



JPB Board of Directors  
Meeting of October 9, 2025

Correspondence as of September 5, 2025

#     Subject

1.     Fw: Rail wall ... structural retaining wall cracking with potential failure?
2.     Re: Rail wall ... structural retaining wall cracking with potential failure? – *Staff response*
3.     Re: [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View – *Staff response*
4.     Re: Violation 36001951 – *Staff response*
5.     Re: [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View – *Corresponder's Reply to Staff's response*
6.     Dangers at Morgan Hill Caltrain Station Main Driveway
7.     Re: Contest Fine & Review – *Staff response*
8.     Re: Caltrain Fence - 1800 Oakdale Ave, SF- Homeless camp and Fencing request – *Staff response*

**From:** [David dong](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** Fw: Rail wall ... structural retaining wall cracking with potential failure?  
**Date:** Wednesday, September 3, 2025 3:03:45 PM

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Some people who received this message don't often get email from dwdong21@yahoo.com. [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

The retaining wall at the intersection of Hillsdale and Pacific Avenue (San Mateo) has one section where a few of the wooden beams have cracked and it looks like others may do so. The photo shows that there was recent construction work exactly at the failure point as you can see the cracked beams are right above where the the end of the three new concrete sections were poured. There is dirt/rock from behind the beam now on the sidewalk, indicating that it is actively moving or changing.

First photo shows the next to bottom beam cracked and the dirt that is leaking from the track area on the sidewalk. Note the end of the new concrete pour being at exactly the same spot.

Second photo shows the next to the top beam splitting.

Third is from the crosswalk showing the location with the area being at the far end of the lighter newer concrete sections.

I assume you will follow up (please send me a quick note to acknowledge receipt of this) and take necessary action to assure safety of the trains and right of way.

David Dong

Sent from my iPhone











**From:** [Caltrain BOD Public Support](#)  
**To:** [dwdong21@yahoo.com](mailto:dwdong21@yahoo.com)  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Re: Rail wall ... structural retaining wall cracking with potential failure?  
**Date:** Wednesday, September 3, 2025 3:33:09 PM

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Dear David Dong,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for bringing this to our attention and providing the detailed photos. We have received your report regarding the cracked beams and shifting dirt at the retaining wall near Hillsdale and Pacific Avenue in San Mateo.

We will have our engineering and maintenance teams review the area to assess the condition and take any necessary action to ensure the safety of the trains and the right of way.

We appreciate your vigilance and for reporting this. We will follow up if any further updates or actions are required.

Sincerely,

Your Caltrain BOD Public Support Team

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**From:** David dong <dwdong21@yahoo.com>  
**Sent:** Wednesday, September 3, 2025 10:03:34 PM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <board@caltrain.com>  
**Subject:** Fw: Rail wall ... structural retaining wall cracking with potential failure?

Some people who received this message don't often get email from dwdong21@yahoo.com. [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

The retaining wall at the intersection of Hillsdale and Pacific Avenue (San Mateo) has one section where a few of the wooden beams have cracked and it looks like others may do so. The photo shows that there was recent construction work exactly at the failure point as you can see the cracked beams are right above where the the end of the three new concrete sections were poured. There is dirt/rock from behind the beam now on the sidewalk, indicating that it is actively moving or changing.

First photo shows the next to bottom beam cracked and the dirt that is leaking from the track area on the sidewalk. Note the end of the new concrete pour being at exactly the same spot.

Second photo shows the next to the top beam splitting.

Third is from the crosswalk showing the location with the area being at the far end of the lighter newer concrete sections.

I assume you will follow up (please send me a quick note to acknowledge receipt of this) and take necessary action to assure safety of the trains and right of way.

David Dong

Sent from my iPhone

**From:** [Caltrain BOD Public Support](#)  
**To:** [bscohen1@gmail.com](mailto:bscohen1@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](#); [Caltrain, Bac \(@caltrain.com\)](#)  
**Subject:** Re: [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View  
**Date:** Wednesday, September 3, 2025 4:20:04 PM

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Dear Brian Cohen,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reporting the theft of your e-bike on SB 122. We understand how upsetting this must be. Your detailed report, including the bike's serial number and timeline, will assist the Transit Police, San Mateo County Sheriff, and our internal review.

