

# ***Receive Update on Caltrain Safety Performance***

**Citizens Advisory Committee  
May 20, 2026  
Agenda Item 7**



# Safety Performance Quarterly Overview

- Safety – First and Always is Caltrain's #1 Core Value
- Safety Initiatives
- Caltrain Safety Dashboard
- Security Calls for Service
- Caltrain Right of Way Safety Strategy Update

# Safety Initiatives

- **Safety – First and Always** is our primary core value
- Safety Culture – Safety Roadshow
- Risk/Data Based Decision Making/Assessments
- Grade Crossing Safety Enhancements – Zero Incursions
- Human Trafficking Awareness Training
- Caltrain Right of Way Safety Strategy



Frequency of Occurrence	Severity			
	1 Catastrophic	2 Critical	3 Marginal	4 Negligible
(A) Frequent	1A	2A	3A	4A
(B) Probable	1B	2B	3B	4B
(C) Occasional	1C	2C	3C	4C
(D) Remote	1D	2D	3D	4D
(E) Improbable	1E	2E	3E	4E

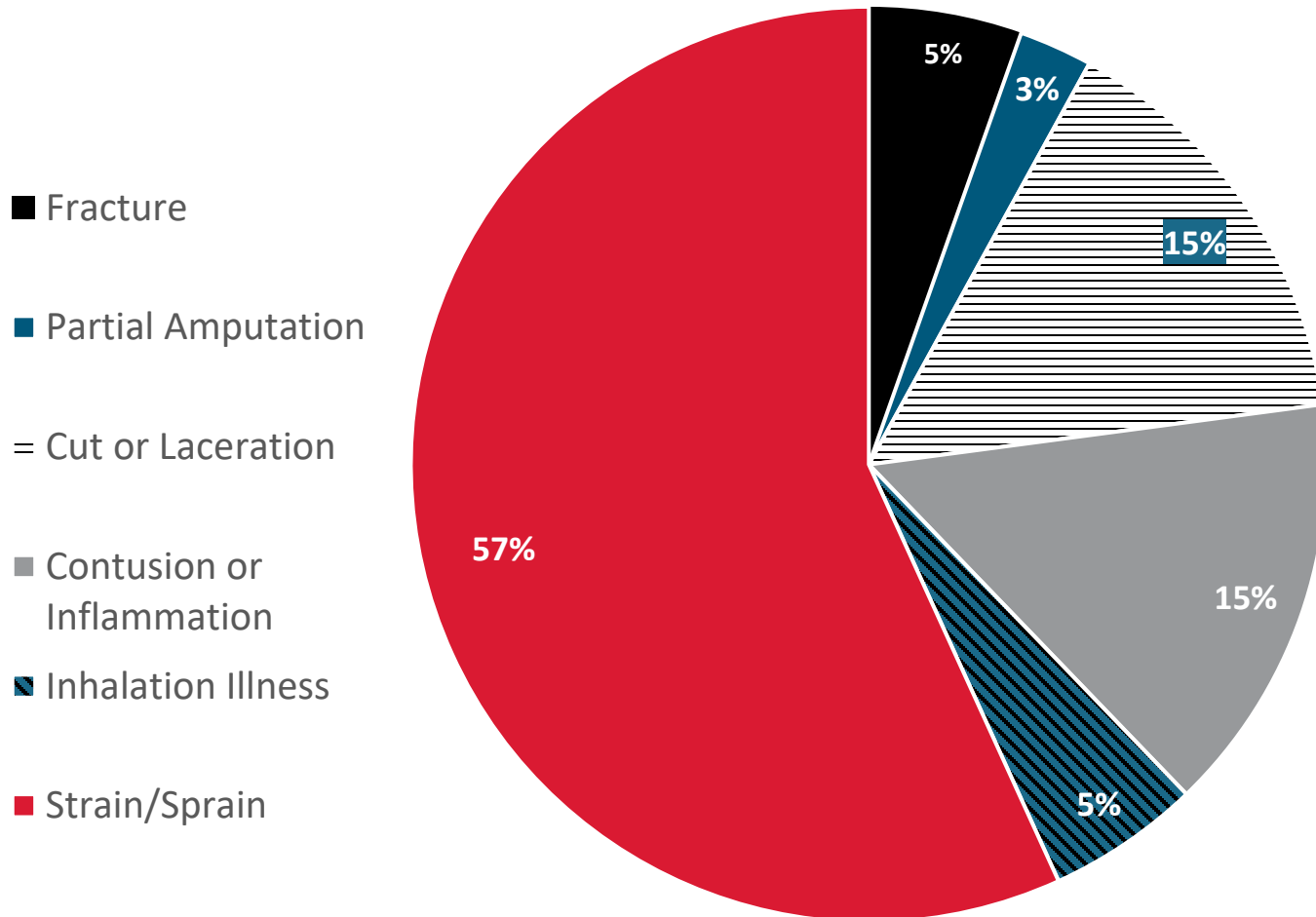
# Injuries

## Days Without a Reportable Injury as of 5/1/2026

<u>Department</u>	<u>Days Without Injury</u>	<u>Date of Last Injury</u>
OPS	80	2/10/2026
MOE	299	7/6/2025
MOW	277	7/28/2025
OTHER	2,165	5/27/2020

# Reportable Injuries

Types of Injuries CY2020 - CY2026



Employee Injuries, Reportable Injury Rate by Year



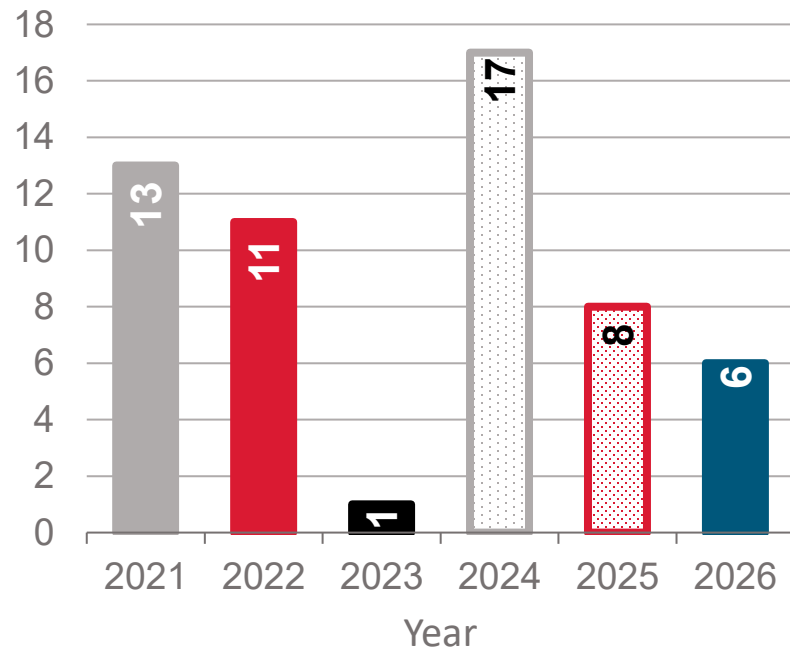
The national average RIR is 3.0 for our industry per the U.S. Bureau of Labor Statistics.



