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JOSH POWELL
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JACKIE SPEIER

APRIL CHAN
GENERAL MANAGER/CEO

AMENDED AGENDA

San Mateo County Transit District

Citizens Advisory Committee (CAC) Meeting

January 28, 2026, 6:30 pm

Primary Location:

Bacciocco Auditorium, 2nd Floor
1250 San Carlos Avenue
San Carlos, CA 94070

Alternate Location:

1400 Alameda De Las Pulgas
Belmont, CA 94002

Members of the public may attend in-person or participate remotely via Zoom at:

<https://us02web.zoom.us/j/89061873281?pwd=0or9l5hTjaw6BEs7aCJa25aacFbM0f.1>

or by entering Webinar ID: **890 6187 3281**, Passcode: **397165** in the Zoom app for audio/visual capability or by calling 1-669-900-9128 (enter webinar ID and press # when prompted for participant ID) for audio only.

Public Comments: Written public comments may be emailed to publiccomment@samtrans.com or mailed to 1250 San Carlos Avenue, San Carlos, CA 94070, and will be compiled and posted weekly along with any CAC correspondence. Any written public comments received within two hours prior to the start of the meeting will be included in the weekly CAC correspondence reading file, posted online at: <https://www.samtrans.com/meetings>.

Oral public comments will also be accepted during the meeting in person and through Zoom* or the teleconference number listed above. Public comments on individual agenda items are limited to one per person PER AGENDA ITEM. Participants using Zoom over the Internet should use the Raise Hand feature to request to speak. For participants calling in, dial *67 if you do not want your telephone number to appear on the live broadcast. Callers may dial *9 to use the Raise Hand feature for public comment. Each commenter will be recognized to speak and callers should dial *6 to unmute themselves when recognized to speak.

SamTrans Citizens Advisory Committee Members: Mary Adler, John Baker, Allison Chang, Hana Estalilla, Dylan Finch, James Ganner, Alex Madrid (Chair), Ben Mangiafico, Max Mautner (Vice Chair), David Rabinovich, Denise Seibert

Staff Liaison: Ana Rivas, Director, Bus Transportation

CAC Secretary: District Secretary's Office
SamTrans CAC Page 1

SamTrans Citizens Advisory Committee (CAC) Meeting
January 28, 2026

Each public comment is limited to three minutes or less. The Committee Chair has the discretion to manage the Public Comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

The video live stream will be available after the meeting at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>.

Wednesday, January 28, 2026

6:30 pm

1. Call to Order / Pledge of Allegiance
2. Roll Call
3. Public Comment on Items Not on the Agenda
Comments by each individual speaker shall be limited to three (3) minutes. Items raised that require a response will be deferred for staff to reply
4. Election of 2026 Chair and Vice Chair Motion
5. Approval of Meeting Minutes for October 29, 2025 Motion
6. Authorize Remote Meetings for the Citizens Advisory Committee under Senate Bill 707 – Loana Lumina-Hsu, Deputy District Secretary Motion
7. Presentation: City/County Association of Governments of San Mateo County (C/CAG) and San Mateo County Transportation Authority (TA) Countywide Transportation Plan – Patrick Gilster, Director of Planning and Fund Management, TA Informational
8. Staff Report – Ana Rivas, Director, Bus Transportation Informational
9. Report of the Chair Informational
 - 9.a. Appointment of Citizens Advisory Committee liaison with the Community Relations Committee of the San Mateo County Transit District Board of Directors
10. Liaison Report of the San Mateo County Transit District Board of Directors Meetings Informational
 - November 5, 2025
 - December 3, 2025
 - January 7, 2026

SamTrans Citizens Advisory Committee (CAC) Meeting
January 28, 2026

11. CAC Member Comments / Requests

Committee members may make brief statements regarding correspondence, CAC-related areas of concern, ideas for improvement, or other items that will benefit or impact SamTrans service or the CAC, or request future agenda topics.

12. Date / Time / Location of Next Regular Meeting: Wednesday, February 25, 2026 at 6:30 pm

The meeting will be accessible via Zoom and in person at the San Mateo County Transit District, Baciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA 94070.

13. Adjourn

Information for the Public

If you have questions on the agenda, please contact the District Secretary at 650-551-6108. Agendas are available on the SamTrans website at: <https://www.samtrans.com/meetings>. Communications to the CAC can be emailed to cacsecretary@samtrans.com.

Free translation is available; Para traducción llama al 1.800.660.4287; 如需翻译 请电1.800.660.4287

Date and Time of Board and Citizens Advisory Committee Meetings

San Mateo County Transit District (SamTrans) Board and Committees: First Wednesday of the month, 2:00 pm; SamTrans Citizens Advisory Committee (CAC): Last Wednesday of the month, 6:30 pm. Date, time and location of meetings may be changed as necessary. Meeting schedules for the Board and CAC are available on the website.

Location of Meeting

This meeting will be held in-person at: San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA. Members of the public may attend in-person or participate remotely via Zoom as per the information provided at the top of the agenda.

*Should Zoom not be operational, please check online at: <https://www.samtrans.com/meetings> for any updates or further instruction.

Public Comment

Members of the public may participate remotely or in person. Public comments may be submitted by comment card in person and given to the CAC Secretary. Written public comments may be emailed to publiccomment@samtrans.com or mailed to 1250 San Carlos Avenue, San Carlos, CA 94070, and will be compiled and posted weekly along with any CAC correspondence. Any written public comments received within two hours prior to the start of the meeting will be included in the weekly CAC correspondence reading file, posted online at: <https://www.samtrans.com/meetings>.

Public comments will also be accepted during the meeting through Zoom or the teleconference number listed above. Public comments on individual agenda items are limited to three minutes and one per person PER AGENDA ITEM. Each public comment is limited to three minutes or less. Online commenters will be automatically notified when they are unmuted to speak. The CAC Chair shall have the discretion to manage the Public Comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

Accessible Public Meetings/Translation

Upon request, SamTrans will provide for written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least 72 hours in advance of the meeting or hearing. Please direct requests for disability-related modification and/or interpreter services to the Title VI Administrator at San Mateo County Transit District, 1250 San Carlos Avenue, San Carlos, CA 94070; or email titlevi@samtrans.com; or request by phone at 650-622-7864 or TTY 650-508-6448.

Availability of Public Records

All public records relating to an open session item on this agenda that are not exempt from disclosure pursuant to the California Public Records Act and that are distributed to a majority of the legislative body will be available for public inspection at 1250 San Carlos Avenue, San Carlos, CA 94070 at the same time that the public records are distributed or made available to the legislative body.

**San Mateo County Transit District
1250 San Carlos Avenue, San Carlos, California**

**Citizens Advisory Committee (CAC)
DRAFT Minutes of October 29, 2025**

Members Present: Mary Adler, John Baker, Allison Chang, Dylan Finch, James Ganner, Denise Seibert, Alex Madrid (Chair)

Members Present Ben Mangiafico
via Teleconference:

Members Absent: Hana Estalilla, David Rabinovich, Max Mautner (Vice Chair)

Staff Present: T. Dubost, L. Lumina-Hsu, A. Rivas, K. Christopherson

1. Call to Order / Pledge of Allegiance

Chair Alex Madrid called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

2. Roll Call

CAC Secretary Loana Lumina-Hsu called the roll and noted that a quorum was present.

3. Public Comment for Items Not on the Agenda – There were none.

4. Consent Calendar

4.a. Approval of Meeting Minutes for September 24, 2025

4.b. Approval of 2026 SamTrans CAC Meeting Calendar

Motion/Second: Baker/Seibert

Ayes: Adler, Baker, Chang, Finch, Ganner, Mangiafico, Seibert, Madrid

Noes: None

Absent: Estalilla, Rabinovich, Mautner

5. Approve Cancellation of the November 19, 2025 Regular Meeting

Ms. Lumina-Hsu explained November 19, 2025, was listed as a regular CAC meeting, however it will be a field trip and holiday reception is not open to the public.

Ana Ruiz, Director, Bus Operations, stated the field trip logistics are in development, the CAC will meet at SamTrans headquarters and take a bus to North Base.

Motion/Second: Adler/Baker

Ayes: Adler, Baker, Chang, Finch, Ganner, Mangiafico, Rabinovich, Seibert, Madrid

Noes: None

Absent: Estalilla, Mautner

6. Presentation: Ride Plus Service Evaluation

Kate Christopherson, Planning Administrator, provided the presentation that included East Palo Alto (EPA) and Half Moon Bay (HMB) ridership trends and the following:

- EPA strongest markets are schools not served by SamTrans school-orientated routes and cross-freeway trips
- HMB ridership consistent all-day around worker and tourist ridership base
- Rider feedback: 88 percent satisfied with service; support expending service hours and service areas
- Most goals met: expand mobility, ensure high quality service, advance equity; working on provide efficient and sustainable service; opportunities to increase ridership and trip pooling

The Committee members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- High morning demand by workers traveling to jobs
- Ride Plus accessibility for wheelchair users; every service area has at least one van that is accessible; riders can add to profile in app or request when booking
- Staff exploring EPA demand levels for fixed-route service; school service complicated by school's different bell schedules
- Possibility to replace underperforming fixed-route levels with microtransit service
- Clipper 2 rider data on transfer from Ride Plus to fixed routes
- Average wait time once ride is requested is approximately 20 minutes
- Rider age data: survey asked but many respondents did not answer
- Ride Plus adjusting existing zones for possible expansions
- No bike racks currently on vehicles and no bikes allowed in vehicles; currently no demand for bikes; staff is looking into configurations that support bike riders
- Rider age minimum is 11 without a guardian; under age 11 can ride as long as with a guardian; persons need to be able to get on and off the vehicle by themselves

7. Report of the Chair – There was no report.

8. SamTrans Staff Update

Ms. Rivas reviewed the report that included the following:

- Ridership average weekday ridership increased 3.2 percent
- Total monthly ridership increased 0.4 percent
- Microtransit service average weekday ridership increased 2.7 percent; total ridership increased 13.9 percent
- Youth unlimited pass program increased 4.3 percent
- Key Performance Indicators: On-Time Performance was 81.3 percent; Did Not Operate (DNOs) was 10; 13 preventable accidents
- Safety Campaign: Making Space to Keep You Safe

- Employee of the month recognitions

Ms. Lumina-Hsu noted the following:

- Upcoming terms expire April 30, 2026. New term runs May 1, 2026 through April 30, 2029
- One member terming out and not eligible for reappointment representing Bus Riders
- Three members eligible for reappointment representing Multimodal Riders, Bus Riders, and Community
- Four current vacancies:
 - Two representing Multimodal Riders (one is partial term ending in 2027; one full term ending 2029)
 - Two representing Community (both partial terms ending in 2027)
- Applications are available on public website and applications accepted on-going basis; current batch through end of January 2026
- Anticipate interviews via Zoom in February and March 2026
- Anticipate San Mateo County Transit District (SamTrans) Board of Directors April 2026 meeting for CAC appointments and reappointment
- Additional information will be posted to the website or contact CAC Secretary

The Committee members had a discussion and staff provided further clarification the District Secretary's Office is available via phone at 650-508-6466 to answer questions regarding CAC membership.