We appreciate your long-term support of Caltrain and your thorough feedback, which helps us improve safety and the experience for all bicyclists. Please reach out with any updates or questions.

Kind regards,

Your Caltrain BOD Public Support Team

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**From:** Brian Cohen <[bscohen1@gmail.com](mailto:bscohen1@gmail.com)>  
**Sent:** Wednesday, September 3, 2025 2:34:49 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Cc:** Caltrain, Bac (@caltrain.com) <[batac@caltrain.com](mailto:batac@caltrain.com)>  
**Subject:** [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View

Some people who received this message don't often get email from [bscohen1@gmail.com](mailto:bscohen1@gmail.com). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Caltrain board, (cc Bicycle and Active Transportation Advisory Committee)

I'm sending this email to notify you of a theft of my e-bike that occurred this morning, Tue 9/22/25, on SB 122 local train during my commute from San Francisco to Mountain View. The following is a summary of my experience and I appreciate your attention either to follow up on the investigation of this incident or to improve the bicycle ridership experience in the future for myself and other caltrain riders. I have been riding caltrain as a regular bicycle commuter to my job in mountain view since 2016.

- **I purchased a ticket** at SF 4th & King and boarded 122 SB car #3232 around 10:15am with the train departing SF at 10:25.
- **I secured my bike** at the position shown. I engaged both a motor lock to disable e-assist



and a physical wheel lock to prevent rolling the bike. The bike weighs 65-70lbs and must be carried with this wheel lock engaged.

- **I sat upstairs at the seats facing each other by the stairwell.** In hindsight not sitting with my bike was a mistake, but it's my habit I've developed riding in these new cars with limited seating by the bikes themselves.
- **I overheard two individuals walking by the stairs between cars mention "how heavy" something was.** This was around south SF and I didn't pay much mind to it until later when my bike was missing. One individual had a personal scooter and another was walking more gingerly.
- **Between San Antonio and Mountain View I came down and found my bike missing.**
- **The conductor was present as I discovered my bike missing and told me they hadn't seen a black bike** and they referred me to Caltrain Transit Police who then referred me to San Mateo County Sheriff online portal
- **I filed a report with this and more info** incl bike serial number (report tracking #T25001363)
- **I also submitted a Caltrain lost and found report**
- **I also made a r/caltrain [reddit post](#)**
- **I am also exploring the possibility that my insurance will cover this theft**

If you have any questions for me or information+advice about this incident that you can provide to me you can contact me at this email or at my phone 5203061071 (text first preferred). Thanks again for your attention and for your service to provide+improve public transit

- Brian



*I secured my bike at the position shown by the red arrow. Per my usual protocol I disabled the e-motor (which requires a 4 digit code to unlock) and I engaged a physical wheel lock and took the physical wheel lock key with me.*



*My bicycle: note the wheel lock that is engaged in this photo which prevents rolling the bike away. The lock disengages when the key is re-inserted.*



*I have the key to unlock my bike, but my bike is missing.*





*My proof of payment for this trip*



*Car 3232 position shown relative to the train when I finally got off at sunnyvale station*

**From:** [Caltrain BOD Public Support](#)  
**To:** [jenneybooyou@gmail.com](mailto:jenneybooyou@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Violation 36001951  
**Date:** Wednesday, September 3, 2025 4:30:54 PM

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Dear Jenny Bui,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reaching out. We understand that this was your first time riding Caltrain, and we appreciate your acknowledgment of the tapping requirement. Properly tapping on when boarding helps us ensure accurate fare tracking for all riders.

If you would like to contest your citation, please visit [www.pticket.com/Caltrain](http://www.pticket.com/Caltrain), to submit your request.

Thank you for your attention and understanding.

