

# ***Report of the Executive Director***

**JPB Board Meeting  
December 4, 2025**



# Safety

## Engagement & Partnerships

- Winter Freeze safety campaign launched with “Press Pause” initiative to reinforce track protection checks and crew communication.
- Reinforcing safe workplace practices for office staff, including slip/trip prevention, hazard reporting, and maintaining clear work areas.
- Coordinating with partners on tabletop exercises and major events, including the Super Bowl and FIFA. Next tabletop 12/8 in SF.

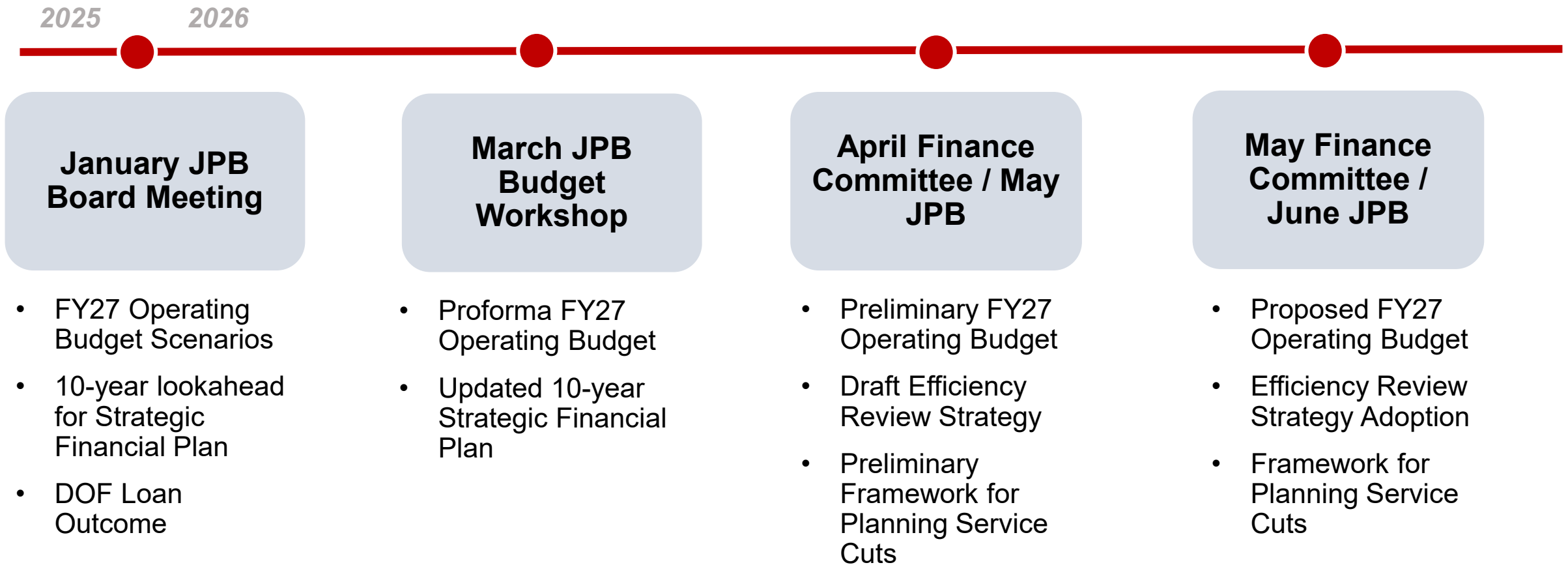
## November: Transit PD High-Visibility Patrols

- 40+ hours of added patrols at Palo Alto and Mountain View for major sporting events.
- Increased patrols at key grade crossings in Burlingame, Redwood City, and Palo Alto.

## Reportable Injury Trends



# FY2027 Budget Timeline



# State Loan Status Update

- Caltrain (as well as MUNI, BART, AC Transit) eligible for loan through CA Dept of Finance (DOF) as described in SB 105.
- Caltrain requested up to \$60M (close FY27 deficit and bridge gap until new \$ source)
- No counter terms from DOF yet. **December 8th**, next meeting with DOF.
- Negotiations must be concluded by Jan 10. Proposal would likely be in Gov's budget.