Ms. Rivas stated the field trip will be to North Base to showcase the new construction, hydrogen charging stations, and upcoming plans. CAC members will meet at SamTrans headquarters departing at 6:30 pm and will return at 8:30 pm. Coordinate with staff for those members who want to meet at the base.

9. CAC Member Comments / Requests

- Bus 838 towards Daly City misannounces El Camino Real (ECR) as a stop
- Flashing blue light at Redwood City transit station
- Bus lanes on ECR to improve rideability

10. SamTrans Board Liaison Report

Ms. Lumina-Hsu stated videos of public meetings and the agenda packet and meeting materials are posted on the SamTrans website.

11. Date / Time / Location of Next Regular Meeting: Wednesday, January 28, 2026 at 6:30 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

12. Adjourn

The meeting adjourned at 7:16 pm.

**San Mateo County Transit District
Staff Report**

To: Citizens Advisory Committee

Through: Margaret Tseng, District Secretary

From: Loana Lumina-Hsu, Deputy District Secretary

Subject: **Authorize Remote Meetings for the Citizens Advisory Committee under Senate Bill 707**

Action

Staff proposes that the Citizens Advisory Committee of the San Mateo County Transit District (District):

Move to approve the Citizens Advisory Committee (CAC) members to meet remotely under new procedures created by Senate Bill (SB) 707 for six months, with the understanding that similar motion would be required every six months hereafter to facilitate continuation of remote meetings as authorized by the District's Board of Directors.

Significance

SB 707 and its Application to the District

Following a series of changes to the Brown Act open over the past several years, SB 707, adopted in 2025, was the most significant. Its provisions, which take effect in stages on January 1 and July 1, 2026, include changes including allowing certain advisory bodies, referred to as "eligible subsidiary bodies," to hold meetings when all members may be remote, without (a) having to open remote locations to the public, or (b) limiting the frequency of or requiring justifications for remote participation.

Board of Directors (Board) action is required before the District can take advantage of the new allowance for fully remote meetings of "eligible subsidiary bodies."

Remote Meetings of Eligible Subsidiary Bodies

On January 7, 2026, the Board found, based on definitions set forth in SB 707, that the CAC qualifies as an "eligible subsidiary body." As required by SB 707, before the CAC can begin meeting remotely, the Board adopted Resolution No. 2026-04 making findings that (1) the Board has considered the circumstances of the CAC; (2) the public has been made aware of the type of remote participation being contemplated and has been provided with an opportunity to comment at this in-person meeting of the Board; and (3) fully remote, teleconference meetings of the CAC will improve the attraction, retention, and diversity of CAC members. The findings expressed in the attached resolution, will need to be adopted again every six months, reflect that:

1. Staff reviewed the operational needs of the CAC, which consist of volunteers who represent a broad geographic area. Requiring (a) in-person attendance, (b) limiting the frequency and reasons for remote participation, or (c) public disclosure of and access to private residences as required under the Brown Act's traditional teleconference rules, are likely to (i) be a continuing barrier to service and (ii) hinder the committee's ability to attract a quorum for every scheduled meeting.
2. Through the publication of the staff report on December 31, 2025, and the public meeting on January 7, 2026, (a) the public was notified that remote participation for the CAC will be provided through two-way audio-video Zoom teleconferencing, and (b) the public was provided the opportunity to comment on the use of remote meeting technology.
3. Allowing remote participation will directly enhance the District's ability to recruit and retain a diverse membership for the CAC. Use of remote meetings would remove barriers for individuals with disabilities, those with caregiving responsibilities, and those with jobs and other schedule limitations or lack of predictability, and those without reliable evening transportation. Staff also expects that allowing fully remote participation will support and encourage involvement of residents from the coastside of San Mateo County.

As the Board adopted these findings, the CAC may now vote to authorize remote meetings for the next six months. Thereafter, CAC members may participate from remote locations for any or no stated reason, and without posting their addresses or opening their locations to the public. CAC members will need to appear on camera during the entire open portion of each meeting and only shut off their cameras if they are having connectivity problems (or if needed as a reasonable accommodation for a disability). The District will provide a staffed, publicly accessible physical location for each meeting as required by law.

Budget Impact

There is no budget impact associated with the proposed action.

Background

The Brown Act, codified at California Government Code section 54950, et seq. requires meetings of local legislative bodies to be open and accessible to the public. Rules cover everything from the contents, publication and posting of meeting notices and agendas; to the timing and structure of public comment; to the use of teleconferencing by local legislators.

The law has been modified via a string of executive orders and bills (including but not limited to Assembly Bill (AB) 361, AB 2449 and SB 707) over the past six years, initially to address pandemic-related needs for remote meetings. The most recent of these amendments focus on technological advancements in teleconferencing and the public's changing expectations regarding the need for in-person meeting attendance.

Prepared By:	Shayna van Hoften, Legal Counsel	415-995-5880
	Loana Lumina-Hsu, Deputy District Secretary	650-508-6466

Resolution No. 2026-04

**Board of Directors, San Mateo County Transit District
State of California**

* * *

Authorizing Remote Meetings for the Citizens Advisory Committee under Senate Bill 707

Whereas, the Board of Directors (Board) of the San Mateo County Transit District (District) established the Citizens Advisory Committee (CAC) to represent transit users and provide input on the experiences and needs of current and potential transit customers; and

Whereas, beginning January 1, 2026, Senate Bill 707 (SB 707) amends the Ralph M. Brown Act (California Government Code 54950 et seq.) to permit certain advisory committees, designated as “eligible subsidiary bodies,” to hold remote meetings once (1) a board of directors has considered the circumstances of the committee; (2) the board of directors finds that teleconference meetings of the eligible subsidiary body(ies) will improve the attraction, retention, and diversity of committee members; (3) the public has been made aware of the type(s) of remote participation available and has been provided with an opportunity to comment at an in-person meeting of the board of directors concerning the transition to remote meetings; and (4) the eligible subsidiary body(ies) take subsequent action to approve their use of remote meetings; and

Whereas, “eligible subsidiary bodies” are defined as committees that serve exclusively in an advisory capacity and are not authorized to take final action on legislation, regulations, contracts, licenses, permits, or any other entitlements, grants, or allocations of funds, nor have subject matter jurisdiction, as defined by charter, ordinance, resolution, or any formal action of the legislative body that created the subsidiary body, over elections, budgets, police oversight,

privacy, removal or restriction of materials in public libraries, or taxes or related spending proposals; and

Whereas, the CAC meets this definition of “eligible subsidiary body;” and

Whereas, the Board has considered the circumstances of the CAC and finds that allowing the CAC to hold remote meetings via Zoom teleconferencing (with options for online and telephonic participation) under SB 707 would promote the attraction, retention, and diversity of CAC members; and

Whereas, the public has been made aware of the types of remote participation being contemplated and has been provided with an opportunity to comment at an in-person meeting of the Board regarding the use of remote meetings; and

Whereas, the Board desires to authorize the CAC to hold remote meetings, with the understanding that at least one staffed physical location will be made available to committee members and the members of the public who wish to attend in person, though there will be no need for a quorum of the committee to attend in person or for members to publish their respective remote locations, or open such locations to the public; and

Whereas, the Board further recognizes that any recommendations made by the CAC during a remote meeting must be presented to the Board through an oral report at one meeting before the Board may take action on such recommendation at a subsequent meeting; and

Whereas, the Board understands that SB 707 limits the authority granted hereunder to be in effect for up to six months.

Now, Therefore, Be It Resolved that the Board of Directors of the San Mateo County Transit District hereby authorizes the Citizens Advisory Committee (CAC) to meet remotely as an eligible subsidiary body under Senate Bill 707.

Be it Further Resolved that this resolution will be in effect for six months, and the Board directs staff to agendize reconsideration of the authority granted hereunder at the Board's July 2026 meeting.

Regularly passed and adopted this 7th day of January, 2026 by the following vote:

Ayes: Fraser, Gee, Medina, Powell, Ratto, Speier, Esser, Chuang

Noes: None

Absent: Canepa



Chair, San Mateo County Transit District

Attest:



District Secretary

Citizens Advisory Committee

Remote Participation Consideration



Loana Lumina-Hsu | January 28, 2026

Senate Bill 707

- Government Code Section 54953.8.6
- CAC Members may attend by teleconference under new flexible remote participation rules if Board approves every 6 months
- Physical location staffed and available for members or public

SamTrans Practice

- Members of public can view and participate in-person or online

Remote CAC Members

- No teleconference location listed on agenda
- No agenda posting requirement at teleconference location
- No public access required at teleconference location
- No limitation on number of times option can be used
 - Traditional Teleconference is unlimited; “Just Cause” is limited
- Member counts toward quorum

Remote CAC Members

- Video and audio must be turned on at all times
- Appear on camera during the entire open portion of the meeting
- Camera may only be shut off for connectivity problems (Member must announce prior to turning camera off)
- Actions must be by Roll Call Vote
- Ralph M. Brown Act or Senate Bill 707 does not affect a reasonable accommodation for a disability

Motion

Move to approve the Citizens Advisory Committee members to meet remotely under new procedures created by Senate Bill 707 for six months, with the understanding that similar motion would be required every six months hereafter to facilitate continuation of remote meetings as authorized by the District's Board of Directors

Thank You



Please email CACSecretary@SamTrans.com with any questions.



