

**Peninsula Corridor Joint Powers Board
Citizens Advisory Committee**

1250 San Carlos Avenue, San Carlos, CA 94070

FINAL Minutes of August 20, 2025

Members Present: William Abbott, Davis Albohm, Madeeha Ayub, Kristopher Linquist, Rosalind Kutler, Rohit Sarathy, Mark Thurber, Patricia Leung (Vice Chair), Adrian Brandt (Chair), Melody Pagee (Alternate – arrived at 5:57pm)

Members Present via Teleconference: Peter Wickman (Alternate)

Members Absent: Ashish Kulkarni (Alternate)

Staff Present: N. Atchison, T. Burgwyn, M. Meader, M. Tseng

1. Call to Order

Chair Brandt called the meeting to order at 5:40 pm.

2. Roll Call

Margaret Tseng, CAC Secretary, called the roll and confirmed a Committee quorum was present.

Chair Brandt called Items 4 through 6 before 3.

3. Introduction of New CAC Members

- William Abbott – San Francisco County
- Madeeha Ayub – San Mateo County
- Mark Thurber – Santa Clara County

Re-Appointment of CAC Members

- Adrian Brandt – San Mateo County
- Rosalind Kutler – San Francisco County

4. Pledge of Allegiance / Safety Briefing

Chair Brandt led the Pledge of Allegiance and delivered the safety briefing.

5. Consideration of requests, if any, of committee members to participate remotely due to Emergency Circumstances – There were none.

6. Approval of Meeting Minutes for June 18, 2025

Chair Brandt proposed revision to second bullet of page 3 to indicate new fare inspection takes up to an additional 14 seconds to scan each Clipper card and the 90-day suspension for multiple offenders should be multiple offenses offenders.

Motion with minutes as revised/Second: Sarathy/Leung

Ayes: Abbott, Albohm, Ayub, Linquist, Kutler, Sarathy, Thurber, Leung, Brandt

Noes: None

Absent: None

7. Public Comment for Items Not on the Agenda

Jeff Carter commented on bungee cords missing on bike racks and August 18 vehicle strike incident.

Dylan Finch commented on onboard announcements updates and supported quieter beeping sounds when doors open and close.

CMF, Chris Flokowski, commented on the possibility of a parallel private Wi-Fi network for Final Implementation of Modifications to the Proof of Payment System (FIMPS).

8. Report of the Chair

Chair Brandt reported the following:

- Board discussion on Senate Bill (SB) 30, prohibiting transfer sale of diesel locomotives, which was permitted by the Air Quality Board
- SB 63, regional sales tax measure, Caltrain, San Mateo County Transit District (SamTrans), San Mateo County Transportation Authority (TA), and Santa Clara Valley Transportation Authority (VTA) all voted to opt in. Amendments still possible
- Open payments on Bay Area Rapid Transit (BART) allowing use of credit and debit cards similar to Clipper cards
- On-time performance (OTP) still holding around 95 percent. Ridership at over one million per month for July and around 65 percent pre-pandemic. Weekend ridership higher

Alternate member Pagee arrived at 5:57pm

Public Comments

Jeff Carter commented on SB 30.

Roland commented on SB 30.

Adrian Nakic commented against SB 30.

8.a. Order of Business Considerations – There were none.

Public Comment

Roland recommended following Board process and adding item to agenda.

John Hogan, Chief Operating Officer (COO), announced his departure at the end of the month and Theodore Burgwyn will be Acting COO.

