**Post-Clipper Next Generation Fare Structure**

Adopted – May 6, 1992
Last Revised – November 6, 2025
Effective – TBD by Metropolitan Transportation Commission, upon Clipper Next Generation Going Live

**PENINSULA CORRIDOR JOINT POWERS BOARD**
**STATE OF CALIFORNIA**
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# CALTRAIN FARE STRUCTURE

This document establishes the fare structure for use of Caltrain passenger rail service, which operates between San Francisco and Gilroy, California. For pricing, refer to Section V, Fare Chart.

## I. FARE CATEGORIES

### A. Full Fare

Full Fares apply to all customers except those who qualify for an Eligible Discount Fare, Youth Fare or Clipper START.

### B. Eligible Discount Fare

Customers qualifying for the Eligible Discount Fare receive at least a 50% discount off full fares. A customer qualifies for the Eligible Discount Fare by meeting or possessing any one or more of the requirements below. Proof of age or appropriate identification may be necessary when ticket is requested by the conductor or fare inspector.

1. Aged 65 years or older.

2. Disabled Person Placard Identification Card issued by the California State Department of Motor Vehicles (DMV).

3. Medicare Card.

4. Regional Transit Connection (RTC) Discount Card for persons with disabilities, including Clipper® cards that are designated as RTC Discount Cards. A personal care attendant travelling with an RTC Discount Card holder can pay the Eligible Discount Fare if the RTC Discount Card is marked with an attendant symbol.

5. Valid transit discount card issued by another California transit agency, which is equivalent to the RTC Discount Card.

**C. Youth Fare**

Youth Fares apply to those 18 years and younger

**D. Clipper START Means-Based Fare Program**

Caltrain's participation in the Regional Means based Clipper START program, administered by the Metropolitan Transportation Commission (MTC), provides discounted fares for eligible participants who meet income thresholds as defined by MTC. For information on program details, eligibility criteria, or to apply, visit www.clipperstartcard.com. Customers qualifying for a Clipper START Fare receive at least a 50% discount compared to Clipper full fares.

**E. Clipper Bay Pass Pilot Program - Regional All Agency Pass**

Available to passengers who are selected to participate in the Clipper Bay Pass Pilot Program, part of the Regional Fare Coordination and Integration Study administered by the Bay Area Integration Task Force. Clipper Bay Pass is managed by MTC and Bay Area Rapid Transit (BART) in close coordination with regional transit operators and Caltrain

**F. Free or Reduced Cost Transfers-Regional Transit Pilot Program**

The Free or Reduced Cost Transfers Regional Transit Pilot Program is part of the Regional Fare Coordination and Integration Study. It is managed by MTC and BART in close coordination with regional transit operators and Caltrain. The Pilot Program will provide a transfer discount up to the region's highest local transit fare to Clipper riders (excluding pass products) transferring to Caltrain within two hours of the first boarding.

**G. Sworn Peace Officers**

Uniformed and non-uniformed, sworn peace officers showing proper identification are allowed to ride Caltrain without paying a fare.

**H. Children Four Years or Younger**

One child aged four years or younger accompanied by a paying adult, including GoPass users, may ride Caltrain without paying a fare. Additional children traveling with the same adult are required to pay a fare.

**I. Special Promotional Fares**

From time to time, the Executive Director may authorize the establishment of special or promotional fares.

**J. Group Travel Discount**

A 10 percent discount on regular cash fares is provided to fare-paying groups of 15 or more passengers that pre-purchase through the Caltrain Group Travel program.

## II. FARE TYPES

### A. One-Way Ticket

Valid for use within four hours of the date and time sold. One-way Tickets are honored for one-way passage away from the point of origin, including stopovers/transfers, within the zone(s) indicated on such tickets.

### B. Day Pass

Valid for use on a single day, through the last train on the service day on which sold. Day passes are honored for unlimited travel within the zone(s) indicated on the ticket.

