



JPB Board of Directors  
Meeting of September 4, 2025

Correspondence as of August 29, 2025

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**From:** [Sarah Bernard](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** Incident Report – Suspicious Individual Filming Passengers  
**Date:** Friday, August 22, 2025 5:29:21 PM

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good afternoon,

I would like to report an incident from this morning's commute:

Date/Time: August 22, 2025, ~7:30 AM

Location: Sunnyvale CalTrain Station, northbound platform (north end)

Train: 507, boarding at 7:32 AM

Details:

While waiting to board, I observed a man filming me directly with his phone. Description: approximately 5'9", slender build, dressed entirely in black with hood, scarf, gloves, large black sunglasses and wearing a backpack. His face and hands were fully covered.

What concerned me was that when I stepped back a few paces, he adjusted to keep me in frame. He then boarded the same train (front car, front door) immediately after me and proceeded upstairs.

This is not the first time I've noticed this individual. About a month ago at the Mountain View station, I saw the same man filming women specifically. Another passenger I speak with regularly also witnessed both incidents.

Although no immediate threat was made, his repeated behavior of targeting women with recording is concerning, and it made me feel intimidated. This may fall under harassment or stalking under California law.

I am submitting this report so the incident is documented and in case other riders report similar experiences.

Thank you for your time and attention.

Sincerely,

Sarah Bernard  
AV Supervisor at Fenwick & West LLC

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**From:** [Vanshika Gurbani](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** Clarification & Submission of Appeal – Citation #51000391  
**Date:** Friday, August 22, 2025 7:33:03 PM

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You don't often get email from vanshika.gurbani25@gmail.com. [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain Customer Service,

I am writing to formally contest citation **#51000391**, issued on **August 19, 2025**, for “inadequate fare media.” I would like to provide a full explanation of the circumstances along with supporting evidence.

This was my **first time riding Caltrain** and using my Clipper card in Apple Wallet. I began my trip on BART from SFO to Millbrae, where at approximately **3:51 PM** my Clipper card was charged **\$5.50** for that ride (screenshot attached). At that point my balance dropped to **\$0.80**, but the deduction did not immediately reflect in the Clipper app.

Before boarding Caltrain, I checked my Clipper app and it still showed a sufficient balance to cover the Millbrae–Mountain View fare (\$5.25). When the conductor checked my ticket, my phone did not register properly. I immediately offered to reload and tap again, but the citation was issued instead.

As shown in the attached screenshots:

- At **3:51 PM**, the BART fare posted, leaving me with \$0.80.
- Shortly after, I added **\$3.00** and then **\$2.00** in reloads.
- By **4:16 PM**, my Clipper account balance was **\$6.30**, which is enough to cover the Caltrain fare.

At **4:31 PM**, I also received a notification showing “Card Read – no charge, current balance \$0.80,” which corresponds to the moment the conductor scanned my phone. The timing mismatch between when BART deducted the fare and when my reloads reflected in the app created confusion, but I always had funds available and intended to pay.

Additionally, at the time of the citation, I gave the inspector my relative’s California address. I am visiting, and misunderstood the question as asking for a local address. My permanent residence is in New Jersey, which I provide here for your records.

I want to stress that I never intended to evade fare. I had funds in my account, had already paid for BART, reloaded during the trip, and was ready to pay again when asked. This was an honest mistake due to unfamiliarity with Caltrain procedures as a first-time rider.

In light of this, I respectfully request that the \$75 citation be dismissed.

Thank you very much for your time and consideration. I have attached my Clipper screenshots showing fare deductions, reloads, and balance history.