San Mateo Countywide Transportation Plan Update

A JOINT EFFORT LED BY:



Agenda

- 01 Purpose of CTP Update**
- 02 How We Move in San Mateo County**
- 03 Looking Ahead to 2050**
- 04 Next Steps**

Countywide Transportation Plan Collaboration



C/CAG provides a collaborative forum for all jurisdictions in San Mateo County to pursue our goals for a safe, equitable, and accessible multi-modal transportation network and an environmentally sustainable, climate resilient future.



SMCTA manages Measure A and Measure W local sales tax revenues to help fund, plan, provide technical assistance, and deliver transportation projects across San Mateo County.

SECTION 01

PURPOSE OF CTP UPDATE

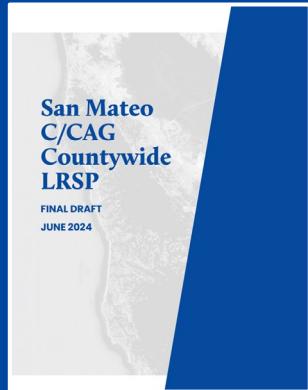
What is a CTP?

The **Countywide Transportation Plan (CTP)** creates a vision for the future of transportation in San Mateo County, **sets priorities**, and **guides decision-making** at C/CAG and SMCTA as they plan, fund, and help deliver **local and regional** transportation improvements.

CTP is an Umbrella for Many More Detailed Plans



Congestion Monitoring



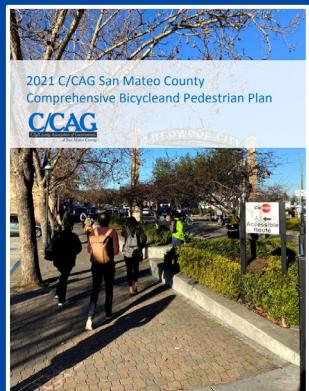
Road Safety



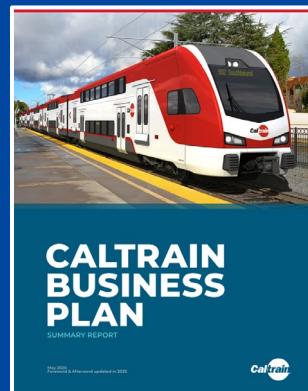
Greenhouse Gas Mitigation



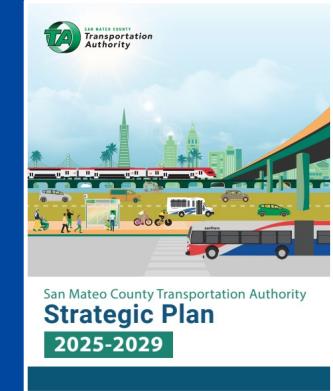
Bus Service



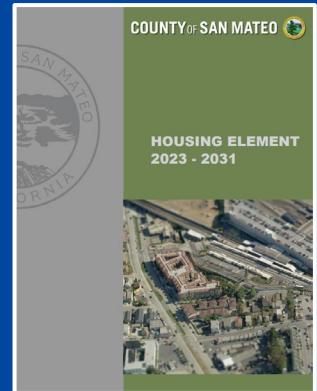
Active Transportation



Rail Service



Agency Strategy



Housing

What's been completed since the last CTP?

✓ 101 Express Lanes



✓ Caltrain Electrification



Source: Caltrain

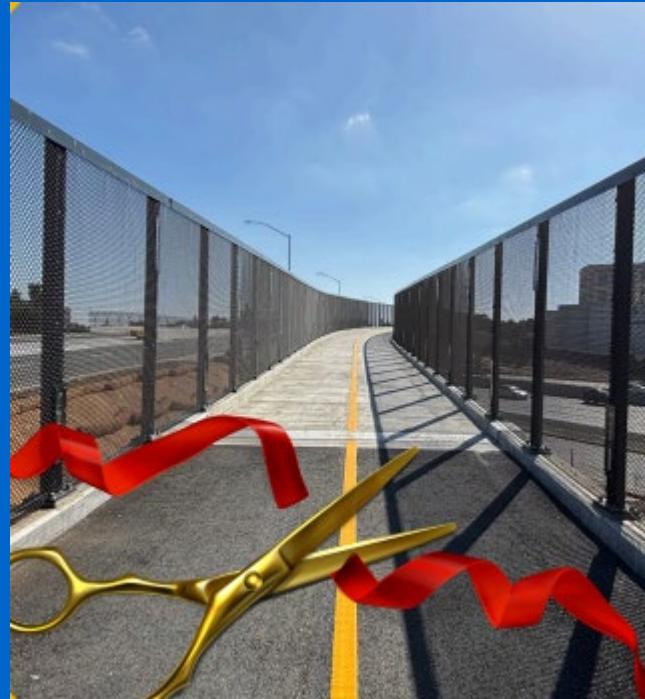
✓ 101 Smart Corridor



Source: Caltrans

What's been completed since the last CTP?

University Ave Crossing



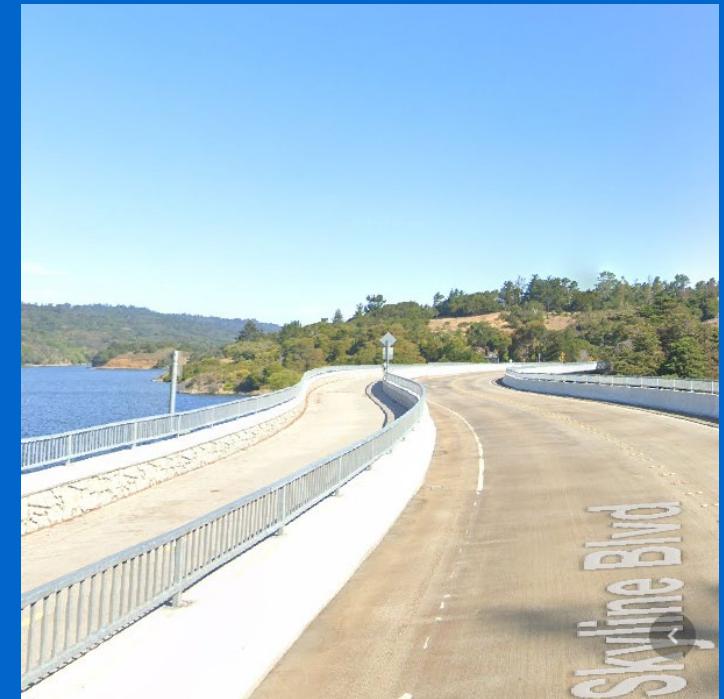
Source: University Avenue Pedestrian Crossing
Ribbon Announcement

San Carlos Avenue



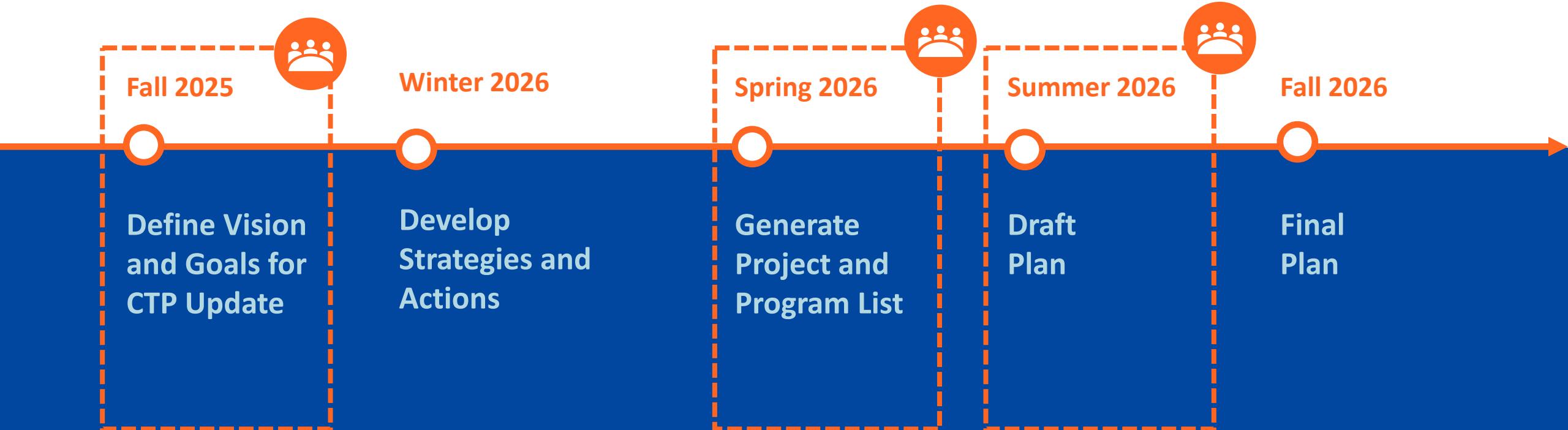
Source: City of San Carlos

Complete the Gap



Source: Google Streetview

CTP Process



Engagement Touchpoints in CTP Process

Key Outcomes for this CTP Update



Practical Plan for the County

Present the CTP update in a highly usable format to make planning easier for our city, town, county, community organization, and agency partners.



Anticipate Changes

Identify pilot programs to adapt to changing policies, technologies, and travel patterns.



Strategize Funding

Position San Mateo County to leverage funding at the local, regional, state, and federal level.



