



JPB Board of Directors  
Meeting of September 4, 2025

Correspondence as of September 3, 2025

<u>#</u>	<u>Subject</u>
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|----|---|
| 1. | Violation 36001951  |
| 2. | Re: 4 bad experiences in 6 months – <i>Staff response</i>                                 |
| 3. | From Chet Peeples   |
| 4. | Re: From Chet Peeples – <i>Staff response</i>   |
| 5. | [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View |
| 6. | Re: Lost and Found Information – <i>Staff response</i>                                    |
| 7. | Public Comment: Item 6 Public Comment Putting Diridon Back On Track                       |

**From:** [ohio](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** Violation 36001951  
**Date:** Saturday, August 30, 2025 8:22:28 AM

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Some people who received this message don't often get email from jenneybooyou@gmail.com. [Learn why this is important](#)

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Hi,

My name is Jenny Bui. I was visiting the NorCal area and received a citation for not tapping the clipper for the first entry. It was my first time taking the Caltrain and I apologize for not doing it once I got on the train. I recognize how important it is to track this. I was used to only tapping once I get off the train and it is a serious problem that I will remember next time I take the Caltrain.

Please let me know if there's anything I can do.

Thank you,

Jenny Bui

**From:** [Caltrain BOD Public Support](#)  
**To:** [michael.s.mcwalters@gmail.com](mailto:michael.s.mcwalters@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Re: 4 bad experiences in 6 months  
**Date:** Monday, September 1, 2025 4:24:10 PM

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Dear Michael Mc Walters,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for sharing your experience. We apologize for the frustration you felt during fare verification. To better review this incident, could you please provide the train number and the approximate time it occurred?

Your concerns will be shared with our operations team to ensure proper procedures are followed while treating all passengers respectfully.

Sincerely,  
Your Caltrain BOD Public Support Team

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**From:** Michael Mc Walters <michael.s.mcwalters@gmail.com>  
**Sent:** Thursday, August 28, 2025 10:48:36 PM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <Board@caltrain.com>  
**Subject:** 4 bad experiences in 6 months

Some people who received this message don't often get email from michael.s.mcwalters@gmail.com. [Learn why this is important](#)

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Dear Caltrain Board,

Every time we leave SF Caltrain Station I and others are always subjected to verify our payment when I tapped on right in front of them. Yet, we saw a few homeless on the train and no one did anything to move them off.

Today was the final straw in being treated worse than in any other country I've been in. I've used public transportation in over 30 countries and I'm never treated like the way Caltrain treats its customers.

Your employees stand in front of the next train leaving demanding to make sure people have paid. Today this woman forced her way in front of me and this is the second time she has been nasty in how she treats people. She said calm down. I was totally calm I tapped and then she wanted to verify. When I questioned her, she ignored my question.

Instead of forcing everyone to prove their payment which holds up the line maybe you should

tell people to queue up and tap in front of them. This will address the frustration people have.

This is just another reason not to use public transportation in California. It feels like you treat the people who pay crappy and go easy on those who don't pay.

Not happy with your process,

Michael McWalters

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**From:** Chet Peeples <chetwp@gmail.com>  
**Sent:** Wednesday, July 16, 2025 4:58 PM  
**To:** Shilpa Patel <patels@caltrain.com>  
**Cc:** Carl Lehrburger <carllehrburger@gmail.com>  
**Subject:** From Chet Peeples

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Hi, Ms Patels

Thank you so much for talking with me today. As I said, I have approached this labor of love with cultural humility and with an eye towards protection and preservation.

I addressed the attached letter to you but, of course, please share it as you deem necessary.

Per your request I have attached several photos to my letter that I took for your reference.

Chet Peeples  
Grace Over Drama Productions  
@UpliftHumanitySF  
San Francisco California  
415.374.1111

"Love is all there is."

