



JPB Board of Directors
Meeting of January 8, 2025

Correspondence as of December 12, 2025

Subject

1. Re: Requesting a response from Caltrain Store
2. Regarding "Caltrain Outlines Cuts to Come Without External Funding"
3. Re: Regarding "Caltrain Outlines Cuts to Come Without External Funding" – *Staff Response*
4. Serious Problem with Northbound Track

From: [GraiHwing](#)
To: [Caltrain BOD Public Support](#)
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: Requesting a response from Caltrain Store
Date: Friday, December 5, 2025 12:48:50 PM
Attachments: [1bcea0b7-6511-4692-ac65-8740d0714a25-1_all_188356.png](#)
[1bcea0b7-6511-4692-ac65-8740d0714a25-1_all_188356.png](#)

Some people who received this message don't often get email from graihwing@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Support Team,

I received my sweater today, , but I also received an additional two Holiday Sweaters in a second package addressed to me, but intended for a Mr Daniel Karpelevitch of Sunnyvale. I am attaching photos of the mailing label, the packing slip, and the sweaters for reference. If it is helpful I am glad to deliver these sweaters to Mr Karpelevitch if you will act a intermediary.

Sincerely,
William Warrior
650-248-8368

On Thu, Dec 4, 2025, 8:12 AM Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com> wrote:

Dear William Warrior,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board.

Thank you for reaching out, and I appreciate your patience.

I've contacted the Store team on your behalf and flagged your request for follow-up.

We are currently actively shipping orders, and your item was received by VRS for distribution during the last week of November, so you should be receiving it very soon.

Thank you again for bringing this to our attention, and please don't hesitate to reach back out if you need further assistance.

Best regards,

Packing Slip

50 Quarry Road
San Carlos, CA 94070

Ship To: Daniel Karpelevitch
892 LAKEMUIR DR
SUNNYVALE, CA 94089-
2564 US

Order #	1324
Date	11/5/2025
User	danieljkarpelevitch@gmail.com
Ship Date	

Item	Description	Price	Qty	Ext. Price
Q8202646	2025 Caltrain Holiday Sweater Color: Medium	\$40.99	1	\$40.99
Q3428872	2025 Caltrain Holiday Sweater Color: Large	\$40.99	1	\$40.99