Sincerely,  
Vanshika Ram Gurbani  
161 George St  
New Brunswick NJ 08901

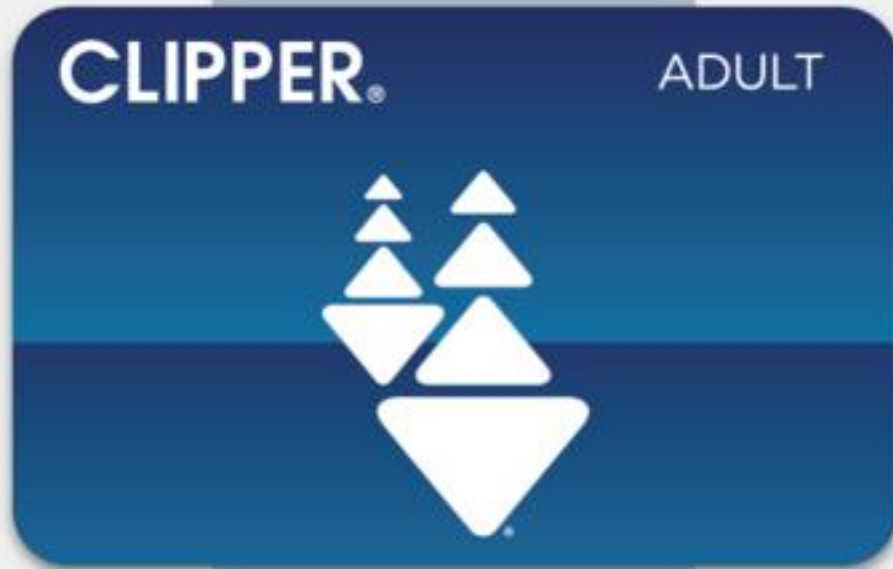
4:16



5G



Cards



## Vanshika's Clipper Card (9317)

Last updated today at 04:16 PM

[View Card Details](#)



The cash value balance and passes shown may not match what is on your card. [Learn More](#)

CASH VALUE

**\$6.30**

✖ Autoload Off

[Set Up Autoload](#) →

**Cash value \$2.00**

Processing



**LOAD CASH VALUE OR PASSES**

[Manage Autoload](#)



[View Activity](#)



[Report Lost, Stolen or Damaged](#)



Home



Cards



Trip Tools



Settings



4:31



5G



Travel to Lick Mill

13 total stops (29 min) from Downtown  
Mountain View



2 dogs above Earth! 🌍 🚀

13m ago

Learn the story of Belka & Strelka 🐾

## Wallet

✓ Show less



Clipper card  
+\$2.00 Credit

14m ago

Your new balance is \$2.80.



Clipper card  
Card Read

40m ago

There was no charge for this transaction.  
Your current balance is \$0.80.



Clipper card  
\$5.50 for Public Transport

1h ago

San Francisco Int'l Airport Station → Millbrae Station  
Your new balance is \$0.80.



Clipper card  
+\$3.00 Credit

1h ago

Your new balance is \$6.30.



Discover Card  
Transaction Alert

14m ago

Account Center — Last 4 #: 5671 Transaction  
threshold exceeded You've set an account alert to  
let you know if a purchase or cash advance exceeds  
your specified amount. This alert is just



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**From:** Logan Martin <logan.m@prudentworldwide.us>  
**Sent:** Wednesday, August 20, 2025 8:35 AM  
**To:** Board (@caltrain.com)  
**Subject:** follow up on Your Open Role Senior Engineer, Traction Power in San Carlos, CA.

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<<https://aka.ms/LearnAboutSenderIdentification>>

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello Vanessa,

I hope you're doing well.

I wanted to follow up regarding the Senior Engineer, Traction Power role at your company in San Carlos, CA.

As mentioned in my previous email, I have a few candidates in mind who I believe would be a great fit for the position and are available for direct hire.

If you'd be interested in reviewing their resumes, please let me know, and I'd be happy to send them over.

Thank you for your time, and I look forward to hearing from you soon.

Regards,

Logan Martin | Client Service Manager prudent worldwide  
(302)-401-1362

<<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Ft.yesware.com%2F%2F7e4a03151c9b7ab4fae957edce5717ab3fa36397%2F440f88eae09a759f051f512eb8dcdf9%2Fspacer.gif&data=05%7C02%7CBoardCaltrain%40s a mtrans.com%7Ce8229d9819d749c0fe5108dde3e63d51%7C1a34d2f711e24a45b4cd47ceeb1d21be%7C0%7C0%7C638917300197295278%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMil slkFOljoITWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=sQMDF2jcvuX3JA1YCylqB6qhracyoGHbPn5%2F8jusMg%3D&reserved=0>>

**From:** [Caltrain BOD Public Support](#)  
**To:** [vg460@scarletmail.rutgers.edu](mailto:vg460@scarletmail.rutgers.edu)  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Re: Clarification & Submission of Appeal – Citation #51000391  
**Date:** Monday, August 25, 2025 11:30:32 AM

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Dear Vanshika Ram Gurbani,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for contacting Caltrain Customer Service regarding citation #51000391.

