

**Peninsula Corridor Joint Powers Board
Citizens Advisory Committee**

1250 San Carlos Avenue, San Carlos, CA 94070

FINAL Minutes of November 19, 2025

Members Present: W. Abbott, D. Albohm, M. Ayub, K. Linquist, A. Kulkarni (Alternate),
R. Kutler, M. Pagee (Alternate), R. Sarathy, P. Wickman (Alternate),
A. Brandt (Chair)

Members Absent: P. Leung (Vice Chair)

Staff Present: T. Burgwyn, P. Gilster, R. Sims, M. Tseng

1. Call to Order

Chair Brandt called the meeting to order at 5:40 pm.

2. Roll Call

Margaret Tseng, CAC Secretary, called the roll and confirmed a Committee quorum was present.

3. Pledge of Allegiance / Safety Briefing

Chair Brandt led the Pledge of Allegiance.

4. Consideration of requests, if any, of committee members to participate remotely due to Emergency Circumstances – There were none.

5. Appointment of Nominating Committee

a) 2026 Chair

b) 2026 Vice Chair

The following members volunteered to serve on the Nominating Committee: Kristopher Linquist (Santa Clara), Davis Albohm (San Mateo), and Rohit Sarathy (San Francisco).

Motion/Second: Brandt/Kutler

Ayes: Abbott, Albohm, Ayub, Kutler, Linquist, Thurber, Sarathy, Brandt

Noes: None

Absent: Leung

6. Approval of Meeting Minutes for October 15, 2025

Motion/Second: Kutler/Sarathy

Ayes: Abbott, Albohm, Ayub, Kutler, Linquist, Thurber, Sarathy, Brandt

Noes: None

Absent: Leung

7. Public Comment for Items Not on the Agenda

Jeff Carter commented on distance-based fares and recent train cancellations.

Roland commented on ridership, fare checks with Clipper scanners, and potential dewatering issues on tracks.

8. Report of the Chair

Chair Brandt reported on the following:

- Holiday dinner cancelled due to cutbacks
- Holiday train using electric multiple unit (EMU) on December 13. Advanced ticket purchase required
- Palo Alto's efforts to establish train horn quiet zone
- Clipper 2 set to launch with new fare inspection scanners, which take as many as 10 or more seconds longer per scan
- Need extra Clipper card readers on platforms to relieve congestion for monthly passholders to tag off

Public Comment

Roland commented on Rail Sentry system and holiday dinner.

9. Safety Quarterly Update

Roderick Sims, Senior Rail Safety Officer, provided the presentation that included the following:

- Safety Chairman program and Safety Leader Program created; recognized eight employees as safety leaders; Caltrain awarded American Public Transportation Association (APTA) Commuter Rail Gold Safety Award
- Days without injury in operations, engineering, mechanical equipment, and other departments including dispatching; Highest percentage of reportable injuries were strains and sprains; continue to engage employees in the field
- Monetary threshold in damages for equipment incidents determined by Federal Rail Administration (FRA)
- Enhance safety at grade crossings improvements and implementation
- Transit police calls for safety: overall average response time was 21 minutes and 8 seconds, and the average response time for priority calls was 14 minutes and 2 seconds

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Clarification on passing check definition; requested to spell out acronyms
- Onboard safety reporting; trains departing stations early
- Monetary threshold for reporting; additional items requested for reporting, such as number of arrests made by Transit Police for station loitering
- Crossing optimization system not working properly
- Include enforcement in safety reports

Public Comment

Doug DeLong commented on calls for service, legend accuracy, and injury rate.

Jeff Carter commented on call response times, enhanced crossings enforcement, and trains departing early.

Roland commented on missing track geometry train, anti-trespass panels, and grade crossing enhancements.

10. Countywide Transportation Plan (CTP) Update

Patrick Gilster, Director, Planning and Fund Management, San Mateo County Transportation Authority (TA), provided the presentation that included the following:

- CTP Update key outcomes: anticipate changes; strategize funding, advance equity, measure progress
- 30,000 individual responses to surveys; meetings with advocacy groups, business groups and community-based organizations
- Trips between counties: 62 percent traveling for work; 9 percent for social events; 8 percent for entertainment
- Addressing US 101 congestion
- Highest concern on coastside: weekend congestion and emergency access
- Five busiest stations in San Mateo County: Redwood City, Millbrae, Hillsdale, Daly City, and Colma
- SamTrans provides highest ridership service in county; about 18,000 bus stops across county; 10 million boardings
- Partner with City/County Association of Governments of San Mateo County (C/CAG) for complete sidewalk inventory; planned photo analysis of county with artificial intelligence (AI) company in spring to get layer for county
- Planning shuttle updates for shuttle program; Bay Wheels expansion for bike share

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Data difference between riders who can and do work from home
- Better connectivity to parks and open space reserves and libraries

- Statistics on walking verses biking to stations
- More last-mile connections needed; data on route performance
- Survey responses on average distance travelled or drives per day, per trip basis, and travel patterns
- Clarification on bus and shuttle ridership
- Brisbane station elevator issues

Public Comment

Jeff Carter commented on Bayshore station elevator and overpass, connections, and last triennial survey completed in 2022.

Roland commented on battery electric multiple unit (BEMU) and Brisbane (Bayshore) station.

Christina F commented on shuttle service frequency and Clipper 2.

11. Staff Report

11.a. Customer Experience Task Force Update

11.b. JPB CAC Work Plan Update

Theodore Burgwyn, Acting Chief Operations Officer, provided the presentation that included the following:

- October on time performance (OTP) comparisons
- Fare enforcement: total checks increased 16.1 percent compared to last year
- Unanticipated crew shortage led to cancellation of seven trains on Halloween; TransitAmerica Services, Inc. (TASI) took steps to mitigate and instituted new policies to prevent happening again
- Weekend ridership remains 45 percent higher than pre-pandemic levels; overall pandemic recovery rate was 62 percent in October, down slightly from 66 percent in September
- Next schedule change will occur in January 2026; restore electric service to and from Tamien station
- ParkMobile transition for digital parking payments
- Clipper Next Generation roll out confirmed December 10; communication plan underdevelopment
- New Clipper monthly pass will require tag on/off; Zone upgrade will occur on Clipper

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Monthly passes after Clipper 2 roll out
- Super Bowl planning and communication
- Fleet issues, bathroom complaints, automatic passenger counters (APC), and loud noise braking systems

- Bayshore station elevator, Mini-High Platform Project, quiet car pilot, and trains departing early
- Triennial survey starting soon
- Status of train 6 collision damage; train cancellation and contingency plans; communication to riders
- Flat spot issues; predictive arrival departure system (PADS)
- Clipper card balance no longer available after tagging Clipper reader
- Train restroom issues

Public Comment

Jeff Carter commented on maintenance equipment, damaged train, and trains departing early.

Doug DeLong commented about October ridership and ridership growth levels.

Roland commented on status of restoring Tamien station service, Stadler maintenance, APC and onboard bicycle counters, and quiet car.

Christina F commented on shuttle for Bayshore service and ridership.

Member Thurber left at 8:26 pm

12. Committee Member Requests

- Clarification on the shrunk-wrapped diesel locomotive at 4th and King station
- Revisit meeting start time

13. Date/Time/Location of Next Regular Meeting: Wednesday, December 17, 2025 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

14. Adjourn – The meeting adjourned at 8:33 pm.