

***Report of the
Executive Director***

**JPB Board Meeting
May 7, 2026**



Safety

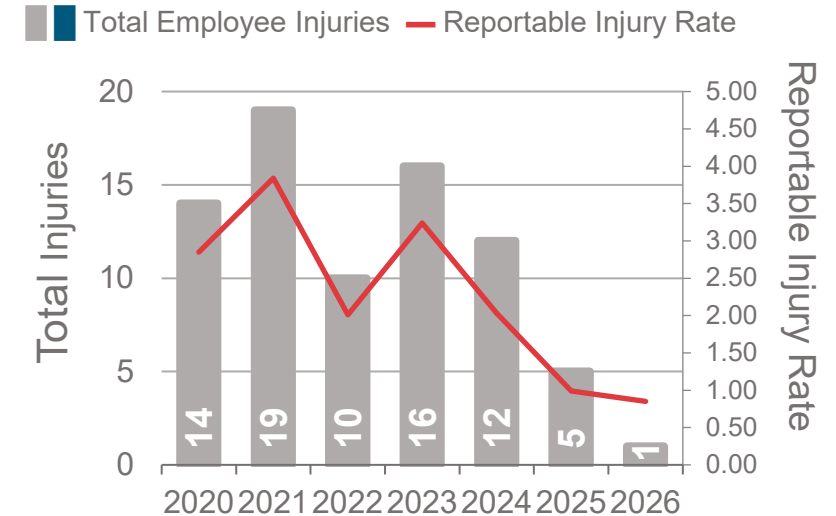
April: Transit PD High Visibility Patrols

- Transit PD conducted 388 hours of high visibility patrols on Caltrain and at Caltrain Stations
- Copper Theft Mitigation Task Force remains active; Transit PD continued targeted surveillance operations at critical locations.

Engagement & Partnerships

- Hosted Safety and Quality Control Roadshow in April at HQ. Over 100 HQ employees attended.
- Total injuries and our Reportable Injury Rate have both declined significantly since 2021.
- Continued coordination with regional partners in preparation for FIFA.
- Planning an Emergency Preparedness Familiarization Exercise with San Francisco Fire Dept.
- Caltrain will be recognized for its suicide prevention efforts along the corridor: Tony Hoffman Community Mental Health Services Award on May 6

Reportable Injury Trends



OTP and Ridership

96.1% On Time Performance in April

(*preliminary data as of 5/1)