To formally contest a citation, you will need to submit your explanation and any supporting documentation directly through the citation processor's website at [www.pticket.com](http://www.pticket.com). This is the official process for contesting citations, and all reviews are handled through that system.

We appreciate you taking the time to provide detailed information about your experience, and encourage you to include this in your submission on the website so it may be reviewed as part of the process.

Kind regards,

Your Caltrain BOD Public Support Team

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**From:** Vanshika Ram Gurbani <[vg460@scarletmail.rutgers.edu](mailto:vg460@scarletmail.rutgers.edu)>  
**Sent:** Saturday, August 23, 2025 2:27:08 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Clarification & Submission of Appeal – Citation #51000391

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Dear Caltrain Customer Service,

I am writing to formally contest citation #51000391, issued on **August 19, 2025**, for “inadequate fare media.” I would like to provide a full explanation of the circumstances along with supporting evidence.

This was my **first time riding Caltrain** and using my Clipper card in Apple Wallet. I began my trip on BART from SFO to Millbrae, where at approximately **3:51 PM** my Clipper card was charged **\$5.50** for that ride (screenshot attached). At that point my balance dropped to **\$0.80**, but the deduction did not immediately reflect in the Clipper app.

Before boarding Caltrain, I checked my Clipper app and it still showed a sufficient balance to cover the Millbrae–Mountain View fare (\$5.25). When the conductor checked my ticket, my phone did not register properly. I immediately offered to reload and tap again, but the citation was issued instead.

As shown in the attached screenshots:



- At **3:51 PM**, the BART fare posted, leaving me with \$0.80.
- Shortly after, I added **\$3.00** and then **\$2.00** in reloads.
- By **4:16 PM**, my Clipper account balance was **\$6.30**, which is enough to cover the Caltrain fare.

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Additionally, at the time of the citation, I gave the inspector my relative’s California address. I am visiting, and misunderstood the question as asking for a local address. My permanent residence is in New Jersey, which I provide here for your records.

I want to stress that I never intended to evade fare. I had funds in my account, had already paid for BART, reloaded during the trip, and was ready to pay again when asked. This was an honest mistake due to unfamiliarity with Caltrain procedures as a first-time rider.

In light of this, I respectfully request that the \$75 citation be dismissed.

Thank you very much for your time and consideration. I have attached my Clipper screenshots showing fare deductions, reloads, and balance history.

Sincerely,

Vanshika Ram Gurbani

+1 (551) 332-0041

**From:** [Caltrain BOD Public Support](#)  
**To:** [sbernard@fenwick.com](mailto:sbernard@fenwick.com)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Incident Report – Suspicious Individual Filming Passengers  
**Date:** Tuesday, August 26, 2025 7:46:16 AM

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Dear Sarah Bernard,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for taking the time to share the details of your experience at the Sunnyvale Station. We understand how unsettling this must have been and we appreciate you bringing it to our attention so it can be documented.

Your report has been noted and shared with the appropriate teams. For incidents such as this, we strongly recommend that you contact the **Transit Police directly at (877) 723-7245** while it is occurring, so officers can respond in real time. If you ever feel unsafe, please also do not hesitate to call 911.

We value your safety and the safety of all passengers, and we appreciate your vigilance in reporting this concerning behavior.

Sincerely,

Sarah Nabong

Your Caltrain BOD Public Support Team

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From: Sarah Bernard <sbernard@fenwick.com>  
Sent: Saturday, August 23, 2025 12:29:09 AM (UTC+00:00) Monrovia, Reykjavik  
To: Board (@caltrain.com)  
Subject: Incident Report – Suspicious Individual Filming Passengers

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Good afternoon,

I would like to report an incident from this morning's commute:

Date/Time: August 22, 2025, ~7:30 AM

Location: Sunnyvale CalTrain Station, northbound platform (north end)

Train: 507, boarding at 7:32 AM

Details:

While waiting to board, I observed a man filming me directly with his phone. Description: approximately 5'9", slender build, dressed entirely in black with hood, scarf, gloves, large black sunglasses and wearing a backpack. His face and hands were fully covered.

