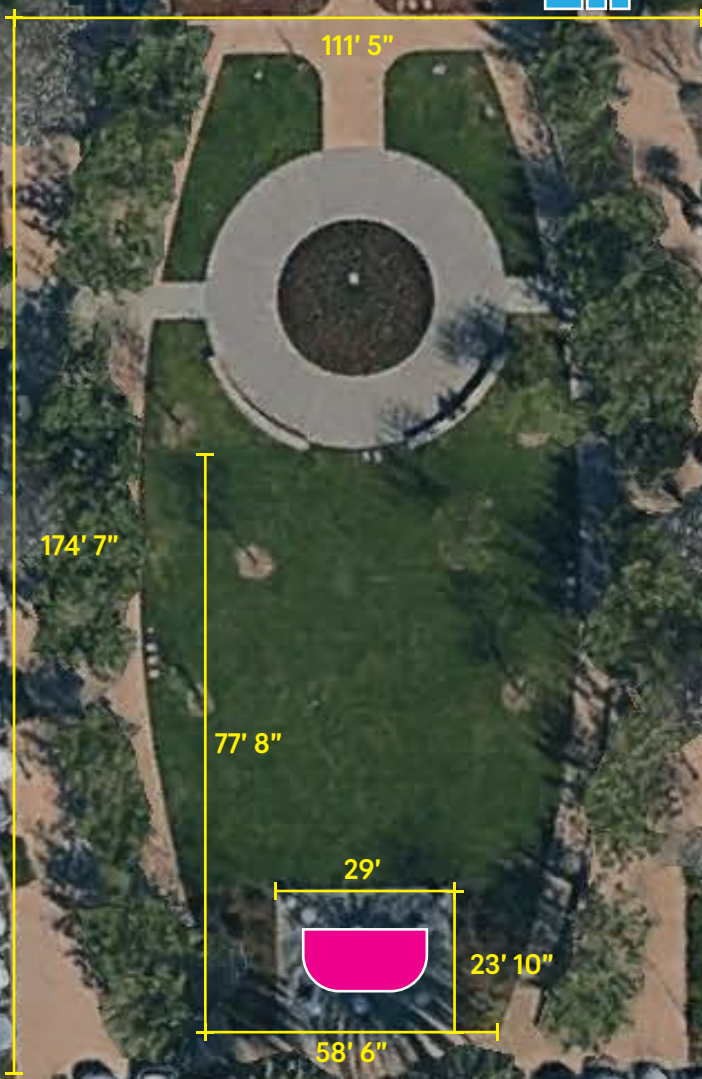
Please feel free to contact me directly anytime with thoughts, ideas, questions, or feedback. We look forward to continuing the conversation and hopefully seeing many of you soon.

Best regards,

Sean Panchal
Monterey Corridor Business Association (MCBA)

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California






GNC



Curtner Ave



IHOP

-  Barrier
-  No parking
-  Community Booth
-  Restroom
-  LED Screen

From: Shyam Panchal <sean@fmcreholdings.com>
Sent: Wednesday, May 27, 2026 9:48 AM
To: David Galetto
Cc: info@happyhollow.org; jon.cicarelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; hanh.mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; jgustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol; Board (@caltrain.com); Jason Baker; Devon Ryan; Kieran M Kelly; Karla I Rodriguez Lomax; bschroh@historysanjose.org; mduncan@historysanjose.org; Caroline Niemiec; Victor Farlie; Beth Seibert; Melissa Volau; Athena Ushana; Eire Stewart; Chad Erickson; Nicole Youngblood; Henry Rose MCBA GRock; Sduarte@thefair.org; Diana Zepeda; Cindy Feng; Nathan Ulsh; Mike Medina Betty County; Thomas Ryan Moveable mcba Sebastian; Owen Tanaka Moveable MCBA; Anna Dinh Moveable MCBA; Rosalynn Hughey; Jennifer Baker
Subject: Re: Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM
Attachments: FIFA Watch Party - Site Plan Layout.pdf

Some people who received this message don't often get email from sean@fmcreholdings.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good morning everyone,

As we prepare for today's walkthrough at The Plant, I wanted to share an updated operational walkthrough concept that incorporates additional site coordination details and refined activation planning provided through ongoing discussions with the Moveable team, property management, and corridor stakeholders.

While the earlier visuals were intentionally conceptual and designed to help communicate the broader vision, energy, and long-term possibilities surrounding corridor activation, this updated version begins grounding those ideas into a more operational site framework tied directly to the realities of the space, circulation, production setup, and community experience.

At its core, today is not simply about a watch party layout.

MCBA

MONTEREY CORRIDOR
BUSINESS ASSOCIATION

OUR CORRIDOR ECOSYSTEM STRONGER TOGETHER

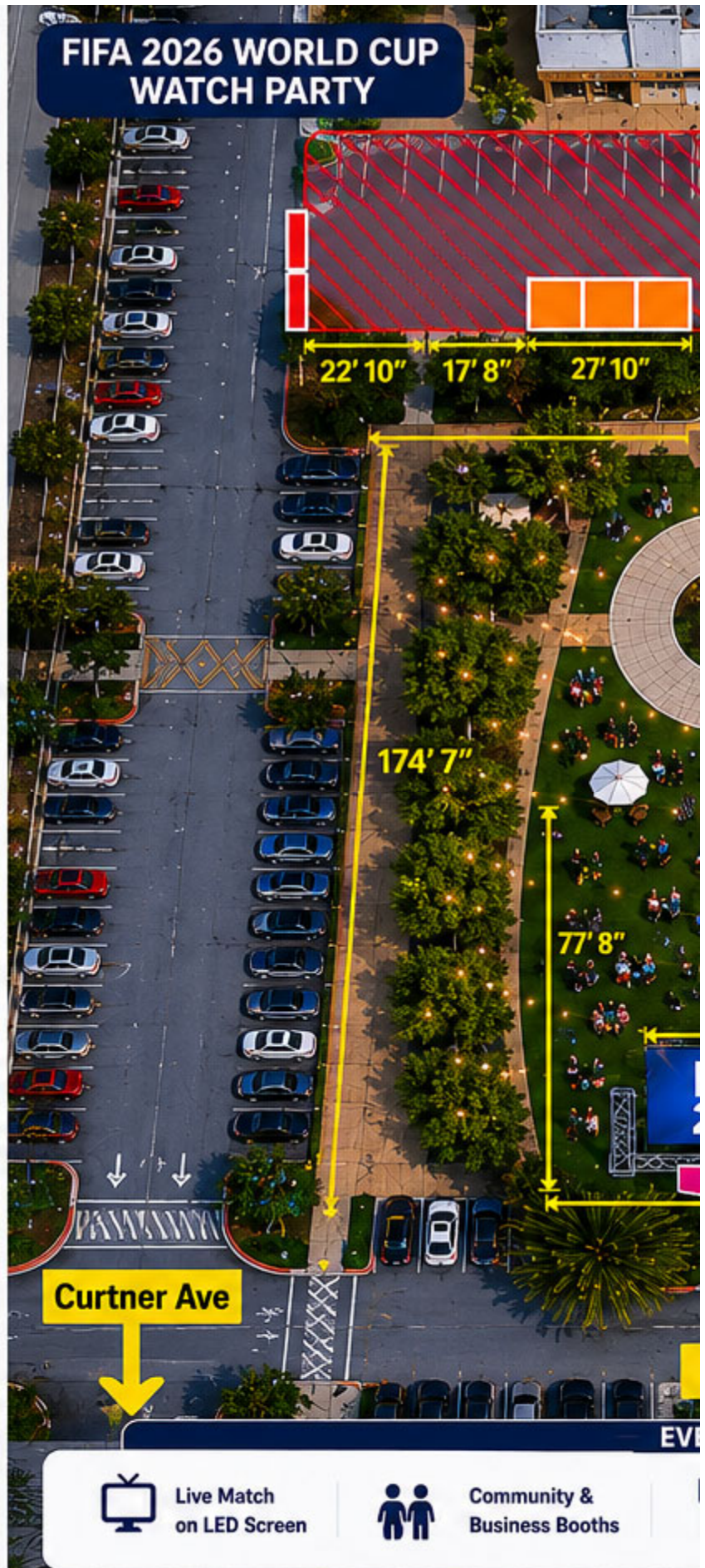
*Organizations, places & people—
reuniting for a stronger tomorrow.*

**THE
PLANT**
SHOP. DINE. PLAY.



One corridor. Many assets. Endless potential.

FIFA 2026 WORLD CUP WATCH PARTY



It is about continuing to explore how the Monterey Corridor can begin organizing around coordinated activation, civic engagement, business visibility, placemaking, and long-term ecosystem collaboration.

Some of the operational concepts currently being explored include:

- Central lawn activation footprint at The Plant
- Community & business booth activation area
- LED viewing screen and live match experience
- Family-friendly activity zone
- Food & beverage integration with surrounding tenants
- Coordinated pedestrian circulation and gathering flow
- Corridor storytelling, visibility, and community engagement opportunities

What's most exciting is not necessarily the scale of any single activation element, but rather the growing alignment between businesses, institutions, organizations, public-serving partners, and corridor stakeholders who are beginning to reconnect around a shared vision for the future of the Monterey Corridor.

This is still an evolving process — and that is exactly why today's walkthrough matters.

MONTEREY CORRIDOR RECONNECT. REVISIT. REUNITE.

Building Community.
Elevating the Corridor.
Creating Opportunity.