Ridership

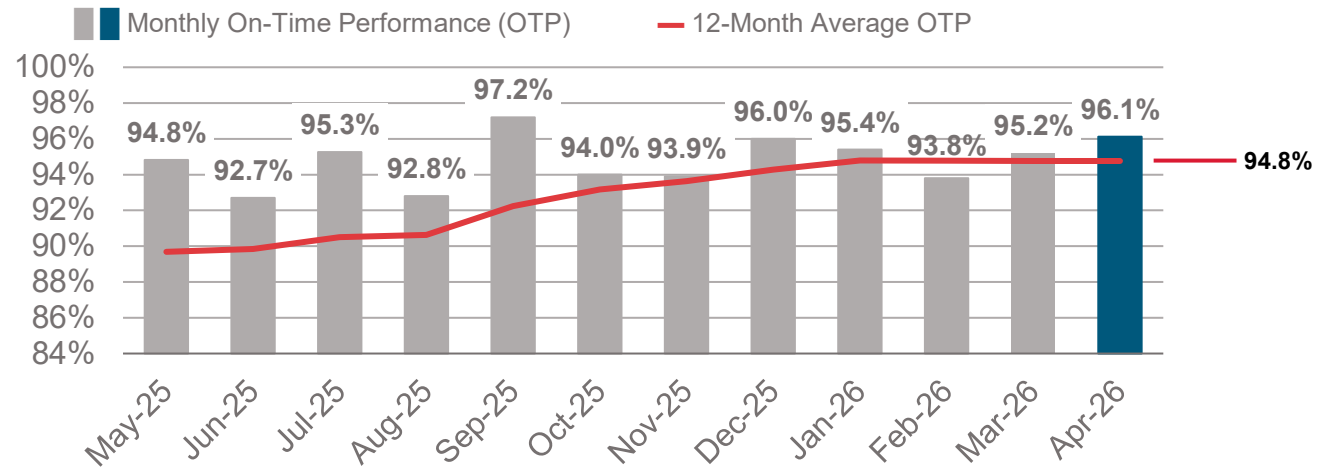
Month of March

- Highest Ridership Month Since 2019!
- Monthly +33.2% vs March 2025
- Weekday +29.5% vs March 2025
- Weekend +39.6% vs March 2025

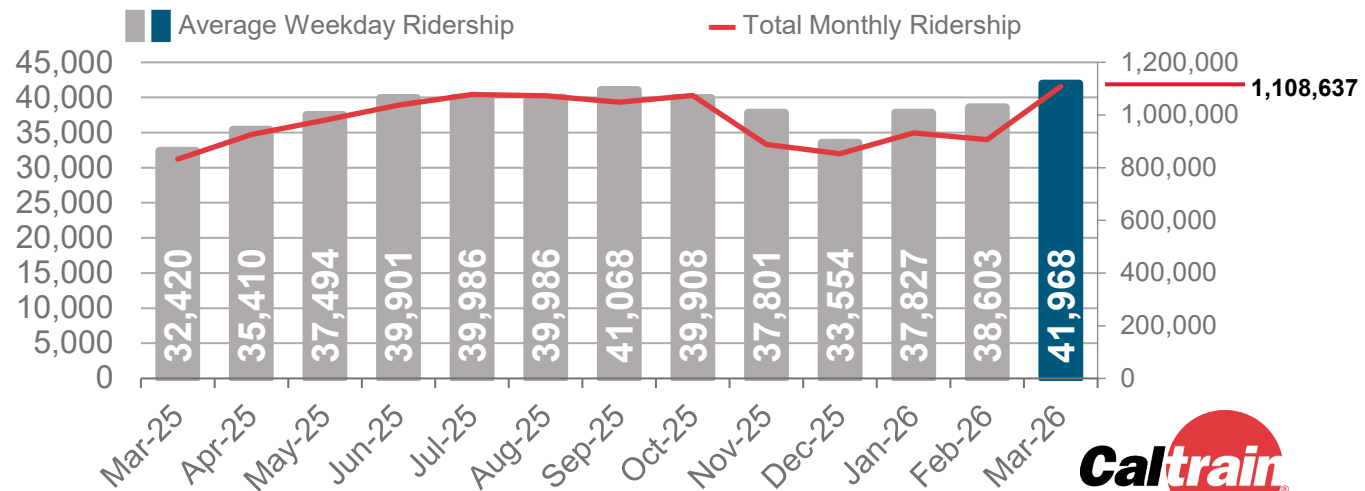
Compared to 2019

- 74.5% (64.5% weekday, 173.9% weekend)

Monthly On-Time Performance Since Electrification Launch



Ridership in the Past Year



MTC Clipper Next Generation Update

- **Progress since March**
 - Cubic fixed monthly pass weekend fare rule and the outdated fares affecting 20% of weekend one-way riders.
 - Workaround implemented to allow GoPass users with a negative balance to ride.
- **Remaining Issues for Caltrain**
 - Handheld fare inspection devices: Three versions of fixes have been deployed since February. However, contactless payment and pass products fare inspection results remain unreliable. A user interface change to improve scan speed will be released around the middle of May.
 - Some riders continue to experience issues accessing certain pass products including GoPass and monthly pass.
 - Ongoing discrepancies and reporting gaps in Clipper financial settlement.