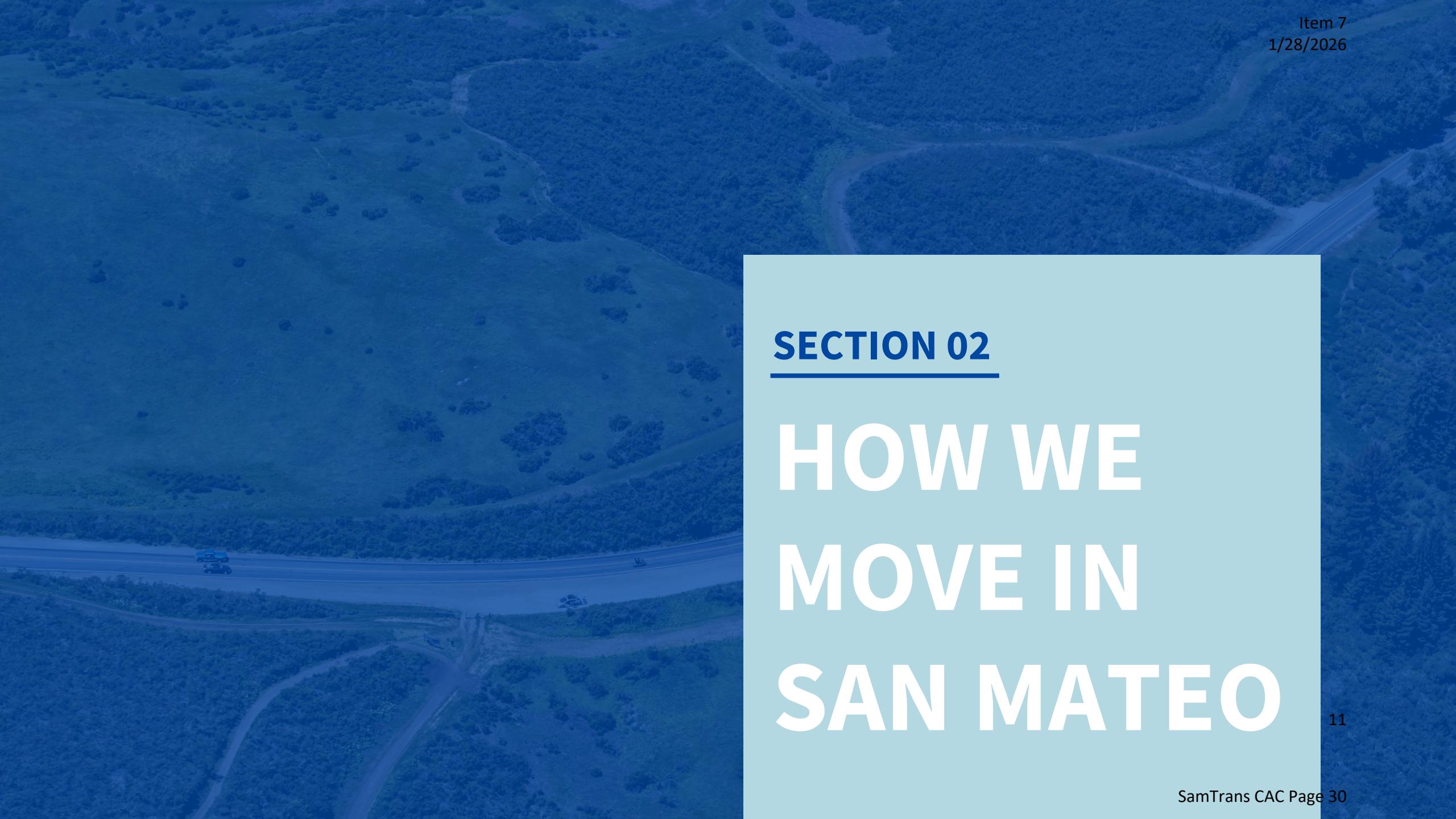
Advance Equity

Establish a shared definition of equity among county agencies and set expectations for how it will be used in funding decisions.



Measure Progress

Select a short list of metrics to gauge the "health" of our transportation system and measure and report progress transparently.



SECTION 02

HOW WE MOVE IN SAN MATEO

11

Learning from Recent Studies

Plan Bay Area 2050+ (2021)

Reimagine SamTrans (2021)

San Mateo County Comprehensive Bicycle and Pedestrian Plan (2021)

Caltrain Triennial Customer Survey (2022)

SamTrans Bus Stop Improvement Plan (2022)

Southeast San Mateo County CBTP (2023)

Daly City CBTP (2023)

C/CAG San Mateo County Equity Framework Report (2023)

Regional Transit Connections Plan (2024)

Shuttle Survey (2024)

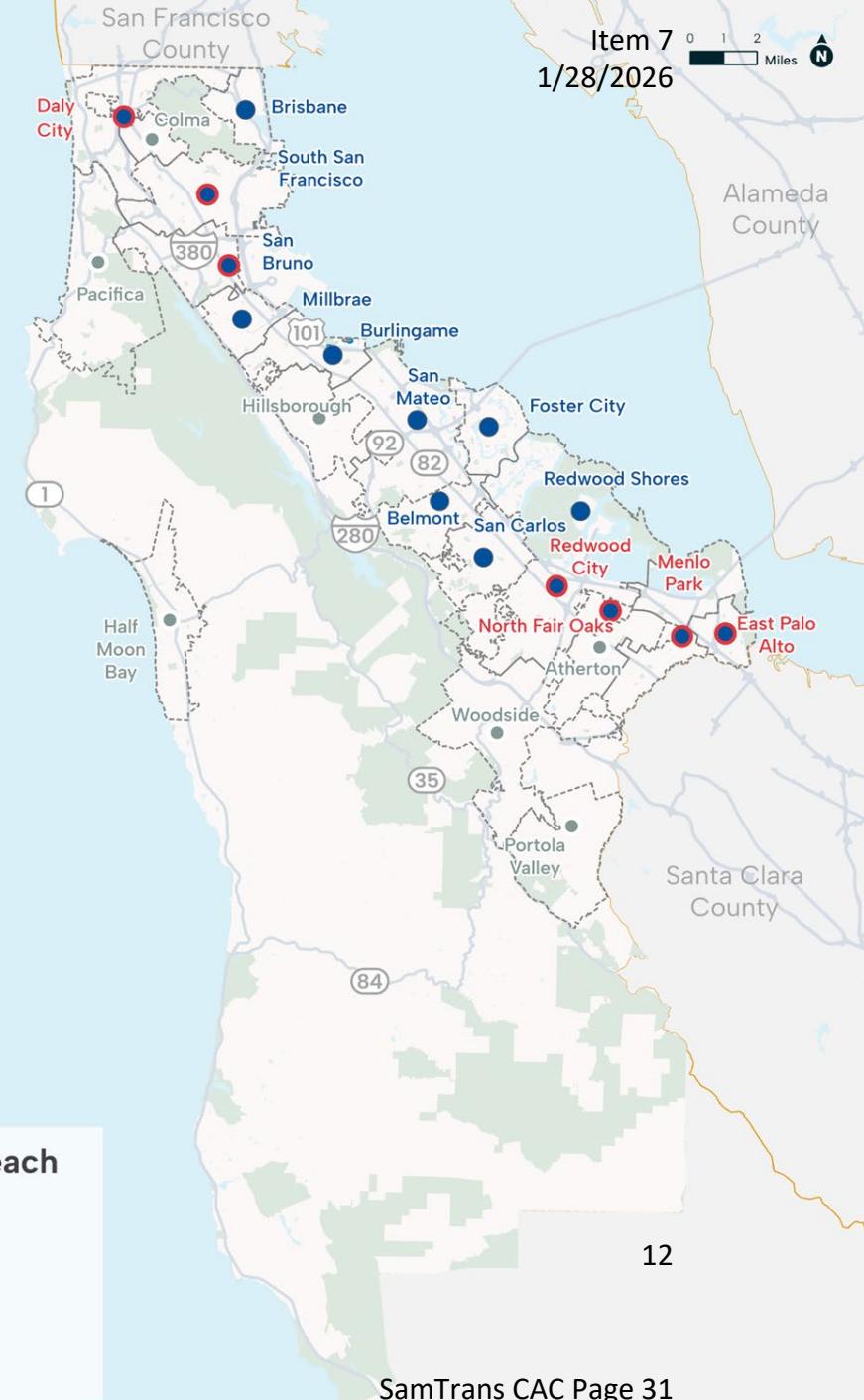
North County Multimodal Strategy (2024)

Mid County Multimodal Strategy (2025)

South County Multimodal Strategy (2025)

Get There Together: Midcoastside TDM Plan (2025)

South San Francisco & San Bruno CBTP (Ongoing)



How We Engaged Recently



Methods

- Online surveys and employer-distributed surveys
- In-person events
- Targeted advertising on social media and transit stops
- Advocacy, Business, and CBO Meetings



Languages

Materials provided in English, Spanish, Cantonese, Mandarin, Japanese, Korean, and Vietnamese



Reach

Over 30,000 county residents engaged online and in-person in recent years

What We're Seeing – Commuting

Commute Modes*

-  **70.2%** drive alone
-  **8.5%** carpool
-  **3.5%** transit
-  **2.4%** walk
-  **0.4%** bike

*Most workers can *work at home* at least 2 days/week

Journey to Work

27.3 Minutes = average time

20 Miles = average distance

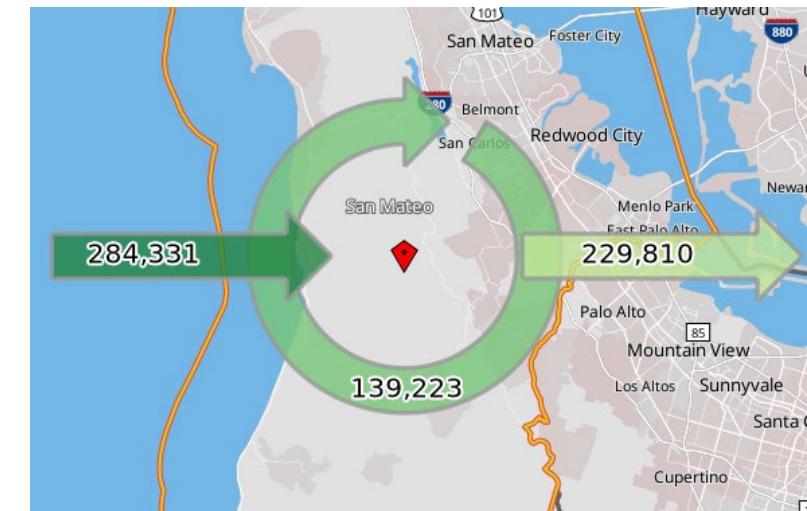
Trips Between Counties

- 62%** - Work
- 9%** - Social
- 8%** - Entertainment

Work Travel

About **2/3** of employees are entering from another county

About **2/3** of residents are exiting to another county



- 284,331** - Employed in Selection Area, Live Outside
- 229,810** - Live in Selection Area, Employed Outside
- 139,223** - Employed and Live in Selection Area