Sub Total:	\$81.98
Tax:	\$8.66
Shipping:	\$13.00
Total:	\$103.64



Packing slip

50 Quarry Road
San Carlos, CA 94070

Ship To: Daniel Karpelevitch
892 LAKEMUIR DR
SUNNYVALE, CA 94089-
2564 US

Order #

Date

User

Ship Date

Item

Description

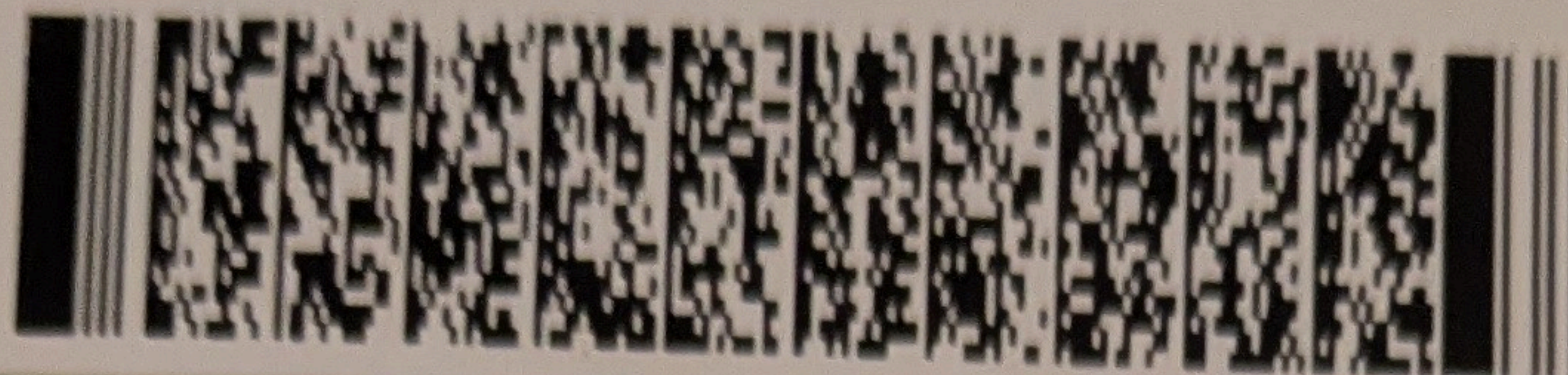
Q8202646

2025 1/14

G

2 LB GROUND ADVANTAGE RATE
ZONE 1
Commercial

063S0014950311
20562023
FROM 94070



12/03/2025

USPS GROUND ADVANTAGE™

Jeremiah Platon
Vocational Rehabilitation Services (VRS)
550 Quarry Road
San Carlos CA 94070-6221

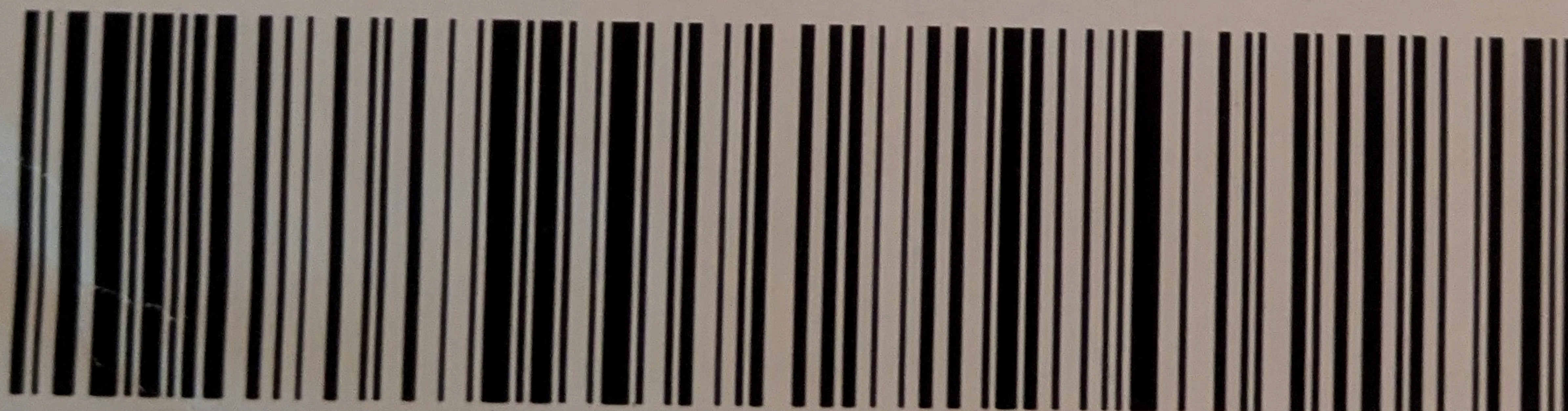
0001

SHIP
TO:

WILLIAM WARRIOR
338 MARIPOSA AVE APT 1
MOUNTAIN VIEW CA 94041-1160



USPS TRACKING



9434 6501 0550 1092 7473 18




#01325

Pending fulfillment

November 5, 2025 at 7:44 AM


LOG IN WITH AN ACCOUNT

Tracking updates



Your order is confirmed. You'll receive an email when shipping information is available.

Order summary

	2025 Caltrain Holiday Sweater SQ3428872 Qty: 1 Color: Large	\$40.99
Subtotal		\$40.99
Shipping		\$11.40
Tax		\$4.77
Total		\$57.16

Customer

CONTACT

William Warrior

50 Quarry Road
San Carlos, CA 94070

racingshop

Ship To: Daniel Karpelovich
8921 LAKEVIEW DR.
SUNNYVALE, CA 94089
2564 US

Order # 1324
Date 11/02/2025
User danielkarpelovich@gmail.com
Ship Date

Item	Description	Price	Qty	Ext. Price
Q252546	2025 Caltrain Holiday Sweater Color: Medium	\$40.99	1	\$40.99
C2438572	2025 Caltrain Holiday Sweater Color: Large	\$40.99	1	\$40.99
Sub Total:				\$81.98
Tax:				\$8.66
Shipping:				\$13.00
Total:				\$103.64



Your Caltrain BOD Public Support Team

From: Graihwing <graihwing@gmail.com>

Sent: Wednesday, December 3, 2025 9:12:33 PM (UTC+00:00) Monrovia, Reykjavik

To: Board (@caltrain.com) <Board@caltrain.com>; info@caltrainstore.com <info@caltrainstore.com>

Subject: Requesting a response from Caltrain Store

Some people who received this message don't often get email from graihwing@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain Board,

I have attempted twice without success to receive a reply from the Caltrain Store about the status of an order placed on November 5th.