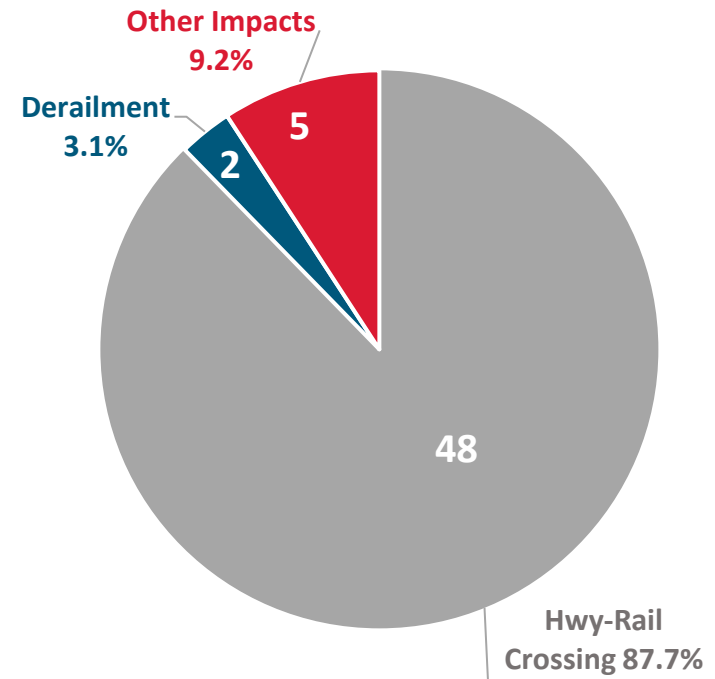
# Reportable Accidents/Incidents

All

### Reportable Rail Equipment Incidents YoY CY2021 – CY2026



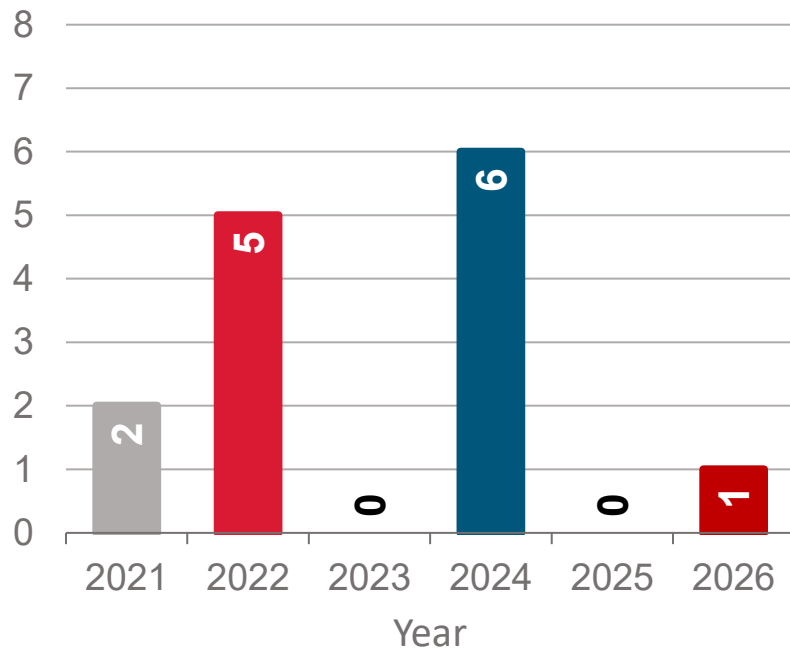
### Reportable Rail Equipment Incidents CY2020 - CY2026