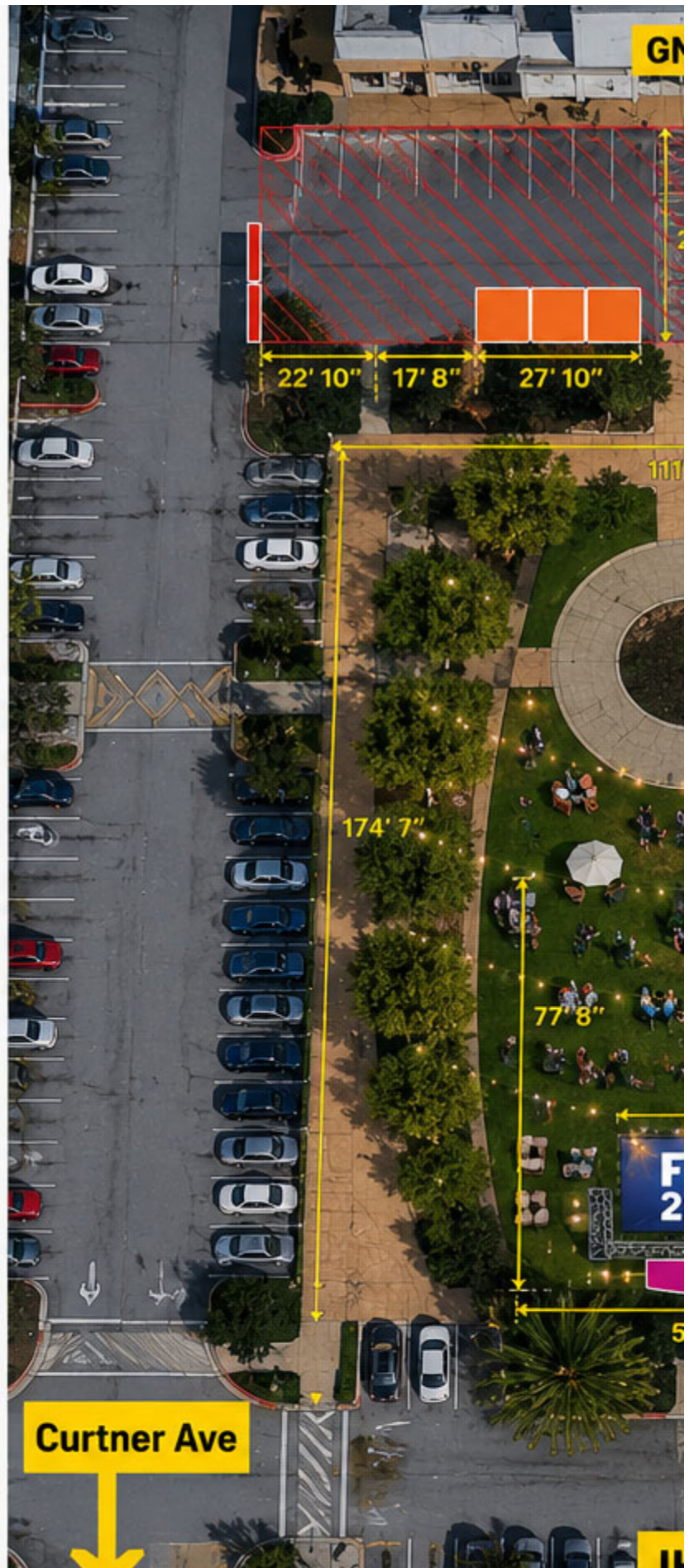


**FIFA 2026 WORLD CUP
WATCH PARTY**
Location: The Plant, San Jose
Date + Time: July 3, Time TBD

A community celebration that brings neighbors, businesses, and partners together to watch, cheer, and enjoy The Plant experience.





EVENT HIGHLIGHTS

- ⚽ Live Match on LED Screen
- 👥 Community & Business Booths
- 🎵 Food, Drinks & Local Vendors
- 👪 Family Friendly
- 💚 Stronger Connections, Stronger Corridor



We greatly appreciate everyone's time, flexibility, and willingness to participate in helping shape what this corridor can become moving forward.

Walkthrough Details Reminder:

-  The Plant Shopping Center
-  Central Lawn Area (near Jamba Juice / Ike's)
-  Wednesday, May 27
-  1:30 PM

Ryan, Owen, Anna, and the Moveable team will help lead today's walkthrough discussions and answer operational questions onsite as we continue exploring the best ways to thoughtfully activate the space and support the broader corridor vision.

Looking forward to seeing everyone this afternoon.

Best regards,
Sean Panchal
Monterey Corridor Business Association

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California

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Cc: Caroline Niemiec <caroline@premierrecycle.com>; Victor Farlie <Victor.Farlie@sanjoseca.gov>; Beth Seibert <bethseibert1555@gmail.com>; Melissa Volau <mvolau@littleorchardselfstorage.com>; Athena Ushana <Athena.Ushana@simsmm.com>; Eire Stewart <eires@dinco.com>; Chad Erickson <chad@angelicakes.net>; Nicole Youngblood <nyoungblood@westernsiteservices.com>; David Galetto <dave@milancap.com>; Henry Rose MCBA GRock <hrose@graniterock.com>; Sduarte@thefair.org; Diana Zepeda <diana@communitystrongstrategies.com>; Cindy Feng <cindy@communitystrongstrategies.com>; Nathan Ulsh <nathan@communitystrongstrategies.com>; Mike Medina Betty County <mike.medina@bos.sccgov.org>; Thomas Ryan Moveable mcba Sebastian <ryan@mvbl.co>; Owen Tanaka Moveable MCBA <owen@mvbl.co>; Anna Dinh Moveable MCBA <anna@mvbl.co>; Rosalynn Hughey <Rosalynn.Hughey@sanjoseca.gov>; Jennifer Baker <jen.baker@sanjoseca.gov>

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Reconnect. Revisit. Reunite. OUR CORRIDOR. OUR COMMUNITY.

-  LIVE FIFA MATCHES
-  LOCAL FOOD
-  FAMILY FUN
-  BUSINESS SHOWCASE

MAIN VIEW – THE CENTRAL LAWN ACTIVATED



BUSINESS & COMMUNITY BOOTHS
Local businesses, organizations & community partners

KIDS & ADULTS ACTIVATION
Games, soccer-tournaments

FOOD & BEVERAGE
Local restaurants & refreshment options

EVENT HIGHLIGHTS

-  Live match viewing on a large LED screen
-  Family activities & soccer-themed fun
-  Local food & beverages from our restaurants
-  Bring a chair or blanket
-  Business booths & local vendors
-  Clean, safe & welcoming environment

GOALS OF THIS ACTIVATION

-  Celebrate community and culture
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-  Strengthen corridor identity
-  Increase visibility and pride
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~1,436

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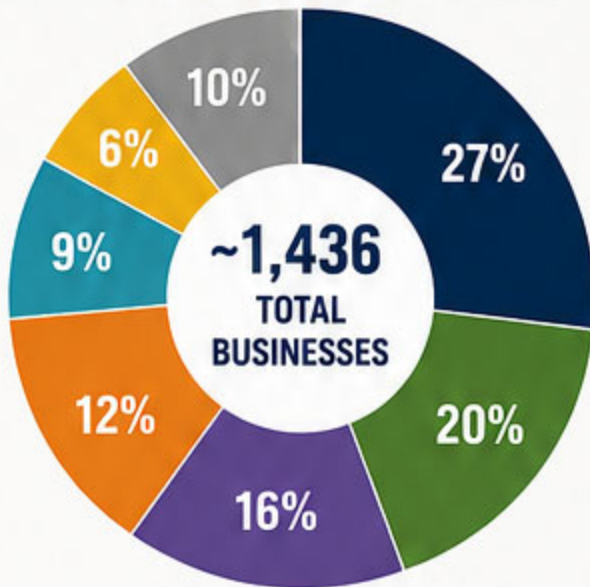
Alma Avenue
↓
Capitol Expressway



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AUTOMOTIVE & VEHICLE SERVICES

27%



INDUSTRIAL / MANUFACTURING

20%



FOOD & HOSPITALITY

16%



RETAIL & COMMERCIAL SERVICES

12%



LOGISTICS / TRADE SERVICES

9%



HOTELS & LODGING

6%



CONSTRUCTION & EQUIPMENT

10%



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DISTRICT PRIORITIES



CLEAN



SAFE



CONNECTED

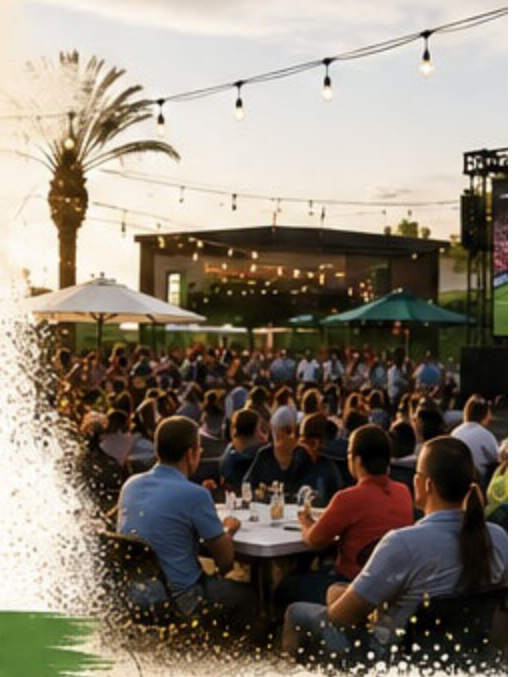


ACTIVE

<image002.png>



MONTEREY CORRIDOR
BUSINESS IMPROVEMENT DISTRICT
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MONTEREY CORRIDOR COMMUNITY WATCH PARTY

COMMUNITY ACTIVATION WEEKEND

LIVE MATCH VIEWING • LOCAL BUSINESS • FAMILY FUN • COMMUNITY PRIDE

WHAT TO EXPECT



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Connect with local groups & resources.