LEHD On the Map, US Census Bureau

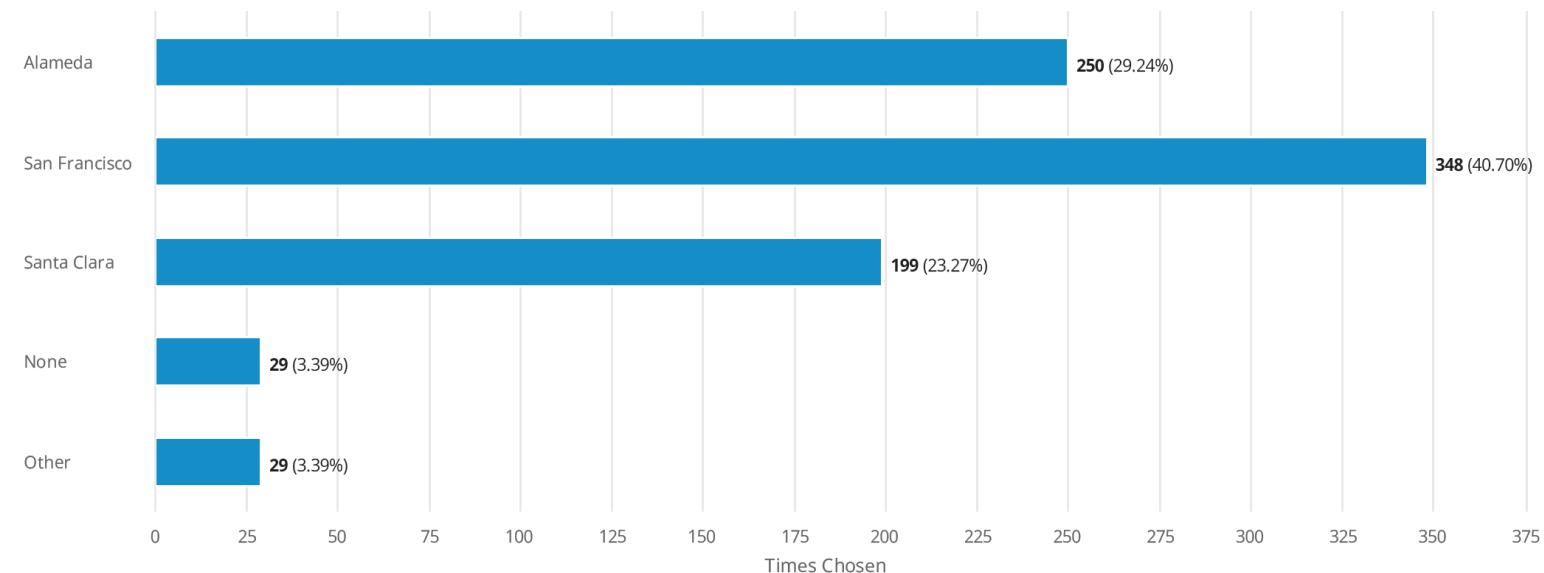
What We're Hearing – Regional Connections

Current inter-county mode > preferred mode if conditions improved

- 38 > 63% train
- 17 > 35% bus
- 12 > 24% ferry
- 61 > 19% drive alone
- 11 > 18% bike, walk, roll
- 5 > 10% employer shuttle

Which county would you like to be prioritized for improving travel connections with San Mateo County?

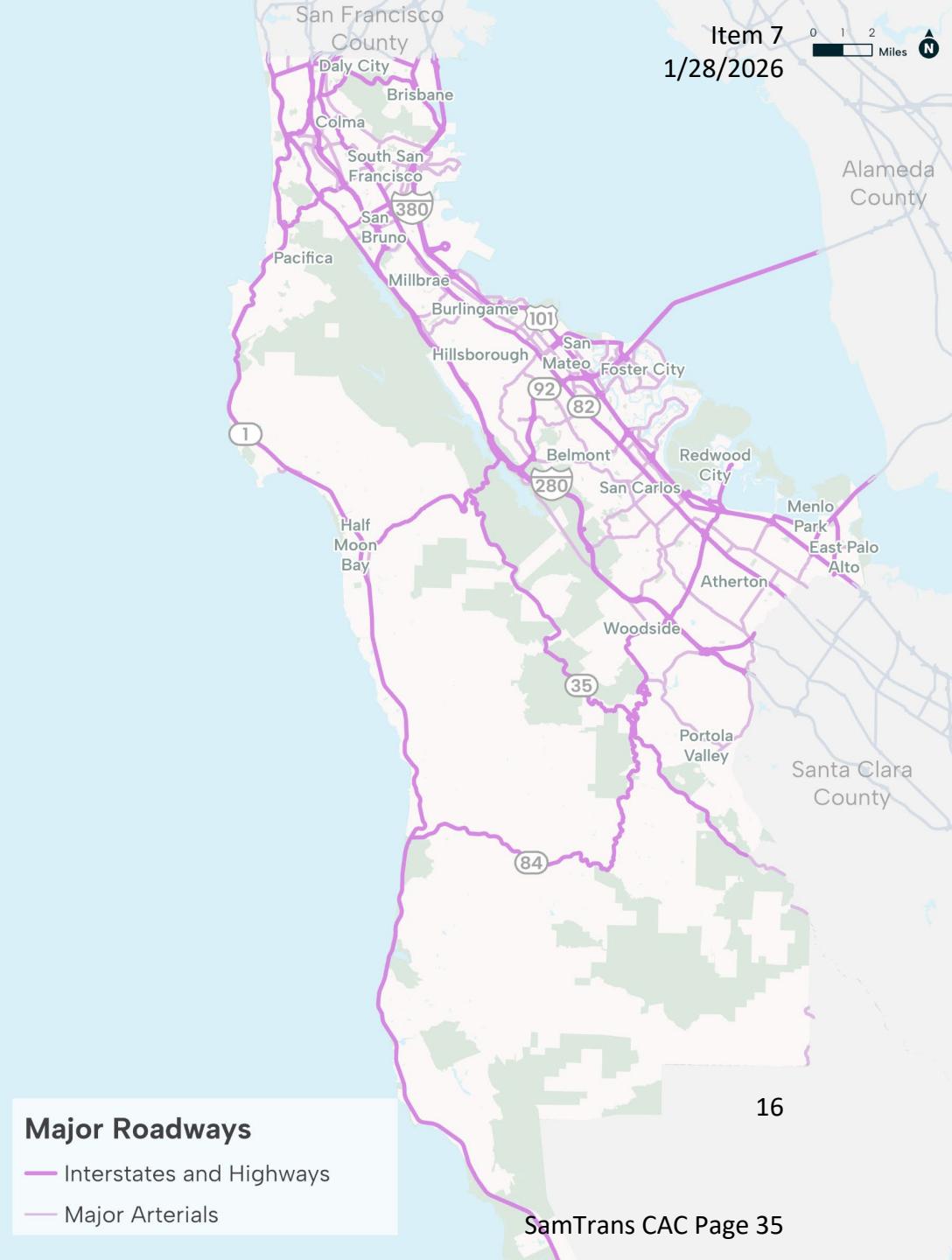
Number of responses: 855



Roadway Network

EXISTING CONDITIONS

- Anchored by US 101 and I-280, along with other key connectors like SR-92, SR-1, SR-35, and SR-84
- Grid like roadway network serves denser bay-side cities, with winding roads in coastal and hillside communities
- Warehousing and light industrial uses are concentrated along the Bayshore anchored by SFO and the Port of Redwood City
- US 101 is the primary freight corridor with support from other regional routes like El Camino Real



What We're Hearing – Roadways

Roadway Concerns

Traffic Congestion was the top transportation concern in **North and South County**

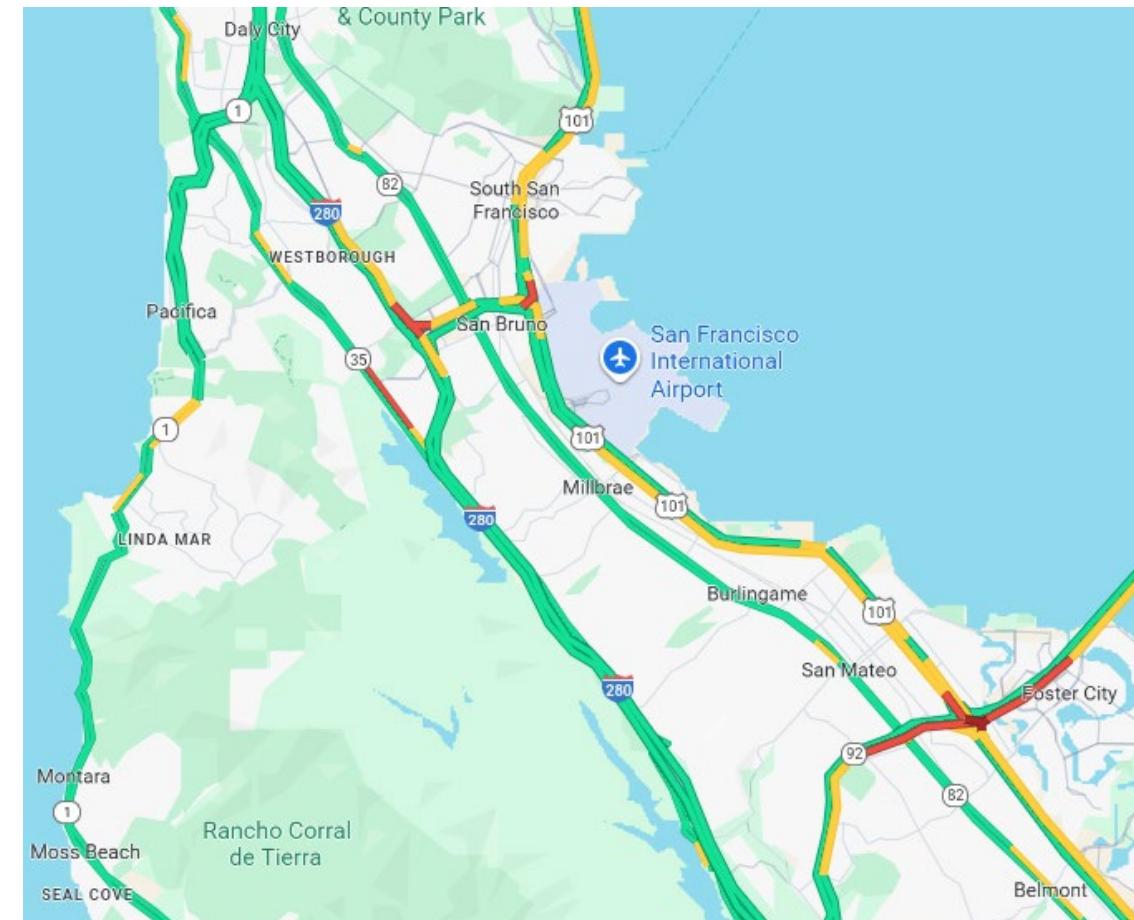
Weekend congestion and emergency access are concerns on the **Coastsde**

Specific locations for improvement include:

- El Camino Real
- SR 1
- East Hillsdale Boulevard
- Holly Street
- 101/92 Junction
- Old County Road
- Willow Road
- University Avenue

Driving Feels...