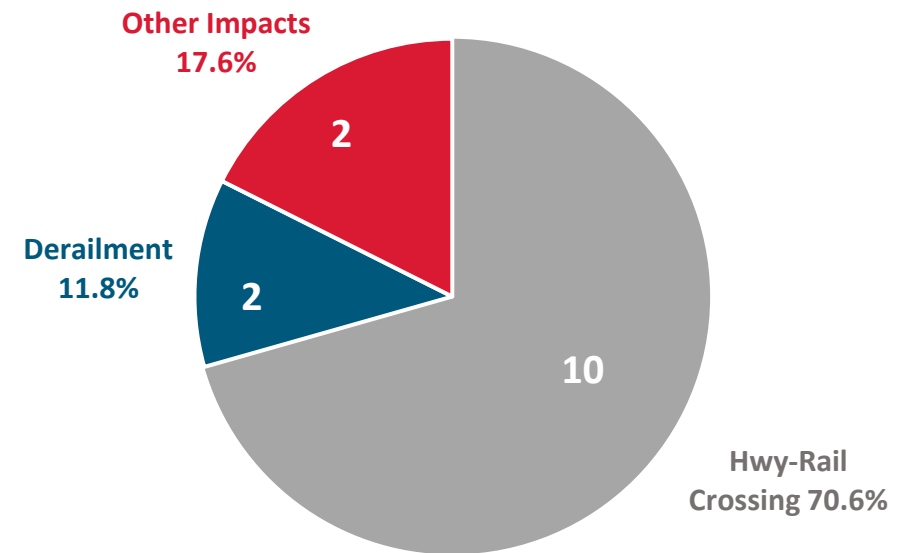
# Reportable Accidents/Incidents

## Monetary Threshold

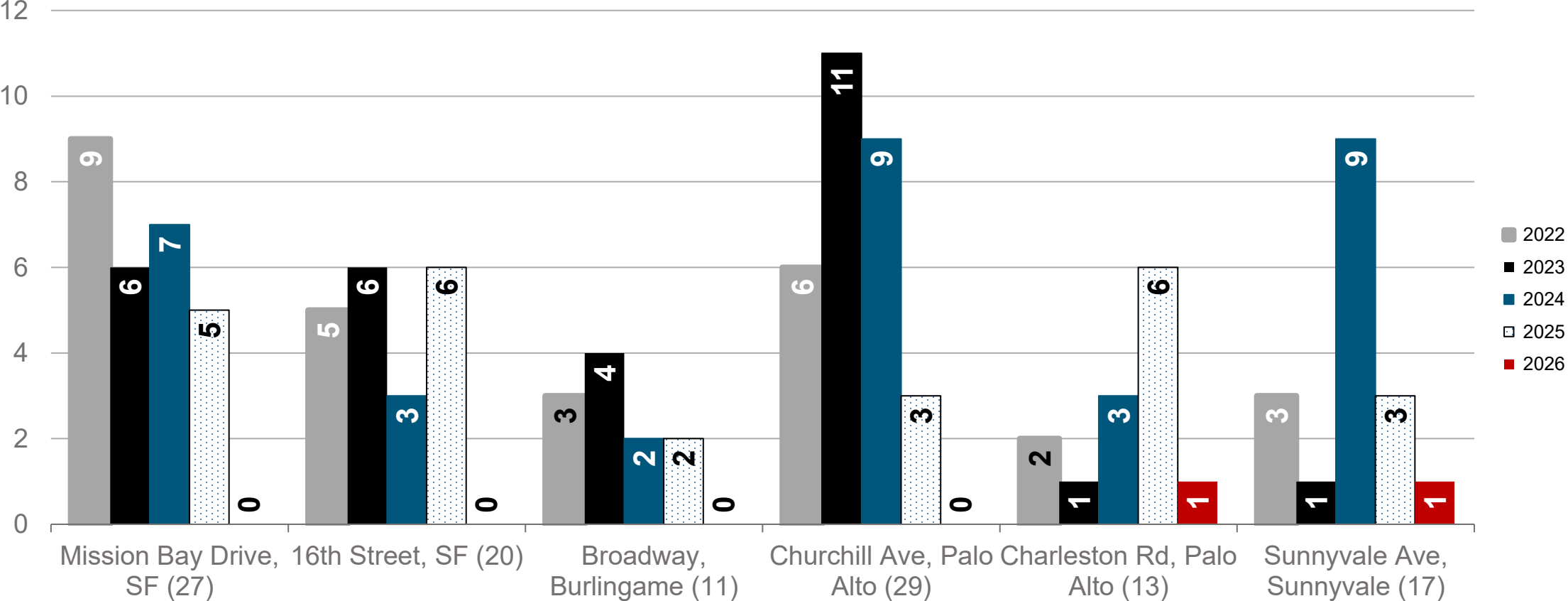
Reportable Rail Equipment Incidents  
Exceeding Monetary Threshold  
YoY CY2021 – CY2026



Reportable Rail Equipment Incidents  
Exceeding Monetary Threshold  
CY2020 - CY2026

