



JPB Board of Directors
Meeting of February 6, 2025

Correspondence as of February 7, 2025

Subject

1. Re: Issues -Blossom hill Caltrain station
2. Complaint for experiencing discriminated
3. Caltrain Electrifies Trains—Why Still Using Gas Leaf Blowers?
4. Re: Issues -Blossom hill Caltrain station
5. Fwd: Issues -Blossom hill Caltrain station
6. Fwd: Issues -Blossom hill Caltrain station – Email from person cc'ed on correspondence but did not write any correspondence to the Board
7. Re: Complain for experience discriminated
8. Caltrain Fence – 1800 Oakdale Ave, SF
9. Re: Issues -Blossom hill Caltrain station

Re: Issues -Blossom hill Caltrain station

From Pankaj Kumar <pankajkumar19@icloud.com>

Date Sun 2/2/2025 12:23 PM

To Dhanya Rajan [REDACTED]

Cc Baltazar Lopez <lopezb@caltrain.com>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; Tara Dang <Tara.Dang@sanjoseca.gov>; Raul Lopez <lopezinc_2000@yahoo.com>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>; [REDACTED] Board (@caltrain.com) <BoardCaltrain@samtrans.com>

You don't often get email from pankajkumar19@icloud.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Balthazar

Today there is an accident near Monterey and cloverleaf area railway track not far from great oaks encampments. We see train stopped for an hour and massive police deployment. We have been pleading for years and look like you all have chosen to ignore hard working taxpayers.

How long will it take for you guys to collaborate and work with city to address this ?

You said this is not under your jurisdiction? Not even the encampment on your bridge which had multiple fire accidents?

Regards
PK

Sent from my iPhone

On Jan 30, 2025, at 10:05 AM, Dhanya Rajan <[REDACTED]> wrote:

Dear Baltazar,

The Mayor has confirmed that the Great Oaks Pkwy-Endicott encampment will be abated in three weeks (around February 17, 2025), with no-return zones enforced in the neighborhood. However, there are still tents inside the Blossom Hill Caltrain station.

Could you coordinate with the city to address the encampment within the station and explore a commitment from the city to enforce a no-return zone there as well? Please review the attached signage for reference. Please fix the broken fences too.

During a recent Zoom meeting with the Mayor, a neighbor expressed fear about accessing the train station. She reported being threatened by individuals sleeping on the ramp, who demand money in exchange for using what they claim as their property. As a result, she now avoids the ramp entirely, instead running through gaps in the torn fence and across the tracks to reach the platform. She is even considering driving to SFO instead of taking Caltrain due to safety concerns. I am sure many people avoid the station entirely because of this serious safety issue.

This recurring issue is not only a safety hazard but also discourages ridership. Please take action to resolve this matter and ensure a safer commuting environment.

Thank you for your attention to this urgent issue.

Regards,
Dhanya Rajan
[REDACTED]

On Mon, Dec 9, 2024 at 12:36 PM Baltazar Lopez <lopezb@caltrain.com> wrote:

Hi Pankaj,

I left you a voice message at your 949-4132248 number with my recommendation to how we best address this issue as I have confirmed that the blight and encampment is not on our property.

We are committed to being a partner in resolving this issue.

From: Pankaj Kumar <pankajkumar19@icloud.com>

Sent: Friday, November 29, 2024 12:21 PM

To: Baltazar Lopez <lopezb@caltrain.com>

Cc: Tara Dang <Tara.Dang@sanjoseca.gov>; Dhanya Rajan [REDACTED]

Subject: Re: Issues -Blossom hill Caltrain station

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Hi Baltz I noticed 5-6 shopping carts all over the place , a person sleeping 4-5 feet from railway track . The encampments on the station still intact and tons of blight around .

When are you going to address these issues?

Regards

Pk

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The area is getting filthy every day .

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Thank you Baltz.

This neighborhood have supported with those in need yet suffered for 4 long years dealing encampments, blight ,drugs, crime , graffiti non stop .

Now is the time come together and help address this issue for good .

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Hello Pankaj and Dhanya,

Acknowledging I have received your email and have access to the attached pictures. I have forwarded this to my team to begin looking into solutions.

**Baltazar Lopez, Government &
Community Affairs Officer**

1250 San Carlos Ave San Carlos, CA 94070

Cell Phone: 650.730.4981

Email: LopezB@Caltrain.com

www.caltrain.com

 Caltrain logo with Safety Tagline

From: Dhanya Rajan
[REDACTED]

Sent: Monday, November 4, 2024 9:29 AM

To: Baltazar Lopez <lopezb@caltrain.com>

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<vanessa.gonzalez@sanjoseca.gov>; Pankaj Kumar <pankajkumar19@icloud.com>

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Hi Mr. Lopez,

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[Great Oaks pkwy-Endicott Blvd encampment pics - Google Photos](#)

[Special Tax District CFD 145](#)

Regards,

Dhanya Rajan



On Thu, Oct 31, 2024 at 3:04 PM
Pankaj Kumar
<pankajkumar19@icloud.com>
wrote:

Dear Boltz,

First of all thank you so much for your outreach.

