

E-locker Update

Bicycle & Active
Transportation Advisory
Committee

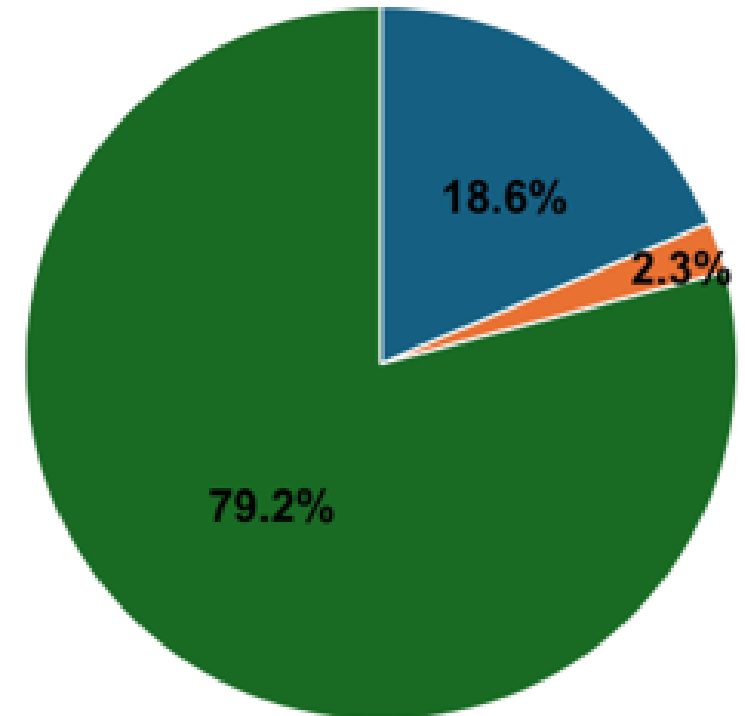
November 20, 2025



Bicycle Access along the Corridor

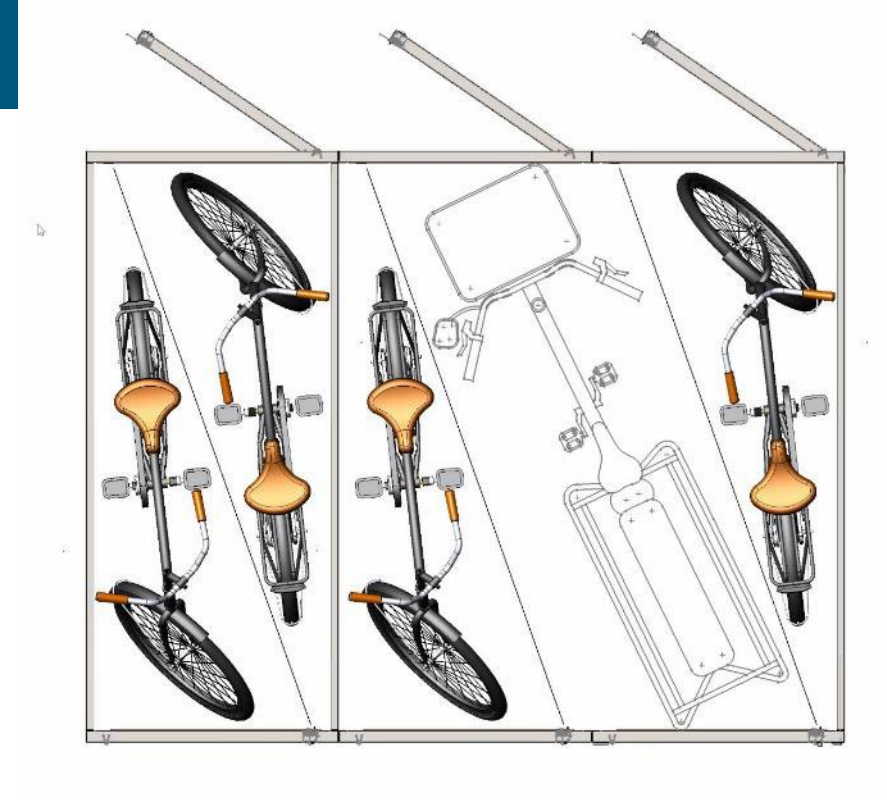
- 2025 Customer Satisfaction Survey findings:
 - 21% of Caltrain customers use a bike/scooter as part of their trip
 - Same percentage as 2022 survey
 - 136% ridership growth since 2022 survey