9. Safety Quarterly Update (Mike Meader)

Mike Meader, Chief, Safety and Security, provided the presentation that included the following:

- Summer safety roadshows with games, prizes, and meals
- Caltrain awarded Commuted Gold Safety Award at American Public Transportation Association (APTA) Rail Conference in July
- Injuries chart indicative of how well safety across system - decreased to 3.2
- Vehicle track incursions – about 238 over last four years
- Technology tests– Light Detection and Ranging (LIDAR), receiving alerts and adjustments with vendor. Ability to change traffic lights preemption times in some areas to help better clear crossings
- Pilot for license plate reading (LPR) enforcement – radar and cameras detecting if cars on tracks and can send citation to help change vehicle behavior
- Continued discussions with coroner for quicker classification
- 1,200 trees removed along alignment over past two years. Minimize safety risks or damages

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Information sharing at APTA and meetings with VTA and Federal Rail Administration (FRA)
- Signs that quote municipal code and fines at crossings
- Suicide prevention and reporting; indeterminate category needed
- Rail Sentry alert process – does not prevent vehicle track incursions
- Redwood City fare zone – marked line around boarding area changing to bike storage facility. Expected to start in Fall. Need to educate public
- Soft hit posts at all crossings

Public Comment

Doug DeLong commented on the data.

Jeff Carter commented on intrusions decreased, 988 signs, working with cities on trees, and safety briefing in Executive Director's Report for the Board.

Roland commented on solar markers, vehicles trespassing enforcement, and lack of reporting on vehicles on tracks.

CMF, Chris Flokowski, thanked John Hogan for his work.

10. Fiscal Year 2025 Annual Ridership Report (Nick Atchison)

Nick Atchison, Planning Analyst III, provided the presentation that included the following:

- Automatic passenger counter (APC) system roll out on new electric trains. Was discontinued in 2020 due to costs and shifting travel patterns
- Electrified service schedule updated to address reliability and OTP
- Fare free promotion weekend in September to be first time using APC data
- Average weekday ridership increased month to month. Last month recorded over one million. Weekend ridership now exceeds pre-pandemic levels
- Giants home games are significant events increasing overall ridership - with 15 – 19 percent ridership bump
- Youth fare program more than quadrupled since September 2024 implementation
- Reorganizing ridership webpages; still configuring and validating electric multiple units (EMU) APCs

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Include weekday information when reorganizing website
- Ways to get more people to try riding
- Post Giants game special trains dispatched as needed

Public Comment

Jeff Carter commented on ridership dashboard.

CMF, Chris Flokowski, commented on APC trends for bike riders and Bayshore station data.

Roland commented on the baby bullet in Sunnyvale and Caltrain Express (CTX).

Mr. Burgwyn provided clarification on contractual requirement for APC to perform at 95 percent accuracy level for adult passengers.

11. Staff Report (Ted Burgwyn)

10.a. Customer Experience Task Force Update

10.b. JPB CAC Work Plan Update

Theodore Burgwyn, Director, Rail Network and Operations Planning, provided the presentation that included the following:

- OTP for June 2025 at 92.7 percent compared to 90.8 percent in June 2024

- Several instances of vandalism in row - cables theft on tracks resulting signals drops causes delays. Monthly OTP in June would have been 94.3 percent
- 523 delays due to Stadler warranty issues. Active program to address
- Determined root cause of wheel flats in May and addressed across entire fleet. Still conducting additional testing and monitoring
- Several broadband system issues around South San Francisco, Millbrae, and San Mateo. Addressed by adding additional radios
- “Quiet” car – train reserved to people not wanting to hear conversations/conferences. Branding still pending. No target date for implementation yet

The Committee Members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Monitoring emergency braking
- Passenger information systems (PIS) issues list progress including blank/blue display screens on trains
- Onboard bike theft decreased
- Rider notification needed for unplanned/planned single tracking
- Need for better notification during incidents. Provide updates when there are none
- Status of Mini-High platform project
- Bike sizes and e-bike batteries catching fire on trains concerns
- Possibility of auto tagging off; Locks on train restroom doors

Public Comment

Jeff Carter commented on the need for more restrooms on trains especially after events, August 8 San Bruno incident.

12. Committee Member Requests

Member Sarathy requested a level boarding update. Mr. Burgwyn stated it is in work plan and will be completed by end of the year.

Chair Brandt suggested reducing announcements to legal settings. Mr. Burgwyn stated it is due to system limitations.

13. Date/Time/Location of Next Regular Meeting: Wednesday, September 17, 2025 at 5:40 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

14. Adjourn – The meeting adjourned at 8:13 pm.