As discussed, wud appreciate your help to kindly into the following concerns impacting more than 4000 residents and businesses in and around blossom hill Caltrain station-

1. There has been an encampment right at the station for 3 -4 years . We had multiple fire incidents at this place earlier. This needs to be abated permanently with appropriate message or sign board those who trespass and violate the guidelines.

2. Please see if you can make the station more welcoming for commuters now that folks have started to go to the office. Anything you could do will help . This does not need be expensive . Succulents, plants anything will help .

3. The fence for almost 2-3 miles both sides have been cut by the folks living in these encampments. How do we ensure this is repaired and stopped permanently?

4. There are around 25-30 encampments built on the fence . We need to work with city and your team to address them permanently.

I am also looping in joe lopez who is running for D2 and is familiar with issues at this location.

Also looping in Vanessa from mayor's office who supports our community via beautify San Jose

initiative.

Thank you so much again .

Regards

PK

Silver leaf neighborhood

As discussed, Dhanya will share
pics with you .

Sent from my iPhone

<No Encampment Sign.jpg>

Complaint for experiencing discriminated

From huiyi wang <kwang94560@gmail.com>

Date Mon 2/3/2025 9:46 AM

To Board (@caltrain.com) <Board@caltrain.com>

You don't often get email from kwang94560@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear director, we send this complaint through your feedback form few days ago and have never received any feedback or reply. So we decided to send again the complaint through this email hope our voice will be heard. Thank you and we will look forward to hearing from you in the near future. Warmest, Kandy 510-517-0339

To whom it may concern,

My daughter and her friend went to San Francisco for a trip last Saturday, January 26. They took the Caltrain from the South Bay to the San Francisco station. They arrived at the station at 5:53 PM, hoping to catch the 5:55 train. At 5:54 PM, the ticket agent sold them tickets, but when they reached the train doors, an employee blocked their entry, stating that they could not board because the train had to depart on time at 5:55.

What started as a simple disappointment from missing the train quickly turned into a deeply upsetting and humiliating experience of discrimination. The employee's name was Moses (although we didn't get his last name, I'm sure your office can identify him). My daughter and her friend, saddened by missing the train, asking this employee why they were not allowed to board. The employee arrogantly responded that it was the policy, then looked at them both with a condescending gaze and remarked that they would not be able to board the next train either.

What kind of authority does this person have that allows him to treat passengers in such a manner? Was he not properly trained, or was there some other reason? Is it because they are both female—one with an Asian appearance and the other with an Indian appearance? They left the station in tears, feeling deeply wronged and wondering why they were treated this way.

We are not asking for a refund; we only seek fairness and justice. How is it that someone like this is allowed to work in customer service? How is it that someone like this is permitted to represent a public agency and serve the public? I believe there are surveillance cameras everywhere, and you do not need to rely solely on my words. You can review the footage to verify what I have said. Please make sure to investigate and address this matter. We sincerely look forward to knowing that our voices have been heard. It is important for us to feel safe and

secure while using public services, and to experience a sense of safety and freedom on this land. We are law-abiding citizens, and we believe that all people should be treated equally. Thank you

Sent from my iPhone

Caltrain Electrifies Trains—Why Still Using Gas Leaf Blowers?

From Helene Grossman <helenegrossman@gmail.com>

Date Mon 2/3/2025 6:10 PM

To Board (@caltrain.com) <Board@caltrain.com>; streetspace@sfdpw.org <streetspace@sfdpw.org>

You don't often get email from helenegrossman@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain Board and San Francisco Public Works,

I am writing to request that gas-powered leaf blowers no longer be used at Caltrain Stations. Today at 5:45 PM—during peak commute hours—a gas leaf blower was in operation at the SF 4th and King station, and its noise could be heard for blocks away. This was an unwelcome disturbance for commuters just trying to get home at the end of a long day.

Gas leaf blowers are not just loud—they are among the most polluting small engines in use today. These devices release high levels of fine particulate matter (PM2.5), carbon monoxide, and volatile organic compounds, all of which contribute to smog and pose serious health risks.

California has already banned the sale of gas leaf blowers due to their environmental and health impacts. It is disappointing to see Caltrain, an agency that has invested in electrification for a cleaner future, continue to use these outdated, high-emission devices at its stations. Given that there were barely any leaves present, it would have taken less time to sweep them up manually rather than subjecting commuters to this unnecessary disruption.