■ Biker & Scooter Rider (Onboard)
■ Biker & Scooter Rider (Station)
■ Non-Biker & Scooter Rider



G7 Model Installations

- Solid panels
- Remote contents monitoring
- XL spaces
- 2nd level available with lift assist tray
- More than doubled e-locker spaces in 2025
 - 672 spaces at 24 stations
 - Increase of 348 spaces in 2025



Sampling of Installations



Mountain View Station



San Mateo Station

Zone 1



Zone 2



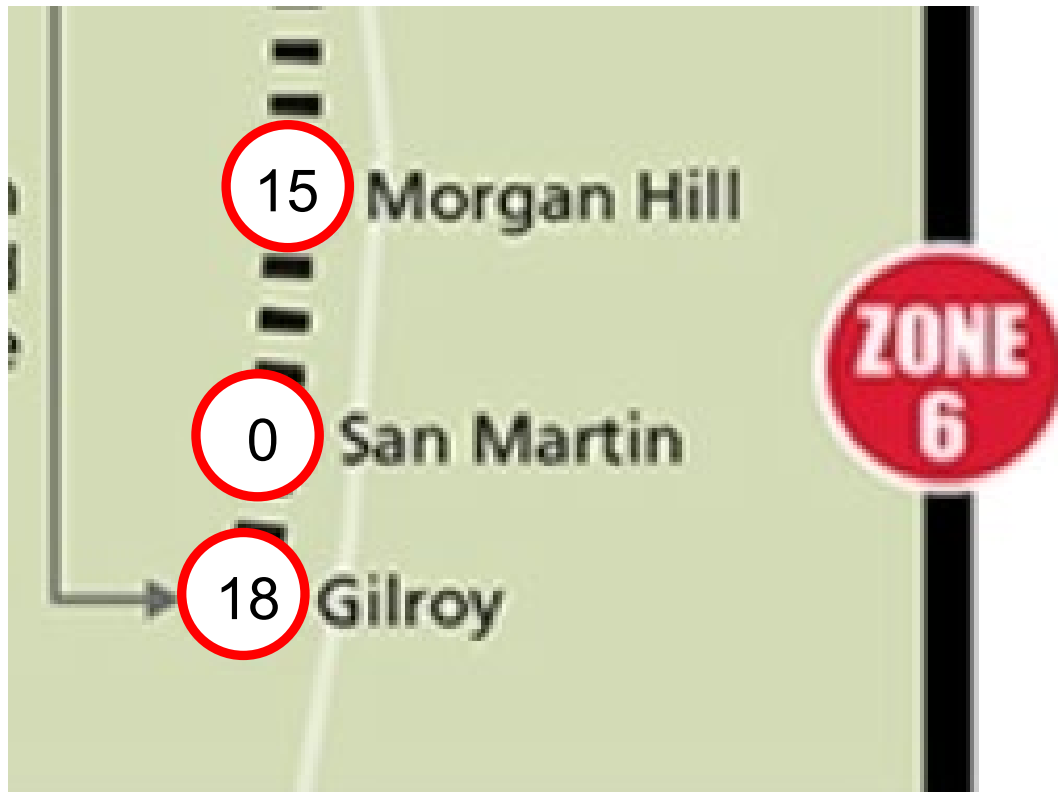
Zone 3



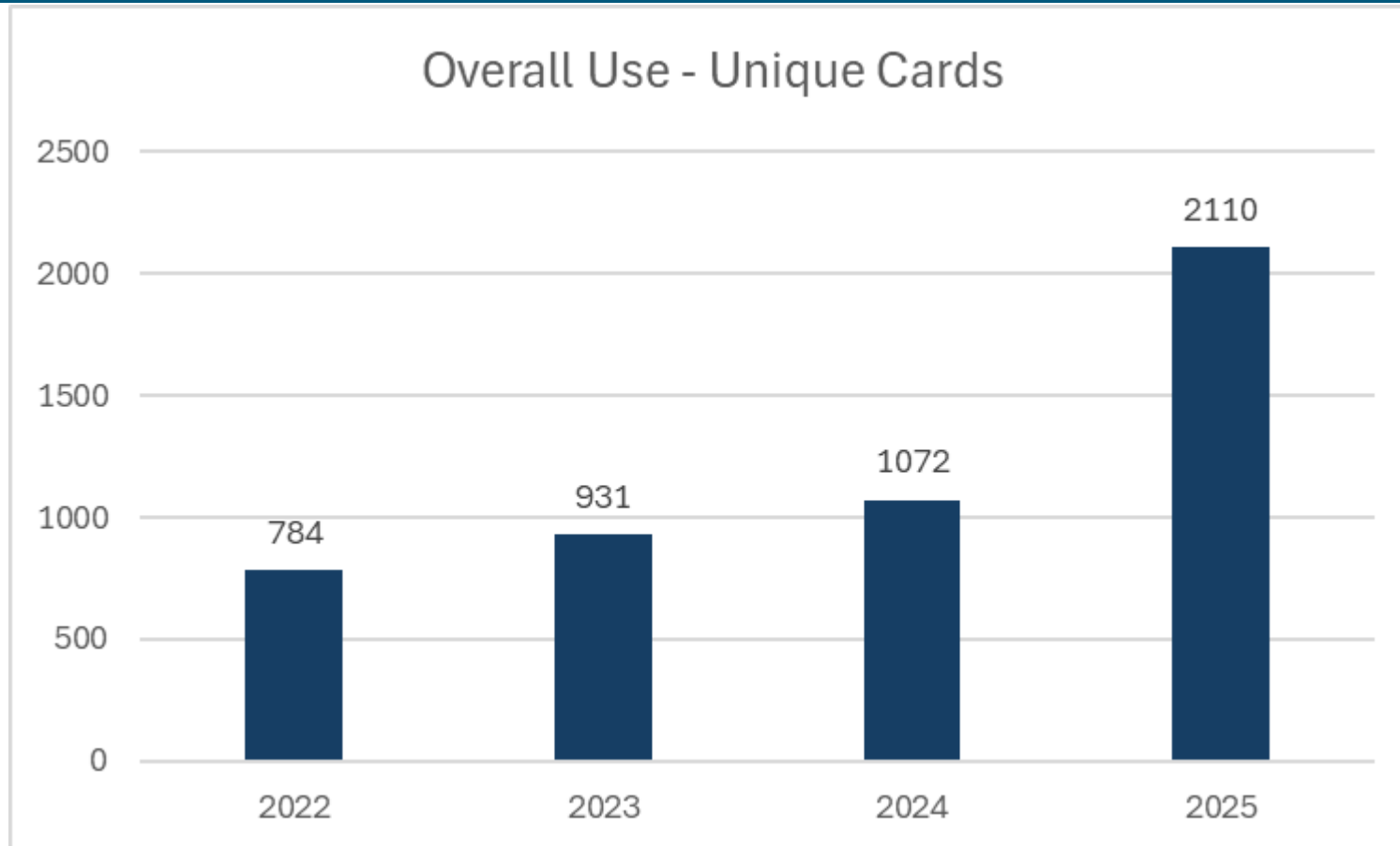
Zone 4