What concerned me was that when I stepped back a few paces, he adjusted to keep me in frame. He then boarded the same train (front car, front door) immediately after me and proceeded upstairs.

This is not the first time I've noticed this individual. About a month ago at the Mountain View station, I saw the same man filming women specifically. Another passenger I speak with regularly also witnessed both incidents.

Although no immediate threat was made, his repeated behavior of targeting women with recording is concerning, and it made me feel intimidated. This may fall under harassment or stalking under California law.

I am submitting this report so the incident is documented and in case other riders report similar experiences.

Thank you for your time and attention.

Sincerely,

Sarah Bernard  
AV Supervisor at Fenwick & West LLC

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**From:** [Caltrain BOD Public Support](#)  
**To:** [ranjith.sajja@gmail.com](mailto:ranjith.sajja@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Re: Proposal to Allow Dogs on Caltrain During Weekends  
**Date:** Tuesday, August 26, 2025 10:03:36 AM

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Dear Ranjith Sajja,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for sharing your suggestion regarding allowing dogs on Caltrain during weekends. We appreciate the time you took to outline the potential benefits and considerations.

We are documenting your request and forwarding it to our Operations team for review and consideration as part of our ongoing efforts to improve service for all riders.

We value your input and thank you for being a Caltrain rider.

Sincerely,

Sarah Nabong

Your Caltrain BOD Public Support Team

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**From:** Ranjith Sajja <[ranjith.sajja@gmail.com](mailto:ranjith.sajja@gmail.com)>  
**Sent:** Friday, August 22, 2025 6:28:13 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[Board@caltrain.com](mailto:Board@caltrain.com)>  
**Subject:** Proposal to Allow Dogs on Caltrain During Weekends

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**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

To the Caltrain Board of Directors and Management,

I am writing to propose a policy change to allow dogs on Caltrain during weekends. As a regular rider and a proud dog owner, I believe this change would bring significant benefits to the community and to Caltrain's ridership.

Currently, Caltrain's policy only permits service animals on board, which is a missed opportunity to serve a large and growing segment of the population: dog owners who want to travel with their pets. Many other transit agencies, including those in the Bay Area, have successfully implemented pet-friendly policies, demonstrating that it is a safe and practical option. For example, some agencies allow dogs in carriers or on a leash with a muzzle during non-peak hours.

Allowing dogs on Caltrain during weekends would:

- \* Increase Weekend Ridership: Pet owners would be more inclined to use Caltrain for trips to parks, beaches, dog-friendly restaurants, and other destinations throughout the peninsula and

beyond. This would boost revenue and attract new riders.

- \* Enhance Community and Tourism: A dog-friendly policy would support local businesses and tourism by making it easier for people to explore different communities with their pets. It would encourage day trips and weekend getaways, benefiting the entire region.

- \* Improve Accessibility and Convenience: For many, the ability to travel with their dog is a key factor in choosing transportation. A pet-friendly policy would make Caltrain a more convenient and appealing option, reducing the reliance on cars and contributing to a more sustainable transit system.

To address potential concerns, a pilot program could be implemented to test the feasibility of this change. This program could include specific rules such as:

- \* Designated Dog Cars: Limiting dogs to certain cars on the train to accommodate riders with allergies or those who are uncomfortable around dogs.

- \* Leash and Muzzle Requirements: Ensuring all dogs are leashed and, if necessary, muzzled to guarantee the safety of all passengers.

- \* Weekend-Only Access: Focusing on weekends, when ridership is generally lower, to minimize crowding and potential conflicts.

I am confident that with a well-thought-out policy and clear guidelines, Caltrain can safely and successfully welcome dogs on board. This would not only make the service more appealing to a wider audience but also strengthen its role as a key part of the Bay Area community.

Thank you for your time and consideration of this important matter.

Sincerely,  
Ranjith Sajja  
Sunnyvale resident

**From:** [Caltrain BOD Public Support](#)  
**To:** [alifakaewsang@gmail.com](mailto:alifakaewsang@gmail.com)  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Re: Appeal for Citation 47000340  
**Date:** Wednesday, August 27, 2025 12:56:30 PM

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Dear Alifa Kaewsang,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for contacting Caltrain Customer Service regarding citation #47000340.

To formally contest a citation, you will need to submit your explanation and any supporting documentation directly through the citation processor's website at [www.pticket.com](http://www.pticket.com). This is the official process for contesting citations, and all reviews are handled through that system.