Please reconsider the use of gas-powered leaf blowers at your stations and opt for quieter, cleaner alternatives—or simply sweep when needed. Your riders deserve a more pleasant and healthy commuting environment.

Here is a [video of the incident](#).

Thank you for your consideration.

Sincerely,
Helene Grossman, Caltrain commuter

Re: Issues -Blossom hill Caltrain station

From Raul Lopez <lopezinc_2000@yahoo.com>

Date Tue 2/4/2025 8:40 AM

To Baltazar Lopez <lopezb@caltrain.com>; Board (@caltrain.com) <boardcaltrain@samtrans.com>; Dhanya Rajan [REDACTED]

Cc Pankaj Kumar <pankajkumar19@icloud.com>; Tara Dang <tara.dang@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>; [REDACTED]

You don't often get email from lopezinc_2000@yahoo.com. [Learn why this is important](#)

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Doesn't common sense and previous history of encampment abatements tell us that when the Great Oaks/Endicott encampment is abated on February 18th, the residents will simply migrate to the next available spot be it Monterey Road or back to the cloverleaf where they were originally abated from? It is difficult to believe that they will all simply accept housing at the Monterey Road/Branham EIH as many have refused housing before due to the rules and regulations associated with living in government-owned housing. Why should we expect this abatement to be any different?

Regards,
Raul Lopez

On Tuesday, February 4, 2025 at 06:15:29 AM PST, Dhanya Rajan [REDACTED] wrote:

Hi Baltazar and Board,

Do you have an update on clearing the tents in and around the Blossom Hill Caltrain station. As I mentioned in my previous email, there is a momentum addressing these safety concerns and the city has committed to abating the encampment on Great Oaks - Endicott on Feb 18 and enforcing a no-return zone. Please co-ordinate with the city to make sure you can get something similar for the station as well. Thanks

Regards,
Dhanya Rajan
[REDACTED]

On Thu, Jan 30, 2025 at 10:04 AM Dhanya Rajan [REDACTED] wrote:

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Cc: Tara Dang <Tara.Dang@sanjoseca.gov>; Dhanya Rajan [REDACTED]

Subject: Re: Issues -Blossom hill Caltrain station

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To: Baltazar Lopez <lopezb@caltrain.com>; Tara Dang <Tara.Dang@sanjoseca.gov>
Cc: Dhanya Rajan [REDACTED]
Subject: Re: Issues -Blossom hill Caltrain station

You don't often get email from pankajkumar19@icloud.com. [Learn why this is important](#)

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Email: LopezB@Caltrain.com

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You don't often get email from rajan.dhanya@gmail.com.
[Learn why this is important](#)

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Hi Mr. Lopez,

Thanks for reaching out to us. Here are the pics we have collected from the encampment and the document created about Special Tax District CFD 14. The city should not be using this for running an encampment. Hope Caltrain can come up with a memorandum with the city to keep the station and tracks clear to at least 150ft. Hoping to work with you in getting this resolved. Thanks

[Great Oaks pkwy-Endicott Blvd encampment pics - Google Photos](#)

[Special Tax District CFD 145](#)

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Thank you so much again .

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Date Tue 2/4/2025 9:08 AM
To Board (@caltrain.com) <BoardCaltrain@samtrans.com>

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Please don't include my name or the other emails or phone number in the public document. Thanks.
Please confirm.

Regards,
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[REDACTED]

----- Forwarded message -----

From: Dhanya Rajan [REDACTED]
Date: Tue, Feb 4, 2025 at 6:14 AM
Subject: Re: Issues - Blossom hill Caltrain station
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CC: Pankaj Kumar <pankajkumar19@icloud.com>, Tara Dang <Tara.Dang@sanjoseca.gov>, Raul Lopez <lopezinc_2000@yahoo.com>, The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>, [REDACTED]
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First of all thank you so much for your outreach.

As discussed, wud appreciate your help to kindly into the following concerns impacting more than 4000 residents and businesses in and around blossom hill Caltrain station-

1. There has been an encampment right at the station for 3 -4 years . We had multiple fire incidents at this place earlier. This needs to be abated permanently with appropriate message or sign board those who trespass

and violate the guidelines.

2. Please see if you can make the station more welcoming for commuters now that folks have started to go to the office. Anything you could do will help . This does not need be expensive . Succulents, plants anything will help .

3. The fence for almost 2-3 miles both sides have been cut by the folks living in these encampments. How do we ensure this is repaired and stopped permanently?

4. There are around 25-30 encampments built on the fence . We need to work with city and your team to address them permanently.

I am also looping in joe lopez who is running for D2 and is familiar with issues at this location.

Also looping in Vanessa from mayor's office who supports our community via beautify San Jose initiative.