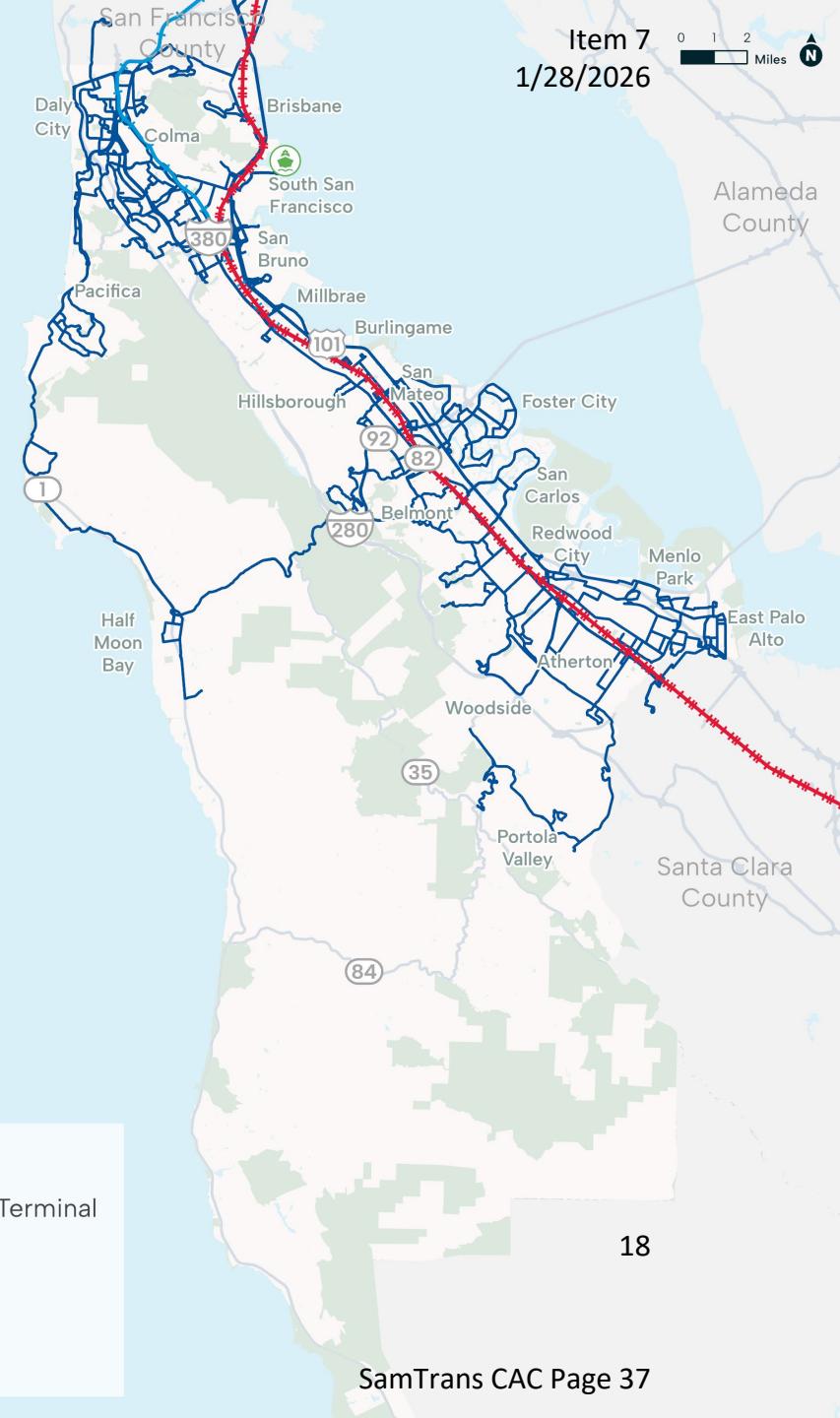
- Useful and mostly reliable
- Unsafe (speeding and driver distractions)
- Expensive



Transit Network

EXISTING CONDITIONS

- Primary transit service providers are Caltrain, SamTrans, WETA, and BART
- Major rail service provided along the bay-side
- Bus service is countywide including local, regional, express, and paratransit service
- Shuttles are provided by cities and employers from transit stations to employment hubs



What We're Seeing – Rail

Rail Patterns

- Busiest 5 stations:
 - Redwood City (Caltrain)
 - Millbrae (BART + Caltrain)
 - Hillsdale (Caltrain)
 - Daly City (BART)
 - Colma (BART)

Mode by Caltrain Origin Station	Walk	Bicycle	Transit	Drive
Bayshore	36%	21%	29%	14%
South San Francisco	24%	24%	12%	41%
San Bruno	27%	27%	0%	40%
Millbrae	22%	16%	47%	11%
Burlingame	52%	35%	4%	9%
San Mateo	66%	17%	5%	10%
Hayward Park	56%	31%	0%	13%
Hillsdale	41%	27%	16%	16%
Belmont	25%	35%	0%	30%
San Carlos	48%	21%	3%	28%
Redwood City	37%	31%	13%	17%
Menlo Park	22%	39%	6%	33%

Caltrain Electrification Survey (2023)

Ridership

- BART – 3 million annual boardings in SMC (2024)
- Caltrain – 2.3 million annual boardings in SMC (2024)
- BART and Caltrain ridership continues to climb but is still **50-70%** of pre-pandemic value

Transit Access

- North County: Most people drive or take local transit to regional transit
- Mid/South County: Most people walk to regional transit

What We're Seeing – Bus and Shuttle

Network Stats (2025)

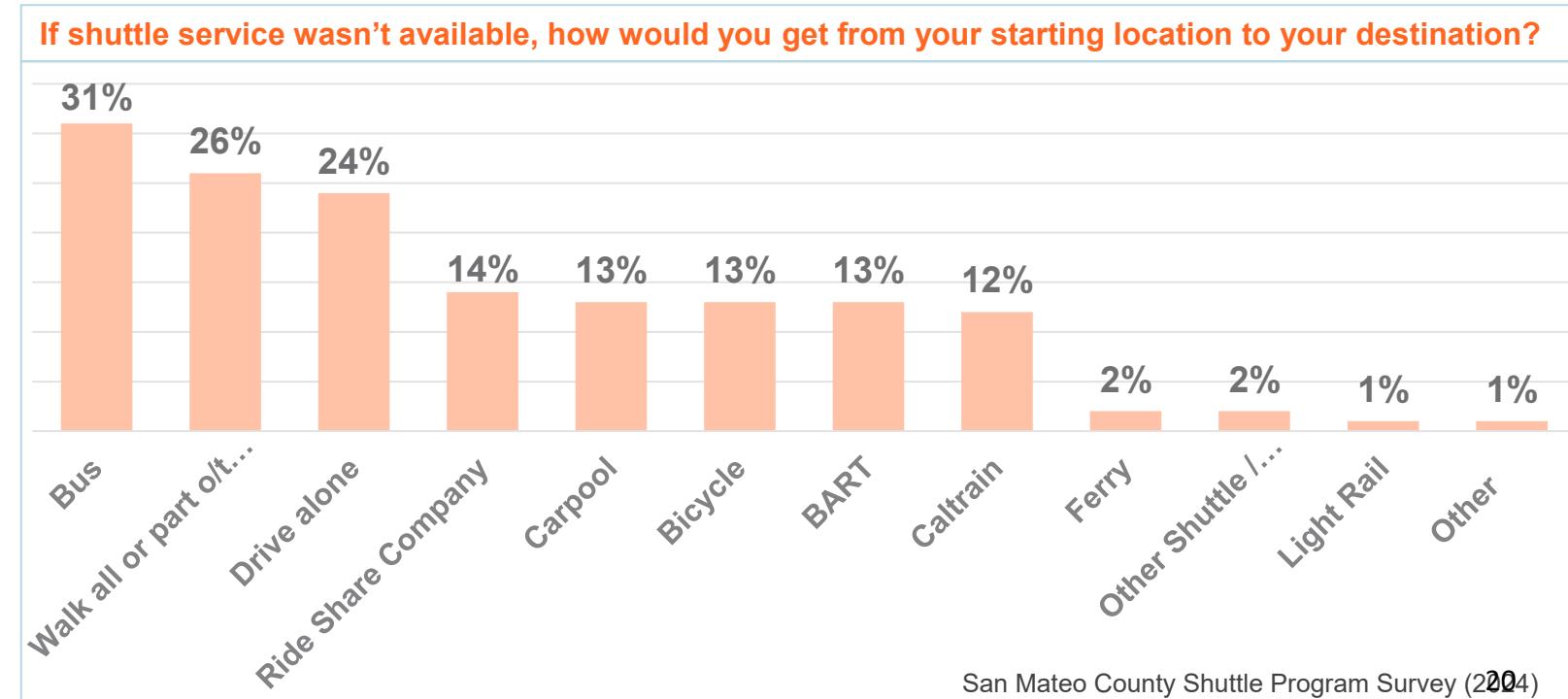
- 10 Express/SFO/Multicity
- 20 Fixed Route
- 45 School
- 2 On-Demand Services (Half Moon Bay, East Palo Alto)
- **24 Commute.org Shuttles**
- About 1,870 bus stops
 - ~30% provide a seat
 - ~15% provide shelter

Busiest Routes (2023)

- ECR – El Camino Real
- 292 – SF-SFO-Hillsdale
- 122 – SSF-Stonestown SF
- 130 – Daly City-SSF East 101
- 110 – Daly City-Pacifica

