

**Peninsula Corridor Joint Powers Board
Citizens Advisory Committee**

1250 San Carlos Avenue, San Carlos, CA 94070

Minutes of March 18, 2026

Members Present: William Abbott, Madeeha Ayub (arrived at 5:41 pm), Rosalind Kutler, Kristopher Linqvist, Rohit Sarathy, Mark Thurber, Peter Wickman (Alternate, arrived at 6:09 pm), Adrian Brandt (Vice Chair), Patricia Leung (Chair)

Members Absent: Davis Albohm, Melody Pagee (Alternate)

Staff Present: T. Burgwyn, L. Ko, L. Lumina-Hsu, D. Susantin

1. Call to Order

Chair Patricia Leung called the meeting to order at 5:40 pm.

2. Roll Call

Lauryn Ko, CAC Secretary, called the roll and confirmed a Committee quorum was present.

Member Ayub arrived at 5:41 pm.

3. Pledge of Allegiance / Safety Briefing

Chair Leung led the Pledge of Allegiance and delivered the safety briefing.

4. Approval of Meeting Minutes for February 18, 2026

Motion/Second: Brandt/Sarathy

Ayes: Abbott, Ayub, Kutler, Linqvist, Sarathy, Thurber, Brandt, Leung

Noes: None

Absent: Albohm, Pagee, Wickman

5. Authorize Remote Meetings for the Citizens Advisory Committee under Senate Bill 707

Loana Lumina-Hsu, Deputy JPB Secretary, provided the presentation that included Board of Directors authorized remote attendance for advisory committees for a six-month period

Staff provided further clarification in response to the Committee comments and questions on audio and video requirements, teleconference advanced notice, and renewal of Board-of Directors and CAC authorizations.

Motion/Second: Brandt/Thurber

Ayes: Abbott, Ayub, Kutler, Linqvist, Sarathy, Thurber, Brandt, Leung

Noes: None

Absent: Albohm, Pagee, Wickman

Public Comment

Jeff Carter commented on participation flexibility and audio requirement concerns.

Roland commented on the lack of quorum and remote attendance.

6. Public Comment for Items Not on the Agenda

Doug DeLong, Mountain View, commented on Caltrain advertisement.

Jeff Carter commented on no quorum conditions, growing ridership, governance, and San Mateo County Transit District (SamTrans) rail efforts.

Roland commented on Senate Bill (SB) 707, Bay Area Rapid Transit (BART) passenger load capacity, and increasing train capacity.

7. Report of the Chair

Chair Leung commented on meeting structure and out-of-town predictability.

The Committee commented on group effectiveness and member comment concerns.

Member Wickman arrived at 6:09 pm.

Public Comment

Roland commented on limiting member comments.

8. Public Hearing on the Annual Audit of Measure RR Tax Revenue and Expenditures for the Fiscal Year Ended June 30, 2025

Motion to open public hearing/Second: Sarathy/Brandt

Ayes: Abbott, Ayub, Kutler, Linqvist, Sarathy, Thurber, Wickman, Brandt, Leung

Noes: None

Absent: Albohm, Pagee

Danny Sustain, Interim Accounting Director, and Ryan Nielsen, Managing Partner, Brown Armstrong Accountancy, provided the presentation on an unmodified, clean audit with no difficulties or disagreements with staff.

Staff provided further clarification in response to the Committee comments and questions on report searchability; accounts receivable and accounts payable balance origination; the \$137 million reserve; and report indexing.

Public Comment

Roland commented on report language and searchability.

Jeff Carter commented on added sustained electrified service costs.

Motion to close public hearing/Second: Brandt/Kutler

Ayes: Abbott, Ayub, Kutler, Liguist, Sarathy, Thurber, Wickman, Brandt, Leung

Noes: None

Absent: Albohm, Pagee

9. Staff Report (Ted Burgwyn)

9.a. Customer Experience Task Force Update

9.b. JPB CAC Work Plan Update

Theodore Burgwyn, Interim Chief Operating Officer, provided the presentation that included the following:

- Transit Employee Appreciation Day
- 93.9 percent February on-time performance (OTP); incursion, mechanical, and Stadler warranty, and train strike delays
- Increased average weekday ridership and average weekend ridership; Super Bowl ridership; automatic passenger counter (APC) updates
- Clipper Next Generation updates and troubleshooting; bike policy update and pilot; staff item tracker; elevator maintenance; drafted work plan schedule

Staff provided further clarification in response to the Committee comments and questions on delineators, fleet status, early departure, Clipper monthly pass tapping, elevator vandalism and service, work order backlog, bike policy reinstatement, and onboard restrooms.

Public Comment

Jeff Carter commented on train warranty, onboard bathrooms, early departure, bike policy, spare train availability, and elevator vandalism.

Doug DeLong, Mountain View, commented on general code of operating rules, early departures, and onboard bathrooms occupancy indicators.

Roland commented on onboard bathrooms, traffic boxes, and APC bike counts.

Christina F commented on elevator reliability and subcontractor service.

10. Committee Member Requests

- March's SamTrans Board Meeting Caltrain governance presentation
- San Carlos Station tenancy
- Bike policy public feedback
- Clipper Next Generation readers and transfer discounts

Public Comment

Doug DeLong, Mountain View, commented on flat wheel resolution, governance, and policy guidance.

Roland commented on governance and managing agency costs.

11. Date/Time/Location of Next Regular Meeting: Wednesday, April 15, 2026 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

12. Adjourn – The meeting adjourned at 7:11 pm.