Best regards,

Your Caltrain BOD Public Support Team

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**From:** ohio <[jenneybooyou@gmail.com](mailto:jenneybooyou@gmail.com)>  
**Sent:** Saturday, August 30, 2025 8:22 AM  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Violation 36001951

Some people who received this message don't often get email from [jenneybooyou@gmail.com](mailto:jenneybooyou@gmail.com). [Learn why this is important](#)

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Hi,

My name is Jenny Bui. I was visiting the NorCal area and received a citation for not tapping the clipper for the first entry. It was my first time taking the Caltrain and I apologize for not doing it once I got on the train. I recognize how important it is to track this. I was used to only tapping once I get off the train and it is a serious problem that I will remember next time I take the Caltrain.

Please let me know if there's anything I can do.

Thank you,

Jenny Bui



**From:** [Brian Cohen](#)  
**To:** [Caltrain BOD Public Support](#)  
**Cc:** [Board \(@caltrain.com\)](#); [Caltrain, Bac \(@caltrain.com\)](#)  
**Subject:** Re: [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View  
**Date:** Wednesday, September 3, 2025 6:22:29 PM

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Some people who received this message don't often get email from bscohen1@gmail.com. [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Thank you! My report with the San Mateo County Sheriff was accepted and the report number is 25-06565, tracking number T25001362. This is a slight revision from what I mentioned above in case it's necessary for tracking anything on your end.

On Wed, Sep 3, 2025 at 4:20 PM Caltrain BOD Public Support  
<[CaltrainBODPublicSupport@caltrain.com](mailto:CaltrainBODPublicSupport@caltrain.com)> wrote:

Dear Brian Cohen,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reporting the theft of your e-bike on SB 122. We understand how upsetting this must be. Your detailed report, including the bike's serial number and timeline, will assist the Transit Police, San Mateo County Sheriff, and our internal review.

We appreciate your long-term support of Caltrain and your thorough feedback, which helps us improve safety and the experience for all bicyclists. Please reach out with any updates or questions.

Kind regards,

Your Caltrain BOD Public Support Team

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**From:** Brian Cohen <[bscohen1@gmail.com](mailto:bscohen1@gmail.com)>  
**Sent:** Wednesday, September 3, 2025 2:34:49 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@[caltrain.com](mailto:caltrain.com)) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Cc:** Caltrain, Bac (@[caltrain.com](mailto:caltrain.com)) <[batac@caltrain.com](mailto:batac@caltrain.com)>  
**Subject:** [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View

Some people who received this message don't often get email from [bscohen1@gmail.com](mailto:bscohen1@gmail.com). [Learn why this is important](#)

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Hi Caltrain board, (cc Bicycle and Active Transportation Advisory Committee)

I'm sending this email to notify you of a theft of my e-bike that occurred this morning, Tue 9/22/25, on SB 122 local train during my commute from San Francisco to Mountain View. The following is a summary of my experience and I appreciate your attention either to follow up on the investigation of this incident or to improve the bicycle ridership experience in the future for myself and other caltrain riders. I have been riding caltrain as a regular bicycle commuter to my job in mountain view since 2016.

- **I purchased a ticket** at SF 4th & King and boarded 122 SB car #3232 around 10:15am with the train departing SF at 10:25.
- **I secured my bike** at the position shown. I engaged both a motor lock to disable e-assist and a physical wheel lock to prevent rolling the bike. The bike weighs 65-70lbs and must be carried with this wheel lock engaged.
- **I sat upstairs at the seats facing each other by the stairwell.** In hindsight not sitting with my bike was a mistake, but it's my habit I've developed riding in these new cars with limited seating by the bikes themselves.
- **I overheard two individuals walking by the stairs between cars mention "how heavy" something was.** This was around south SF and I didn't pay much mind to it until later when my bike was missing. One individual had a personal scooter and another was walking more gingerly.
- **Between San Antonio and Mountain View I came down and found my bike missing.**
- **The conductor was present as I discovered my bike missing and told me they hadn't seen a black bike** and they referred me to Caltrain Transit Police who then referred me to San Mateo County Sheriff online portal
- **I filed a report with this and more info** incl bike serial number (report tracking #T25001363)
- **I also submitted a Caltrain lost and found report**
- **I also made a r/caltrain [reddit post](#)**
- **I am also exploring the possibility that my insurance will cover this theft**