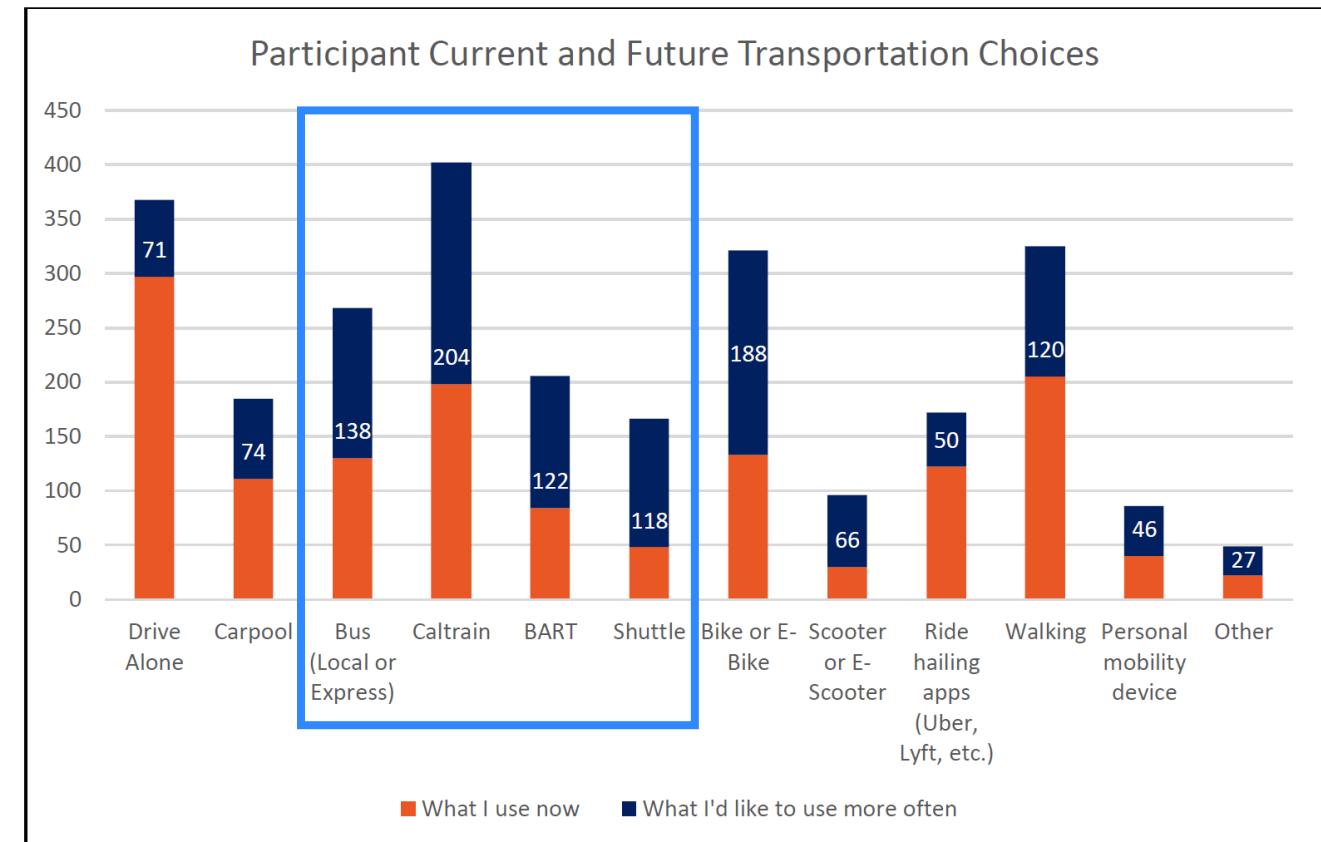
Ridership

- SamTrans – 10 million annual boardings in San Mateo County (2024)
- **SamTrans ridership is up to 100% of pre-pandemic levels while Commute.org shuttle ridership is below 50% of 2019 levels**



What We're Hearing - Transit

- More **frequent and reliable transit** in the 101 Corridor
- People want to take transit more often but need...
 - More frequent and reliable service
 - More first/last mile solutions
 - More affordable fare options / commuter benefits



South County 101 Connect Survey (2025)

21

Active Transportation Network

EXISTING CONDITIONS

- Some existing countywide connections, but most facilities are provided within each of the cities
- Backbone bike network planned to connect the county through low-stress bikeways
- Countywide sidewalk inventory currently underway

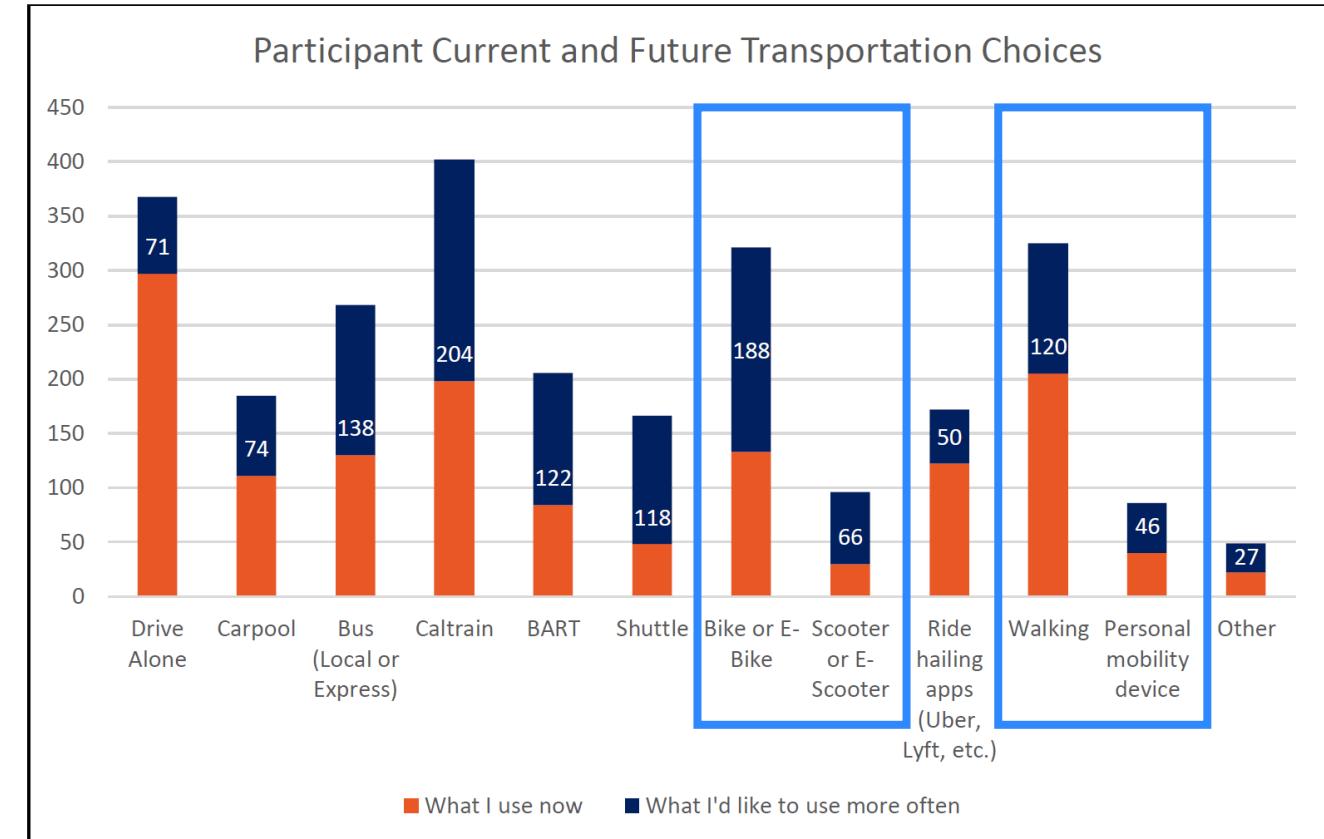


What We're Hearing - Active Transportation

Safety while biking, walking, or rolling was one of the highest concerns identified in the 101 Corridor

People want to bike and walk more but need...

- Intersection improvements
- Highway 101 Crossings (e.g., Millbrae Ave)
- Low-stress bike and walk facilities on major corridors (e.g., El Camino Real)
- Better lighting; more benches, trees, and resting spots
- E-bike incentive programs



South County 101 Connect Survey (2025)

23



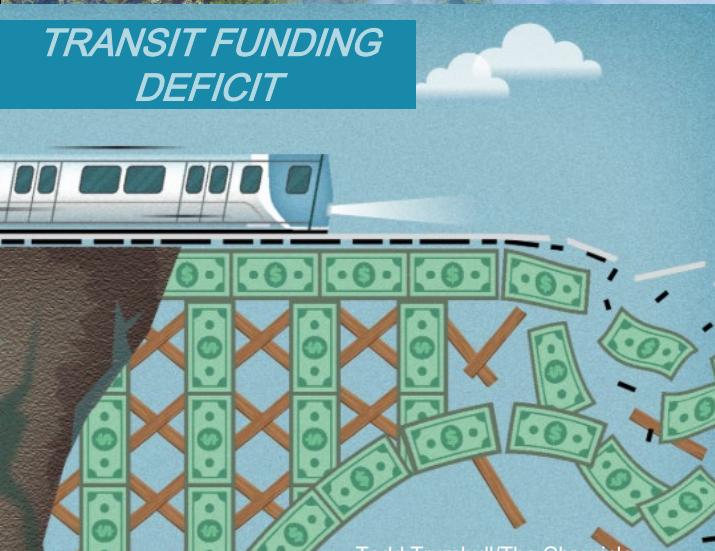
SECTION 03

LOOKING AHEAD TO 2050

TRANSPORTATION EFFORTS UNDERWAY

- Caltrain Grade Separation Corridor Crossing Strategy (On - going)
- SamTrans Grand Boulevard Initiative, including many local city studies supported by C/CAG and SMCTA (On - going)
- SamTrans Dumbarton Corridor Study (Fall 2025)
- C/CAG Countywide Local Road Safety Plan Implementation (Spring 2026)
- Peninsula Shuttle Program Update (Winter 2025)
- US 101/SR 92 Area Improvements (Under Construction)
- SMCTA 101 Corridor Connect (All plans adopted by March 2026)
- Bay Wheels Expansion in Daly City and Beyond (On - going)

FACTORS INFLUENCING TRAVEL CONDITIONS



Todd Trumbull/The Chronicle

We Want to Hear From You! (Committees)



What Works Currently

From your perspective, what's working well in the transportation system today?



Key Challenges

What are the most critical transportation challenges in the county?



