

***Report of the
Executive Director***

**JPB Board Meeting
February 5, 2026**



Safety

New Chief Safety Officer – Jerry Guaracino

January: Transit PD High Visibility Patrols

- Transit PD conducted approx. 35 hours of high visibility patrols on the Caltrain system
- Continued increased patrols at key grade crossings
- Continued work on Copper Theft Mitigation Task Force; Transit PD has begun targeted patrols at key locations in the system.

Engagement & Partnerships

- Winter Freeze safety campaign launched with “Press Pause” initiative to reinforce track protection checks and crew communication.
- Historically, February and March see spikes in injuries and occurrences. We continue to reinforce safe workplace practices for office staff, including slip/trip prevention, hazard reporting, and maintaining clear work areas.
- Continue coordinating with federal, state, and local partners in preparation for Super Bowl.

Reportable Injury Trends



OTP and Ridership

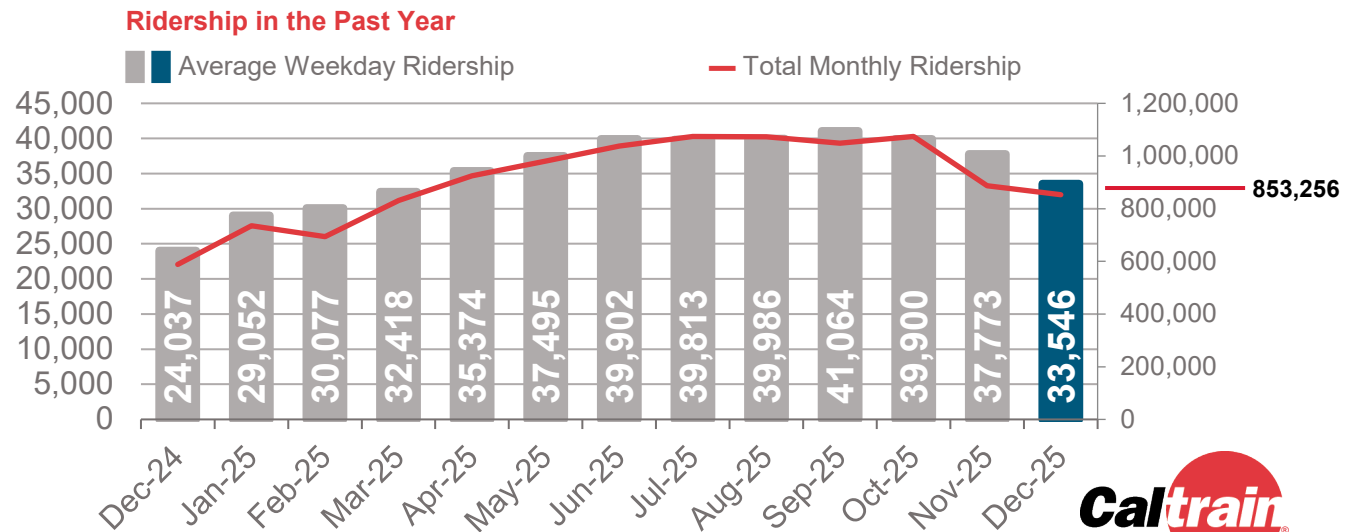
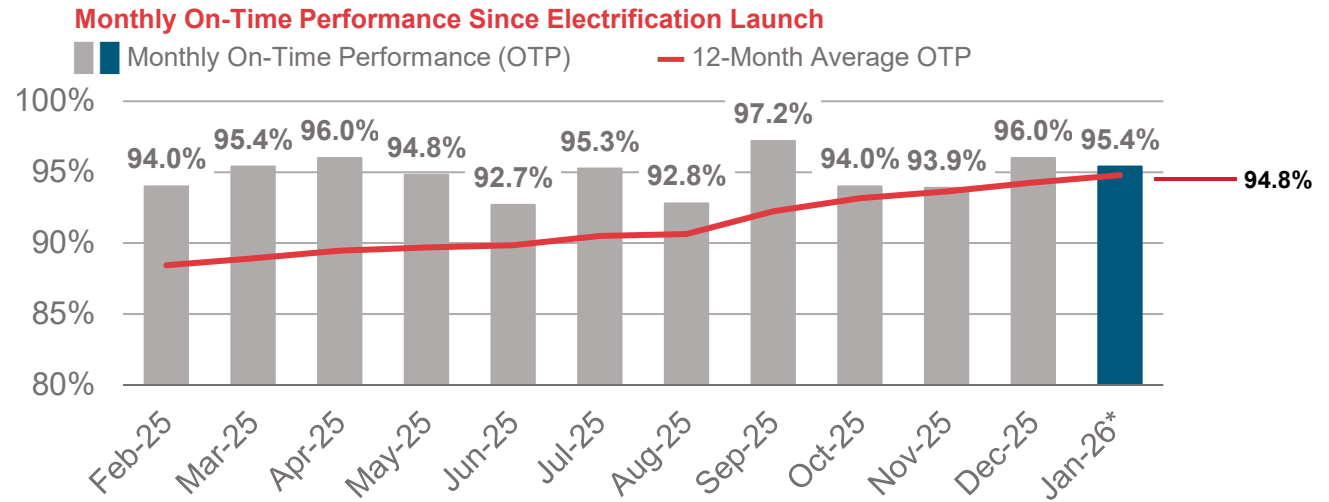
95.4% On Time Performance in January (*preliminary data as of 2/2)

