



JPB Board of Directors
Meeting of December 4, 2025

Correspondence as of November 21, 2025

**Subject**

1. Undergrounding Caltrain at Bayshore
2. Bicycles on Caltrain
3. Fix your alerts
4. please add 11:00pm northbound train departing from san jose Diridon
5. Re: Train seat design - *Staff response*
6. Re: Train driver intentionally didn't pick up travelers - *Staff response*
7. Re: Bicycles on Caltrain - *Staff response*

From: [Roland Lebrun](#)
To: [Board \(@caltrain.com\)](#)
Cc: [cacsecretary \[@caltrain.com\]](#); [Caltrain, Bac \(@caltrain.com\)](#); [SFCTA CAC](#); [aibarra@brisbaneca.org](#); [ipadilla@brisbaneca.org](#)
Subject: Undergrounding Caltrain at Bayshore
Date: Monday, November 17, 2025 3:50:34 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Director Canepa,

With regards to undergrounding Bayshore station, the Executive Director's comments about the high water table are correct but the proposed undergrounding is achieved by raising the area around the existing tracks by up to 30 feet, (hopefully with tunnel spoils from the PAX and the DTX) at which point the bikes and peds (and SamTrans and MUNI buses and LRT) would cross the existing Caltrain tracks at (elevated) grade and access to the Caltrain platforms would be via escalators, stairs and inclinator.

The entire concept was modelled after London's Stratford City site (a former railyard abandoned due to rising sea levels and redeveloped for the 2012 Olympics) when San Francisco was considering a bid for the 2028 Olympics.

Funding for the London project came from development enabled thru land reclamation achieved through repurposing of high speed tunnel excavation materials on the approach to St Pancras station.

I hope you find this information useful.

Roland Lebrun

From: [peter shah](#)
To: [Board \(@caltrain.com\)](#)
Subject: Bicycles on Caltrain
Date: Tuesday, November 18, 2025 10:02:25 PM

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Hello,

Why do those who don't bring a bike on the train have to subsidize bicyclists who ride Caltrain? I know Amtrak for example charges extra if you bring a bike on a train. I'm bringing this question up as Caltrain is set to take away the 20 percent discount starting next year. Shouldn't bicyclists pay more of their fair share so perhaps those who do not bring a bicycle on the train get a 10 percent discount as a compromise.

I have been riding for 17 years consistently.

Peter S.

Sent from my iPhone

From: [Andrew Gardner](#)
To: [Board \(@caltrain.com\)](#)
Subject: Fix your alerts
Date: Wednesday, November 19, 2025 6:59:10 AM

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No info for the 503 train Caltrain cancellation this morning. Pretty big failure giving me lack of confidence in the ability of Caltrain to serve the public.

From: [Evan Crowe](#)
To: [Board \(@caltrain.com\)](#)
Subject: please add 11:00pm northbound train departing from san jose diridon
Date: Wednesday, November 19, 2025 1:58:11 PM

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Hello, I am a mountain view resident who frequently takes the caltrain for an evening to downtown san jose. It is the most convenient way to get there. However, I frequently have to cut my evening short because the caltrain does not have an 11:00 train so I have to catch the 10:30pm train. Last friday I missed the 10:30 train and had to take the 22 bus. i will note that this bus was completely full, indicating that there would be demand for a 11:00pm train. On a similar note, I think 1-2 more later trains after the 11:30pm train would also be useful. SF has trains departing as late as 12:05 and i think San Jose deserves a similar amount of service.

Thanks

Evan

From: [Caltrain BOD Public Support](#)
To: mr fancypantz@gmail.com
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: Train seat design
Date: Thursday, November 20, 2025 12:11:36 PM

Dear B Mad,

Thank you for taking the time to share your feedback regarding the new seats on our electric trains.

Please know that we conducted extensive outreach during the design process, including evaluations with seat mockups, to gather passenger feedback. Additionally, we anticipate that the seat cushions and backrests will soften over time as they are worn in, which may enhance comfort. Thank you again for reaching out.

Kind regards,
Your Caltrain BOD Public Support Team

From: Board (@caltrain.com) <Board@caltrain.com>
Sent: Wednesday, November 12, 2025 1:48 PM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: FW: Train seat design

From: B Mad <mr fancypantz@gmail.com>
Sent: Wednesday, November 12, 2025 9:48:09 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com)
Subject: Train seat design

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Hello,

Whoever approved the torcher chamber seats for the new trains should be fired. Or better yet, tied to one and made to sit in it for eternity.

From: [Caltrain BOD Public Support](#)
To: collin.masterson@gmail.com
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Re: Train driver intentionally didn't pick up travelers
Date: Thursday, November 20, 2025 12:19:33 PM

Dear Collin Masterson,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board. Thank you for taking the time to share your feedback. We appreciate you bringing this to our attention and understand how frustrating this experience must have been.

Conductors are expected to ensure passengers have a safe and reasonable opportunity to board, and your report will help us address this appropriately.

As a general reminder, we do recommend arriving at the platform at least five minutes before the scheduled departure time to help avoid situations where crossing gates or train movements may temporarily delay platform access.

Thank you again for reaching out and for riding with us.

Your Caltrain BOD Public Support Team

From: collin masterson <collin.masterson@gmail.com>
Sent: Thursday, November 13, 2025 3:12:07 AM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com) <board@caltrain.com>
Subject: Train driver intentionally didn't pick up travelers

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The driver on the northbound 155 pulled into the station, then immediately after the southbound arrived as well. There were passengers waiting to cross that the driver saw and left before the rails (intentionally or not) opened and the flashing lights stopped.

Either way they were pulling off knowing legally we could not board without violating the policy against crossing while the lights were flashing, or wasn't looking for people at station crossing points.

Best regards,
Collin Masterson

From: [Caltrain BOD Public Support](#)
To: petershah_2000@yahoo.com
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Re: Bicycles on Caltrain
Date: Thursday, November 20, 2025 2:09:27 PM

Dear Peter Shah,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board. Thank you for taking the time to share your feedback and for being a dedicated rider for the past 17 years — we truly appreciate your long-term support.

We understand your concerns regarding fare structure, discounts, and the role bicycles play within our system. Caltrain's current fare model does not include additional charges for bringing a bike onboard, as the service is designed to support multimodal transportation and reduce roadway congestion.

Your comments about the upcoming fare policy changes and suggestions regarding potential bicycle-related pricing are valuable. We've shared your feedback with our Fares and Policy team as part of our ongoing evaluation.

Thank you again for reaching out and for your continued ridership.

Kind regards,
Your Caltrain BOD Public Support Team

From: peter shah <petershah_2000@yahoo.com>
Sent: Wednesday, November 19, 2025 6:02:04 AM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com)
Subject: Bicycles on Caltrain

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