Zone 6

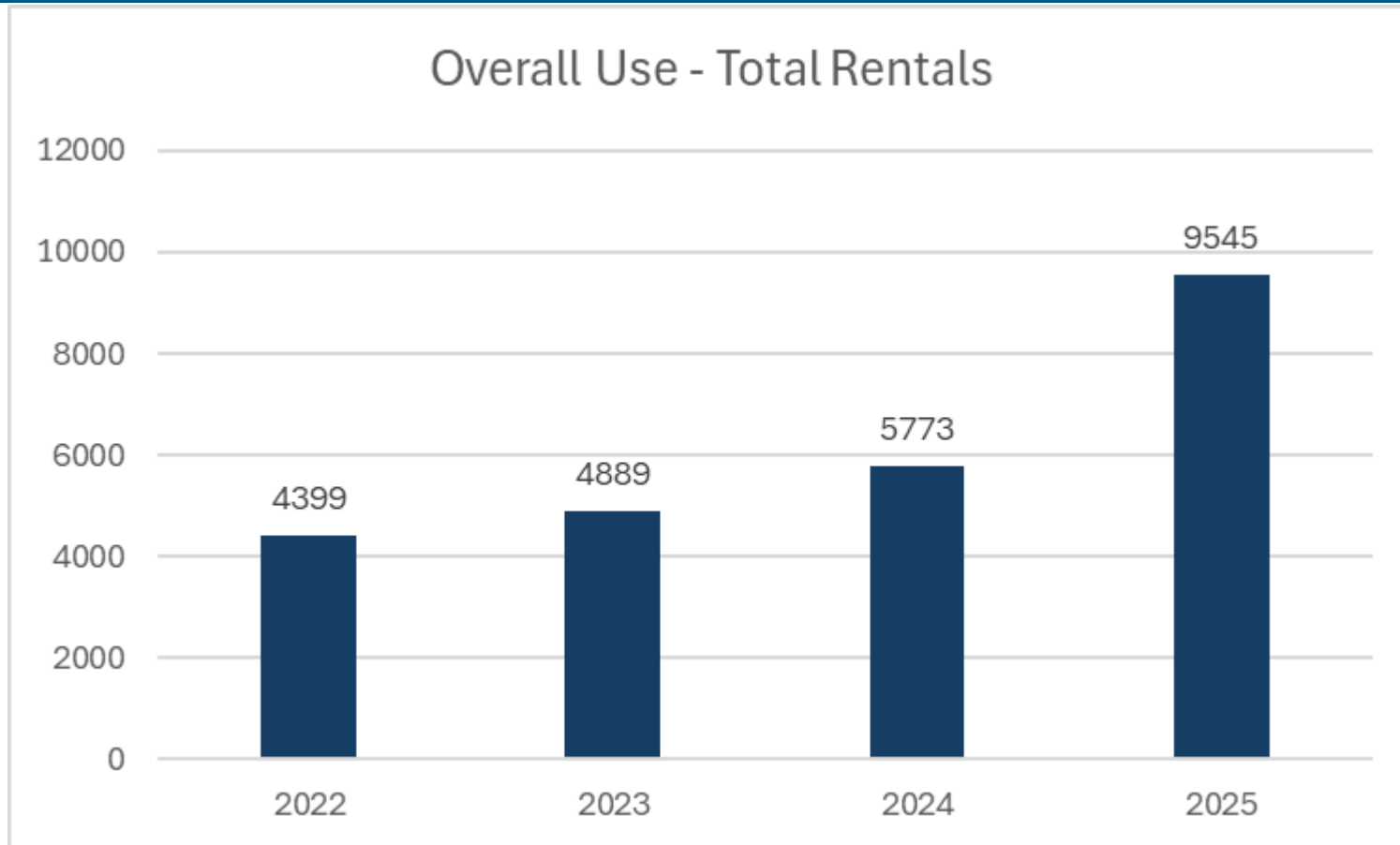


Overall Use - Unique Cards



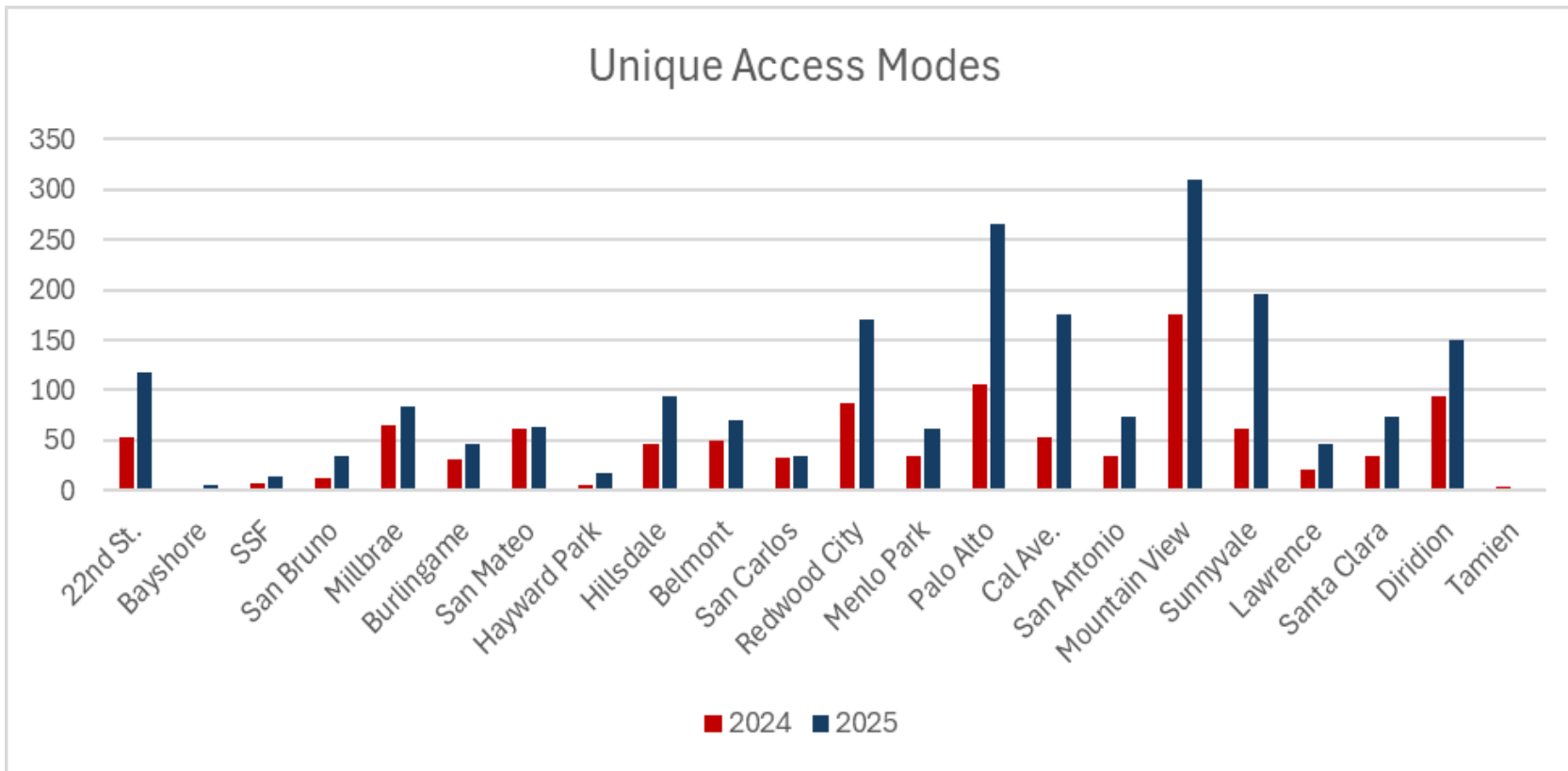
- Compares mid-June to mid-September in each year