Month of December

- Consistent Seasonality
- Monthly +45.0% vs December 2024
- Weekday +39.5% vs December 2024
- Weekend +47.6% vs December 2024

Compared to 2019

- 59.7% (53.7% weekday, 138.4% weekend)



MTC Clipper Next Generation Update

- **Current Issues (Next Gen launched 12/10/25)**
 - Caltrain handheld fare inspection devices:
 - Not working for contactless payments
 - Slower than legacy devices to check payment
 - Some GoPass & monthly pass products are not accessible to riders
 - Incorrect charges to weekend monthly pass use and eligible discounted categories
- **Implications for Caltrain:** Less fare enforcement; more complaints from riders; conflict w/ conductors
- **Mitigation Plans**
 - Daily meeting with MTC and Cubic to press for resolutions
 - Interim operational guidance for fare enforcement staff
 - Proactive refunds for customers who are incorrectly charged
 - Mid-February, MTC/Cubic plan to implement a regional-wide software patch to resolve the contactless payment fare enforcement issues in mid-February.

State Loan Agreement Reached

- Jan 30, Gov office, Department of Finance, transit agencies (Caltrain, BART, MUNI, AC Transit) and MTC reached agreement: \$590M loan
 - Caltrain would receive \$50M (will address near-term deficit until longer-term funding secured)
- Details:
 - 12-year repayment term with first 2 years interest-only payments
 - Repayment secured by revenue-based STA funds
 - Variable interest rate, state's Surplus Money Investment Fund, currently ~4%
 - Authorizes the loan to be funded no later than July 1, 2026
 - Loan will be managed through MTC

SB63 Efficiency Review Update

Phase 1 – in Progress

- Purpose: establish baseline of cost-saving & efficiency actions taken since 2020 and identify near-term (1-3 year) opportunities for improving service delivery, customer experience & financial sustainability w/ existing financial resources.
- Caltrain staff meeting with MTC/consultant (Nelson Nygaard) regular basis

Oversight Committee Members

Sue Noak (MTC)	Teresa Calvert (Dept of Finance)
Murphy McCalley (AC Transit)	Melissa Hernandez (BART)
Jeff Gee (Caltrain)	Steve Heminger (SFMTA)
CalSTA (TBD)	
Debra Johnson, Nancy Whelan, Lou Thompson, Ben Rosenfield (4 Transit Experts)	

Key Dates:

- Late Feb: First Oversight Committee
- Mid-April: Phase 1 report transmitted to Oversight Committee for adoption
- July 1: Operators commit to strategies from Phase 1

Internal Efficiency Review Update

- Address request from Directors Abe-Koga and Burt for an independent efficiency review.
- The review is expected to provide an independent assessment of current practices and identifying opportunities for efficiencies and improvements.
- The exact scope is still under development
- Will continue to provide regular updates

Federal Updates

- January – participated in a Transportation Research Board panel and had meetings with federal delegation members to discuss surface transportation reauthorization, rail safety, transit funding, and other Caltrain priorities
- Congress passed a budget package that funds most of the federal government through Sept. 30.



Electrification Project Award

- Association of General Contractors of California
- Owner of the Year
- Project of the Year
- Excellence in Partnering



Special Events

January

- MLK Jr. Celebration Train (Jan 19) – 1,200 participants
- Tamien Station Transit Oriented Development Ribbon Cutting (130+ family units)



February

- 2/4 – Rosa Parks Day Event at Domini Hoskins Black History Museum in Redwood City
- 2/21 – Lunar New Year at Florence Fang Gardens
- Valentine's Day Promotion/Sweepstakes



Super Bowl LX Week Events

Event Dates

- February 2: Opening Night in San Jose (3p)
- February 3: Wear Your Jersey on Transit Day
- February 3-7: Super Bowl Experience at Moscone Center, San Francisco (3-10p)
- February 6-8: San Jose Concert Series (6p)
- February 8: Super Bowl LX at Levi's Stadium, Santa Clara (3:30p)

Updates

- Dedicated webpage: caltrain.com/superbowl
- Regional webpage: allaboardbayarea.com and signage
- 35+ outreach staff at Caltrain stations for events throughout the week



Press conference with SF Mayor Lurie at SFO re: transit coordination

FOR MORE INFORMATION

WWW.CALTRAIN.COM