### C. Monthly Pass

Valid for use for the calendar month for which issued. Monthly Passes are honored for unlimited weekday trips for the number of zones purchased. On Saturdays, Sundays and holidays, Monthly Passes are honored for unlimited trips between all zones.

### D. Zone Upgrade Ticket

Valid for use within four hours of the date and time sold. Paper Zone Upgrade Tickets are valid only when accompanying a Monthly Pass or a valid paper One-way Ticket or Day Pass, and cannot be used alone. The Zone Upgrade Ticket will be honored for one-way passage for additional zones purchased beyond the original ticket's zone limits. The Zone Upgrade Ticket's validity period does not supersede the original ticket's validity period. Zone Upgrade tickets on Clipper will be available for use with a valid Clipper monthly pass and be automatically applied when month pass users travel exceed the number of purchased zones. Zone upgrade tickets do not apply to Youth.

## III. GoPass and Other Institutional Pass Programs

### A. GoPass

The GoPass is an annual transit pass available to schools, employers, non-profit organizations, government agencies, and residential, commercial, and mixed-use development complexes. Each participating organization is subject to terms established in an agreement with the JPB.

The Executive Director, or designee, has the authority to set and adjust GoPass pricing and related terms and to execute agreements with participating organization based on their needs and overall program goals.

The GoPass is administered via a Clipper Card, or a sticker affixed to valid participant-issued photo identification cards. The GoPass is honored for unlimited trips between all Caltrain zones, and GoPass users are eligible to purchase a Monthly Parking Permit.

**B. Other Institutional Pass Programs**

Caltrain may offer institutional pass options designed to meet the needs of a diverse range of organizations. Each institutional pass agreement is customized based on the unique requirements of the organization and the terms outlined in their agreement with the JPB.

The Executive Director, or designee, has the authority to set, modify, and adjust pricing and terms for these programs.

Administration of these passes is based on the specific agreement and may utilize various fare administration methods beyond those specified in the fare structure as acceptable fare types.

## IV. FARE PAYMENT

**A. Ticket Vending Machines**

Customers may purchase the following Caltrain fare products at Caltrain stations via the ticket vending machines: (i) One-way Ticket; (ii) Day Pass; (iii) Zone Upgrade; (iv) Select Clipper products; (v) Add value to Clipper cards and (vi) Purchase Adult Clipper Cards. Cash, credit and debit cards are accepted.

**B. Clipper**

Customers may purchase the following fare products via the Clipper regional transit fare payment system: (i) One-way Ticket; (ii) Monthly Pass (iii) Zone Upgrade.The Clipper card, which is issued and administered by MTC, is valid for use on public transit services throughout the San Francisco Bay Area. MTC may establish fees and a cash minimum associated with the use of a Clipper card.

**C. Open Payments**

Customer may purchase a Caltrain One-Way ticket at all Clipper Stand Alone Validators at Caltrain stations.

**D.** JPB staff is empowered to distribute fare media through other means (e.g. a website) without amendment of this document.

## V. DESCRIPTION OF ZONES

The zone designations for Caltrain service are:

| Zone 1 | Zone 2 | Zone 3 |
|---|---|---|
| San Francisco | Millbrae | Menlo Park |
| 22nd Street | Broadway* | Palo Alto |

| | | |
|---|---|---|
| Bayshore<br>South San Francisco<br>San Bruno | Burlingame<br>San Mateo<br>Hayward Park<br>Hillsdale<br>Belmont<br>San Carlos<br>Redwood City | Stanford Stadium^<br>California Avenue<br>San Antonio<br>Mountain View<br>Sunnyvale |
| <u>Zone 4</u><br>Lawrence<br>Santa Clara<br>College Park#<br>San Jose Diridon | <u>Zone 5</u><br>Capitol#<br>Blossom Hill# | <u>Zone 6</u><br>Morgan Hill#<br>San Martin#<br>Gilroy# |

* Weekend service only
^ Football/Other Select Levi's Stadium events only
# Weekday service only

## VI. GENERAL CONDITIONS

### A. Conditions of Use

Tickets and passes are non-transferable. Tickets mutilated, altered or changed in any way, or used in any manner other than in accordance with the provision of this Fare Structure shall be forfeited.

