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Agenda

Citizens Advisory Committee (CAC) Meeting

San Mateo County Transit District

Bacciocco Auditorium, 2nd Floor
1250 San Carlos Avenue, San Carlos, CA

June 25, 2025, 6:30 pm

Members of the public may participate remotely via Zoom at <https://us02web.zoom.us/j/86409521366?pwd=cXE5c1h2MnM2dG9EbDBsTUtt3dxUT09> or by entering Webinar ID: **864 0952 1366**, Passcode: **085035** in the Zoom app for audio/visual capability or by calling 1-669-219-2599 (enter webinar ID and press # when prompted for participant ID) for audio only.

Please Note the following COVID-19 Protocols for in-person attendance:

1. Visitors experiencing the following symptoms of COVID-19 may not enter the building:
 - Cough
 - Shortness of Breath
 - Fever
 - Chills
 - Muscle Pain
 - Sore Throat
 - Loss of Taste or Smell
2. Wearing of masks is recommended but not required.

Public Comments: Public comments may be submitted to publiccomment@samtrans.com prior to the meeting's call to order so that they can be sent to the CAC as soon as possible, while those received during or after an agenda item is heard will be included into the Board's weekly correspondence and posted online at: <https://www.samtrans.com/meetings>.

Oral public comments will also be accepted during the meeting in person and through Zoom* or the teleconference number listed above. Public comments on individual agenda items are limited to one per person PER AGENDA ITEM. Participants using Zoom over the Internet should use the Raise Hand feature to request to speak. For participants calling in, dial *67 if you do not want your telephone number to appear on the live broadcast. Callers may dial *9 to use the Raise Hand feature for public comment. Each commenter will be recognized to speak and callers should dial *6 to unmute themselves when recognized to speak.

SamTrans Citizens Advisory Committee Members 2025: Mary Adler, Steve Appenrodt, John Baker, Allison Chang, Hana Estalilla, Dylan Finch, Alex Madrid (Chair), Ben Mangiafico, Max Mautner (Vice Chair), David Rabinovich, Denise Seibert

Staff Liaison: Ana Rivas, Director, Bus Transportation

CAC Secretary: Jean Brook

Each public comment is limited to three minutes or less on the agenda item being discussed. The CAC Chair has the discretion to manage the Public Comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

The video live stream will be available after the meeting at:

<https://www.samtrans.com/about-samtrans/video-board-directors-cac>.

Wednesday, June 25, 2025

6:30 pm

1. Call to Order/Pledge of Allegiance
2. Roll Call
3. Public Comment for Items Not on the Agenda
Comments by each individual speaker shall be limited to three (3) minutes. Items raised that require a response will be deferred for staff reply.
4. Approval of Meeting Minutes from May 28, 2025
5. Presentation: Central El Camino Project – Charlsie Chang, Government Affairs Officer
6. Report of the Chair
7. SamTrans Staff Update – Ana Rivas
8. CAC Member Comments/Requests
9. SamTrans Board Liaison Report – Max Mautner
10. Date and Time of Next Meeting: Wednesday, July 30, 2025 at 6:30 pm, via Zoom teleconference and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.
11. Adjourn

Information for the Public

If you have questions on the agenda, please contact the CAC Secretary at 650-508-6223. Agendas are available on the SamTrans website at <https://www.samtrans.com/meetings>. Communications to the CAC can be emailed to cacsecretary@samtrans.com.

Free translation is available; Para traducción llama al 1.800.660.4287; 如需翻译 请电1.800.660.4287

Date and Time of Board and Citizens Advisory Committee Meetings

San Mateo County Transit District Committees and Board: First Wednesday of the month, 2:00 pm; SamTrans Citizens Advisory Committee (CAC): Last Wednesday of the month, 6:30 pm. Date, time and location of meetings may be changed as necessary. Meeting schedules for the Board and CAC are available on the website.

Location of Meeting

This meeting will be held in person at: San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA. Members of the public may attend in-person or participate remotely via Zoom as per the information provided at the top of the agenda.

*Should Zoom not be operational, please check online at: <https://www.samtrans.com/meetings> for any updates or further instruction.

Public Comment

Members of the public may participate remotely or in person. Public comments may be submitted by comment card in person and given to the CAC Secretary. Prior to the meeting's call to order, public comments may be submitted to publiccomment@samtrans.com so that they can be sent to the CAC as soon as possible, while those received during or after an agenda item is heard will be included into the Board's weekly correspondence and posted online at <https://www.samtrans.com/meetings>.