Thank you so much again .

Regards
PK
Silver leaf neighborhood

As discussed, Dhanya will share pics with you

.

Sent from my iPhone

Fwd: Issues - Blossom hill Caltrain station

From [REDACTED]
Date Tue 2/4/2025 8:55 AM
To Board (@caltrain.com) <BoardCaltrain@samtrans.com>

You don't often get email from [REDACTED] [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Please do not include this email on public records.
I don't want to be listed on it.

----- Forwarded message -----

From: Raul Lopez <lopezinc 2000@yahoo.com>
Date: Tue, Feb 4, 2025 at 8:40 AM
Subject: Re: Issues - Blossom hill Caltrain station
To: Baltazar Lopez <lopezb@caltrain.com>, Board (@caltrain.com) <boardcaltrain@samtrans.com>, Dhanya Rajan [REDACTED]
CC: Pankaj Kumar <pankajkumar19@icloud.com>, Tara Dang <tara.dang@sanjoseca.gov>, The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>, [REDACTED]

Doesn't common sense and previous history of encampment abatements tell us that when the Great Oaks/Endicott encampment is abated on February 18th, the residents will simply migrate to the next available spot be it Monterey Road or back to the cloverleaf where they were originally abated from? It is difficult to believe that they will all simply accept housing at the Monterey Road/Branham EIH as many have refused housing before due to the rules and regulations associated with living in government-owned housing. Why should we expect this abatement to be any different?

Regards,
Raul Lopez

On Tuesday, February 4, 2025 at 06:15:29 AM PST, Dhanya Rajan [REDACTED] wrote:

Hi Baltazar and Board,

Do you have an update on clearing the tents in and around the Blossom Hill Caltrain station. As I mentioned in my previous email, there is a momentum addressing these safety concerns and the city has committed to abating the encampment on Great Oaks - Endicott on Feb 18 and enforcing a no-return zone. Please co-ordinate with the city to make sure you can get something similar for the station as well. Thanks

Regards,

Dhanva Rajan
[REDACTED]

On Thu, Jan 30, 2025 at 10:04 AM Dhanva Rajan [REDACTED] wrote:

Dear Baltazar,

The Mayor has confirmed that the Great Oaks Pkwy–Endicott encampment will be abated in three weeks (around February 17, 2025), with no-return zones enforced in the neighborhood. However, there are still tents inside the Blossom Hill Caltrain station.

Could you coordinate with the city to address the encampment within the station and explore a commitment from the city to enforce a no-return zone there as well? Please review the attached signage for reference. Please fix the broken fences too.

During a recent Zoom meeting with the Mayor, a neighbor expressed fear about accessing the train station. She reported being threatened by individuals sleeping on the ramp, who demand money in exchange for using what they claim as their property. As a result, she now avoids the ramp entirely, instead running through gaps in the torn fence and across the tracks to reach the platform. She is even considering driving to SFO instead of taking Caltrain due to safety concerns. I am sure many people avoid the station entirely because of this serious safety issue.

This recurring issue is not only a safety hazard but also discourages ridership. Please take action to resolve this matter and ensure a safer commuting environment.

Thank you for your attention to this urgent issue.

Regards,
Dhanva Rajan
[REDACTED]

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Hi Pankaj,

I left you a voice message at your 949-4132248 number with my recommendation to how we best address this issue as I have confirmed that the blight and encampment is not on our property.

We are committed to being a partner in resolving this issue.

From: Pankaj Kumar <pankajkumar19@icloud.com>

Sent: Friday, November 29, 2024 12:21 PM

To: Baltazar Lopez <lopezb@caltrain.com>

Cc: Tara Dang <Tara.Dang@sanjoseca.gov>; Dhanva Rajan [REDACTED]

Subject: Re: Issues -Blossom hill Caltrain station

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Baltz I noticed 5-6 shopping carts all over the place , a person sleeping 4-5 feet from railway track . The encampments on the station still intact and tons of blight around .

When are you going to address these issues?

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Sent from my iPhone

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I think you should pay a visit if possible. This will help us show you around .

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The one encampment is under the bridge right at the station.

Request

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Sent from my iPhone

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To: Baltazar Lopez <lopezb@caltrain.com>; Tara Dang <Tara.Dang@sanjoseca.gov>
Cc: Dhanya Rajan [REDACTED]
Subject: Re: Issues -Blossom hill Caltrain station

You don't often get email from pankajkumar19@icloud.com. [Learn why this is important](#)

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Now is the time come together and help address this issue for good .

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Sent from my iPhone

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Hello Pankaj and Dhanya,

Acknowledging I have received your email and have access to the attached pictures. I have forwarded this to my team to begin looking into solutions.