This is for order#01325 for the Holiday Sweater. I understand the outside shipping notification from the store is three weeks from the order date.

Can you please contact the store and provide an update on this order?

Thanks Sincerely,

William Warrior

650-248-8368

Devoted Caltrain passenger since before it was called Caltrain



From: [Elliot Schwartz](#)
To: [Board \(@caltrain.com\)](#)
Subject: Regarding "Caltrain Outlines Cuts to Come Without External Funding"
Date: Saturday, December 6, 2025 2:11:59 PM

Some people who received this message don't often get email from elliott.schwartz@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Regarding "Caltrain Outlines Cuts to Come Without External Funding":

Caltrain must look at overstaffing of trains. It's burning money to have 1 engineer + 2 conductors per train, while globally many similar rail systems have only the engineer.

Elliot Schwartz
San Francisco

From: [Caltrain BOD Public Support](#)
To: elliott.schwartz@gmail.com
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: Regarding "Caltrain Outlines Cuts to Come Without External Funding"
Date: Monday, December 8, 2025 2:15:59 PM

Dear Elliot Schwartz,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board. Thank you for sharing your feedback regarding train staffing levels. We appreciate your perspective and understand your concerns about operational efficiency and cost. Your comments have been forwarded to the appropriate department for review and consideration.

Thank you again for taking the time to write to us.

Regards,
Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <Board@caltrain.com>
Sent: Saturday, December 6, 2025 2:12 PM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: FW: Regarding "Caltrain Outlines Cuts to Come Without External Funding"

From: Elliot Schwartz <elliott.schwartz@gmail.com>
Sent: Saturday, December 6, 2025 10:11:42 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com) <Board@caltrain.com>
Subject: Regarding "Caltrain Outlines Cuts to Come Without External Funding"

Some people who received this message don't often get email from elliott.schwartz@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Regarding "Caltrain Outlines Cuts to Come Without External Funding":

Caltrain must look at overstaffing of trains. It's burning money to have 1 engineer + 2 conductors per train, while globally many similar rail systems have only the engineer.

Elliot Schwartz
San Francisco

From: [Cynthia Thorp](#)
To: [Board \(@caltrain.com\)](#)
Subject: Serious Problem with Northbound Track
Date: Tuesday, December 9, 2025 10:36:14 PM

Some people who received this message don't often get email from cindythorp123@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain,

There may be a serious problem with the Northbound Caltrain track in Santa Clara between the Santa Clara Caltrain Station at 1001 Railroad Ave, Santa Clara, and the Caltrain Lawrence Station at 137 San Zeno Way, Sunnyvale.

Just after the Northbound train comes under the Scott Blvd. Overpass in Santa Clara, there is a startling sudden very loud explosive crashing sound of metal-on-metal behind my condo. This same sound does not happen for the trains in the same location coming Southbound -- there is just the smooth sound of the train passing by.

The back patio of my condo at the CourtYard Santa Clara Condominium Complex, Unit 1401, Santa Clara faces the Caltrain tracks at this location just north of the Scott Blvd. Overpass. There is only a very low wall and the width of one tennis court (36 ft.) between my condo and the Caltrain tracks so I hear everything.

This startling sudden very loud explosive crashing sound of metal-on-metal happens 100% of the time with the Northbound trains and never with the Southbound trains. This leads me to believe there is a serious problem with the Northbound Caltrain track in this location.

Thank you in advance for investigating this potential problem, so you can avoid potential damage to the trains and/or avoid a more serious problem with Caltrain in this location. It would also be nice to reduce the startling sudden very loud explosive crashing sound of metal-on-metal that the Northbound trains make for the residents in my condo building.

Sincerely,
Cynthia Thorp
Nearby Resident to Caltrain Tracks
2201 Monroe St., Unit 1401
Santa Clara, CA 95050