FOR OUR COMMUNITY

- Kids activities & games
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- Family friendly atmosphere



FOR OUR BUSINESSES

- Local business showcase
- Corridor Passport – Shop Local
- Vendor booths & promotions
- Network & build connections



FOR OUR CORRIDOR

- Learn about the Monterey Corridor
- See future projects & plans
- Share your ideas on the Corridor Vision Wall
- Help shape what's next

WHAT WOULD YOU LIKE TO SEE ON MONTEREY CORRIDOR?



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STRONG CORRIDOR.
STRONG COMMUNITY.



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ST

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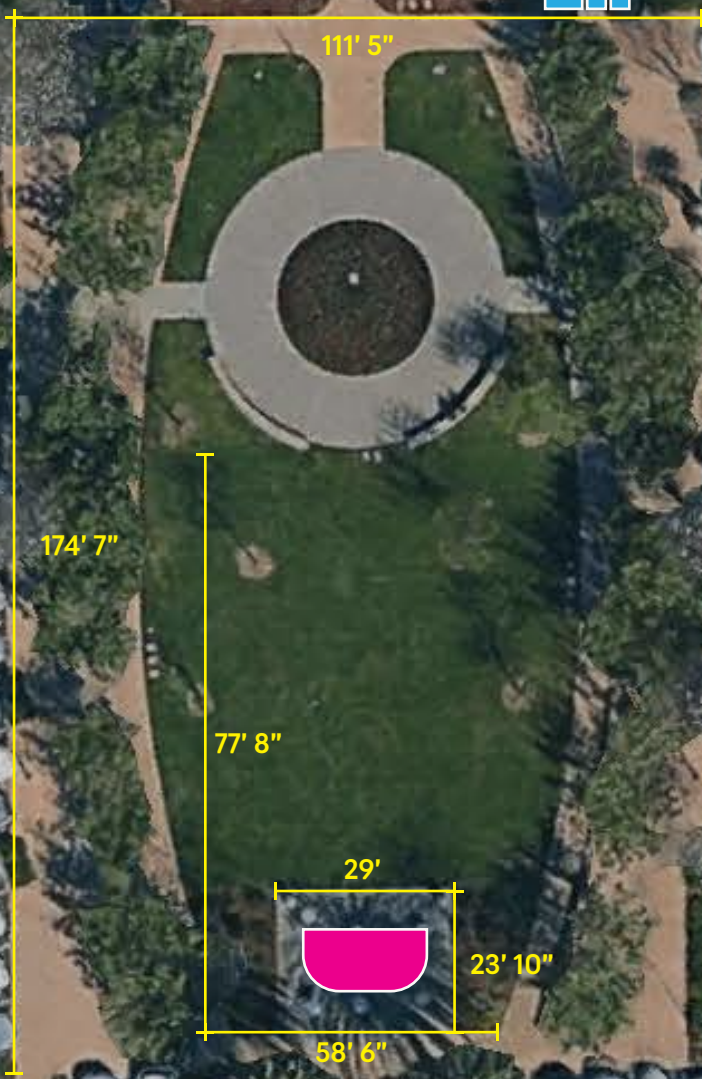
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Monterey Corridor Business Association (MCBA)

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California






GNC



IHOP

Curtner Ave



-  Barrier
-  No parking
-  Community Booth
-  Restroom
-  LED Screen

From: [Adrian Silva](#)
To: [Public Comment](#)
Subject: Letter of Support: Middle Ave. Undercrossing
Date: Wednesday, May 27, 2026 10:28:45 AM
Attachments: [Middle Ave. Undercrossing Letter of Support.pdf](#)

You don't often get email from adr2885@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello,

Please see the attached letter in support of the Middle ave. undercrossing project in Menlo Park. This letter is for an agenda item on today's TOPS committee meeting.

5/27/26

Peninsula Corridor Joint Powers Board
Technology, Operations, Planning and Safety Committee

Dear Committee Members,

I am writing this letter to ask for the committee's support in advancing the Middle Avenue Undercrossing in Menlo Park. This important connection will benefit Menlo Park residents, shoppers, and workers who choose to walk or bike around town. This crossing's importance will compound in the near future after new housing brings thousands of residents to the area north of the tracks at the SRI campus and the former USGS site.

As a resident of Menlo Park, bicycle commuter, and frequent Caltrain user, I have benefited for years from the convenience of bringing my bike on Caltrain to get around the peninsula. In Palo Alto, the bike/ped crossings help Palo Alto's bike easily around their city in a world class bike network. In Menlo Park, the Caltrain ROW is an obstacle to biking or walking easily across town. Connecting existing safe biking networks with this undercrossing will improve their safety and convenience. This undercrossing will make biking and walking a more appealing choice for many Menlo Park residents.

Menlo Park residents, including children riding to Hillview Middle School, would enjoy a safer and more connected bike network with this new crossing. Helping create safe and convenient bike networks in Menlo Park will help encourage parents to raise the next generation of bike commuters on the peninsula. Please authorize the MOU with the City of Menlo Park to advance this project forward, thank you.

Sincerely,
Adrian Silva
Graduate Student of Urban Planning at SJSU

From: [Katherine Dumont](#)
To: [Public Comment](#)
Subject: Agenda item 6
Date: Wednesday, May 27, 2026 11:29:48 AM

You don't often get email from khdumont@gmail.com. [Learn why this is important](#)

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Dear TOPS committee members Medina, Burt, and Walton,

As a resident of Menlo Park, and as a pedestrian and cyclist who crosses El Camino frequently, I support Staff's recommendation to execute the First Amendment to the Memorandum of Understanding (MOU) with the City of Menlo Park for final design of the Middle Avenue Undercrossing Project and approve amending the Fiscal Year (FY) 2026 Capital Budget in the amount of \$6,050,015.

I agree with staff assessment as to the need for safe east/west passage across ECR. This will be even more critical when our population grows on the west side with hundreds of new residents from new homes planned at former SRI and USGS sites.

Regards,
Katherine Dumont

From: [Misha S](#)
To: [Public Comment](#)
Subject: comment on item #6
Date: Wednesday, May 27, 2026 11:58:02 AM

You don't often get email from mdsilin@gmail.com. [Learn why this is important](#)

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To the Board -

I am a Menlo Park resident and homeowner, and I serve on the Planning Commission, though I am submitting this comment in my individual capacity.

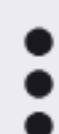
Right now in Menlo Park, middle and high school students bike to school alongside rush hour traffic because there is still no safe and continuous way to cross the Caltrain corridor through the center of town. As a parent of children who will soon be that age, I've really been looking forward to having an alternative option.

Menlo Park has already done the hard work to prepare for the Middle Avenue undercrossing. The City secured land for the project through the Stanford Middle Plaza development, redesigned Middle Avenue to support future bike access, and approved a major redevelopment project with bike paths connecting to the future tunnel (SRI campus) around the assumption that this connection would eventually exist.

Approving design funding is the responsible next step. It preserves momentum, builds toward a real construction project, and demonstrates that Caltrain is committed to improving safety and connectivity for the communities along its corridor.

I strongly urge the Board to approve the design work for the Middle Avenue undercrossing.

Thank you,
Misha Silin



To



dubostc@samtrans.com



Abused Harrasing:

Hi My Name Is Rudy Salinas I Take The Almost Every Day: I Feel The I'm Being Targeted Anout Two Conductors Harrasing And Abused Me Every Time They Saw Me On The Train They Comes After Me I Feel This Is Discrimination Of My Color I'm Very Respectful And Honest Humans Social Person With Education (This Employed Have No Respectful Manners How To Talking To A Humans They Think They Can Threaten People's Like Trash They Feel Over Power To Yelling A Passenger (I Just Want To Enjoy My Ride On The Train)



On

Red

He



1 2 3 4 5 6 7 8 9 0

Q W E R T Y U I O P

A S D F G H J K L

 Z X C V B N M 

!#1

,

English (US)

.



From: [Adrianna Haynes](#)
To: [Public Comment](#)
Subject: Fwd: illegal encampment
Date: Wednesday, May 27, 2026 1:48:56 PM

You don't often get email from adriannahaynes@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

To Public Comment of Caltrain. We (The Friends & Neighbors of Blossom Hill Rd.) have been asking for a permanent solution for several years with no response from our D-10 representative, County offices, or mayor's office. What do we need to do to get the same protection that the barbed wire or boulders have provided in other areas of San Jose. The illegal camping on the Hwy 85 Southbound on ramp poses a security threat to all neighbors, a health risk from food and debris, and an eye sore at the very least. We pay taxes why does not anyone care? It was suggested by D-10 to come to a budget meeting with a solution. The city blames the County, the County just does not care.

----- Forwarded message -----

From: **David Gomez** <district10@sanjoseca.gov>
Date: Tue, May 26, 2026 at 4:54 PM
Subject: Re: illegal encampment
To: <barbg604@gmail.com>
Cc: <mayer@sanjoseca.gov>, <matthew.quevedo@sanjoseca.gov>, <bobby.palacios@verkada.com>, <kellerwells@sbcglobal.net>, <evangeline408@yahoo.com>, <adriannahaynes@gmail.com>, <rhaynes@coastrangetech.com>, <rsvnon64@att.net>, <mpark408@yahoo.com>, <bobpalacios@yahoo.com>, <kpalacios59@yahoo.com>, <michaelabustic@icloud.com>, <ronsheffer1@yahoo.com>, <zamanacare@hotmail.com>, <zamanacare@gmail.com>, <nrsignsolutions@aol.com>, <umamanju@hotmail.com>, <alexngo2011@hotmail.com>, <rmanju@hotmail.com>, <droll2006@yahoo.com>, <saxena.sun@gmail.com>, <gambit.ca@gmail.com>, <nikhil2kulkarni@gmail.com>

Ms. Gregory,

Thank you for your email and for taking the time to share the details and photo of the situation on the Highway 85 Southbound on-ramp. We truly appreciate you bringing this to our attention.

