



JPB Board of Directors
Meeting of October 9, 2025

Correspondence as of September 19, 2025

| <u>#</u> | <u>Subject</u> |
|----------|----------------|
|----------|----------------|

- | | |
|----|---|
| 1. | San Francisquito Bridge Structural Health Monitoring (lack thereof) |
| 2. | FW: Gates at Mountain View station |
| 3. | Re: Stolen EBike from train on Sunday – <i>Staff response</i> |
| 4. | Caltrain Bayshore Elevator out of service for 1+ months |
| 5. | Re: Gates at Mountain View station – <i>Staff response</i> |

From: [Roland Lebrun](#)
To: city.council@PaloAlto.gov
Cc: [Board \(@caltrain.com\)](#); [cacsecretary \(@caltrain.com\)](#)
Subject: San Francisquito Bridge Structural Health Monitoring (lack thereof)
Date: Tuesday, September 16, 2025 3:16:32 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Chair Burt and Committee members,

I apologize for not being to attend the September 16 Rail Committee in person.

I would like to attract your attention to the August 27, 2025 JPB TOPS Meeting Correspondence (<https://www.caltrain.com/media/35756/download>), specifically an email dated Friday August 8 from Mr. Jayson Dayvault addressed to TOPS Chair and Caltrain Board Vice Chair Medina which lists the San Francisquito Creek bridge acoustic monitoring as one of 4 projects "*stopped before they started*".

This is quite remarkable when considering that Caltrans use acoustic monitoring on Bay Area bridges (<https://trid.trb.org/View/1288513>) and a similar system was installed on the Salesforce Transit Center after the discovery of cracked beams.

Selected Field Results: San Francisco Oakland Bay Bridge Acoustic Emission Monitoring Program - Transport Research International Documentation

Following the discovery of a significant crack in an eyebar (fracture critical element) on the San Francisco-Oakland Bay Bridge (SFOBB), the California Department of Transportation (Caltrans) explored possible remote monitoring solutions. The design of the structural health monitoring system (SHM) would continuously monitor the entire length of selected eyebars for the earliest possible ...

trid.trb.org

In closing, I am respectfully requesting that the Rail Committee consider escalating this issue to the full City Council with a recommendation to write a letter to the Caltrain Board stating that a failure to install such a system on the San Francisquito Creek bridge amounts to criminal negligence that should be remedied as a matter of emergency.

Respectfully presented for your consideration.

Roland Lebrun

From: [Public Comment](#)
To: [Board \(@caltrain.com\)](#)
Subject: FW: Gates at Mountain View station
Date: Wednesday, September 17, 2025 10:40:14 AM

-----Original Message-----

From: Jane Frauenfelder <janeholleyf@gmail.com>
Sent: Tuesday, September 16, 2025 9:55 PM
To: Public Comment <publiccomment@caltrain.com>
Subject: Gates at Mountain View station

You don't often get email from janeholleyf@gmail.com. Learn why this is important
<<https://aka.ms/LearnAboutSenderIdentification>>

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello!

Today I got to the Mountain View Caltrain station just a minute before my train was due to arrive, but the gates went down before I could cross to the correct platform side. I wasn't worried I expected the gates to act as they do in Redwood City: I thought they would open back up while the train was boarding to let people cross and board.

However, instead the gates stayed down during the entire time the train was boarding, and I was unable to cross even though there was no train in motion. I watched everyone board, and then I watched the train drive away, all while I was stuck on the other side. Could you please open the pedestrian gates when the train is boarding and just close them again after?

Thank you,
Jane

From: [Caltrain BOD Public Support](#)
To: mh.taylor@yahoo.com
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Re: Stolen EBIke from train on Sunday
Date: Wednesday, September 17, 2025 10:41:12 AM

Dear Martin,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board. Thank you for reaching out and sharing the details of your experience. We are very sorry to hear that your e-bike was stolen on train 608, and we understand how upsetting and frustrating this must be.

You've already taken the right steps by contacting the San Mateo County Sheriff's Office Transit Bureau and filing a report with a case number. Since all theft investigations are handled by their office, we recommend following up directly with them for updates or to provide any additional information.