**Baltazar Lopez, Government & Community Affairs
Officer**

[1250 San Carlos Ave San Carlos, CA 94070](https://www.caltrain.com)

Cell Phone: 650.730.4981

Email: LopezB@Caltrain.com

www.caltrain.com

 Caltrain logo with Safety Tagline

From: Dhanya Rajan <[REDACTED]>
Sent: Monday, November 4, 2024 9:29 AM
To: Baltazar Lopez <lopezb@caltrain.com>
Cc: Joe Lopez <joealopez@cs.com>; Vanessa Gonzalez <vanessa.gonzalez@sanjoseca.gov>; Pankaj Kumar <pankajkumar19@icloud.com>
Subject: Re: Issues -Blossom hill Caltrain station

You don't often get email from [REDACTED]
[Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Mr. Lopez,

Thanks for reaching out to us. Here are the pics we have collected from the encampment and the document created about Special Tax District CFD 14. The city should not be using this for running an encampment. Hope Caltrain can come up with a memorandum with the city to keep the station and tracks clear to at least 150ft. Hoping to work with you in getting this resolved. Thanks

[Great Oaks pkwy-Endicott Blvd encampment pics - Google Photos](#)

[Special Tax District CFD 145](#)

Regards,

Dhanya Rajan
[REDACTED]

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Regards
PK
Silver leaf neighborhood

As discussed, Dhanya will share pics with you .

Sent from my iPhone



Re: Complaint for experiencing discriminated

From Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Date Tue 2/4/2025 10:56 PM

To kwang94560@gmail.com <kwang94560@gmail.com>

Cc Board (@caltrain.com) <Board@caltrain.com>

Dear Huiyi Wang,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members. Thank you for reaching out to share your experience. We deeply regret that your daughter and her friend had a distressing experience on their recent trip to San Francisco. Please accept our sincerest apologies for any discomfort or humiliation caused. We strive to ensure that every passenger feels respected, safe, and valued.

After reviewing the situation, we interviewed the employee involved regarding the interaction that occurred on January 26, 2025. He confirmed that he recalled two young ladies missing the train and explained that he could not allow them to enter the platform because the crew had already instructed him to close the doors as the train was departing. He further explained to them why they had missed the train but clarified that there was no reason for him to deny them entry to the next train. The employee stated that he did not have the authority to stop them from boarding the next train and would not have done so.

While the employee's actions may have been based on the guidelines given to him, we understand the frustration your daughter and her friend must have felt. To avoid situations like this in the future, we ask that passengers arrive at the station at least 5 to 10 minutes before the scheduled departure time to ensure a smooth boarding process.

In addition to the investigation into this specific incident, our Title VI Officer has directed us to provide you with a Title VI Discrimination Complaint Form, which you can complete if you feel your concerns have not been fully addressed. You can find more information about Title VI and download the complaint form here: [Title VI Discrimination Complaint Form](#).

We greatly appreciate your feedback.

Kind regards,

Your Caltrain BOD Public Support Team

From: huiyi wang <kwang94560@gmail.com>

Sent: Monday, February 3, 2025 5:46:25 PM (UTC+00:00) Monrovia, Reykjavik

To: Board (@caltrain.com) <Board@caltrain.com>

Subject: Complaint for experiencing discriminated

You don't often get email from kwang94560@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.
Dear director, we send this complaint through your feedback form few days ago and have never received any feedback or reply. So we decided to send again the complaint through this email hope our voice will be heard. Thank you and we will look forward to hearing from you in the near future.
Warmest, Kandy 510-517-0339

To whom it may concern,

My daughter and her friend went to San Francisco for a trip last Saturday, January 26. They took the Caltrain from the South Bay to the San Francisco station. They arrived at the station at 5:53 PM, hoping to catch the 5:55 train. At 5:54 PM, the ticket agent sold them tickets, but when they reached the train doors, an employee blocked their entry, stating that they could not board because the train had to depart on time at 5:55.

What started as a simple disappointment from missing the train quickly turned into a deeply upsetting and humiliating experience of discrimination. The employee's name was Moses (although we didn't get his last name, I'm sure your office can identify him). My daughter and her friend, saddened by missing the train, asking this employee why they were not allowed to board. The employee arrogantly responded that it was the policy, then looked at them both with a condescending gaze and remarked that they would not be able to board the next train either.

What kind of authority does this person have that allows him to treat passengers in such a manner? Was he not properly trained, or was there some other reason? Is it because they are both female—one with an Asian appearance and the other with an Indian appearance? They left the station in tears, feeling deeply wronged and wondering why they were treated this way.