We appreciate you taking the time to provide detailed information about your experience, and encourage you to include this in your submission on the website so it may be reviewed as part of the process.

Kind regards,

Your Caltrain BOD Public Support Team

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**From:** Alifa Kaewsang <[alifakaewsang@gmail.com](mailto:alifakaewsang@gmail.com)>  
**Sent:** Wednesday, August 27, 2025 1:37:57 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** Board (@caltrain.com) <[Board@caltrain.com](mailto:Board@caltrain.com)>  
**Subject:** Appeal for Citation 47000340

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**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Citation/Ticket Number: 47000340  
License/Vin: 99AKA410 CA  
Issue date : 08/26/2025 15:35:00  
Permit : 47000340

Reason for contesting:

Contest of Violation 47000340 Dear Caltrain Hearing Examiner, I would like to respectfully contest the violation I received on 08/26/2025 I had purchased a mobile ticket through the Caltrain app for my trip from Redwood city to Mountrain view. .On that day, the train arrived at the station just as I got there. In order not to miss it and wait for the next one, I boarded immediately and purchased my ticket through the Caltrain Mobile App once on the train. I ran



to catch the 3.35pm train and at the same time my ticket was deducted at 3.36pm.

Unfortunately, the conductor came to check before my ticket was fully activated, which led to the citation. I had no intention of evading the fare, and I did purchase the correct ticket for my trip. I can provide proof of purchase from the app if needed. I want to send photo to show, but i dont see system let me send I kindly ask for your understanding and consideration to dismiss this violation.

I want to explain about tickets. I purchased a ticket from Redwood City Station to Mountain View, but the Notice of Violation was issued to San Carlos because I boarded the wrong side of the train. I noticed the irregularity when I arrived at Hayward Park Station. I hadn't noticed about station on travel before, cause I having been stressed by the instructions.

I had originally intended to travel to Mountain View. After noticing the error, I adjusted my trip to the correct ticket.

Thank you  
Alifa

**From:** [Michael Mc Walters](#)  
**To:** [Board \(@caltrain.com\)](#)  
**Subject:** 4 bad experiences in 6 months  
**Date:** Thursday, August 28, 2025 3:48:52 PM

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Dear Caltrain Board,

Every time we leave SF Caltrain Station I and others are always subjected to verify our payment when I tapped on right in front of them. Yet, we saw a few homeless on the train and no one did anything to move them off.

Today was the final straw in being treated worse than in any other country I've been in. I've used public transportation in over 30 countries and I'm never treated like the way Caltrain treats its customers.

Your employees stand in front of the next train leaving demanding to make sure people have paid. Today this woman forced her way in front of me and this is the second time she has been nasty in how she treats people. She said calm down. I was totally calm I tapped and then she wanted to verify. When I questioned her, she ignored my question.

Instead of forcing everyone to prove their payment which holds up the line maybe you should tell people to queue up and tap in front of them. This will address the frustration people have.

This is just another reason not to use public transportation in California. It feels like you treat the people who pay crappy and go easy on those who don't pay.

Not happy with your process,

Michael McWalters

**From:** VTA BART Phase II <vtabart@vtabsv.com>  
**Sent:** Friday, August 29, 2025 12:50 PM  
**To:** Board (@caltrain.com)  
**Subject:** BSVII Project: September 2025 West Portal Construction Notice (Soil Excavation)