Overall Use – Total Rentals



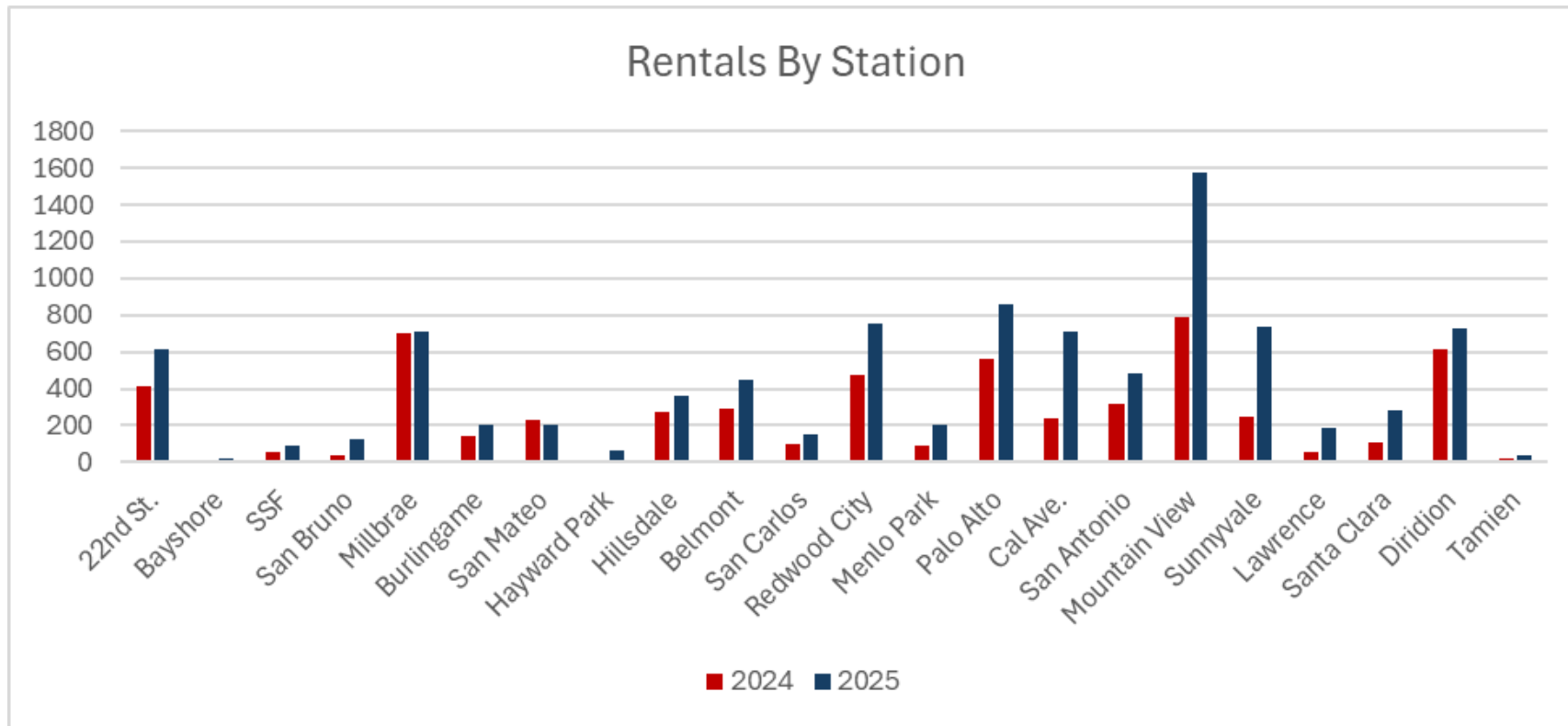
- Compares mid-June to mid-September in each year