If you have any questions for me or information+advice about this incident that you can provide to me you can contact me at this email or at my phone 5203061071 (text first preferred). Thanks again for your attention and for your service to provide+improve public transit

- Brian



*I secured my bike at the position shown by the red arrow. Per my usual protocol I disabled the e-motor (which requires a 4 digit code to unlock) and I engaged a physical wheel lock and took the physical wheel lock key with me.*





*My bicycle: note the wheel lock that is engaged in this photo which prevents rolling the bike away. The lock disengages when the key is re-inserted.*



*I have the key to unlock my bike, but my bike is missing.*



*My proof of payment for this trip*



*Car 3232 position shown relative to the train when I finally got off at sunnyvale station*



**From:** [sieblawneushi@icloud.com](mailto:sieblawneushi@icloud.com)  
**To:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Dangers at Morgan Hill Caltrain Station Main Driveway  
**Date:** Thursday, September 4, 2025 7:50:48 PM

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[Some people who received this message don't often get email from [sieblawneushi@icloud.com](mailto:sieblawneushi@icloud.com). Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification> ]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Sir, Mam,

Head-on collision is a real risk because the traffic lane marking of the station's main driveway are completely faded.

The lane markers of main station driveway have completely faded. The left turn lane lines and arrows are gone. Newcomers turning left into the driveway from Butterfield often drives right onto the left-turn portion of the exit lane. Cars exiting the station needing to make a left will be smack dab in that lane. This is a head-on collision waiting to happen especially when it is dark and raining.

Please do not wait until it is too late. It is not worth risking the safety of Caltrain riders and their loved ones. Please paint the markers ASAP before Winter rain arrives.

Furthermore, the parking lot parking lines are all fading. We often have cars either parked too far forward or too far back or straddling lines. Please also repaint these markings.

Thank you very much for your attention,  
From a caltrain rider and a concerned citizen in Morgan Hill.

**From:** [Caltrain BOD Public Support Board \(@caltrain.com\)](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Contest Fine & Review  
**Date:** Friday, September 5, 2025 9:00:19 AM

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Dear Rocky McGill,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reaching out and for your patience while we reviewed your case. Please accept our apologies for the delay in responding.

We've just received confirmation that Citation Number 23000731 will be dismissed and a refund issued.

We appreciate you bringing this matter to our attention and thank you for your continued support of Caltrain.

Sincerely,

Sarah Nabong  
Your Caltrain BOD Public Support Team

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**From:** Board (@caltrain.com) <BoardCaltrain@samtrans.com>  
**Sent:** Tuesday, May 20, 2025 12:06 PM  
**To:** Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>  
**Subject:** FW: Contest Fine & Review

Rocky McGill  
1311 Shelter Creek Lane  
San Bruno, CA 94066-3864  
(650) 732-7880  
rockymcgill31@gmail.com <<mailto:rockymcgill31@gmail.com>>

Wednesday, 19 March 2025

Board Of Directors  
Peninsula Corridor Joint Powers Board  
1250 San Carlos Avenue  
San Carlos 94070  
caltrainbodpublicsupport@caltrain.com <<mailto:caltrainbodpublicsupport@caltrain.com>>

Subject: Contest Fine & Review

Dear Honorable Members Of The Board:

On March 11, 2025, Train 425's Conductor J. Castillo, Badge Number 634, issued to me Citation Number 23000731, alleging that I was then in violation of PJPB Ordinance No.2, Code 3.03.1, Fare

evasion with inadequate fare media, with the comment that 'I did not tag on.' [At the time of the Citation's issuance, my Clipper Card had a cash value of \$100 - \$200.]. {Senior Clipper Card Number 1208702901}

It is my contention that the citation was issued in error, as will be set forth below.

On March 11th, as an 84 year old Air Force Veteran, I was an outpatient, who had recently undergone a total knee joint replacement at Stanford Medical Center on February 4, 2025. As a result of my surgery, I was then in severe pain, had difficulty walking, was using the support of a walking cane, continuing to suffer from painful arthritis, surgical scars, wound problems, as well as knee stiffness. The foregoing impaired both my balance and mobility, resulting in my inability to reach the Clipper Tag Machine in time to board Train Number 425. Unfortunately, Conductor Castillo would hear none of this from me. He impatiently ordered me to sign the above cited Citation, to which I complied.