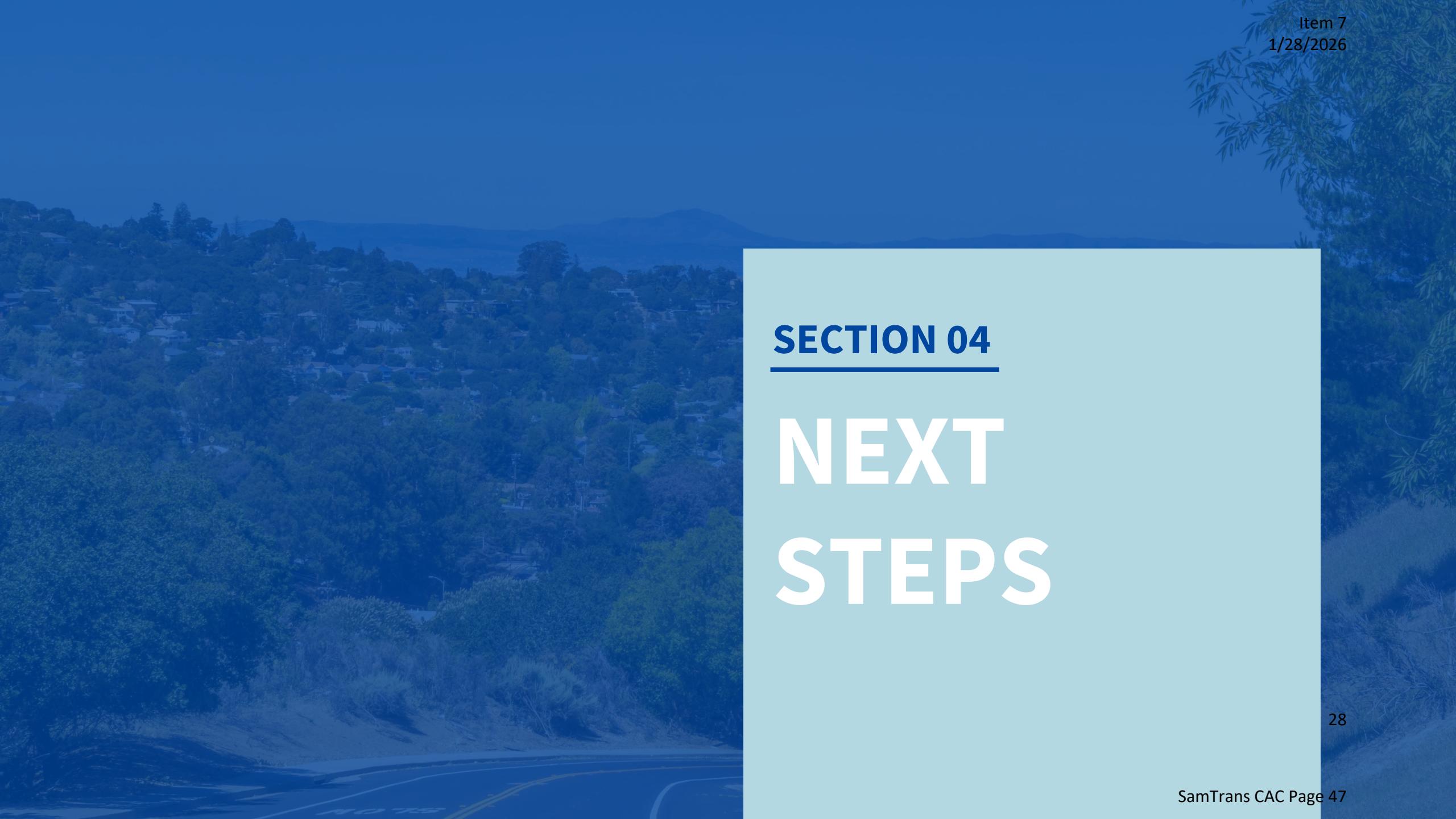
Underserved Areas

Are there specific neighborhoods or populations you feel are not well served?



Future Needs

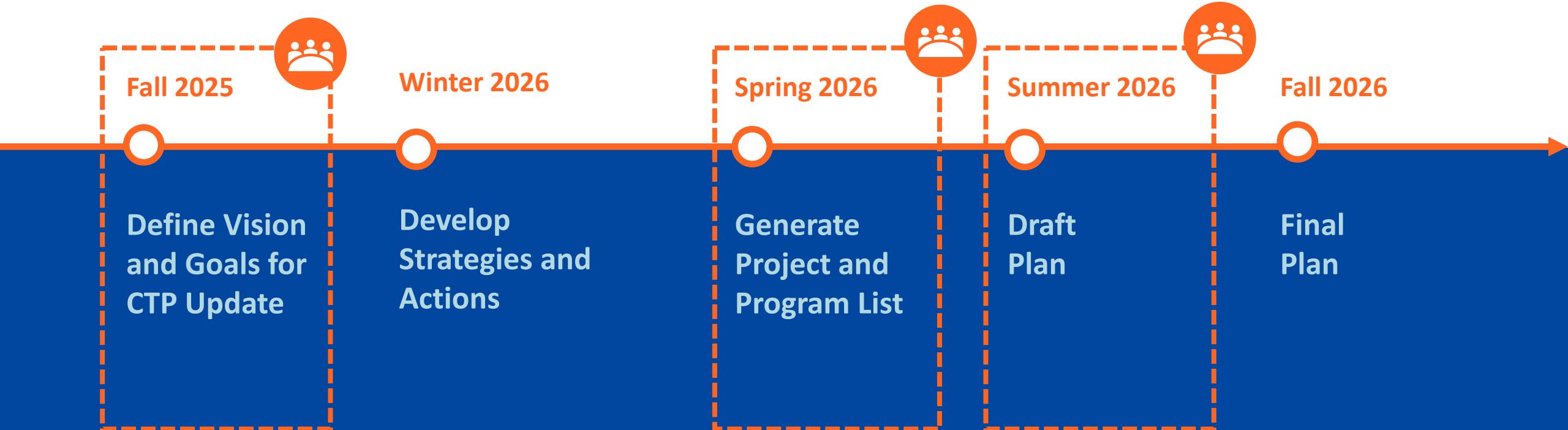
If you had a magic wand, what one transportation project would you want to see implemented?



SECTION 04

NEXT STEPS

Timeline



Engagement Touchpoints in CTP Process



**Bus Transportation
CAC Report
November 2025**

Ridership:

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Microtransit) increased by 2.3 percent in November 2025 compared to November 2024. The total monthly ridership increased by 0.2 percent in November 2025 compared to November 2024.

Microtransit: Average weekday ridership on all Microtransit services was 144, and total ridership was 3,902. The average weekday ridership increased 18.3 percent compared to November 2024, and the total ridership increased 18.6 percent compared to November 2024.

Youth Unlimited Pass: For November 2025, Youth Unlimited Pass usage decreased 6.4 percent compared to November 2024. November 2025 had one fewer weekday than November 2024, which likely contributed to the decline year-over-year.

Regarding Key Performance Indicators (KPI):

- **Preventable Accidents** – There were 17 preventable accidents in November 2025 (16 from District and 1 from contracted services). The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 2.1 accidents per 100,000 miles.
- **Miles Between Service Calls (MBSC)** – There were 27 service calls in November 2025 (14 from District and 13 from contracted services). The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service met its goal with 0.8 service calls per 25,000 miles.
- **On-Time-Performance (OTP)** – November 2025 systemwide OTP was 82.6 percent. The goal is to have 85 percent systemwide on-time performance. Fixed-route service did not meet this goal; however, on time performance improved by 1.0 percent compared to November 2024.
- **Did Not Operate (DNOs)** – In November 2025, there were 14 total DNOs. The goal is to miss less than 0.1 percent of scheduled trips. Fixed-route service met this goal with 0.03 percent missed trips.

Safety Campaign

The Safety Campaign focus on “Pedestrian Awareness.” especially near intersections and crosswalks. Operators are reminded to scan interior and exterior mirrors before every turn, pull-out, or deceleration. Blind spots are within 10 feet surrounding the bus. Look around the A-pillar and mirrors to confirm pedestrians are not obscured from sight. Always yield to pedestrians in crosswalks and anticipate their movements even if they are not looking. Expect the unexpected. SamTrans also launched a public-facing campaign using bus headsheets such as “Give Us Space to Keep You Safe” and “Big Bus, Big Turns.”

Bus Operator Employee of the Month (EOM) Recognitions

Danile Victorio is the North Base Operator of the Month and **Francisco Monteiro** is the South Base Operator of the Month for **November 2025**. This is Operator Victorio’s first EOM award during his two and a half years of service with the District. Operator Monteiro has been driving with the District for two years, and this is his first EOM award.

Maintenance Employee of the Month (EOM) Recognitions

Bus Maintenance EOM for North Base is **Mechanic A, Joseph Borrero**. This is Joseph’s fourth EOM Award during his fourteen years of service with the District.

Bus Maintenance EOM for South Base is **Mechanic A, Winston Castro**. This is Winston’s seventh EOM Award during his twenty-four years of service with the District.

SamTrans Citizens Advisory Committee
2026 Work Plan

Meeting Date	Topic	Presenter
January 28	City/County Association of Governments of San Mateo County (C/CAG and San Mateo County Transportation Authority (TA) Countywide Transportation Plan	Patrick Gilster, Director of Planning and Fund Management (TA)
February 25	Central El Camino Multimodal Plan Phase II and Dumbarton Busway Phase I	Charlise Chang, Government Affairs Officer
March 25	Title VI Updates for Major Service Policy and Disparate Impact and Disproportionate Burden (DI/DB) Thresholds	Wendy Lau, Deputy Director, Office of Civil Rights
April 29	<i>In Development</i>	<i>To Be Announced</i>
May 27	Brown Act Training	Hanson Bridgett Attorney
June 24	<i>In Development</i>	<i>To Be Announced</i>
July 29	<i>In Development</i>	<i>To Be Announced</i>
August 26	<i>In Development</i>	<i>To Be Announced</i>
September 30	<i>In Development</i>	<i>To Be Announced</i>
October 28	<i>In Development</i>	<i>To Be Announced</i>
November 18	Field Trip & End of Year Reception No Public Meeting	Ana Rivas, Director, Bus Transportation Staff Liaison for ST CAC
December - Recess No Public Meeting		