### B. Enforcement

Passengers must have a valid ticket before boarding to ride Caltrain. Fares will be enforced by a Proof-of-Payment system as adopted and amended from time to time by the JPB. Proof of fare payment must be carried at all times while on Caltrain and must be presented for inspection upon request. Passengers without valid fare are subject to written warnings and citations with monetary penalties as authorized by California law.

### C. Stopovers/Transfers

Stopovers and transfers are permitted within zones indicated on tickets provided travel is completed within the ticket's validity period. For One-way Tickets, travel can only continue and be completed in the original direction of travel. One-way Tickets cannot be used to reverse direction.

### D. Delays

When a customer holding a valid ticket is delayed because of washout, wreck or other obstruction to tracks, public calamity, an act of God or of the public enemy so that the validity period of a passenger's ticket has expired, such ticket's validity may be extended by the conductor or fare inspector to the extent of such delay.

## E. Refunds

1. One-way, Day Pass, and Zone Upgrade Tickets
   One-Way, Day Pass and Zone Upgrade Tickets are not subject to refund.

2. GoPasses
   Fees paid for GoPasses are subject to refund only in case of termination of a contract between the JPB and the GoPass participant. The JPB will refund the pro-rated portion of the GoPass fee paid by the participating entity (equivalent to the number of unused months), less an administration fee, within 30 days of the contract termination date, provided that within 10 working days of the effective termination date, all undistributed GoPasses issued to the participating entity are returned to the JPB and the participating entity verifies in writing that it has made every good faith effort to collect or destroy all GoPasses that it distributed.

3. Monthly Passes
   Unused Monthly Passes may be returned for a full refund prior to the date the passes first become valid.

   Monthly Passes returned for a refund during the validity period will be refunded for the difference between the fare paid and the value of the transportation furnished. The value of transportation furnished will be considered to be the value of two one-way fares per weekday up to the date the pass is returned.

## VII. FARE PRICES

| Zones Travelled | Fare Type | Payment Option | Category | Upon Next Generation Clipper Transition | Eff 1/1/2027 | Eff 1/1/2028 | Eff 1/1/2029 | Eff 1/1/2030 |
|---|---|---|---|---|---|---|---|---|
| 1 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $4.00 | $4.00 | $4.25 | $4.25 | $4.50 |
| | | | Clipper Start/ Eligible Discount | $2.00 | $2.00 | $2.00 | $2.00 | 2.25 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $8.00 | $8.00 | $8.50 | $8.50 | $9.00 |
| | | | Eligible Discount | $4.00 | $4.00 | $4.25 | $4.25 | $4.50 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $96.00 | $96.00 | $102.00 | $102.00 | $108.00 |
| | | | Clipper Start / Eligible Discount | $48.00 | $48.00 | $48.00 | $48.00 | $54.00 |
| | | | Youth | $24.00 | $24.00 | $24.00 | $24.00 | $24.00 |
| 2 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $6.25 | $6.50 | $6.75 | $7.00 | $7.25 |
| | | | Clipper Start/ Eligible Discount | $3.00 | $3.25 | $3.25 | $3.25 | $3.50 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $12.50 | $13.00 | $13.50 | $14.00 | $14.50 |
| | | | Eligible Discount | $6.00 | $6.50 | $6.50 | $6.50 | $7.00 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $150.00 | $156.00 | $162.00 | $168.00 | $174.00 |
| | | | Clipper Start / Eligible Discount | $72.00 | $78.00 | $78.00 | $78.00 | $84.00 |
| | | | Youth | $72.00 | $24.00 | $24.00 | $24.00 | $24.00 |
| 3 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $8.50 | $9.00 | $9.25 | $9.75 | $10.00 |
| | | | Clipper Start/ Eligible Discount | $4.00 | $4.50 | $4.50 | $4.50 | $4.75 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $17.00 | $18.00 | $18.50 | $19.50 | $20.00 |
| | | | Eligible Discount | $8.00 | $9.00 | $9.00 | $9.00 | $9.50 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $204.00 | $216.00 | $222.00 | $234.00 | $240.00 |
| | | | Clipper Start / Eligible Discount | $96.00 | $108.00 | $108.00 | $108.00 | $114.00 |
| | | | Youth | $96.00 | $24.00 | $24.00 | $24.00 | $24.00 |