We understand your frustration — illegal camping in this area creates real concerns around safety, health, and neighborhood quality of life. Your input and reports like this help our office identify issues and connect them with the appropriate agencies and jurisdictions that can take action.

Please note that this specific location falls under **Caltrans** jurisdiction (state right-of-way), which limits what our office can do to address it directly. We will forward the information you provided to Caltrans to make them aware of the ongoing problem. However, we also strongly encourage you to report it directly to them, as resident reports often help prioritize response.

Here are the best ways to report this to Caltrans:

- **Online Customer Service Request** (recommended): <https://csr.dot.ca.gov/> Use the map to pinpoint the Highway 85 Southbound on-ramp location and select the appropriate issue (e.g., encampments or illegal dumping).
- **Caltrans District 4 Maintenance** (San Jose/Bay Area area): (408) 436-0930

Reporting it yourself helps create an official record and allows Caltrans to track repeat issues at that specific spot.

Thank you again for your patience and for continuing to advocate for your neighborhood. We have shared your information with Caltrans.

Best regards,

David Gomez
Chief of Staff
Office of Councilmember George Casey
City of San José | District 10
200 E. Santa Clara Street
San José, CA 95113
(408) 535-4910

On Sun, May 17 at 10:51 AM , Barb Gregory <barbg604@gmail.com> wrote:

[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]

Good Morning

We have been asking for a permanent solution for several years with no response from our D-10 representative, County offices, or mayor's office. What do we need to do to get the same protection that the barbed wire or boulders have provided in other areas of San Jose. The illegal camping on the hywy 85 Southbound on ramp poses a security threat to all neighbors, a health risk from food and debris, and an eye sore at the very least. We pay taxes why does not anyone care? It was suggested by D-10 to come to a budget meeting with a solution. Building houses with our tax dollars for people without a job is NOT the answer. It is permanent housing for those that can't or choose not to work. Below is a picture from today. The city blames the County, the County just does not care. Are we striving to be San Francisco? Where are our leaders?

Thank you for your time

Barb Gregory
408-821-0547

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: Shyam Panchal <sean@fmcreholdings.com>
Sent: Wednesday, May 27, 2026 4:35 PM
To: Shyam Panchal
Cc: David Galetto; info@happyhollow.org; jon.cicirelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; hanh.mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; jgustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol; Board (@caltrain.com); Jason Baker; Devon Ryan; Kieran M Kelly; Karla I Rodriguez Lomax; bschroh@historysanjose.org; mduncan@historysanjose.org; Caroline Niemiec; Victor Farlie; Beth Seibert; Melissa Volau; Athena Ushana; Eire Stewart; Chad Erickson; Nicole Youngblood; Henry Rose MCBA GRock; Sduarte@thefair.org; Diana Zepeda; Cindy Feng; Nathan Ulsh; Mike Medina Betty County; Thomas Ryan Moveable mcba Sebastian; Owen Tanaka Moveable MCBA; Anna Dinh Moveable MCBA; Rosalynn Hughey; Jennifer Baker
Subject: Monterey Corridor Activation Walkthrough — Thank You & Next Steps

Some people who received this message don't often get email from sean@fmcreholdings.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good evening everyone,

Thank you again to everyone who joined us today for the Monterey Corridor Community Activation Walkthrough at The Plant.

Today marked an important milestone as we continued moving from early activation concepts into real operational coordination around what will now officially become a one-day FIFA World Cup Watch Party activation on July 3, 2026, from 10:00 AM – 9:00 PM.

We appreciate the strong participation and thoughtful collaboration from our stakeholders and partners in attendance, including representatives from:

- Milan Capital / The Plant
- Capitol Drive-In
- Santa Clara County Supervisor Betty Duong's Office
- San José Sports Authority
- City of San José Animal Care Services
- Moveable Production Team
- Monterey Corridor Business Improvement District leadership and board members
- Local business and corridor stakeholders

Special thanks to Ryan, Owen, and the Moveable team for leading today's walkthrough and helping guide the operational vision, site coordination, production logistics, and guest experience planning for the activation.

We also appreciate Dave Galetto and Milan Capital for their partnership, flexibility, and support in helping make this activation possible at The Plant. Their collaboration has been instrumental as we continue shaping a safe, organized, and welcoming public environment for the corridor.

Following today's walkthrough, the activation footprint has now evolved into a more focused and coordinated layout centered around:

- Community and informational booths
- Family-friendly gathering space
- FIFA World Cup match screenings
- Food and beverage participation
- Public activation and placemaking opportunities
- Corridor-wide ecosystem engagement

Importantly, this event is not intended to function as a traditional vendor marketplace or Chamber-style business expo.

Rather, this activation reflects the broader mission of the Monterey Corridor Business Improvement District (MCBID) and our long-term district development priorities centered around:

- Corridor-scale improvements
- Activation and placemaking
- Public-private coordination
- Economic vitality
- Safety and beautification initiatives
- Transit and mobility partnerships
- Public art and corridor branding
- Merchant and stakeholder coordination
- Long-term district identity and stewardship

As discussed onsite today, participating organizations and corridor ecosystem partners will soon receive a digital participation and coordination form from Owen Tanaka and the Moveable team regarding booth participation, informational materials, and activation logistics.

Please note that booth and informational activation spaces will be limited and coordinated carefully within the approved operational footprint. Participation requests will therefore require advance confirmation and will be prioritized based on alignment with the overall corridor activation framework, public-facing engagement value, and operational coordination timelines. A response deadline will also be included to help ensure proper planning, logistics, and event organization.

Attached is an updated MCBID district overview and activation framework infographic that further outlines the district's long-term priorities, directives, and civic development approach as we continue strengthening corridor coordination and public engagement efforts.



MONTEREY CORRIDOR

BUSINESS IMPROVEMENT DISTRICT

A CITY COUNCIL-AUTHORIZED BUSINESS IMPROVEMENT DISTRICT
FOCUSED ON CORRIDOR-SCALE IMPROVEMENTS,
ACTIVATION, AND ECONOMIC VITALITY.

*Serving one of San José's most vital commercial corridors
through coordinated public-private stewardship.*



FORMALLY REAUTHORIZED ANNUALLY BY CITY COUNCIL

Operating through the public hearing process with annual assessment levy approval.



ASSESSMENT-BACKED DISTRICT

Supported through an annual assessment levy on commercial properties within the district.



CORRIDOR-SCALE FOCUS

Spanning the Monterey Corridor from Alma Avenue to Capitol Expressway.



ECONOMIC VITALITY BY DESIGN

Driving investment supporting business and strengthening economy.

OUR PILLARS



CLEAN

Beautification, litter reduction, and environmental stewardship.



SAFE

Enhanced safety, lighting, and community awareness.



CONNECTED

Better mobility, transit access, and corridor connectivity.



ACTIVATED

Community events, business engagement, and vibrant public spaces.



ECONOMICALLY VIBRANT

OUR DIRECTIVES | IMPLEMENTATION



PUBLIC ART & AESTHETICS

Elevating the look and feel of our corridor.



SAFETY ENHANCEMENTS

Supporting a cleaner, safer environment.



GAME-CHANGING MOMENTS

Creating first impressions.



MERCHANT COORDINATION

Uniting businesses for collective impact.



CORRIDOR BRANDING

Building identity, pride, and recognition.



PLACE-MAKING PUBLIC

Investing where it matters.

Most importantly, today reinforced something larger:



Corridor stakeholders, public partners, and MCBID leadership coordinating onsite activation planning at The Plant.

The Monterey Corridor is beginning to reconnect.

Through collaboration between businesses, institutions, property partners, public agencies, and community organizations, we are continuing to build a stronger and more coordinated corridor identity rooted in long-term civic investment and shared opportunity.

We are grateful to the City of San José, Santa Clara County, Milan Capital / The Plant, and all of our coordinated corridor partners for helping make this activation financially and operationally possible.

We also want to recognize the leadership and volunteer stewardship efforts of the Monterey Corridor Business Improvement District (MCBID) board and executive leadership, whose ongoing coordination, district advocacy, and long-term corridor vision continue helping bring stakeholders together around a more connected, activated, and economically vibrant Monterey Corridor.

This activation represents more than a single event — it reflects the continued evolution of a corridor-wide effort centered around placemaking, civic partnership, economic development, and long-term district identity.


We look forward to continuing the momentum together.


Best regards,

Shyam N. Panchal
President
Monterey Corridor Business Improvement District (MCBID)

Shyam “Sean” Panchal
President | Monterey Corridor Business Association
Financial Officer | First Maganson Holdings, Inc.

San Jose | Silicon Valley

 408.858.6454

 sean@fmcreholdings.com

On May 27, 2026, at 9:48 AM, Shyam Panchal <sean@fmcreholdings.com> wrote:

Good morning everyone,

As we prepare for today’s walkthrough at The Plant, I wanted to share an updated operational walkthrough concept that incorporates additional site coordination details and refined activation planning provided through ongoing discussions with the Moveable team, property management, and corridor stakeholders.

While the earlier visuals were intentionally conceptual and designed to help communicate the broader vision, energy, and long-term possibilities surrounding corridor activation, this updated version begins grounding those ideas into a more operational site framework tied directly to the realities of the space, circulation, production setup, and community experience.

At its core, today is not simply about a watch party layout.

MONTEREY CORRIDOR RECONNECT. REVISIT. REUNITE.

Building Community.
Elevating the Corridor.
Creating Opportunity.



