



JPB Board of Directors
Meeting of August 7, 2025

Correspondence as of June 6, 2025

<u>#</u>	<u>Subject</u>
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|----|--|
| 1. | Commuter etiquette on Caltrain and enforcement |
| 2. | RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno |
| 3. | Re: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno – <i>Staff response</i> |
| 4. | Re: Commuter etiquette on Caltrain and enforcement – <i>Staff response</i> |
| 5. | RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno |
| 6. | SB 63 |

From: [Sandra Keely](#)
To: [Caltrain BOD Public Support](#); [Board \(@caltrain.com\)](#)
Subject: Commuter etiquette on Caltrain and enforcement
Date: Thursday, June 5, 2025 7:05:07 AM

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good Morning-

I ride Caltrain every morning from Redwood City to San Francisco. I love riding Caltrain and have overall great things to say about it. It seems like the commute is getting busier each day which is good however there are two things that my colleagues and other riders discuss every day.

The first thing is scooters! Can they be put in the bike car? They take up as much space as a bike and I see people standing because the scooters are blocking a seat. See my image attached. I've even seen the scooters folks taking over a whole 4 seater area. Can we do better? Should there be a scooter car for these commuters? The second issue is people holding a seat with their bags and folks have to ask them to move them in order to have a seat. That happens a lot on all my rides, no matter what train I take.

My question is: can we do better to find a better solution for the scooter riders and can we have the conductor mention "move your bags" to make space for standing passengers?

Thank you for your time and I look forward to championing Caltrain.

Sincerely,

Sandra



From: [Nicole Zagar](#)
To: [Herbert Foss; Board \(@caltrain.com\)](#)
Cc: [Nicole Zagar; azagar@cityofsanmateo.org](#)
Subject: RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno
Date: Thursday, June 5, 2025 1:11:12 PM
Attachments: [image001.png](#)

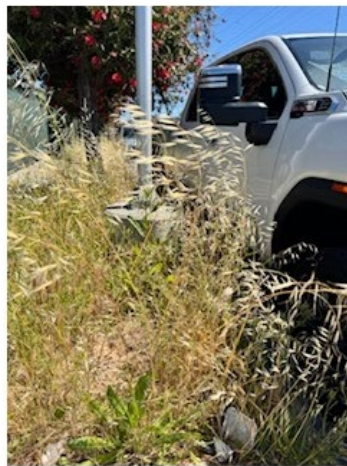
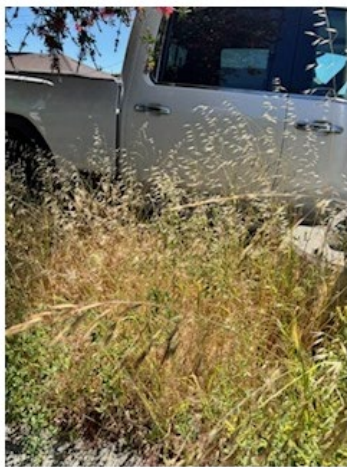
You don't often get email from nzagar@wsgc.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello Herb & Caltrain,

This is Nicole Zagar again from 469 Huntington, San Bruno. Can you please help with getting the bushes, scrubs and debris clean up across the street from my house? The weeds are now taller than me and people are throwing their garbage in the overgrown. This is a trip hazard not to mention a fire hazard heading into July 4th. Can you please get someone out here ASAP and clean this up.

Below are a few pictures I took last week.



Thank you, Nicole

Nicole Zagar | Director of eCommerce Operations | Williams Sonoma Brands | Office: 415-445-3577 | Mobile: 650-834-3976 | Fax: 415-277-9652 nzagar@wsgc.com

From: [Caltrain BOD Public Support](#)
To: NZagar@wsgc.com
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Re: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno
Date: Thursday, June 5, 2025 2:10:22 PM
Attachments: [image001.png](#)

Dear Nicole Zagar,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well. Thank you for reaching out and bringing this matter to our attention.

We've notified our maintenance team of your request and asked them to look into the overgrowth and debris across from your property. Should this area fall within our right of way, we will take the appropriate steps to address it.

We appreciate your concern.