| Zones Travelled | Fare Type | Payment Option | Category | Upon Next Generation Clipper Transition | Eff 1/1/2027 | Eff 1/1/2028 | Eff 1/1/2029 | Eff 1/1/2030 |
|---|---|---|---|---|---|---|---|---|
| 4 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $10.75 | $11.50 | $11.75 | $12.50 | $12.75 |
| | | | Clipper Start/ Eligible Discount | $5.00 | $5.75 | $5.75 | $5.75 | $6.00 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $21.50 | $23.00 | $23.50 | $25.00 | $25.50 |
| | | | Eligible Discount | $10.00 | $11.50 | $11.50 | $11.50 | $12.00 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $258.00 | $276.00 | $282.00 | $300.00 | $306.00 |
| | | | Clipper Start / Eligible Discount | $120.00 | $138.00 | $138.00 | $138.00 | $144.00 |
| | | | Youth | $120.00 | $24.00 | $24.00 | $24.00 | $24.00 |
| 5 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $13.00 | $14.00 | $14.25 | $15.25 | $15.50 |
| | | | Clipper Start/ Eligible Discount | $6.00 | $7.00 | $7.00 | $7.00 | $7.25 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $26.00 | $28.00 | $28.50 | $30.50 | $31.00 |
| | | | Eligible Discount | $12.00 | $14.00 | $14.00 | $14.00 | $14.50 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $312.00 | $336.00 | $342.00 | $366.00 | $372.00 |
| | | | Clipper Start / Eligible Discount | $144.00 | $168.00 | $168.00 | $168.00 | $174.00 |
| | | | Youth | $144.00 | $24.00 | $24.00 | $24.00 | $24.00 |
| 6 | One-way | Ticket Machine, Clipper, Open Payment | Adult | $15.25 | $16.50 | $16.75 | $18.00 | $18.25 |
| | | | Clipper Start/ Eligible Discount | $7.00 | $8.25 | $8.25 | $8.25 | $8.50 |
| | | | Youth | $1.00 | $1.00 | $1.00 | $1.00 | $1.00 |
| | Day Pass | Ticket Machine | Adult | $30.50 | $33.00 | $33.50 | $36.00 | $36.50 |
| | | | Eligible Discount | $14.00 | $16.50 | $16.50 | $16.50 | $17.00 |
| | | | Youth | $2.00 | $2.00 | $2.00 | $2.00 | $2.00 |
| | Monthly Pass | Clipper | Adult | $366.00 | $396.00 | $402.00 | $432.00 | $438.00 |
| | | | Clipper Start / Eligible Discount | $168.00 | $198.00 | $198.00 | $198.00 | $204.00 |
| | | | Youth | $168.00 | $24.00 | $24.00 | $24.00 | $24.00 |

## Zone Upgrade Table

| Zone Upgrade | | | | |
|---|---|---|---|---|
| **Payment Option** | **Category** | **Current** | **Eff. 1/1/2027** | **Eff. 1/1/2029** |
| Ticket Machine, Clipper | Adult | $2.25 | $2.50 | $2.75 |
| | Clipper Start/Eligible Discount | $1.00 | $1.25 | $1.25 |