We appreciate you taking the time to share your experience with us, and your feedback will be shared with the appropriate teams as we work toward improving security and the overall rider experience.

Regards,

Your Caltrain BOD Public Support Team

From: mh.taylor@yahoo.com <mh.taylor@yahoo.com>
Sent: Thursday, September 11, 2025 7:17:25 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com) <board@caltrain.com>
Cc: Caltrain, Bac (@caltrain.com) <batac@caltrain.com>
Subject: Stolen EBIke from train on Sunday

Some people who received this message don't often get email from mh.taylor@yahoo.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

I had my ebike stolen from the northern bike car (car D) of the 608 train that left San Francisco at 9:25am on Sunday (7th September) somewhere between San Francisco and Menlo Park. I was travelling with four other eBike friends and their bikes were not touched even though some were much more valuable than mine. The bike that was stolen was a light blue Lectric XP4 750 that cost me about \$1500 in May. It's serial number is SNCTC25B50464. I called the number in the railcar immediately and now have a case number with the San Mateo Sherriff's transit office; it is 25-06677.

I feel violated that my bike was not safe while traveling on the train. Is there anything further I can do to help recover my bike? What can I do to prevent this happening again so me in the future?

Regards - Martin



From: [Sana A](#)
To: [Diana Riedel](#); [Board \(@caltrain.com\)](#); [Tina Dubost](#)
Subject: Caltrain Bayshore Elevator out of service for 1+ months
Date: Thursday, September 18, 2025 9:22:38 AM

Some people who received this message don't often get email from sanahmd8@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

Flagging that the Bayshore elevators have been out of service for several weeks - does the Facilities Dept have an ETA on when it will be fixed?

Just today I saw someone who was coming to the station in a wheelchair, and she upset that she wasn't able to get to the other side - it's imperative that elevators are functioning, esp. for folks who has accessibility issues.

Would really appreciate your attention to this - I'm happy to correspond with the Facilities Dept directly if that is a better approach.

Is there something that can take place long-term, such as an overhaul of the elevator to prevent it from constantly being out of service? This has happened at least three times and it's always out for several weeks.

Thanks for your help.
Sana

From: [Caltrain BOD Public Support](#)
To: aneholleyf@gmail.com
Cc: [Board \(@caltrain.com\)](#)
Subject: Re: Gates at Mountain View station
Date: Thursday, September 18, 2025 10:11:36 AM

Dear Jane Frauenfelder,

Your message to the Caltrain Board of Directors was forwarded to me for response. A copy of this correspondence will also be shared with the Board. Thank you for sharing your experience at Mountain View Station. We recognize how inconvenient it must have felt to be unable to cross the tracks while your train was boarding.

We know everyone's commuting needs and schedules are different, and sometimes last-minute arrivals are out of your control. To help avoid situations like this, we recommend planning to arrive at least 5 minutes before your scheduled departure whenever possible. This allows extra time to cross safely and board without worry.

Could you please provide the train number you were intending to board so we can share your feedback with the appropriate team?

We appreciate your input and will continue to use feedback like yours to improve the customer experience.

Kind regards,

Your Caltrain BOD Public Support Team

-----Original Message-----

From: Jane Frauenfelder <janeholleyf@gmail.com>
Sent: Tuesday, September 16, 2025 9:55 PM
To: Public Comment <publiccomment@caltrain.com>
Subject: Gates at Mountain View station

You don't often get email from janeholleyf@gmail.com. Learn why this is important
<<https://aka.ms/LearnAboutSenderIdentification>>

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello!

Today I got to the Mountain View Caltrain station just a minute before my train was due to arrive, but the gates went down before I could cross to the correct platform side. I wasn't worried. I expected the gates to act as they do in Redwood City: I thought they would open back up while the train was boarding to let people cross and board.

However, instead the gates stayed down during the entire time the train was boarding, and I was unable to cross even though there was no train in motion. I watched everyone board, and then I watched the train drive away, all while I was stuck on the other side. Could you please open the pedestrian gates when the train is boarding and just close them again after?

Thank you,
Jane