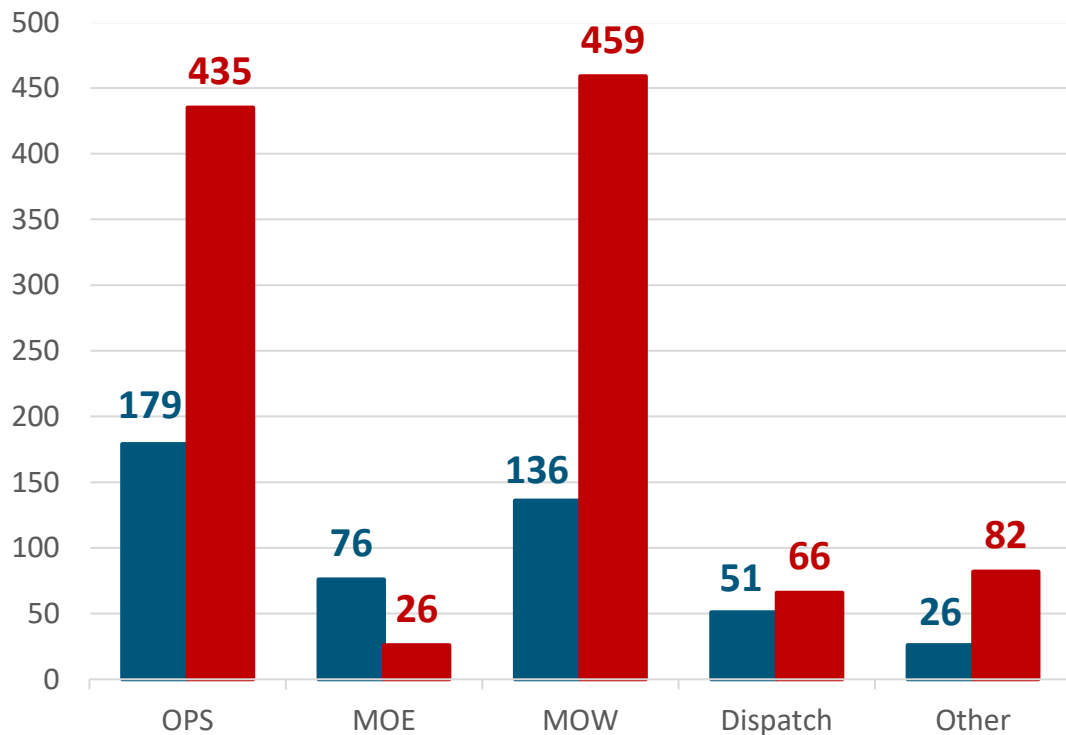


# Vehicle Track Incursions Since 2022



# Employee Engagements

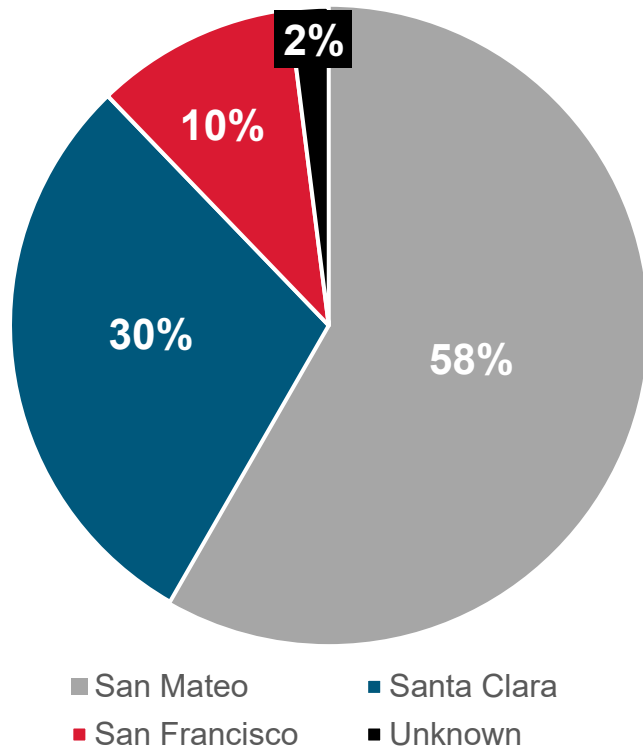
## Employee Engagement Across Safety Events 2026



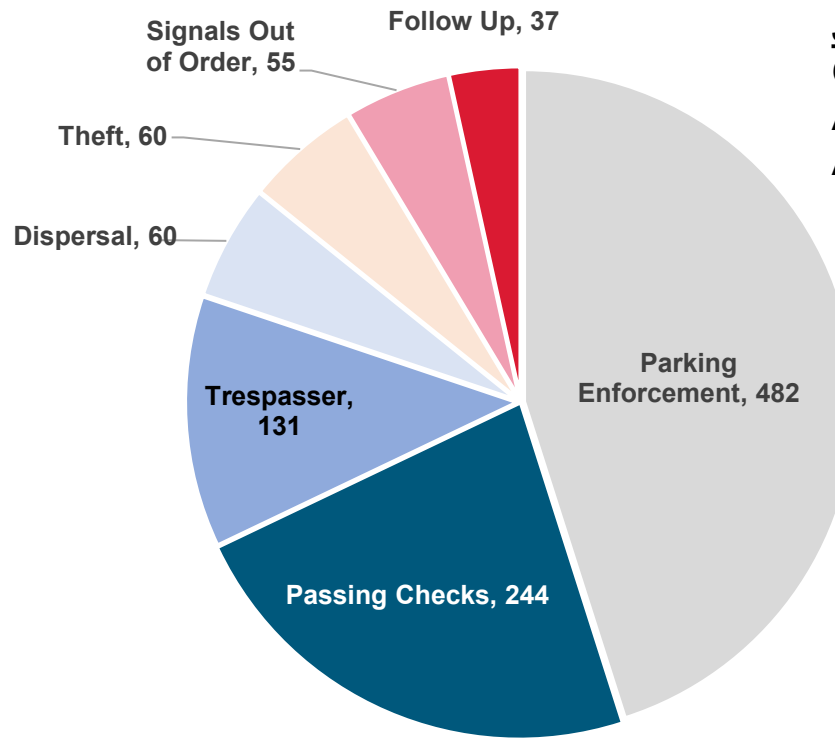
- Collectively TASI management engaged with **468** employees for **Spring Trends 2026**.
- TASI **5-day Safety Week** event consisted of one engagement topic each day. Collectively, TASI management engaged with **1,368** employees during Safety Week 2026 vs 1,395 in 2025.
- **Summer Spike** begins May 18<sup>th</sup>, the week leading into Memorial Day Weekend.