Public comments will also be accepted during the meeting through Zoom or the teleconference number listed above. Public comments on individual agenda items are limited to three minutes and one per person PER AGENDA ITEM. Each online commenter will be automatically notified when they are unmuted to speak. The CAC Chair shall have the discretion to manage the Public Comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

Accessible Public Meetings/Translation

Upon request, SamTrans will provide for written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least at least 72 hours in advance of the meeting or hearing. Please direct requests for disability-related modification and/or interpreter services to the Title VI Administrator at San Mateo County Transit District, 1250 San Carlos Avenue, San Carlos, CA 94070; or email titlevi@samtrans.com; or request by phone at 650-622-7864 or TTY 650-508-6448.

Availability of Public Records

All public records relating to an open session item on this agenda that are not exempt from disclosure pursuant to the California Public Records Act and that are distributed to a majority of the legislative body will be available for public inspection at 1250 San Carlos Avenue, San Carlos, CA 94070 at the same time that the public records are distributed or made available to the legislative body.

**San Mateo County Transit District
1250 San Carlos Avenue, San Carlos, California**

**Citizens Advisory Committee (CAC)
Meeting Minutes**

DRAFT May 28, 2025

Members Present (In Person): M. Adler, J. Baker, A. Chang, H. Estalilla, D. Finch, B. Mangiafico, D. Rabinovich, D. Seibert, M. Mautner (Vice Chair), A. Madrid (Chair)

Members Absent: S. Appenrodt

Staff Present: J. Brook, J. Jest, A. Rivas

1. Call to Order/Pledge of Allegiance

Chair Alex Madrid called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

2. New and Continuing CAC Members

- New member Allison Chang
- Continuing members Mary Adler, Dylan Finch, and David Rabinovich

3. Roll Call

CAC Secretary Jean Brook called the roll and noted that a quorum was present.

4. Public Comment for Items Not on the Agenda

Wen commented on a recent FCX rider survey and the Ninth Street and Mission bus stop in San Francisco.

5. Approval of Meeting Minutes from April 30, 2025

Motion/Second: Adler/Mautner

Ayes: Adler, Baker, Chang, Estalilla, Finch, Mangiafico, Rabinovich, Seibert, Mautner, Madrid

Absent: Appenrodt

6. Presentation: 2024 SamTrans Triennial Survey and Key Findings

Julian Jest, Manager, Market Research and Development, provided the presentation, which included the following:

- Vital service to low-income riders; high rider satisfaction following Reimagine SamTrans implementation
- Provided online and onboard in English, Spanish, and Chinese
- 75 percent of riders ride at least four days per week; mainly commuting to/from work
- Largest share of riders (79 percent) have no access to car or do not drive
- 94 percent of riders fall under average annual household income of under \$50,000
- Majority of comments were complimentary of service

- Support low-income riders, communicate route changes, continue broad route coverage
- Upcoming Title VI report, new marketing campaign, evaluation of Reimagine SamTrans implementation

The Committee had a discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Data on how long riders have been riding
- Promoting monthly passes for frequent riders; possibility of monthly cap
- Selling monthly passes onboard buses; cash fare capping
- Next Title VI report will be for 2025 with comparisons to previous years on various data points, examining trends, ensuring customer experience is consistent
- Surveys conducted onboard buses only and not bus stops so staff can correctly weight data
 - All fixed-route buses and Ride Plus; not buses serving primarily school routes
 - Survey at different times of day until quota of responses is met; age 13 and older
 - Survey questions used to be posted soon
- Government and Community Affairs team engages and collects data from parents of riders of school-oriented routes

7. Report of the Chair – There was none.

8. SamTrans Staff Update

Ana Rivas, Director, Bus Transportation, reviewed her report, which included the following for the month of March 2025:

- Average weekday ridership increased 4.9 percent, total ridership increased 5.5 percent
- Ridership recovery is at 99.6 percent of pre-pandemic levels
- Key performance indicators for Ride Plus and Youth Unlimited pass
- New runbook June 15
- Safety campaign
- Employees of the month
- Action items addressed by staff

9. CAC Member Comments/Requests

- Signal priority at intersections for Route ECR - depends on criteria such as time of day; request for data to pass on to cities
- Request Planning presentation on which areas get surveys
- No transit available from Hillsborough to San Mateo; Pantograph not showing routes, only locations – Pantograph not supported by SamTrans
- Request presentation on Clipper 2.0 and how it benefits bus riders
- CAC’s role in advocating regional transit
- Inquiry if Redi-Wheels can use 101 express lanes

10. SamTrans Board Liaison Report

Vice Chair Max Mautner provided a summary of the May 7 SamTrans Board meeting.

- Clipper 2.0 rollout delayed until fall 2025
- VTA (Santa Clara Valley Transportation Authority) may not decide to opt in to regional transit measure

11. Date and Time of Next Meeting

Wednesday, June 25, 2025 at 6:30 pm via Zoom teleconference and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.

12. Adjourn

The meeting adjourned at 7:26 pm.

An audio/video recording of this meeting is available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>. Questions may be referred to the CAC Secretary's office by phone at 650-508-6223 or by email to cacsecretary@samtrans.com.