We are not asking for a refund; we only seek fairness and justice. How is it that someone like this is allowed to work in customer service? How is it that someone like this is permitted to represent a public agency and serve the public? I believe there are surveillance cameras everywhere, and you do not need to rely solely on my words. You can review the footage to verify what I have said. Please make sure to investigate and address this matter. We sincerely look forward to knowing that our voices have been heard. It is important for us to feel safe and secure while using public services, and to experience a sense of safety and freedom on this land. We are law-abiding citizens, and we believe that all people should be treated equally. Thank you

Sent from my iPhone

Caltrain Fence - 1800 Oakdale Ave, SF

From Mangubat, Imelda <Imangubat@swater.org>

Date Wed 2/5/2025 8:21 AM

To Board (@caltrain.com) <board@caltrain.com>

You don't often get email from imangubat@swater.org. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Good morning Sir/Madam,

The chain link fence along Oakdale Avenue between Phelps and Quint streets has been vandalized and repeat encampments have been built there. I believe last week you had a crew come clear the area out. Today there are new people looking to move in and they're starting fires already. Is it possible for Caltrain or SFPDW to replace your chain link fence with something more robust to deter encampments? We've had large out of control fires in that area next to our building at 1800 Oakdale in the past. And the fires from the recent encampment triggered our building smoke detectors and fire alarm resulting in an SFFD visit.

Thank you,

Imelda Mangubat

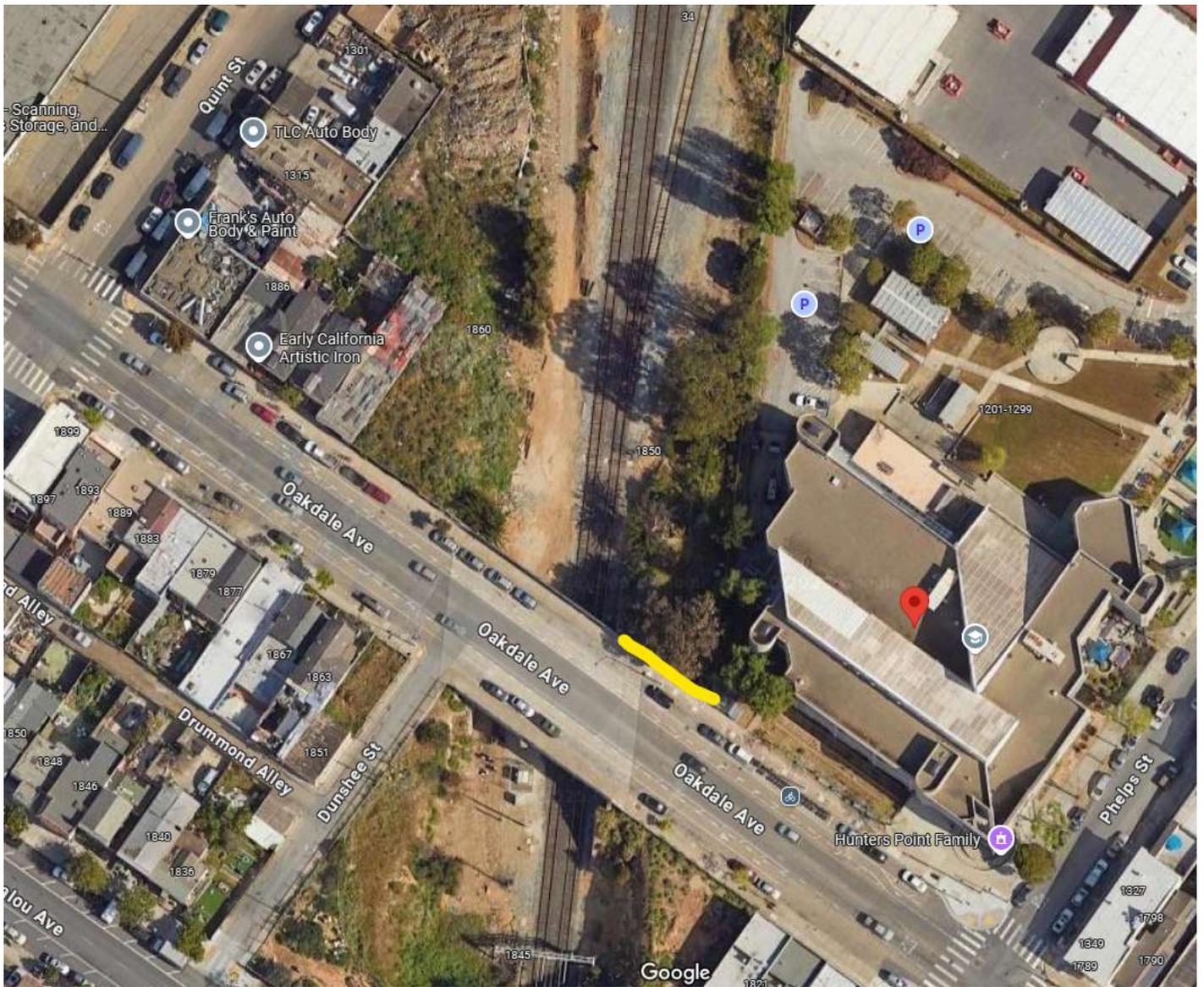
Chief Stationary Engineer, WWE Facilities Maintenance