Chet Peeples  
1925 Evans Avenue  
San Francisco California 94124  
Email: [chetwp@gmail.com](mailto:chetwp@gmail.com)

Ms Patels  
Caltrain  
1250 San Carlos Avenue  
San Carlos, CA 94070

July 16, 2025

Re: cultural artifacts discovered on Caltrain property, seeking archeological assistance

Dear Ms Patel

My name is Chet Peeples. I am a 69-year-old, 20-year-long San Francisco resident.

I am excited to report to you and your agency that I have identified what I believe to be prehistoric archeological materials, petroglyphs and rock art carvings located on what appears to be properties owned by Caltrain.

For 5 years I have been surveying, researching and collecting samples and data from various areas of the City, with a focus on identifying prehistoric rock carvings in the San Francisco area. A friend and colleague, Carrell Lehrburger, researcher, collector and author, has reviewed this discovery and has concluded that this is a prehistoric site that deserves our due diligence to protect.

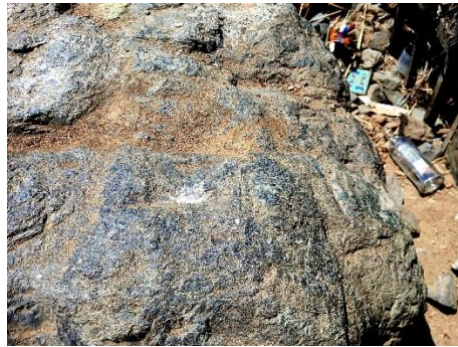
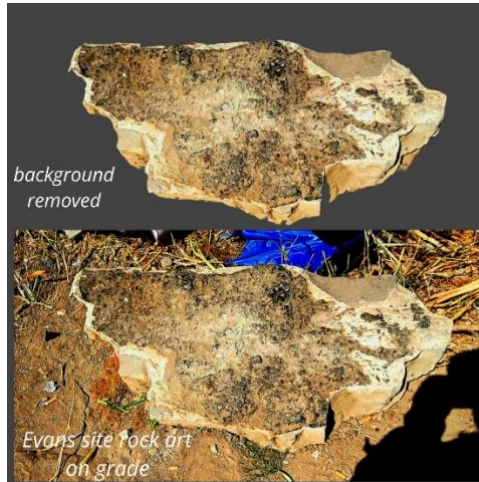
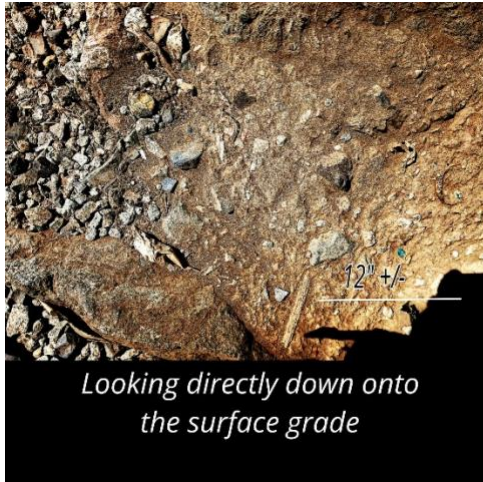
Protection, preservation, research, education and cultural humility are principles that have guided me in my rock art explorations. My hope in writing this letter is to identify the best person within Caltrain to contact to pursue this truly remarkable discovery.

Per your request I have attached some photos.

I look forward to hearing back from you and working together to preserve and understand this significant historical location.

Peace,

Chet Peeples  
Cc: Carrell Lehrburger  
[Carl@newhistoryofamerica.com](mailto:Carl@newhistoryofamerica.com)



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**From:** Shilpa Patel <PatelS@caltrain.com>  
**Sent:** Tuesday, July 22, 2025 3:55 PM  
**To:** Chet Peeples <chetwp@gmail.com>  
**Cc:** Carl Lehrburger <carllehrburger@gmail.com>  
**Subject:** Re: From Chet Peeples

Hello Chet,

Please note, our agency policy prohibits entry on Caltrain's right of way by anyone without proper authority. Please do not access Caltrain's fenced areas that restricts public access as it may be dangerous and cause risk to the transit system and to public.