It is my contention that Conductor Castillo's conduct on March 11th violated both the letter as well as the spirit of the Americans With Disabilities Act (ADA). In addition, the Conductor's behavior would seem not to have been Professionally Responsible by Caltrain's standards.

Fortunately, after reaching my destination in San Bruno, I was able to tag, as set forth in my Receipt, TVM 054, 253111839 jpb054, 120512 \$86.40.

I would urge the Board to dismiss the Citation in the interest of justice.

Finally, I wish to thank you for your kind assistance, cooperation, and professional courtesy.

Respectfully yours,

Rocky

**From:** [Caltrain BOD Public Support](#)  
**To:** [Larkin-Oliveira, Bernadette](#)  
**Cc:** [Mangubat, Imelda](#); [Malaney, James M](#); [Peoples, Samuel \(DPW\)](#); [Board \(@caltrain.com\)](#)  
**Subject:** Re: Caltrain Fence - 1800 Oakdale Ave, SF- Homeless camp and Fencing request  
**Date:** Friday, September 5, 2025 10:49:58 AM  
**Attachments:** [image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)

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Dear Bernadette Larkin-Oliveira,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for sharing your feedback and for recognizing the hard work of our crew during the last cleanup effort. We understand your concerns about the recurring encampments and safety risks in this area.

We will conduct a site visit to assess the location and build a work order for what we can address. Regarding the fence, you are correct that it belongs to the City. We will coordinate with the City contacts to explore potential solutions, including more robust fencing, and see how we can work together to address this challenging, ongoing issue. Please note this may take some time to resolve fully.

We've also emailed [blarkin@sfgwater.org](mailto:blarkin@sfgwater.org) to arrange a meeting next week to further discuss next steps.

Thank you again for bringing this to our attention and for your partnership as we work toward a long-term solution.

Sincerely,

Sarah Nabong

Your Caltrain BOD Public Support Team

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**From:** Larkin-Oliveira, Bernadette <[blarkin@sfgwater.org](mailto:blarkin@sfgwater.org)>  
**Sent:** Tuesday, August 19, 2025 9:12 AM  
**To:** Caltrain BOD Public Support <[CaltrainBODPublicSupport@caltrain.com](mailto:CaltrainBODPublicSupport@caltrain.com)>; Peoples, Samuel (DPW) <[samuel.peoples@sfdpw.org](mailto:samuel.peoples@sfdpw.org)>  
**Cc:** Mangubat, Imelda <[IMangubat@sfgwater.org](mailto:IMangubat@sfgwater.org)>; Malaney, James M <[JMalaney@sfgwater.org](mailto:JMalaney@sfgwater.org)>  
**Subject:** FW: Caltrain Fence - 1800 Oakdale Ave, SF- Homeless camp and Fencing request

You don't often get email from [blarkin@sfgwater.org](mailto:blarkin@sfgwater.org). [Learn why this is important](#)

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**From:** Larkin-Oliveira, Bernadette

**Sent:** Tuesday, August 19, 2025 9:08 AM

**To:** Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>; Peoples, Samuel (DPW) <samuel.peoples@sfdpw.org>

**Cc:** Mangubat, Imelda <IMangubat@sfgwater.org>; Malaney, James M <JMalaney@sfgwater.org>

**Subject:** FW: Caltrain Fence - 1800 Oakdale Ave, SF- Homeless camp and Fencing request

Good Morning,

The chain link fence along Oakdale Avenue between Phelps and Quint streets has been repeatedly vandalized and repeat encampments have been built there. A couple of months ago a crew come clear the area out. There were about 5-6 debris boxes full of debris accumulated there. I would like to thank you and commend your crew for their hard work. We have patched the fence several times but the area is now being occupied again. There are new people moving in and they're already accumulating a lot of debris there.