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**BART SILICON VALLEY**  
PHASE II EXTENSION PROJECT

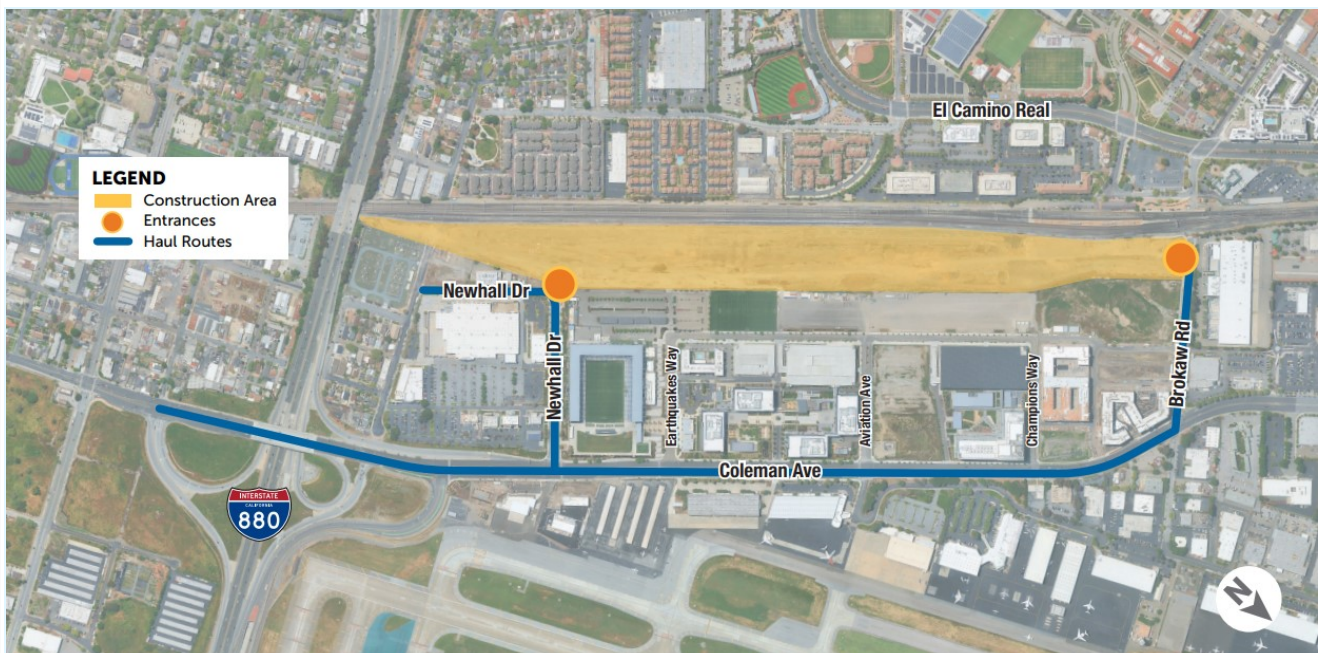
## Construction Notice



### Soil Excavation

#### West Portal at Newhall Yard & Maintenance Facility

**Work begins as early as Tuesday, September 2, 2025 – March 2026**  
**from Monday – Saturday 24 hours a day; Sunday as needed until 6 p.m.**



## Construction Activities

- Soil will now be excavated requiring the use of large machinery for digging activities and trucks to remove the soil from the site.
- Sheet piles were recently installed as underground retaining walls to maintain ground stability construction. As excavation depth increases, internal bracing will be installed to reinforce stability of the retaining walls.

## What to Expect

- Some noise and vibration may be experienced adjacent to the work area from excavation activities.
- Some noise may be generated from truck backup alarms.
- Increased truck activity will take place on Newhall Drive, and Brokaw Street on to Coleman Avenue as excavated soil and debris are hauled from the site. The majority of the trucking activity will take place on Newhall Drive.

***Questions or concerns? Call the 24-hour hotline at (408) 321-2345.***



## Project Information

VTA's BART Silicon Valley Phase II Extension (Phase II Project) is a six-mile, four-station extension of BART from Berryessa / North San José Station (opened 2020) through downtown San José to the City of Santa Clara. The Phase II Project is planned to include an approximately five-mile subway, three stations with underground platforms (28th Street/Little Portugal, Downtown San José, and Diridon), one ground-level station (Santa Clara), a train yard and maintenance facility, and additional facilities.



## Roadway Safety Tips

- Maintain a safe following distance.
- Plan ahead for your trip.
- Slow down and follow posted speed limits.

- Be aware of your surroundings.
- Pay attention to safety signs.

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## Have a question for us about Phase II?

Visit [www.vtabart.org](http://www.vtabart.org) or email us [vtabart@vtabsv.com](mailto:vtabart@vtabsv.com)



# BART SILICON VALLEY PHASE II EXTENSION PROJECT

[vtabart@vtabsv.com](mailto:vtabart@vtabsv.com)

(408) 321-2345 BART Silicon Valley Hotline



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Valley Transportation Authority  
2830 De La Cruz Blvd  
1st Floor  
Santa Clara, CA 95050

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