If you can provide some information on your activity, I can see how I can help you there. I do not have authority to grant you access but I can point you in the right direction if I can have precise information. Details will be needed on your area of concern to determine applicability.

Unfortunately, I am working out of office on Thursday and Friday this week but you can call me and let me know.

Thank you,

**Shilpa Patel**  
Assistant Manager  
Environmental Compliance-Rail Operations & Maintenance  
1250 San Carlos Ave. San Carlos, CA 94070  
Phone: 650.399.6099  
Website: [www.caltrain.com](http://www.caltrain.com)



**SAFETY**  
FIRST AND ALWAYS



**From:** Chet Peeples <[chetwp@gmail.com](mailto:chetwp@gmail.com)>  
**Sent:** Tuesday, July 22, 2025 1:55 PM  
**To:** Shilpa Patel <[patels@caltrain.com](mailto:patels@caltrain.com)>  
**Cc:** Carl Lehrburger <[carllehrburger@gmail.com](mailto:carllehrburger@gmail.com)>  
**Subject:** From Chet Peeples

You don't often get email from [chetwp@gmail.com](mailto:chetwp@gmail.com). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi, Ms Patel

I am following up on our conversation last week. Carrell Lehrburger is arriving on Thursday morning. Can we speak with you before then?

Chet Peeples

Grace Over Drama Productions

@UpliftHumanitySF

San Francisco California

415.374.1111

"Love is all there is."

**From:** [Brian Cohen](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Cc:** [Caltrain, Bac \(@caltrain.com\)](#)  
**Subject:** [Inform] E-bike stolen from SB 122 local train on Tue 9/2/25 between SF and Mountain View  
**Date:** Tuesday, September 2, 2025 7:37:00 PM

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Hi Caltrain board, (cc Bicycle and Active Transportation Advisory Committee)

I'm sending this email to notify you of a theft of my e-bike that occurred this morning, Tue 9/22/25, on SB 122 local train during my commute from San Francisco to Mountain View. The following is a summary of my experience and I appreciate your attention either to follow up on the investigation of this incident or to improve the bicycle ridership experience in the future for myself and other caltrain riders. I have been riding caltrain as a regular bicycle commuter to my job in mountain view since 2016.

- **I purchased a ticket** at SF 4th & King and boarded 122 SB car #3232 around 10:15am with the train departing SF at 10:25.
- **I secured my bike** at the position shown. I engaged both a motor lock to disable e-assist and a physical wheel lock to prevent rolling the bike. The bike weighs 65-70lbs and must be carried with this wheel lock engaged.
- **I sat upstairs at the seats facing each other by the stairwell.** In hindsight not sitting with my bike was a mistake, but it's my habit I've developed riding in these new cards with limited seating by the bikes themselves.
- **I overheard two individuals walking by the stairs between cars mention "how heavy" something was.** This was around south SF and I didn't pay much mind to it until later when my bike was missing. One individual had a personal scooter and another was walking more gingerly.
- **Between San Antonio and Mountain View I came down and found my bike missing.**
- **The conductor was present as I discovered my bike missing and told me they hadn't seen a black bike** and they referred me to Caltrain Transit Police who then referred me to San Mateo County Sheriff online portal
- **I filed a report with this and more info** incl bike serial number (report tracking #T25001363)
- **I also submitted a Caltrain lost and found report**
- **I also made a r/caltrain [reddit post](#)**
- **I am also exploring the possibility that my insurance will cover this theft**

If you have any questions for me or information+advice about this incident that you can provide to me you can contact me at this email or at my phone 5203061071 (text first preferred). Thanks again for your attention and for your service to provide+improve public transit

- Brian



*I secured my bike at the position shown by the red arrow. Per my usual protocol I disabled the e-motor (which requires a 4 digit code to unlock) and I engaged a physical wheel lock and took the physical wheel lock key with me.*