Special Events

April

- Giants vs Dodgers Theme Train on 4/23, (typical 12:45pm Giants game train (NB121) averages ~640 riders, event train had 980 riders)
- Giants: 19.4% per game increase
- Warriors: 44.5% per game increase
- Sharks: 57.1% per game increase
- US Women's National Soccer Team vs Japan: 1,295 riders, 31.6% increase



May

- Sun 5/17 – Bay to Breakers
 - Extra trains from Palo Alto and San Jose
- BTS – 3 concerts Stanford Stadium
 - Extra trains each show; 5/19 KPOP Theme Trains & tabling at Palo Alto Station.

Ridership Growth / Partnerships

Dollar Youth Fare

- Go Vibe. Go Caltrain.
- Paid campaign supporting \$1 Youth Fare and new webpage: caltrain.com/dollarfares

Sharks

- Sharks / Caltrain bundled ticket offer sold 280+ tickets in April co-promotion

Giants & BayFC

- Co-marketing partnerships begin with a mix of activations, in-venue advertising, and onboard experiences

City Partnerships Meeting

- First City meeting held on April 30; more scheduled



Washington, D.C.

Washington, DC

- Focus on the economic benefits of transit
- Highlighted Surface Transportation Bill Reauthorization priorities
- Met with key members of the Bay Area delegation as well as transportation staff

FRA and FTA Meetings

- Met with federal agency leaders to discuss Caltrain progress, projects and key priorities.



Millbrae Headquarters

- **New address:** [166 N Rollins Rd, Millbrae, CA 94030](#)
- Lease executed: Caltrain on 4th Floor
- Initial staff moved; All staff report to Millbrae May 18
- May Finance Committee Meeting – San Carlos
- May AMP / TOPS – TBD
- June Board Meeting - Millbrae



CA High Speed Rail 2026 Business Plan

CAHSR 2026 Business Plan Timeline

- Comments were due April 29
- April 29 – planned adoption but moved to next HSR Board meeting
- Comments from many organizations in Northern California
- HSR / Caltrain staff meeting being organized
- Likely May AMP Caltrain presentation

Major topics highlighted in Caltrain letter:

- Budget and cost estimates, including San José–Gilroy Corridor
- Blended system planning and service levels
- Diridon Station Project/Design
- Clarity on additional agreements needed/assumed
- SF Terminus / Downtown Extension Interface
- Joint Benefit Projects
- Operations



Caltrain Grant Updates

- FTA funding for FIFA to be distributed by MTC led proces
- Coordinating with cities and TA's on Rail Crossing Elimination Program (RCE) for grade separations
- Coordinating with cities and TAs Safe Streets for All (SS4A) for undercrossing projects
- Submitted FTA All Stations Accessible Program for Caltrain 22nd Street ADA Improvement Project.
- Joint Application with Intercity rail operations & City of Sacramento for Transit and Intercity Rail Program (TIRCP) application to support new crossover and expanded ground power at Diridon
- More programs under review for applications

TIME's 10 Most Influential Transportation Companies



- **Time Magazine named Caltrain as one of the 10 Most Influential Transportation Companies of 2026**
- Alongside major names like Toyota, BYD, Boeing, Waymo, and FirstStudent

Caltrain

Train electrification success

Caltrain's \$2.4 billion project to electrify the commuter rail line linking San Francisco to Silicon Valley had no shortage of problems: a funding freeze, a lawsuit from a Bay Area town, and a pandemic that blew up the timeline and budget. When it finally opened, people showed up. By the time the line's first full year of electric service ended in 2025, ridership was up 57%. Weekend trains were packed. Satisfaction scores hit a 27-year high. The new Stadler trains brought WiFi, power outlets, and bike storage to a corridor that had run the same diesel locomotives since 1985. Electric motors accelerated faster out of stations, cutting 20 minutes off the slowest trips. There's one more thing to like: In 2026, Caltrain will become the first California railroad to sell energy from its trains back to the grid. —Joe Mullich

FOR MORE INFORMATION

WWW.CALTRAIN.COM