# Guadalupe

## Urgency of the Project

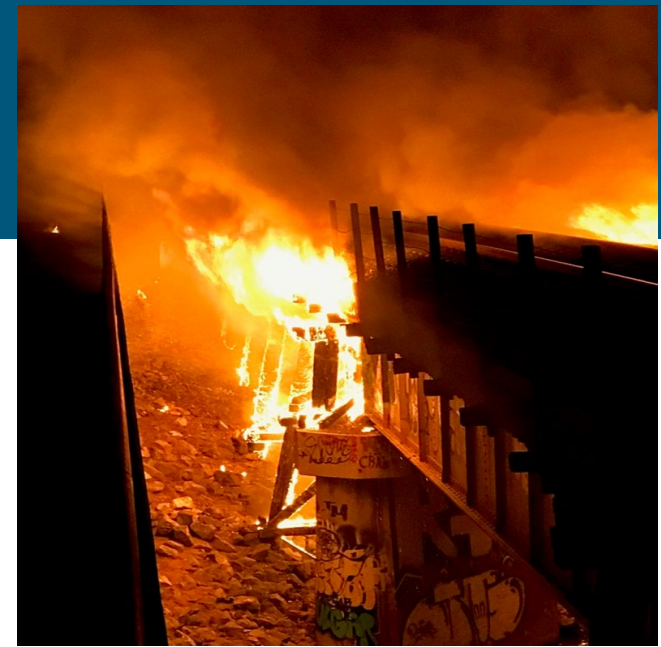
- Critical **safety project** replacing a deteriorating, 100-year-old mainline bridge.
- Work includes: constructing a new structure for Main Track 1, retrofitting Main Track 2, and implementing a Habitat Mitigation Plan as required by permitting agencies.
- Bridge that supports not just Caltrain but tenant railroads as well.

## Progress

- First construction dry season: completed.
- Winter 2025/2026: continuing work behind sheet piles
- 2026 dry season: remaining in-water / critical construction activities.
- Commitments: Caltrain has committed to all permitting agencies to complete bridge work by fall 2026 and on-site environmental mitigation by March 2027.

## Cost

- Total project budget approved by JPB: \$171.5M



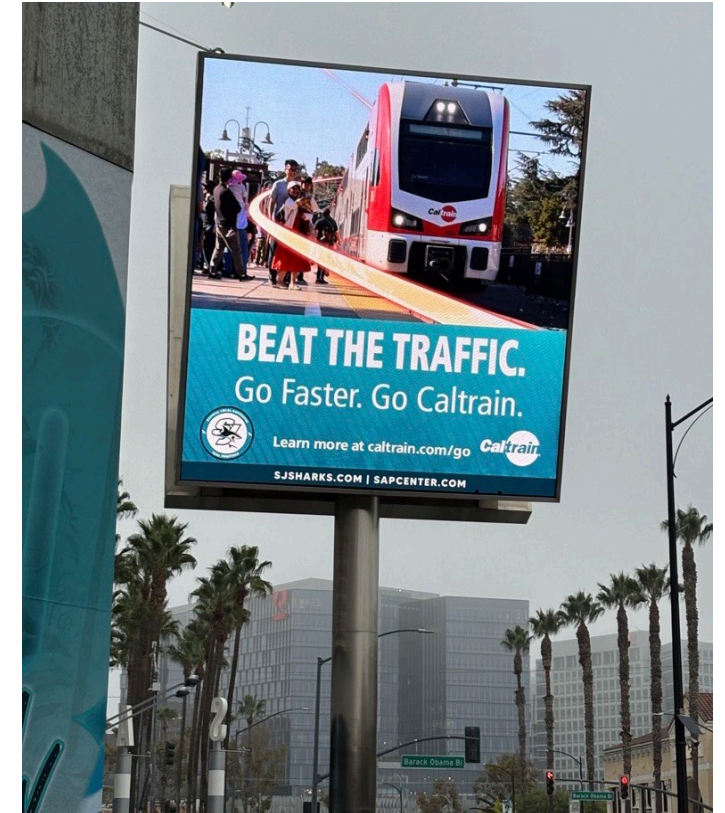
# Special Events

## November

- Warriors +51.1% ridership vs 2024
  - +41.3% average per game at San Francisco
- Sharks +51.8% ridership vs 2024
  - +44.9% average per game at San Jose Diridon
- Stanford “Big Game” 1,300 riders at Stanford station

## December

- 49ers, Warriors, and Sharks games
- Holiday Train – 12/13
- New Year’s Eve Fireworks – 12/31



# Holiday Train

Reinvented beloved 20+ year tradition. Using EMUs, new on-board celebration.



**Date:** Saturday Dec 13, 2025

**Onboard:** 1 northbound train; 1 southbound train. Onboard entertainment.

**Station Activations:** San Francisco, San Mateo, Palo Alto, and San Jose Diridon

**Partnered with:** R.O.C.K (Real Options for City Kids), the Bill Wilson Center, and Samaritan House

**Sold Out within 45 minutes**

More info: [www.caltrain.com/holidaytrain](http://www.caltrain.com/holidaytrain)





# Holiday Train Sweaters

- New holiday sweaters – [CaltrainStore.com](https://CaltrainStore.com)





# Free Fares on New Year's Eve

- Free Fares on New Year's Eve, 12/31/2025
- Similar to previous years



# Clipper – Next Generation

- **Soft Launch (Dec. 10)**
  - Open payment: contactless bank cards and mobile wallets to ride
  - Customer transition should be fully complete by March 2026
- **Hard Launch (March)**
  - Transfer discounts, up to \$2.85 transferring to Caltrain
  - Monthly pass users will have to tap on and off each time (change from today)
  - \$24 monthly youth pass will be available
  - Clipper START (low income) discount for monthly pass will be available



