

**Peninsula Corridor Joint Powers Board  
Citizens Advisory Committee**

**1250 San Carlos Avenue, San Carlos, CA 94070**

**Minutes of February 18, 2026**

**Members Present:** William Abbott, Madeeha Ayub, Rosalind Kutler, Kristopher Linqvist, Melody Pagee (Alternate), Rohit Sarathy, Mark Thurber, Peter Wickman (Alternate), Adrian Brandt (Vice Chair), Patricia Leung (Chair)

**Members Absent:** Davis Albohm

**Staff Present:** T. Burgwyn, J. Dayvault, J. Guaracino, L. Ko

**1. Call to Order**

Chair Patricia Leung called the meeting to order at 5:40 pm.

**2. Roll Call**

Lauryn Ko, CAC Secretary, called the roll and confirmed a Committee quorum was present.

**3. Pledge of Allegiance / Safety Briefing**

Chair Leung led the Pledge of Allegiance and delivered the safety briefing.

**4. Approval of Meeting Minutes for January 21, 2026**

Motion/Second: Kutler/Linqvist

Ayes: Abbott, Ayub, Kutler, Linqvist, Sarathy, Thurber, Wickman, Brandt, Leung

Noes: None

Abstain: Pagee

Absent: Albohm

**5. Public Comment for Items Not on the Agenda**

Jeff Carter commented on Caltrain staff's Super Bowl involvement and post-Super Bowl Santa Clara Valley Transportation Authority (VTA) issues.

Doug DeLong commented on ridership data absence, fare check reduction, and Metropolitan Transportation Commission's (MTC) partnership with Cubic Corporation (Cubic).

Roland commented on the Report of the JPB CAC, Zoom's artificial intelligence (AI) companion for minutes transcription, automatic passenger counter (APC) usage, and London's Oyster transit card.

Aleta Dupree, Team Folds, commented on Clipper ticketing, One Metro New York (OMNY), fare capping, and regenerative braking reimbursements.

Christina F commented on the out-of-service Bayshore elevators.

## **6. Report of the Chair**

Chair Leung noted there was no report.

## **7. Safety Quarterly Update**

Jerry Guaracino, Chief Safety Officer, provided the presentation that included the following:

- Most recent reported injury on February 13, 2026; top 3 injuries in Calendar Year (CY) 2020-2026: strain or sprain (56 percent), cut or laceration (15 percent), contusion or inflammation (15 percent); Injuries decreased between 2023-2026
- Highway rail crossing as top reportable rail equipment accident (86 percent) and top reportable rail equipment incident exceeding monetary threshold for CY20-25
- 100 percent TransitAmerica Services, Inc. (TASI) employee engagement
- 59 percent of transit police calls in San Mateo County, followed by Santa Clara (30 percent), San Francisco (10 percent), and unknown (2 percent)
- Trespasser prevention through engineering, education, and enforcement
- Engineering through fencing, pedestrian channelization and barriers, grade crossing rapid enhancements, closed-circuit television (CCTV), AI detection and anti-trespass panels, and cutting vegetation
- Education through mental health partnership events, social media and station-wide messaging, hotline, and employee and contractor training
- Enforcement through ticketing, plate reading, municipality police departments, and increasing transit police
- Campaigns, outreach, signage, agency partnerships, and improved navigation software to prevent incidents

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- License plate reader compliance
- Monetary threshold reportability
- Parking enforcement calls; special parking circumstances
- Fourteen-minute response times for priority calls; transit police operations on right-of-way (ROW)
- Safety enhancement messaging
- RailSentry-improved response times; Sunnyvale rail intrusion and incurred accident-related costs; delineator poles for incursion prevention
- Crossing blitzes and ticketing
- Track incursion statistics, including time of day and lighting; delineator and solar marker effectiveness
- Crossing system optimization analysis; pedestrian crossing and gate timing

### Public Comment

Doug DeLong commented on calls for service, cost effective measures at Broadway Avenue, and the Corridor Crossings Strategy.

Jeff Carter commented on grade crossing gate down time coordination, license plate readers, and suicide prevention.

Aleta Dupree, Team Folds, commented on law enforcement response data terminology, parking enforcement, trespassing, reportable injuries, and aid for suicide attempters.