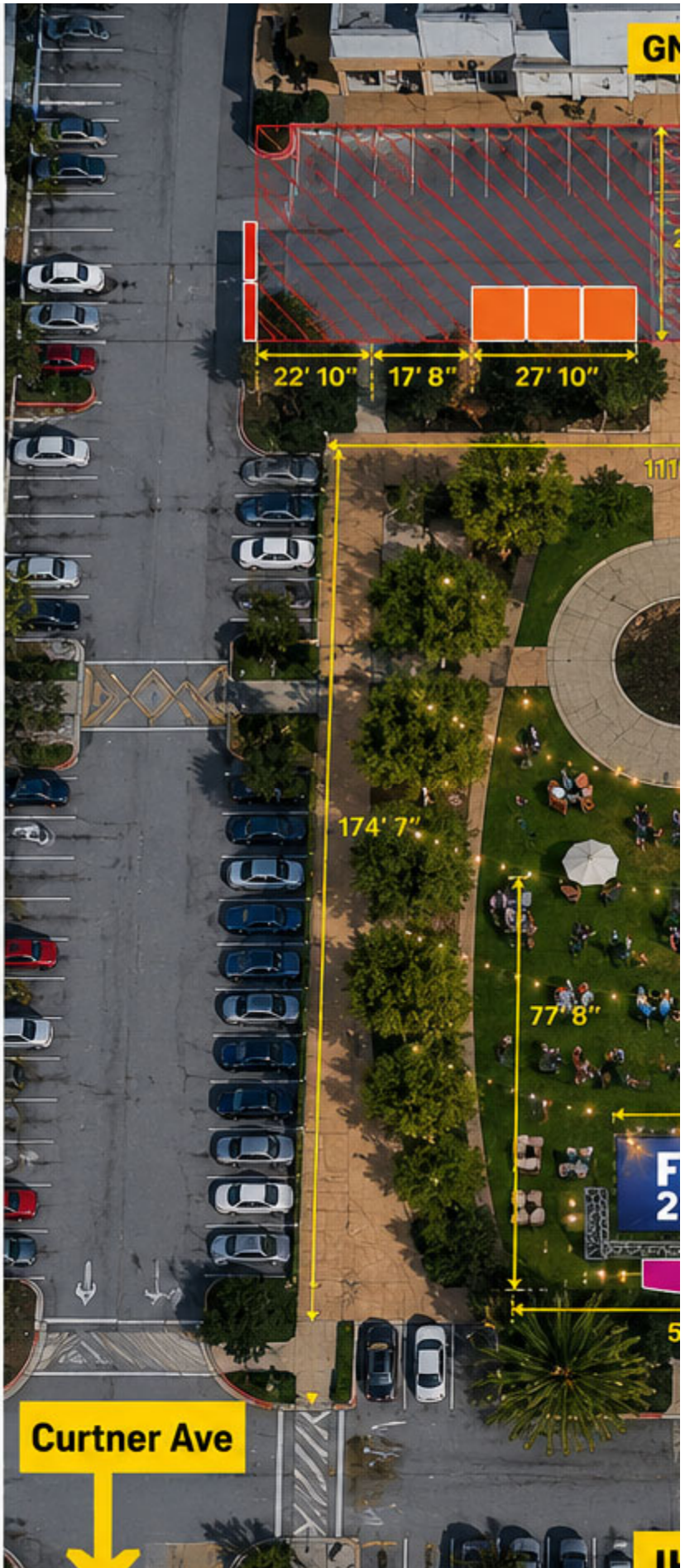
**FIFA 2026 WORLD CUP
WATCH PARTY**

Location: The Plant, San Jose
Date + Time: July 3, Time TBD

A community celebration that brings neighbors, businesses, and partners together to watch, cheer, and enjoy The Plant experience.

EVENT HIGHLIGHTS

- ⚽ Live Match on LED Screen
- 👥 Community & Business Booths
- 🎵 Food, Drinks & Local Vendors
- 👪 Family Friendly
- 💪 Stronger Connections, Stronger Corridor



It is about continuing to explore how the Monterey Corridor can begin organizing around coordinated activation, civic engagement, business visibility, placemaking, and long-term ecosystem collaboration.

Some of the operational concepts currently being explored include:

- Central lawn activation footprint at The Plant
- Community & business booth activation area
- LED viewing screen and live match experience
- Family-friendly activity zone
- Food & beverage integration with surrounding tenants
- Coordinated pedestrian circulation and gathering flow
- Corridor storytelling, visibility, and community engagement opportunities

What's most exciting is not necessarily the scale of any single activation element, but rather the growing alignment between businesses, institutions, organizations, public-serving partners, and corridor stakeholders who are beginning to reconnect around a shared vision for the future of the Monterey Corridor.

This is still an evolving process — and that is exactly why today's walkthrough matters.

MCBA

MONTEREY CORRIDOR
BUSINESS ASSOCIATION

OUR CORRIDOR ECOSYSTEM STRONGER TOGETHER

*Organizations, places & people—
reuniting for a stronger tomorrow.*

**THE
PLANT**
SHOP. DINE. PLAY.

**CAPITOL
DRIVE-IN
THEATRE**

CAPITOL
Caltrain
STATION

**KAISER
PERMANENTE.**

SAN JOSE
ANIMAL CARE SERVICES
CENTER ON MONTEREY ROAD

**SHARKS
ICE**

**Happy Hollow
PARK & ZOO**

**JAPANESE
FRIENDSHIP
GARDEN
SAN JOSÉ**

**KELLEY
PARK & TRAIL**

**LOS LAGOS
GOLF COURSE**

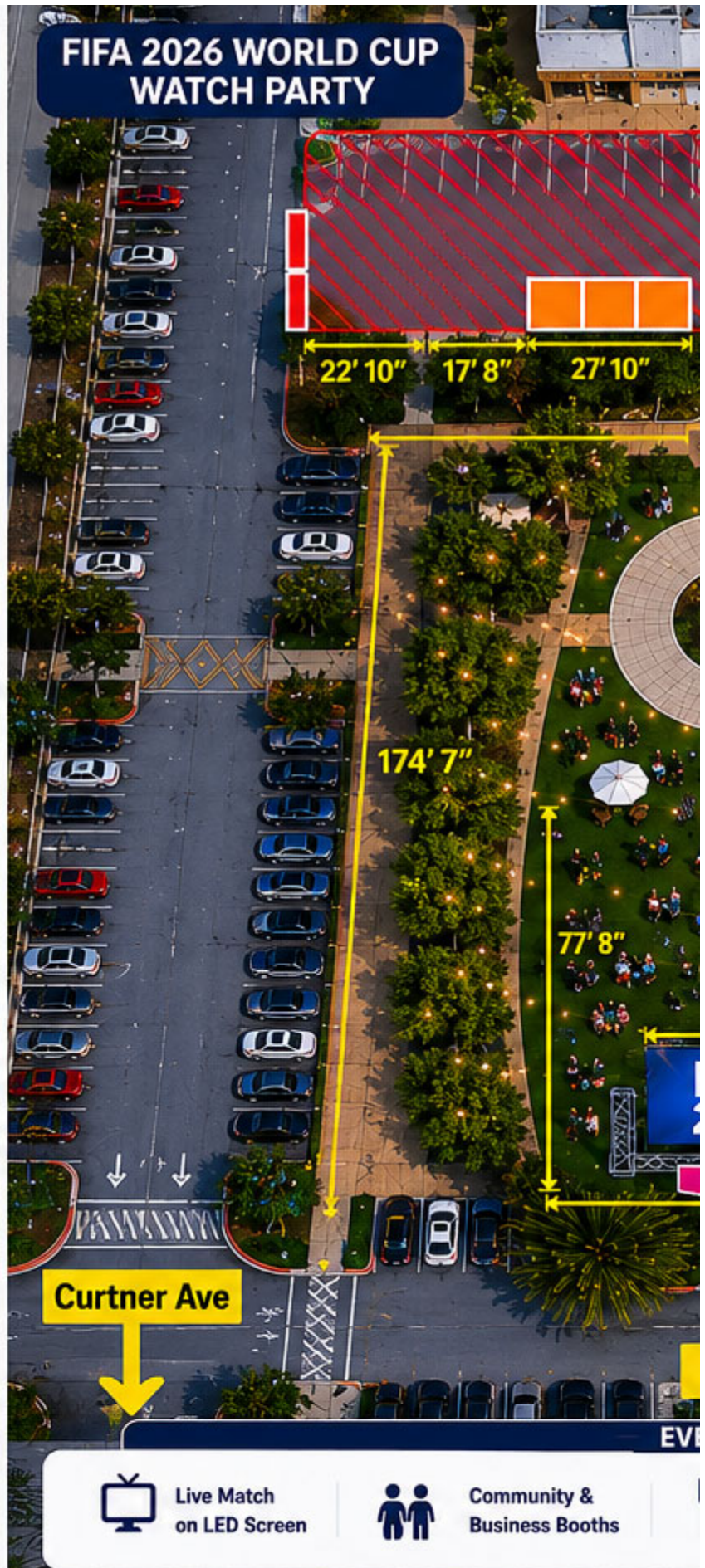
**History
San José**

SAN JOSE
PARKS, RECREATION &
NEIGHBORHOOD SERVICES

AND THE 1,500+ ASSESSMENT-BACKED
BUSINESSES OF THE
MONTEREY CORRIDOR





One corridor. Many assets. Endless potential.

FIFA 2026 WORLD CUP WATCH PARTY



We greatly appreciate everyone's time, flexibility, and willingness to participate in helping shape what this corridor can become moving forward.

Walkthrough Details Reminder:

-  The Plant Shopping Center
-  Central Lawn Area (near Jamba Juice / Ike's)
-  Wednesday, May 27
-  1:30 PM

Ryan, Owen, Anna, and the Moveable team will help lead today's walkthrough discussions and answer operational questions onsite as we continue exploring the best ways to thoughtfully activate the space and support the broader corridor vision.

Looking forward to seeing everyone this afternoon.