*My bicycle: note the wheel lock that is engaged in this photo which prevents rolling the bike away. The lock disengages when the key is re-inserted.*





*I have the key to unlock my bike, but my bike is missing.*



*My proof of payment for this trip*



*Car 3232 position shown relative to the train when I finally got off at sunnyvale station*

**From:** [Caltrain BOD Public Support](#)  
**To:** [mrdsqwilkins@gmail.com](mailto:mrdsqwilkins@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Lost and Found Information  
**Date:** Wednesday, September 3, 2025 12:03:56 PM

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Dear Dominique Wilkins,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reaching out and please accept our sincere apologies for the delay in responding. We've been having internal discussions regarding our lost and found process, and we appreciate your patience. I regret the inconvenience and stress this caused and thank you for taking the time to share your experience.

Your feedback is helping us evaluate improvements to make this process more efficient for all riders.

Kind regards,

Your Caltrain BOD Public Support Team

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**From:** Dominique Wilkins <[mrdsqwilkins@gmail.com](mailto:mrdsqwilkins@gmail.com)>  
**Sent:** Wednesday, May 28, 2025 12:38:12 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Lost and Found Information

You don't often get email from [mrdsqwilkins@gmail.com](mailto:mrdsqwilkins@gmail.com). [Learn why this is important](#)

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Good Evening,

There should be a better process in place for lost and found items. Especially when it comes to personal devices that someone is able to track. I was able to track my device directly to the maintenance yard in San Jose, but was unable to retrieve my phone. I had to fill out a form and wait for it to be returned. It was left on the train since 8am and never made it's way back to San Francisco. I called multiple times and was just told that I would have to wait for the train to be put back in service and then dropped off in San Francisco. I went to the last San Francisco stop waiting and it still never moved. When I asked someone there about it they said that I would have to go to San Carlos, which is NOT San Francisco, even though I was told San Francisco from 2 different customer service agents. Even after tracking it all day, it still never moved from the maintenance yard. Location dots just put it at 3 different locations inside the building at 3 different times. There is security at the gate for the maintenance yard.

Why is it so hard to just have them be a retrieval point for personal items?

I am currently still waiting for my phone to be returned to me and every phone agent just tells me there is nothing that they can do. How is there no communication between personnel at the maintenance yard and customer service? Especially after it was left first thing in the morning, there is no way a better process can't be implemented.

Dominique Wilkins



**From:** [Roland Lebrun](#)  
**To:** [Public Comment; Board \(@caltrain.com\)](#)  
**Cc:** [BART Board; cacsecretary \(@caltrain.com\); Caltrain, Bac \(@caltrain.com\)](#)  
**Subject:** Item 6 Public Comment Putting Diridon Back On Track  
**Date:** Wednesday, September 3, 2025 1:44:54 PM  
**Attachments:** [Item 8.h. Award a Contract for Diridon Station Redevelopment Project.pdf](#)

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Dear Chair Heminger,

Further to my comments during the August 27 AMP Committee, please find attached a presentation highlighting multiple issues with the Diridon project as currently proposed by the VTA consultants. I hope that it will be possible to present this information to the full Board either during Item 6 (General Public Comment) or Item 8 (Consent), specifically:

Item 8.g. Authorize Execution of Funding Agreements with Santa Clara Valley Transportation Authority (VTA) for Use of Metropolitan Transportation Commission (MTC) Regional Measure 3 and Measure B Funds for the Environmental Phase of the Diridon Station Redevelopment Project and Amend the Fiscal Year 2026 Capital Budget to Increase It From \$34,831,992 to \$66,491,608\*\*

Item 8.h Award a Contract for Diridon Station Redevelopment Project Environmental Phase Services to ICF Jones & Stokes, Inc. for a Total Not-To-Exceed Amount of \$21,101,357 for a Three-Year Base Term, with up to Two Additional One-Year Option Terms for up to \$1 Million per Option Year\*

Thank you in advance for facilitating this request.

Roland Lebrun