Cell: 628-249-8941

imangubat@swater.org

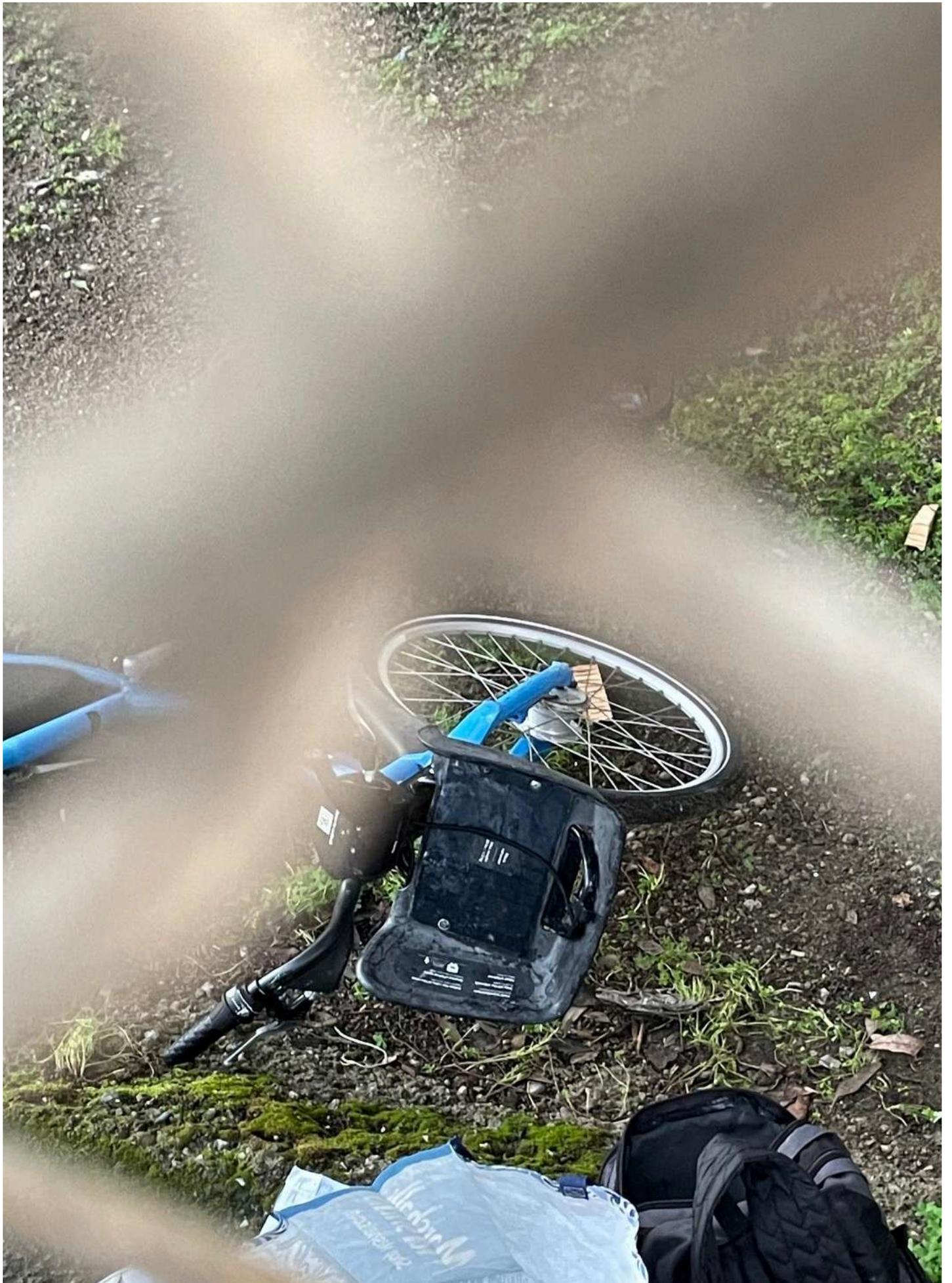
sfuc.org

















Sent from my iPhone

From: [Dhanya Rajan](#)
To: [Board \(@caltrain.com\)](#)
Subject: Re: Issues -Blossom hill Caltrain station
Date: Friday, February 7, 2025 5:35:46 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Thanks for redacting personal info and other email IDs this time. I wasn't aware the contact info would be made public.