Best regards,
Sean Panchal
Monterey Corridor Business Association

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey Bay California

On May 27, 2026, at 8:56 AM, David Galetto <dave@milancap.com> wrote:

Hey Everyone, sorry I was out of the office since last Friday. Attached is what Owen & Ryan put together in terms of the layout for the event. I am available to meet over at the lawn area today at 1:30pm if needed. There will only be booths in the one closed off parking area, which is located in front of the Jamba Juice/Ikes building, as shown on the attached.

Thanks,

Dave Galetto, CPM, CRRP
CA DRE Lic. #02089770
Real Estate Manager
Milan Capital Management, Inc.
2189 Monterey Rd., Suite 270
San Jose, CA 95125

Cell: (408) 693-8786
Email: Dave@milancap.com
www.milancap.com



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 Please consider the environment before printing this email

From: Shyam Panchal <sean@fmcreholdings.com>
Sent: Wednesday, May 27, 2026 8:18 AM
To: info@happyhollow.org; jon.cicirelli@sanjoseca.gov; olympia.williams@sanjoseca.gov; david.delong@sanjoseca.gov; avi.yotam@sanjoseca.gov; maria.deleon@sanjoseca.gov; hanh.mo@kp.org; hello@ninico.com; cgordon@historysanjose.org; farias@historysanjose.org; education@historysanjose.org; srobinson@historysanjose.org; rrocha@sharksice.com; jgustafson@sharksice.com; goliverio@sharksice.com; fugalde@sharksice.com; monica.wylie@sanjoseca.gov; gilbert.martinez@sanjoseca.gov; General Manager Capitol <gm_capitol@150pelican.com>; board@caltrain.com; bakerj@caltrain.com; ryand@caltrain.com; Kieran M Kelly <Kieran.M.Kelly@kp.org>; Karla I Rodriguez Lomax <Karla.Lomax@kp.org>; bschroh@historysanjose.org; mduncan@historysanjose.org
Cc: Caroline Niemiec <caroline@premierrecycle.com>; Victor Farlie <Victor.Farlie@sanjoseca.gov>; Beth Seibert <bethseibert1555@gmail.com>; Melissa Volau <mvolau@littleorchardselfstorage.com>; Athena Ushana <Athena.Ushana@simsmm.com>; Eire Stewart <eires@dinco.com>; Chad Erickson <chad@angelicakes.net>; Nicole Youngblood <nyoungblood@westernsiteservices.com>; David Galetto <dave@milancap.com>; Henry Rose MCBA GRock <hrose@graniterock.com>; Sduarte@thefair.org; Diana Zepeda <diana@communitystrongstrategies.com>; Cindy Feng <cindy@communitystrongstrategies.com>; Nathan Ulsh <nathan@communitystrongstrategies.com>; Mike Medina Betty County <mike.medina@bos.sccgov.org>; Thomas Ryan Moveable mcba Sebastian <ryan@mvbl.co>; Owen Tanaka Moveable MCBA <owen@mvbl.co>; Anna Dinh Moveable MCBA <anna@mvbl.co>; Rosalynn Hughey <Rosalynn.Hughey@sanjoseca.gov>; Jennifer Baker <jen.baker@sanjoseca.gov>
Subject: Quick Reminder – Monterey Corridor Walkthrough Today at 1:30 PM

[EXTERNAL EMAIL] Use caution when opening attachments or links.

Good morning everyone,

Just a quick reminder that our Monterey Corridor Community Activation Weekend walkthrough is today:

Wednesday, May 27

1:30 PM

Meeting Location: Jamba Juice at The Plant Shopping Center

1650 Monterey Road
San José, CA 95112

Attached is a slightly updated version of the walkthrough concept board reflecting a few additional refinements to the corridor ecosystem and activation framework.

WALKTHROUGH CONCEPT

THE PLANT – MONTEREY CORRIDOR COMMUNITY ACTIVATION WE

Reconnect. Revisit. Reunite. OUR CORRIDOR. OUR COMMUNITY.

-  LIVE FIFA MATCHES
-  LOCAL FOOD
-  FAMILY FUN
-  BUSINESS SHOWCASE

MAIN VIEW – THE CENTRAL LAWN ACTIVATED



BUSINESS & COMMUNITY BOOTHS
Local businesses, organizations & community partners

KIDS & ADULTS ACTIVATION
Games, soccer-tournaments

FOOD & BEVERAGE
Local restaurants & refreshment options

EVENT HIGHLIGHTS

-  Live match viewing on a large LED screen
-  Family activities & soccer-themed fun
-  Local food & beverages from our restaurants
-  Bring a chair or blanket
-  Business booths & local vendors
-  Clean, safe & welcoming environment

GOALS OF THIS ACTIVATION

-  Celebrate community and culture
-  Support local businesses
-  Strengthen corridor identity
-  Increase visibility and pride
-  Attract investment and opportunity
-  Build long-term economic vitality

A corridor of connection

This weekend is about more than just soccer. It's about reconnecting with our community, our places, our history, and each other. Together, we'll create memories, pride, and strengthen our corridor for years to come.



Today is an exciting milestone in reconnecting institutions, businesses, community assets, and civic partners across the Monterey Corridor as we continue building momentum around a stronger, more connected future for the district.

Ryan, Owen, Anna, and the Moveable team will be leading the walkthrough and guiding us through the activation concepts, production considerations, and overall possibilities for the space.

Looking forward to seeing everyone this afternoon.


Reconnect. Revisit. Reunite.

— Sean Panchal
Monterey Corridor Business Association

Shyam “Sean” Panchal

President | Monterey Corridor Business Association
Financial Officer | First Maganson Holdings, Inc.

San Jose | Silicon Valley

 408.858.6454

 sean@fmcreholdings.com

On May 26, 2026, at 1:53 PM, Shyam Panchal
<sean@fmcreholdings.com> wrote:

Hello Everyone,

Thank you again for your time, support, and willingness to engage with the broader Monterey Corridor community activation effort.

As many of you know, we are continuing to build the Monterey Corridor Business Improvement District framework and broader community ecosystem surrounding the corridor. In many ways, this process feels like a long-overdue reconnection — bringing together organizations, public spaces, businesses, institutions, cultural assets, and

community stakeholders that have coexisted along Monterey Road for decades, but may not always have had opportunities to collaborate directly.

With more than 100 years of combined corridor history represented across these institutions and destinations, we are excited about the opportunity to strengthen relationships, improve awareness, and begin building a more connected and coordinated corridor identity moving forward.

Attached are a few early walkthrough concept graphics related to the proposed Monterey Corridor Community Activation Weekend currently being explored for July 3rd and 4th at The Plant shopping center. These are still conceptual working materials intended primarily to help communicate the broader vision, energy, and activation framework we are developing.



MONTEREY CORRIDOR

BUSINESS IMPROVEMENT DISTRICT

STRONG BUSINESS. • STRONG CORRIDOR. • STRONG COMMUNITY.

DISTRICT SNAPSHOT



~1,436

BUSINESSES IDENTIFIED



~1,500

ASSESSMENT-BACKED PARCELS



CORRIDOR SPAN

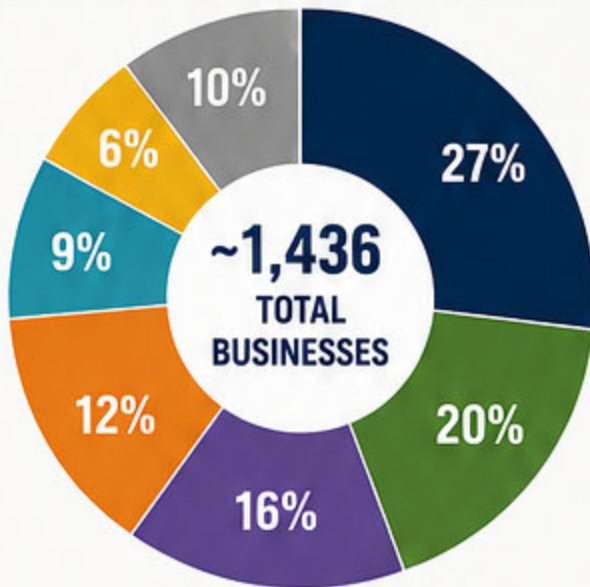
Alma Avenue
↓
Capitol Expressway



DIVERSE, WORKING-CLASS ECONOMIC ECOSYSTEM

Thousands of jobs.
Local ownership.
Community roots.

BUSINESS MIX – KEY INDUSTRY CLUSTERS



AUTOMOTIVE & VEHICLE SERVICES

27%



INDUSTRIAL / MANUFACTURING

20%



FOOD & HOSPITALITY

16%



RETAIL & COMMERCIAL SERVICES

12%



LOGISTICS / TRADE SERVICES

9%



HOTELS & LODGING

6%



CONSTRUCTION & EQUIPMENT

10%



The Monterey Corridor is one of San José's most important working commercial corridors—supporting thousands of businesses, jobs, workers, customers, and families every day.

DISTRICT PRIORITIES



CLEAN



SAFE



CONNECTED



ACTIVE

<image002.png>



MONTEREY CORRIDOR
BUSINESS IMPROVEMENT DISTRICT

STRONG BUSINESS. STRONG CORRIDOR. STRONG COMMUNITY.

MONTEREY CORRIDOR COMMUNITY WATCH PARTY

COMMUNITY ACTIVATION WEEKEND



LIVE MATCH VIEWING • LOCAL BUSINESS • FAMILY FUN • COMMUNITY PRIDE

WHAT TO EXPECT



LIVE MATCH VIEWING

Cheer together on the big screen!



LOCAL FOOD & DRINKS

Enjoy flavors from local vendors.



FAMILY ACTIVITIES

Games, fun & activities for all ages.



KIDS SOCCER ZONE

Skills challenges, mini games & more!



MERCHANT SPECIALS

Discover deals & support local businesses.