# Transit Police Calls for Service

**Calls for Service by County  
January-March 2026**



**Number of Calls by Category  
January-March 2026<sup>1</sup>**



**January-March 2026 Service Call Data**

Overall Average Response Time: **23:16**  
 Average Response Time for **Priority 1\***: **23:27**  
 Average Response Time for **Priority 2\*\***: **19:00**

\*Priority 1 Calls: *In Progress – Crimes Against Persons*

\*\*Priority 2 Calls: *Just Occurred – Crimes Against Persons/ In Progress – Property Crimes*

Footnote 1: Total calls for service totaled 1,507 in January-March across 21 categories. The pie chart shows the top 7 categories representing 1,069 calls or 71% of the total.

# Caltrain Right of Way Safety Strategy UPDATES

- **Update Threat and Vulnerability Assessment (TVA):** Develop an updated corridor-wide TVA that explicitly covers trespass, suicide risk, and grade crossing hazards, incorporating FRA tools and Caltrain data. *Site visits in progress, Report to be completed by end of 2026.*
- **Update Grade Crossing Hazard Assessment:** Update Hazard Assessment using FRA accident prediction data and local crash/trespass history to rank crossings for separation, closure, or enhancement. *Project awarded, to be completed by end of 2026.*

# Engineering – Means Restriction UPDATES

- Fencing Repairs Continue – Additional locations being identified by TVA project
- Vegetation Control efforts – focused on safety sightlines, tree and limb failure, fire risk and access control
- Continued Work on Baseline Improvements
- Pedestrian Channelization/Barriers
- Pilot new technologies (AI intrusion detection, anti-trespass panels)

# Education - External Safety Communication UPDATES

- **Targeted outreach** in communities near high-risk crossings and stations, e.g. schools, senior centers, mental health facilities, services, businesses.
- **Consistent messaging** on “stay off the tracks,” grade crossing 988 Suicide & Crisis Lifeline on signs, posters, and digital content. Developing a safety video highlighting motorists near misses around grade crossings.
- **Continue to Partner with Operation Lifesaver** and local jurisdictions to deliver on-going joint education and enforcement events at stations and grade crossings.



# Education – Mental Health Outreach and Suicide Prevention UPDATES

- **San Mateo County’s Tony Hoffman Community Mental Health Services Award** – Awarded to Caltrain in May 2026 to recognize our long-time partnership and work with members of the mental and behavioral health community. Caltrain staff has been working on suicide prevention initiatives since 2009, working diligently to build and maintain relationships.
- **Highly visible 988 and crisis line signage** will be displayed on the onboard passenger information system starting the week of May 18th, through the end of 2026.



# Enforcement UPDATES

Site enforcement, training and outreach. It requires the commitment of safety and security personnel from Caltrain, and municipalities.

- Partnerships with Municipal Police Departments: Continued coordination with municipal services to increase presence near the corridor at peak trespass times (school hours, evening commute). Palo Alto has staffed crossings with 24/7 guards.
- Automated Crossing Violation and Citation Program

# See Something, Say Something

Do your part to keep the rails safe! **Call Transit Police at 1.877.SAF.RAIL (1.877.723.7245) immediately** to report any unsafe situation or suspicious activity, such as children playing near the tracks or people hanging out along the right of way.

Save the number in your cell phone for quick and easy access.



# Questions and Feedback