# Clipper – Next Generation Continued

- **Communication**

- Education about open payment and then new monthly pass features / use
- Working with MTC on refund process for any mis-tapping for monthly users during transition from soft to hard launch

- **Technical Testing / Training**

- Software testing ongoing in soft and hard launch phases
- Conductors have new inspection devices and battery packs
- Conductors have been trained on new devices

- **Parking**

- Does not include parking, customers will use TVM or ParkMobile App

# OTP and Ridership

93.9% On Time Performance in November (\*preliminary data as of 12/1)

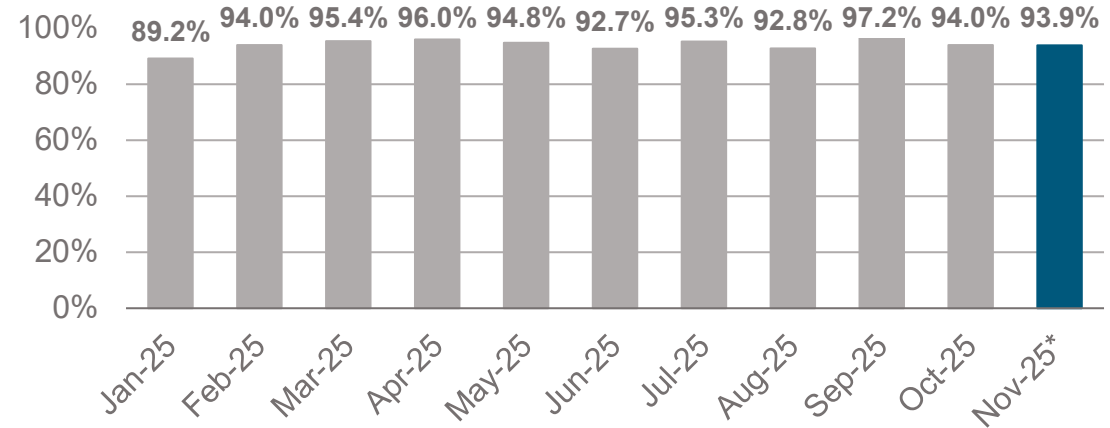
Month of October

- Over 1M riders (5<sup>th</sup> month in a row)
- Monthly +42.5% vs October 2024
- Weekday +44.6% vs October 2024
- Weekend +22.1% vs October 2025

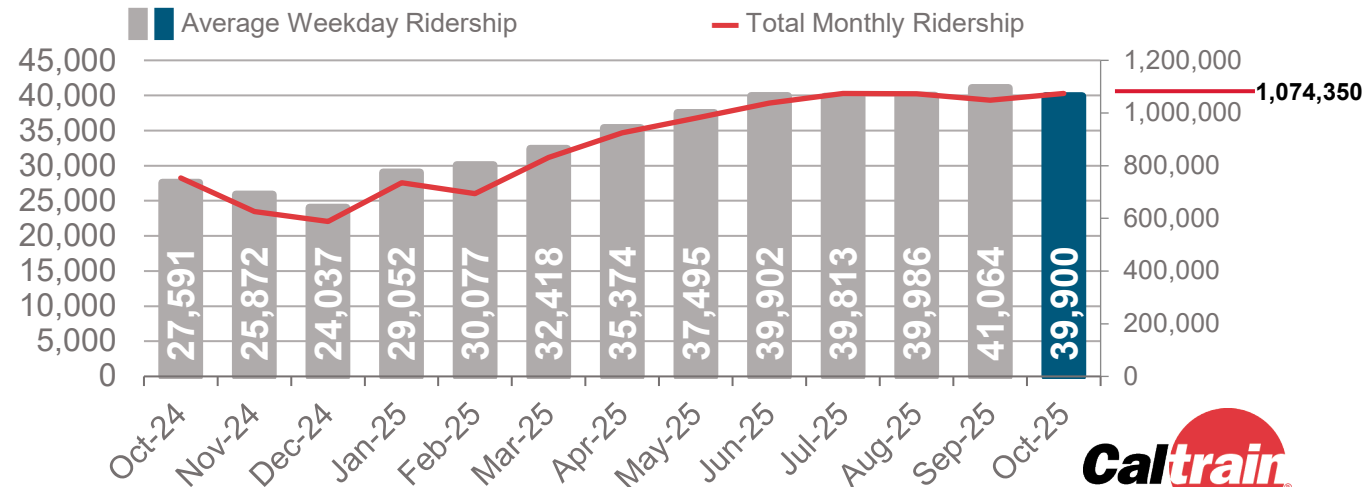
Compared to 2019

- 62.2% (56.7% weekday, 144.9% weekend)

Monthly On-Time Performance Since Electrification Launch



Ridership in the Past Year





# Vehicle Update



FOR MORE INFORMATION

[WWW.CALTRAIN.COM](http://WWW.CALTRAIN.COM)