MUSIC & ENTERTAINMENT

Local DJs, performances & live energy.



COMMUNITY BOOTHS

Connect with local groups & resources



FOR OUR COMMUNITY

- Kids activities & games
- Face painting & photo booth
- Community art & chalk wall
- Family friendly atmosphere



FOR OUR BUSINESSES

- Local business showcase
- Corridor Passport – Shop Local
- Vendor booths & promotions
- Network & build connections



FOR OUR CORRIDOR

- Learn about the Monterey Corridor
- See future projects & plans
- Share your ideas on the Corridor Vision Wall
- Help shape what's next

WHAT WOULD YOU LIKE TO SEE ON MONTEREY CORRIDOR?



STRONG BUSINESS.
STRONG CORRIDOR.
STRONG COMMUNITY.



Hosted by the Monterey Corridor Business Improvement District
One of San José's largest Business Improvement Districts, dedicated to supporting local business, enhancing public spaces, and building a vibrant, thriving corridor.

ST

Because of the Memorial Day weekend timing and relatively short notice, we completely understand that some of you may or may not be able to attend tomorrow's walkthrough in person. Regardless, we wanted to ensure you were included in the conversation and aware that we are actively thinking about how organizations such as yours fit into the broader corridor ecosystem and future community engagement opportunities.

The broader vision extends beyond a simple public watch party. Our hope is to create:

- a family-oriented community gathering environment,
- a local business and neighborhood activation framework,
- a platform for corridor awareness and economic connectivity,
- and an opportunity for residents, visitors, employees, and institutions to reconnect with the many assets already surrounding Monterey Road.

Tomorrow's walkthrough will also include our production and activation team from Moveable, led by Ryan, Owen, and Anna, who will be helping guide the on-site discussion, production planning, logistics considerations, activation layout, and general event framework. We welcome everyone to ask questions, share ideas, and simply enjoy being part of the early planning and visioning process together.

We truly appreciate your presence, support, and continued engagement as this effort evolves.

Please feel free to contact me directly anytime with thoughts, ideas, questions, or feedback. We look forward to continuing the conversation and hopefully seeing many of you soon.

Best regards,

Sean Panchal
Monterey Corridor Business Association (MCBA)

Shyam "Sean" Panchal
Financial Officer, First Maganson Holdings, Inc.
Direct 408.858.6454 | sean@fmcreholdings.com
Silicon Valley: North & South San Jose, Cupertino, Monterey
Bay California

From: Nicholas Tan <nicholastjs@gmail.com>
Sent: Wednesday, May 27, 2026 6:43 PM
To: Caltrain BOD Public Support
Cc: Board (@caltrain.com)
Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi any update on this matter?

On Tue, Apr 21, 2026 at 16:01 Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tan,

Thank you for your message and for continuing to raise this concern.

As of 4-10-2026, this is still an ongoing issue. We have met with contractors at this location to assess conditions in the field, and we are currently waiting on a formal mitigation plan to address the drainage and flooding impacts.

Thank you for your follow up.

Kind regards,
Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>

Sent: Tuesday, March 31, 2026 4:17 PM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

Is there any update on this? Is this just going to keep dragging on?

Thanks,
Nicholas

On Thu, Feb 26, 2026 at 10:14 AM Caltrain BOD Public Support

<CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tran,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board.

Thank you for following up and for sharing the photo. We understand your continued frustration, especially given the recurring nature of the standing water and the concerns about the stability of your backyard wall. The safety of your family is extremely important to us.

We are coordinating internally to ensure that a field visit either has occurred or is scheduled promptly so the issue can be properly evaluated and next steps clearly identified.

We sincerely apologize for the ongoing inconvenience and the lack of resolution to date. We appreciate your persistence in bringing this to our attention, and we are committed to addressing the matter more effectively moving forward.

Kind regards,

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>

Sent: Friday, February 20, 2026 4:23 PM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

Following up again on this issue. This rainy season, the land right behind my backyard floods every time it rains. See attached photo for the current condition.

I have been complaining for years, and each year I only receive empty promises that this issue will be mitigated. What will it take for you to really fix this? You are putting my backyard walls at significant risk of collapsing (one section has already collapsed), and that's a huge safety risk for my children.



On Thu, May 29, 2025 at 10:36 PM Nicholas Tan <nicholastjs@gmail.com> wrote:

Thank you Sarah for the update. I met with representative from Caltrain today, they stopped by my backyard and took a look at the situation, so they should have a good idea now.

On May 29, 2025, at 1:32 PM, Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tan,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you again for your update. I understand how concerning this situation is, especially with the safety of your family in mind.

Earlier today, we visited the site along with our contractors to assess the conditions behind the property at [3395 Park Blvd, Palo Alto, CA 94306](#). During our visit, we identified several modifications on both the north and south sides of the property that may be contributing to the current issues. In some cases, we observed that adjacent neighbors have encroached onto our property with fences, permanent structures, and drainage systems.

To move forward, we will be requesting our Real Estate team to perform a Right of Way survey to legally determine the boundaries of our property and formally identify any encroachments. This will allow us to better understand the contributing factors and develop a responsible plan of action.

After speaking with you we were able to see the condition of the backyard firsthand. Once the survey is complete, we'll be in a better position to define the next steps and address the slope issues appropriately.

In the meantime, we appreciate your patience. Please don't hesitate to reach out if you have further questions or if the situation changes.

Best regards,
Sarah Nabong

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>

Sent: Monday, May 26, 2025 7:28 PM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

A new update, another incident has happened. One side of the retaining wall has collapsed. Other sections plus my outdoor kitchen are on the verge and may collapse anytime.

I have two young kids living here and this could have been catastrophic if any of them were near the wall when this happened. Can you guys take immediate action to fix the sloping of the land behind our yard? Once you fixed that, then only I can have someone rebuild my backyard. Otherwise it's just a waste of time and money.

<1000025214.jpg>

On Wed, Apr 16, 2025 at 12:15 Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com> wrote:
Dear Nicholas Tan,

Thank you for reaching out. I understand your concern. Our crew did perform some initial grading work in the area, and we've since asked them to return to complete additional grading based on what we observed. Our Engineer checked the area today and is coordinating the follow-up work with their team to ensure everything is addressed properly.

It's also worth noting that it appears a neighbor made modifications to the ditch behind their fence, which has caused a disruption in water flow. Once that issue is corrected, we'll be following up with them to prevent any future alterations.

I appreciate your patience, and I'll keep you updated as we move forward. Please don't hesitate to reach out if you have any further questions.

Best regards,

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>

Sent: Monday, April 14, 2025 11:07 PM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Caltrain Team,

I received an email from Devin Pogue in your team that share with me a claim form, I'm not sure what you are trying to solve with that. I'm not going to spend tens of thousands of dollars to fix my backyard if the flooding in your land right behind my backyard continues, because after I fix them, the soil will continue to settle and sink due to the flooding. Are you not going to fix the flooding issue?

Thanks,
Nicholas

On Apr 4, 2025, at 1:05 PM, Nicholas Tan <nicholastjs@gmail.com> wrote:

Hi,

I have not seen any work being done. Even if there is, the fix is not effective because this is a photo I took on 3/30

I'm not understanding why it's so hard to fix this. This has been ongoing for many years now and my backyard is crumbling due to this. I have spent tens of thousands on the pavers, retaining walls, and outdoor kitchen and they are all crumbling. I have been very patient for many years now, but if this continues to deteriorate, I will consider legal action. Your inaction or ineffective actions has caused significant financial loss to my investment in my backyard.

Thanks,
Nicholas

<1000023577.jpg>

On Fri, Apr 4, 2025, 12:54 PM Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tan,

Thank you for your follow-up and your patience as our crews worked to address your concerns. We are pleased to inform you that the work was completed on March 17, 2025.

We appreciate your understanding and continued support. Should you have any further questions or need additional assistance, please don't hesitate to reach out.

Best regards,

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>
Sent: Tuesday, March 11, 2025 10:05 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

I did not meet with any of your team members on 3/7. I was home until 12.30pm and was out for the rest of that day.

Thanks,
Nicholas

On Mar 11, 2025, at 9:49 AM, Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tan,

Thank you for your patience. I wanted to check in regarding the crew visit we scheduled for **3/7/2025**. I'm following up to see if the crew has been able to visit your location and address the flooding concerns.

Please let me know if there's anything else that needs attention or if you require any further assistance.

Best regards,

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>
Sent: Thursday, February 20, 2025 4:06:17 AM (UTC+00:00)
Monrovia, Reykjavik
To: Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com>
Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

Thank you for getting back to me. Please note that this flooding is causing a huge problem to the pavers in my backyard as I highlighted last year. The soil gets so soft that my backyard is sinking, retaining wall leaning and falling apart, pavers kitchen falling apart, etc. If this is not fixed soon, my backyard will incur huge lose if it gets to a point that I need to rebuild everything, let alone the risk of these items falling onto my kids and causing injury.

That's on top of flooding risk in my crawl space basement and it becoming breeding ground for mosquitoes and other bugs.

Please act quickly before things get a lot worse.

Thanks,
Nicholas

<1000009804.jpg>

<1000009802.jpg>

<1000009803.jpg>

On Feb 18, 2025, at 2:11 PM, Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Nicholas Tan,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members. Thank you for reaching out and for sharing the photos with us. I'm sorry to hear that the flooding issue behind your backyard is still occurring despite the previous work done by our team.

I want to let you know that we've referred this matter to our Right of Way team to investigate and address the issue. They will assess the situation and take any necessary actions to help resolve it.

Thank you again for bringing this to our attention. We'll keep you updated on any progress. If you have any additional questions or concerns, feel free to reach out.