Regards,
Dhanya

On Fri, Feb 7, 2025 at 5:33 PM Board (@caltrain.com) <BoardCaltrain@samtrans.com> wrote:

Dear Dhanya Rajan,

Thank you for contacting the Peninsula Corridor Joint Powers Board. As indicated on the Board of Directors webpage, "correspondence, including any personal information such as names and e-mail addresses, submitted to this agency will become disclosable public records." If you would like your communications and personal information to not be posted on the day of a meeting in the future, we recommend that you contact the agency via the Customer Service department rather than the Board of Directors' email address. As a courtesy, we will redact your personal information from the correspondence.

Thank you.

Loana Lumina-Hsu, she/her/siya

Deputy District Secretary

Executive Administration | District Secretary's Office

[SamTrans](#) | [JA](#) | [Caltrain](#)

[1250 San Carlos Ave, San Carlos, CA 94070-3006](#)

Email: Lumina-HsuL@samtrans.com

Phone: (650) 508-6466

From: Dhanya Rajan <[REDACTED]>
Sent: Tuesday, February 4, 2025 9:08 AM
To: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Subject: Fwd: Issues -Blossom hill Caltrain station

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Please don't include my name or the other emails or phone number in the public document. Thanks. Please confirm.

Regards,

Dhanya Rajan

[REDACTED]

----- Forwarded message -----

From: Dhanya Rajan [REDACTED]
Date: Tue, Feb 4, 2025 at 6:14 AM
Subject: Re: Issues -Blossom hill Caltrain station
To: Baltazar Lopez <lopezb@caltrain.com>, Board (@caltrain.com) <BoardCaltrain@samtrans.com>
CC: Pankaj Kumar <pankajkumar19@icloud.com>, Tara Dang <Tara.Dang@sanjoseca.gov>, Raul Lopez <lopezinc_2000@yahoo.com>, The Office of Mayor Matt Mahan <mahor@sanjoseca.gov>, [REDACTED]

Hi Baltazar and Board,

Do you have an update on clearing the tents in and around the Blossom Hill Caltrain station. As I mentioned in my previous email, there is a momentum addressing these safety concerns and the city has committed to abating the encampment on Great Oaks - Endicott on Feb 18 and enforcing a no-return zone. Please co-ordinate with the city to make sure you can get something

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Regards,

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During a recent Zoom meeting with the Mayor, a neighbor expressed fear about accessing the train station. She reported being threatened by individuals sleeping on the ramp, who demand money in exchange for using what they claim as their property. As a result, she now avoids the ramp entirely, instead running through gaps in the torn fence and across the tracks to reach the platform. She is even considering driving to SFO instead of taking Caltrain due to safety concerns. I am sure many people avoid the station entirely because of this serious safety issue.

This recurring issue is not only a safety hazard but also discourages ridership. Please take action to resolve this matter and ensure a safer commuting environment.

Thank you for your attention to this urgent issue.

Regards,

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Hi Pankaj,

I left you a voice message at your 949-4132248 number with my recommendation to how we best address this issue as I have confirmed that the blight and encampment is not on our property.

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To: Baltazar Lopez <lopezb@caltrain.com>

Cc: Tara Dang <Tara.Dang@sanjoseca.gov>; Dhanya Rajan 

Subject: Re: Issues -Blossom hill Caltrain station

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Hi Baltz I noticed 5-6 shopping carts all over the place , a person sleeping 4-5 feet from railway track . The encampments on the station still intact and tons of blight around .

When are you going to address these issues?

Regards

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Cc: Dhanya Rajan [REDACTED]
Subject: Re: Issues -Blossom hill Caltrain station

You don't often get email from pankajkumar19@icloud.com. [Learn why this is important](#)

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**Baltazar Lopez, Government &
Community Affairs Officer**

[1250 San Carlos Ave San Carlos, CA
94070](https://www.caltrain.com)

Cell Phone: 650.730.4981

Email: LopezB@Caltrain.com

www.caltrain.com



From: Dhanya Rajan
[REDACTED]

Sent: Monday, November 4, 2024 9:29
AM

To: Baltazar Lopez
<lopezb@caltrain.com>

Cc: Joe Lopez <joelopez@cs.com>;
Vanessa Gonzalez
<vanessa.gonzalez@sanjoseca.gov>;

Pankaj Kumar
<pankajkumar19@icloud.com>

Subject: Re: Issues -Blossom hill Caltrain
station

You don't often get email from
rajan.dhanya@gmail.com. [Learn why this is
important](#)

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[Great Oaks pkwy-Endicott Blvd encampment pics - Google Photos](#)

[Special Tax District CFD 145](#)

Regards,

Dhanya Rajan



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