Is it possible for Caltrain or SFPDW to add a layer of expansion metal over chain link fence near the overpass with something more robust to deter encampments? Added fencing to the back of the area at the top of the road would also slow down encampments as they access the area from below as well. Fencing would deter the unhoused from trying to occupy and build on the lot. They are now accessing by jumping the low spot in the fence on the overpass and using the area from the lower road up to the site from the train tracks. Is it possible to add another fence to the back side to deter them? There are a couple of fence panels there loose in the lot already and one or one and a half would be needed to complete the enclosure.

This would make it harder for them to keep bringing large amounts of debris, creating the high risk of fire. We've had large out of control fires in that area next to our building at 1800 Oakdale in the past. And the fires from the encampment triggered our building smoke detectors and fire alarm resulting in an SFFD visit. We hope that together we can resolve this situation. Please feel free to call or email my team about this issue if you need clarification or more info. I will include my Chief Imelda Mangubat and my crewmate Jim Malaney in the CC so that you have our contacts. I have also included Samuel Peoples a new DPW contact.

Thank you, Bernadette

**Bernadette Larkin Oliveira**

Facilities, Wastewater Enterprise

Southeast Plant, SFPUC

[blarkin@sfgwater.org](mailto:blarkin@sfgwater.org)

CI (415) 916-7123

Ofc (415) 920-4799

"Never doubt that a small group of thoughtful committed individuals can change the world. In fact, it's the only thing that ever has." Margaret Mead

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**From:** Mangubat, Imelda <[IMangubat@sfwater.org](mailto:IMangubat@sfwater.org)>  
**Sent:** Tuesday, March 11, 2025 9:59 AM  
**To:** Larkin-Oliveira, Bernadette <[blarkin@sfwater.org](mailto:blarkin@sfwater.org)>; Malaney, James M <[JMalaney@sfwater.org](mailto:JMalaney@sfwater.org)>  
**Cc:** Jones, Steve <[stjones@sfwater.org](mailto:stjones@sfwater.org)>  
**Subject:** FW: Caltrain Fence - 1800 Oakdale Ave, SF

FYI

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**From:** Caltrain BOD Public Support <[CaltrainBODPublicSupport@caltrain.com](mailto:CaltrainBODPublicSupport@caltrain.com)>  
**Sent:** Tuesday, March 11, 2025 9:56 AM  
**To:** Mangubat, Imelda <[IMangubat@sfwater.org](mailto:IMangubat@sfwater.org)>  
**Cc:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Re: Caltrain Fence - 1800 Oakdale Ave, SF

Dear Imelda Mangubat,

Thank you for bringing this to our attention. Your message to the Caltrain Board of Directors has been forwarded to me for a response, and a copy of our correspondence will also be shared with the Board members.

We have secured the fence at this location to help address the issue, and we'll continue to monitor the situation closely.

Thank you again, and feel free to reach out if you have further concerns.

Your Caltrain BOD Public Support Team

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**From:** Mangubat, Imelda <[IMangubat@sfwater.org](mailto:IMangubat@sfwater.org)>  
**Sent:** Wednesday, February 5, 2025 4:21:20 PM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Caltrain Fence - 1800 Oakdale Ave, SF

You don't often get email from [imangubat@sfwater.org](mailto:imangubat@sfwater.org). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Good morning Sir/Madam,

The chain link fence along Oakdale Avenue between Phelps and Quint streets has been vandalized and repeat encampments have been built there. I believe last week you had a crew come clear the area out. Today there are new people looking to move in and they're starting fires already. Is it possible for Caltrain or SFDPW to replace your chain link fence with something more robust to deter encampments? We've had large out of control fires in that area next to our building at 1800 Oakdale in the past. And the fires from the recent encampment triggered our building smoke detectors and fire alarm resulting in an SFFD visit.

Thank you,

**Imelda Mangubat**

Chief Stationary Engineer, WWE Facilities Maintenance

Cell: 628-249-8941

[imangubat@sfwater.org](mailto:imangubat@sfwater.org)

[sfpuc.org](http://sfpuc.org)



Sent from my iPhone