

***Receive Update
Regarding Caltrain's
Preparations for Major
Events in 2026***

**Citizens Advisory Committee
December 17, 2025
Agenda Item 11**



Caltrain FIFA/Super Bowl Objectives

- Provide Reliable, Safe and Secure Transportation to Games/Events
- Leave Positive Impression for All Riders, including International Attendees
- Spend Funds/Staff Time on Efforts that Improves Ridership Experience for All
- Improve Accessibility, including Multilingual Access

February 2026 – Super Bowl LX

- February 2: Opening Night in San Jose (3p)
- February 3-7: Super Bowl Experience at Moscone in San Francisco (3-10p)
- February 6-8: San Jose Concert Series (6p)
- February 8: Super Bowl LX at Levi's Stadium (3:30p)

FIFA World Cup 2026

- FIFA Matches
 - June 13 at 12 p.m.: Switzerland vs. Qatar
 - June 15 at 9 p.m.: Austria vs. Jordan
 - June 19 at 9 p.m.: Paraguay vs. Euro qualifier
 - June 22 at 8 p.m.: Algeria vs. Jordan
 - June 25 at 7 p.m.: Paraguay vs. Australia
 - July 1: Round of 32
- July 12-14th: FIFA FanFest at Mission Rock San Francisco
- Other Watch Parties throughout the Bay Area

2016 Super Bowl Service and Ridership

Service

- Weekend hourly service
- 3 pre-game & 3 post-game special scheduled trains

Ridership

- 4,000 riders through Mountain View Station pre-game between 9:30a-1:30p
- 4,500 riders through Mountain View Station post-game between 7:30p-9:30p
 - 1,300 riders on busiest train (Special train at 8:30p; game ended at 7:00p)

Current available hourly capacity on weekends is around 2,000

Operations Plan

- Coordination with VTA, Transit PD, Mountain View City on Mountain View Station logistics
- Pre and post-game trains planned as needed for capacity
- Contingency planning with bus operations
- Coordination with BART, SFMTA, SamTrans for transfers at other key stations (Millbrae, San Francisco, San Jose)
- Additional station maintenance prior to event day
- Beginning FIFA Operations Planning; evaluating service for late night games

Safety/Security

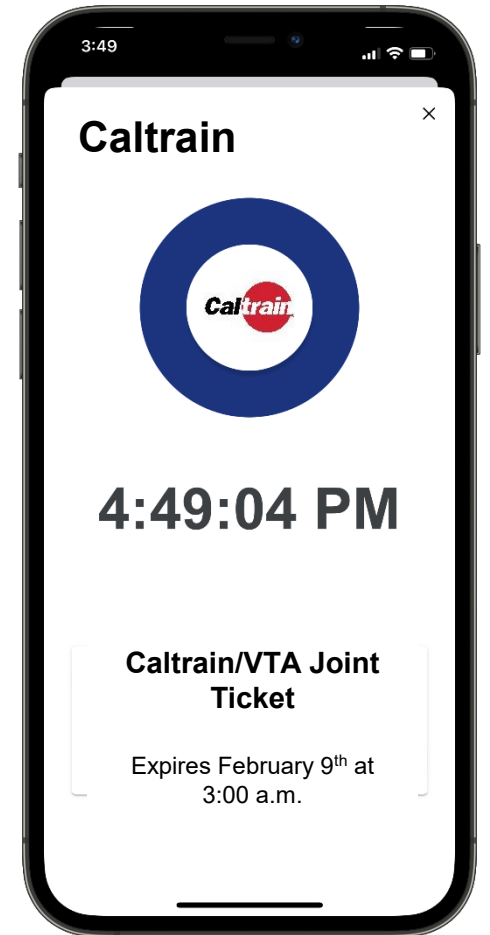
- Increased staffing and patrols throughout system
- Deployment of K9 units and drones
- Coordination with local partners on security planning and enforcement
- Mobile Command Center at Mountain View Station
- Coordination with TSA on Threat Assessment and Mitigation
- Participated in MTC Regional Tabletop Exercise
- Caltrain TSA Tabletop Exercise in January
- Additional messaging around anti-human trafficking

Communications (Super Bowl)

- Ambassadors
 - Super Bowl Experience at Moscone – San Francisco
 - Super Bowl Sunday - San Francisco, Millbrae, Mountain View, San Jose
- Wayfinding at San Francisco, Millbrae, Mountain View and San Jose
- Media/News Releases
- Social and Web Presence
- Onboard Announcements
- Partnerships to Cross-promote Events
- Marketing Campaign focused on local events

Fares

- Coordination with VTA around Token Transit “Show and Go Pass”
- Next Generation Clipper is live as of December 10th
 - Open payment via credit card



Funding

- Federal Notice of Funding Opportunity for FIFA Safety/Security
 - Bay Area is expecting ~\$50M for all Safety/Security
- Sponsorship and Partnership Opportunities
- Potential State Budget Request

FOR MORE INFORMATION

WWW.CALTRAIN.COM