Roland commented on Transbay Joint Powers Authority (TJPA) network wide heatmaps and related fatalities, and intrusion detection systems.

Christina F commented on track incursion publicization.

### **8. Quiet Car**

Jason Dayvault, Business Operations Project Manager, provided the presentation that included the following:

- Safety, customer experience, flexibility, ridership retention and growth prioritization
- Industry examples and National Railroad Passenger Corporation (Amtrak) copyrights
- Quiet car placement and messaging; special event temporary suspension; enforcement and conductor involvement
- Quiet car etiquette with application of standard Caltrain etiquette
- Two to three-month turnaround after Board approval

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Passenger information screens (PIS)
- Implementation timeline and efforts

*Meeting video and audio were lost due to technical difficulties at 6:52 pm.*

- Noise pollution and car etiquette

*Meeting video and audio were restored at 6:54 pm.*

- Quiet car markings, lighting, and alert amounts and volume
- Non-profitable brand marking
- Quiet car placement
- No-cost agreement with Amtrak
- Quiet car pilot implementations

## Public Comment

Jeff Carter commented on previous smoking car availability, quiet car markings and addition of more cars, and announcement volume and lighting reduction.

Roland commented on Capital Corridor quiet car policies and announcement minimization.

Aleta Dupree, Team Folds, commented on Amtrak quiet cars and partnership, conductor safety-related announcements, and American with Disabilities Act (ADA) accommodations.

## **9. Staff Report**

### **9.a. Customer Experience Task Force Update**

### **9.b. JPB CAC Work Plan Update**

Theodore Burgwyn, Acting Chief Operating Officer, provided the presentation that included the following:

- 95.4 percent for January on-time performance (OTP); track incursion delays
- Delay time due to mechanical issues and Stadler warranty
- 75 trains delayed or terminated due to trespassers, vehicle on the ROW, vandalism, and police activity; 54.7 percent of delays
- Clipper 2.0-delayed ridership data
- 853,256 trips for December; 45 percent increase from December 2024; seasonal ridership decrease; 2025 ridership of 11.2 million trips
- Schedule change implications: return Tamien electric service, Presidents' Day modifications, and Super Bowl accommodations
- Clipper reader speed and reliability; daily meetings with MTC and Cubic; visual fare enforcement checks
- Electric Multiple Unit (EMU) restrooms; JPB CAC meeting item tracker
- APC software updates to fix reporting issues; APC and CCTV system replacement due to Centum Electronics ceasing operations
- Train delivery conditional acceptance and ongoing shipment
- Bike policy effective February 1; Measure RR public hearing and ridership growth strategy
- JPB CAC-proposed charter amendments; May safety quarterly update

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Bike policy and fare enforcement
- Actual OTP numbers for trains arriving within five minutes and 59 seconds or less
- Ticket scanning statistics and scanner functionality; PIS and APC troubleshooting
- Gilroy Station cancellations; Public Announcement (PA) system availability; positive train control (PTC) initialization
- West Meadow vehicle incursion clarification and injury reporting
- Churchill Avenue suicide incident; Lesbian, Gay, Bi-Sexual, Trans, and Queer (LGBTQ) youth fundraising and mental health

- Super Bowl learnings application to Fédération Internationale de Football Association (FIFA) preparations; Equipment borrowed for 1994 FIFA
- Clipper scanner troubleshooting

#### Public Comment

Jeff Carter commented on the CAC issue tracker, ridership data, Saturday Super Bowl activities, Pride events' ridership, APC data gathering, the recent Palo Alto suicide, and the current political climate.

Roland commented on automatic bike counters, the Gilroy track extension platform, and Bay Area Rapid Transit (BART) extension impacts to Caltrain.

Aleta Dupree, Team Folds, commented on adding Clipper funds and open payment usage, FIFA preparations, and paid fare verification.

#### **10. Committee Member Requests**

- Caltrain Super Bowl service and regional efforts
- Senior Mobility Guide availability
- Bike Policy guidelines and highlights on Caltrain website

**11. Date/Time/Location of Next Regular Meeting: Wednesday, March 18, 2026 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.**

**12. Adjourn** – The meeting adjourned at 7:56 pm.