Best regards,

Your Caltrain BOD Public Support Team

From: Nicholas Tan <nicholastjs@gmail.com>
Sent: Tuesday, February 18, 2025 5:40:51 AM (UTC+00:00) Monrovia, Reykjavik
To: Sarah Nabong <nabongs@samtrans.com>
Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Subject: Re: Complaint about flooding on the Caltrain Land behind my house

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Sarah,

The raining season is here and looks like the work your team has done previously hasn't help alleviate the flooding issue behind my backyard. Please see attached photos that I just took yesterday.

Thanks,
Nicholas

<PXL_20250216_231417869.PANO.jpg><PXL_20250216_231438547.PANO.jpg><PXL_20250216_231554912.PANO.jpg>

On May 22, 2024, at 3:19 PM,
Nicholas Tan
<nicholastjs@gmail.com> wrote:

Thank you Sarah for your update. Yes, I did meet with your contractor and he did share his plan with me.

Thanks,
Nicholas

On May 23, 2024, at 2:48 AM, Sarah Nabong
<nabongs@samtrains.com> wrote:

Dear Nicholas Tan,

I hope this message finds you well. Thank you for bringing your concerns about the ongoing flooding issue behind your property to our attention. We sincerely apologize for the inconvenience and distress this situation has caused you and your family. Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

I understand that you met with our contractor and were informed that when the

area dries out a little more, sometime around the end of July or beginning of August, we will be back to regrade the ditch-line. I was notified that you exchanged numbers so that we can update you as we get closer to that time.

Please be assured that we take your feedback seriously, and we are committed to resolving this issue promptly.

We appreciate your patience and understanding as we work to address this matter effectively. Thank you for your continued support and cooperation.

Best regards,

Sarah Nabong,
Customer
Service
Representative 2
[1250 San Carlos](#)
[Ave San Carlos,](#)
[CA 94070](#)

Websites:
[Caltrain](#) |
[SamTrans](#) | [TA](#)
<image001.png>

From: Nicholas
Tan
[<nicholastjs@gmail.com>](mailto:nicholastjs@gmail.com)

Sent: Saturday,
April 27, 2024
6:31 PM
To: Board
([@caltrain.com](mailto:board@caltrain.com))
<board@caltrain.com>

Subject: Complaint about flooding on the Caltrain Land behind my house

You don't often get email from nicholastjs@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

I filed a complaint 2-3 years ago about flooding in the Caltrain Land behind my backyard. You have since done some work to try to better slope the land so that water doesn't accumulate there.

This year during the rain season, water start to accumulate again. The last time there's rain was more than two weeks ago, and there's still

a good size
pond right
behind my
house.

This will cause
three significant
safety risks:

1. Flood in our
crawl space.
the water in our
crawl space is
pump towards
that area and if
thAt area is
flooded the my
pump will fail to
pump the water
out, causing
flood in my
basement (with
risk of getting
into my living
space)

2. Health risk.
The standing
water there
becomes a
breeding
ground for
mosquitoes.
This year there's
significant
increase of
mosquitoes
around my
house, which
can be a health
risk.

3. Land setting.
The soaked and
saturated
ground
becomes soft
and the fixture
inside my
backyard
started to sink.

The retaining wall is leaning backwards, the outdoor kitchen counter top started to sink and at risk of crumbling.

This issue has been going on for many years and while I saw your effort to try to fix it, it's not fixed and actually got worse.

Can you take action immediately before this becomes a much bigger issue and causing significant damage and health problems to your family?

Thanks,
Nicholas

<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

From: [Yukun Chen](#)
To: [Caltrain BOD Public Support](#)
Cc: [Board \(@caltrain.com\)](#); [Kmak, Rocelia](#); [city.clerk@mountainview.gov](#); [Freitas, Harry](#); [District5](#)
Subject: Re: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View
Date: Wednesday, May 27, 2026 7:28:54 PM

Some people who received this message don't often get email from cykustc@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain BOD Public Support Team,

Thank you for your response and for documenting our community's concerns, particularly regarding the increased noise impacts following Caltrain's landmark electrification and service expansion.

Since your team has kindly forwarded this issue to the appropriate parties for review, and given that the Santa Clara County Roads & Airports Department recently indicated a lack of immediate funding for a comprehensive noise evaluation, we respectfully request Caltrain's active involvement on the following fronts:

1.

Inter-Agency Mitigation Data: Will Caltrain share its post-electrification environmental impact data or recent acoustic monitoring with the County Roads & Airports Department to assist them in evaluating this corridor's immediate needs?

2.

Joint Grant Opportunities: Since the service expansion is a primary driver of the compound noise levels affecting Rex Manor, will Caltrain partner with Santa Clara County and the City of Mountain View to jointly pursue California State or Federal Railroad Administration (FRA) mitigation grants for this segment?

3.

Compound Noise Impact Review: While our immediate chain-link fence separates our neighborhood from Central Expressway, the increased horn and track noise from the Caltrain corridor directly opposite the expressway travels completely unobstructed into our homes. We urge your review team to assess how Caltrain's expanded operations have compounded the corridor's overall environmental impact on adjacent residential zones.

CC: Supervisor Margaret Abe-Koga, District 5 (Santa Clara County Board of Supervisors) , Mountain View City Council: We thank the County's Infrastructure

Development division, **Supervisor Margaret**, and the **Mountain View City Council** for staying engaged. We hope this recognition from Caltrain serves as a catalyst for a collaborative, multi-agency effort to fund and install the necessary sound attenuation and security infrastructure for our community.

We look forward to an update from the reviewing parties.

Sincerely,

Yukun Chen On behalf of the Rex Manor residents

On Tue, May 26, 2026 at 4:20 PM Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com> wrote:

Dear Yukun Chen,

Thank you for sharing this detailed request regarding a proposed permanent masonry sound wall along Central Expressway near the Rex Manor neighborhood in Mountain View.

We have documented your concerns, including the reported noise levels, safety considerations, infrastructure comparisons, and the impact of increased Caltrain service following electrification.

This feedback was forwarded to the appropriate parties for review. Thank you for taking the time to provide such a thorough account of the issue and community perspective.

Sincerely,

Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <Board@caltrain.com>

Sent: Sunday, May 10, 2026 11:52 AM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Subject: FW: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

From: Yukun Chen <cykustc@gmail.com>

Sent: Sunday, May 10, 2026 6:51:21 PM (UTC+00:00) Monrovia, Reykjavik

To: director@countyroads.org <director@countyroads.org>

Cc: District5@bos.sccgov.org <District5@bos.sccgov.org>; city.clerk@mountainview.gov

<city.clerk@mountainview.gov>; Board (@caltrain.com) <Board@caltrain.com>

Subject: URGENT: Formal Petition for Sound Barrier along Central Expressway - Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View

Some people who received this message don't often get email from cykustc@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from external senders.

TO: Director Harry of Roads and Airports Santa Clara County Roads and Airports Department

CC: Supervisor Margaret, District 5; Mountain View City Council; Caltrain Board of Directors

Dear Director and Honorable Supervisors,

I am writing to formally request a comprehensive noise and safety evaluation for the installation of a permanent masonry sound wall along the section of **Central Expressway** bordering the **Mountain mountain View Rex Manor** neighborhood, specifically between **Farley Street** and **Beatrice Street**.

Our community is uniquely positioned between two major transit arteries: **Central Expressway** and the **Caltrain corridor**. This creates a compounded noise environment that severely impacts the health, safety, and quiet enjoyment of our homes. Currently, our neighborhood is separated from these high-speed corridors only by a basic chain-link fence and ivy, which is insufficient for the following reasons:

- **Documented Excessive Noise Levels:** Based on initial noise monitoring conducted at our property line during peak hours, ambient noise levels have consistently reached **67 decibels (dBA)**. This level meets the threshold for "noise impact" under federal and state guidelines (23 CFR 772). This compounded noise environment—the constant tire roar from the expressway combined with frequent Caltrain operations—severely impacts the health and quiet enjoyment of our homes. (See Attachment A)
- **Infrastructure Inconsistency and Inequality:** There is a stark disparity in the County's infrastructure along this corridor. Neighboring residential segments along Central Expressway have already been equipped with standard masonry sound walls, while our stretch remains neglected. We request the same level of environmental protection and infrastructure investment afforded to our neighbors. (See Attachment B and C)
- **Critical Safety and Liability:** A simple chain-link fence offers no structural

protection against high-speed vehicle runoff accidents from the expressway. Furthermore, the lack of a reinforced barrier poses a significant liability risk should unauthorized pedestrians or pets breach the fence and enter the high-speed expressway or the adjacent live train tracks.

- **2025 Caltrain Service Expansion:** Following the full implementation of Caltrain's electrification and the **significant service expansion in 2025**, the frequency of train operations past our neighborhood has nearly doubled. This increased service volume means our community is now subjected to near-constant noise and vibration throughout the day, leaving zero intervals of quiet. The pre-2025 noise environment has fundamentally changed, necessitating a new, updated acoustic study.

We believe that closing this "gap" in the sound-wall system is a matter of public safety and equity. We respectfully request that the County Roads and Airports Department, in coordination with Caltrain where applicable, conduct a formal assessment of this site.

We also urge the **City of Mountain View** to actively advocate on behalf of its residents by formally supporting this request to the County. As our primary municipal representatives, your endorsement is critical in ensuring that our neighborhood receives the same environmental and safety standards as other sections of the Central Expressway corridor.

I look forward to your written response regarding the timeline for this evaluation and the steps our neighborhood can take to support this essential infrastructure improvement.

Attached is a formal petition signed by residents of **Rex Manor Bonny Street and Beatrice Street Neighborhood of Mountain View**. We have already sent the original petition with "wet signatures" to the Santa Clara County Roads and Airports Department via certified mail (Tracking # 9589071052702588399191).

We look forward to your response.

Sincerely,

Yukun Chen On behalf of the **Rex Manor Bonny Street and Beatrice Street** residents