Customers by Station



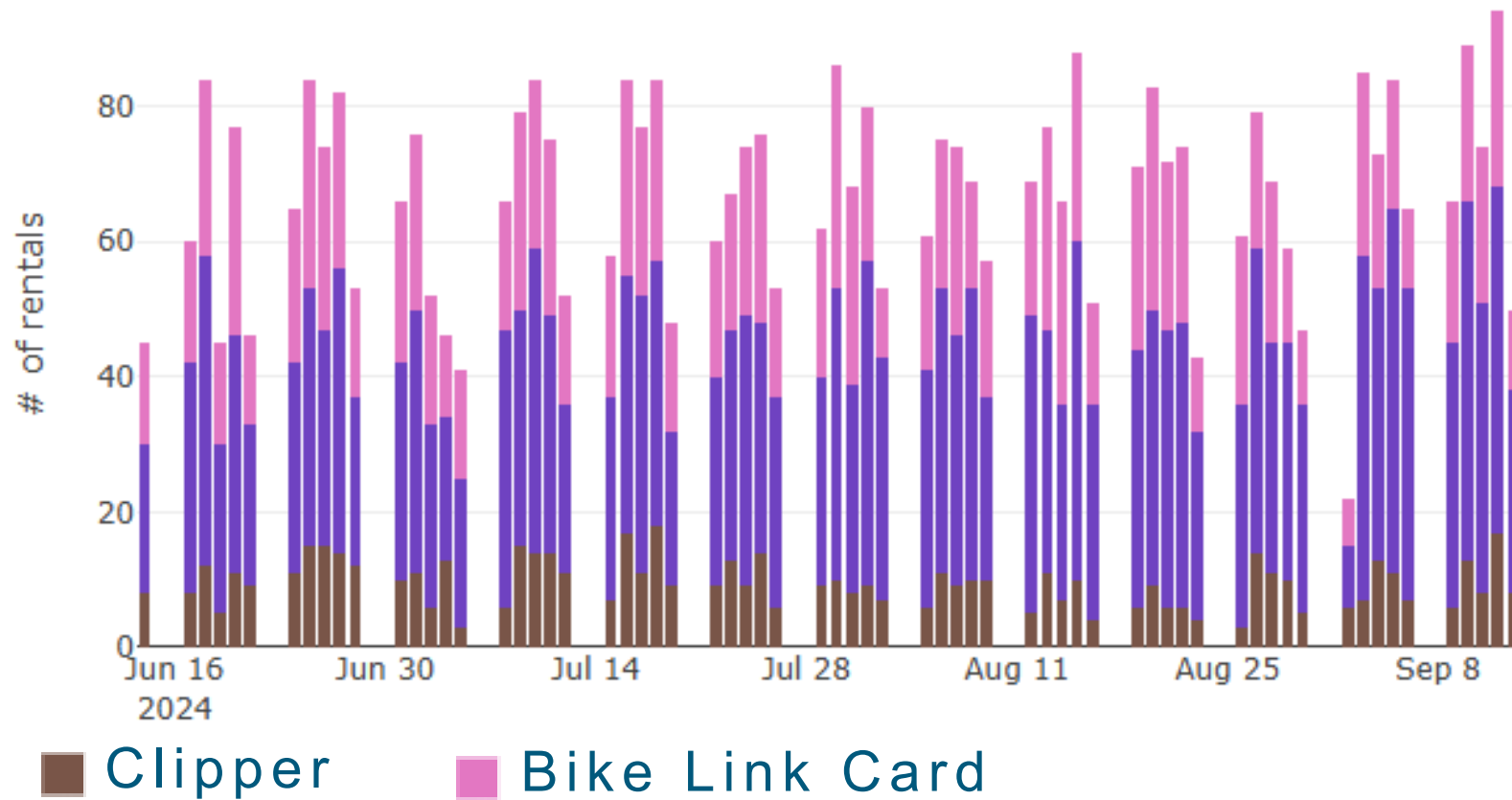
- Mid-June to mid-September
- Biggest increases: Palo Alto, Mountain View, Sunnyvale