Best regards,

Sarah Nabong

Your Caltrain BOD Public Support Team

From: Nicole Zagar <NZagar@wsgc.com>
Sent: Thursday, June 5, 2025 8:11:01 PM (UTC+00:00) Monrovia, Reykjavik
To: Herbert Foss <fossh@samtrans.com>; Board (@caltrain.com) <board@caltrain.com>
Cc: Nicole Zagar <greekgirl458@yahoo.com>; azagar@cityofsanmateo.org <unklnsty@yahoo.com>
Subject: RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno

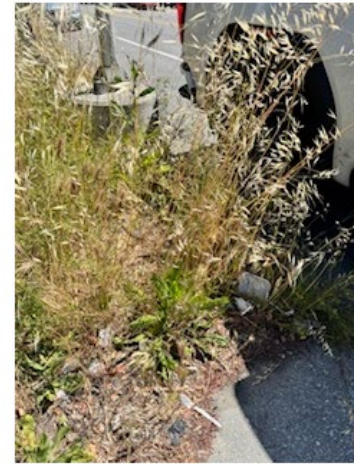
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From: [Caltrain BOD Public Support](#)
To: sandrarkeely@gmail.com
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Re: Commuter etiquette on Caltrain and enforcement
Date: Thursday, June 5, 2025 2:23:13 PM

Dear Sandra Keely,

Your message to the Caltrain Board of Directors has been directed to me for a response, and a copy of our correspondence will be shared with the Board members as well.

Thank you for your feedback and for being a regular Caltrain rider—we're glad to hear you enjoy the service.

We've shared your concerns about scooter storage and seat availability with our team. We'll also remind conductors to encourage passengers to keep seats clear during crowded times.

We appreciate your support and suggestions to help improve the rider experience.

Best regards,

Sarah Nabong
Your Caltrain BOD Public Support Team

From: Sandra Keely <sandrarkeely@gmail.com>
Sent: Thursday, June 5, 2025 2:04:38 PM (UTC+00:00) Monrovia, Reykjavik
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>; Board (@caltrain.com) <board@caltrain.com>
Subject: Commuter etiquette on Caltrain and enforcement

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Sincerely,
Sandra



From: [Nicole Zagar](#)
To: [Caltrain BOD Public Support](#)
Cc: [Board \(@caltrain.com\)](#)
Subject: RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno
Date: Thursday, June 5, 2025 2:40:19 PM
Attachments: [image001.png](#)

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Thank you, Sarah. It has been a long time since the Caltrain team was out to clear this. It was more often when the maintenance yard was being used daily. Now that the contractors are back again hopefully, we can get this back on a schedule to keep it clean.

Nicole Zagar | Director of eCommerce Operations | Williams Sonoma Brands | Office: 415-445-3577 | Mobile: 650-834-3976 | Fax: 415-277-9652 nzagar@wsgc.com

From: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Sent: Thursday, June 5, 2025 2:10 PM
To: Nicole Zagar <NZagar@wsgc.com>
Cc: Board (@caltrain.com) <board@caltrain.com>
Subject: {EXT} Re: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno

Dear Nicole Zagar,

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Cc: Nicole Zagar <greekgirl458@yahoo.com>; azagar@cityofsanmateo.org <unklnsty@yahoo.com>
Subject: RE: Caltrain San Bruno- 400 Block of Huntington Ave, San Bruno

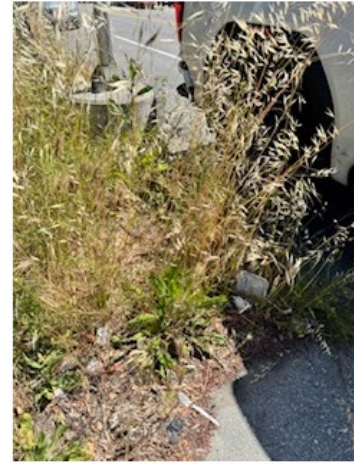
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Nicole Zagar | Director of eCommerce Operations | Williams Sonoma Brands | Office: 415-445-3577 | Mobile: 650-834-3976 | Fax: 415-277-9652 nzagar@wsgc.com

From: [Public Comment](#)
To: [Board \(@caltrain.com\)](#)
Subject: FW: SB 63
Date: Friday, June 6, 2025 9:40:43 AM

From: Spencer Horne <felinethymelord@gmail.com>
Sent: Wednesday, June 4, 2025 8:19 PM
To: Public Comment <publiccomment@caltrain.com>
Subject: SB 63

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Hello,

My name is Spencer Horne and I am a resident of San Mateo county. I am writing to ask the Caltrain board of supervisors to please opt to sign in to SB63, and fund it with a gross receipts tax on businesses (rather than a sales tax). I rely on Caltrain as a service, and hope to see funding expanded. As the climate warms we will need to move away from excessive car usage, which will require a significant increase in public transportation infrastructure.

Caltrain will be an essential part of Bay Area residents' ability to let go of cars.

Thank you,

Spencer Horne