Total Rentals by Station

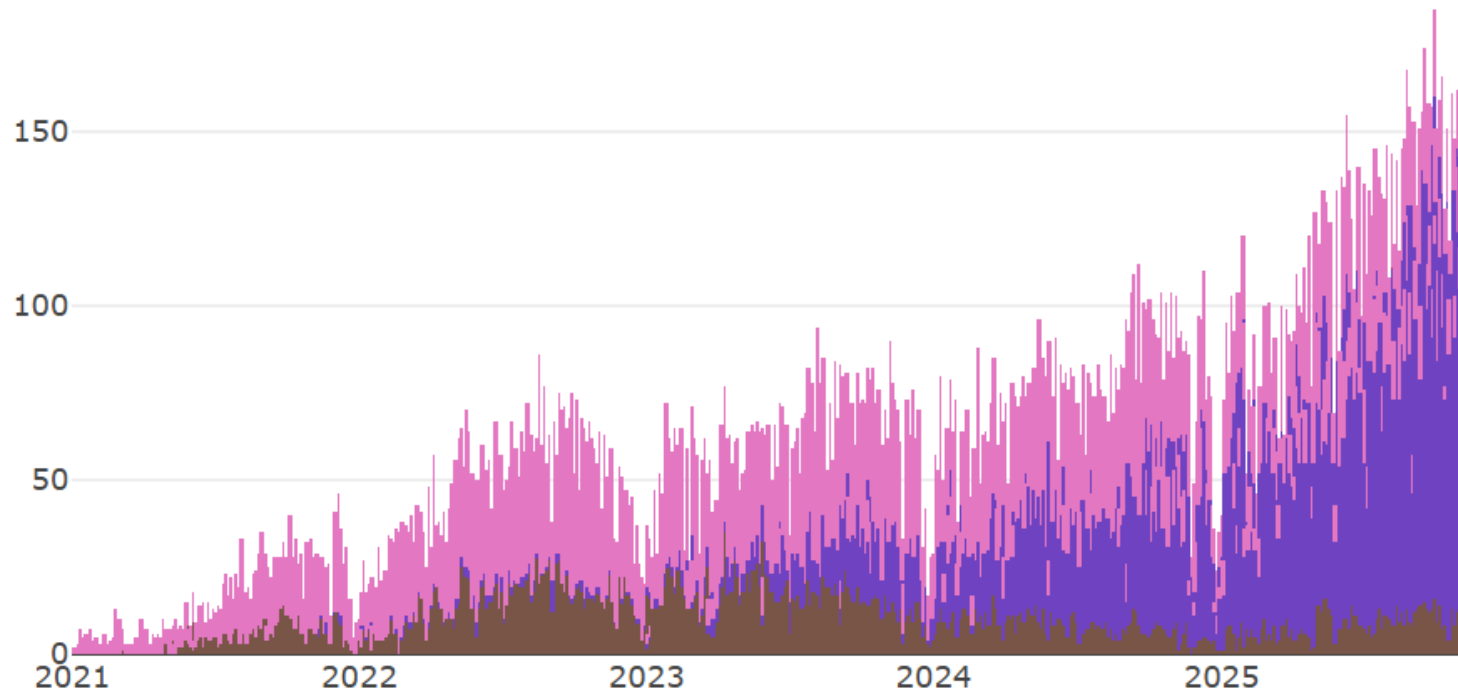


- Mid-June to mid-September
- Biggest increase: Mountain View, Sunnyvale, Cal Ave.

Access Mode



Daily Rental Starts Since 1st Installation



- 84,000+ rentals started
- 6,200 unique cards

■ App ■ Clipper ■ Bike Link Card

Upcoming Installations



- San Bruno
 - Near new 2-way bike path
- Lawrence Station
 - Near southbound platform
- Palo Alto
 - Includes 2nd level
- 4th and King
 - Valet staff can use for after hours parking
- Others underdevelopment

Questions

