

# Fare Evasion Citation Processing Services and Mobile Fare Enforcement Devices

February 28, 2028  
TOPS Committee



# Background

1. Sept 2003 – JPB introduced Proof-of-Payment System
2. Jan 2018 – Board adopted Ordinance No.2
  - Established administration penalties for fare evasion
3. Jun 2018 – Contract awarded to Turbo Data Systems (**TDS**)
  - Scope: Provide fare evasion citation processing services and devices
  - Term: 2-years or until total compensation reached \$150K
4. Jan 2019 – Contract amendment #1
  - Added eight years to original term thru May 2028
  - Increased capacity by \$446,400 from \$150,000 to \$596,400

# Turbo Data Systems Contract

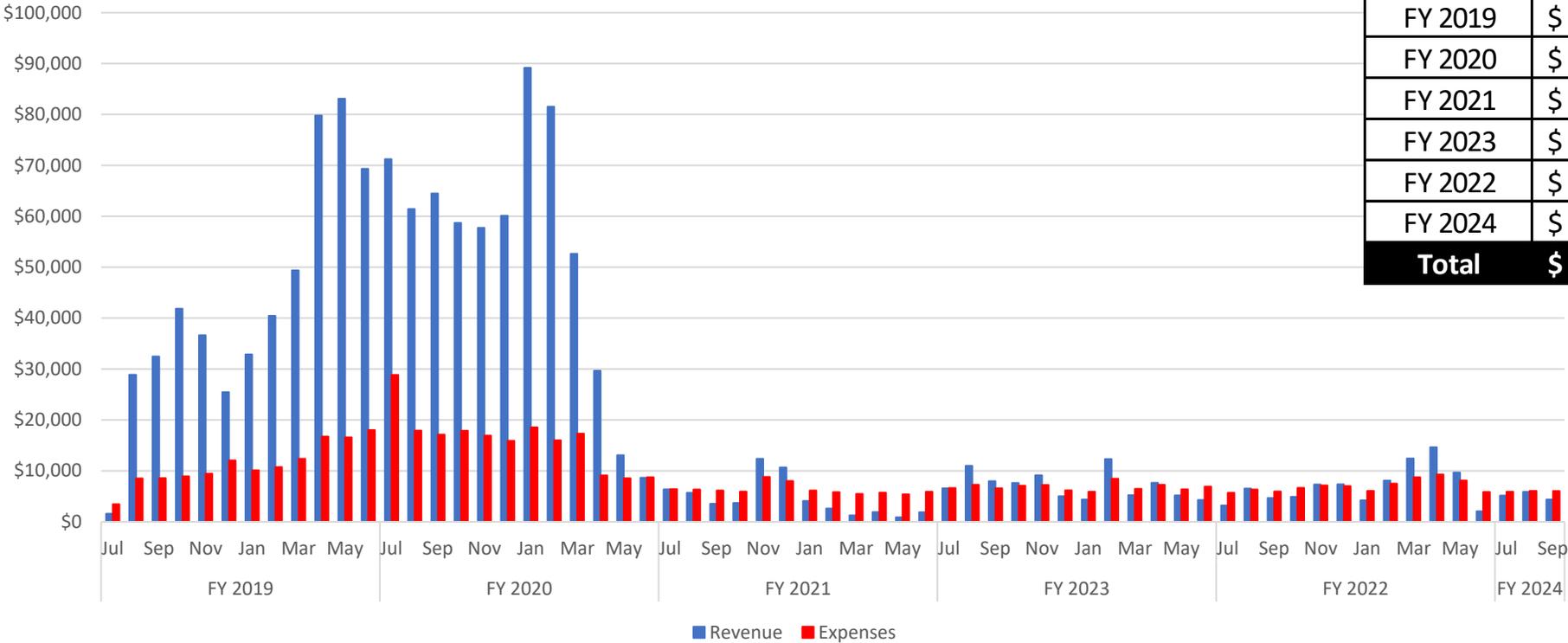
Specific services provided by the vendor to support the processing of administrative citations associated with fare enforcement activities:

- Citation processing
- Citation payment collection
- Lease of handheld ticket writer units
  - Maintenance support for leased devices
- Customer Service
- Data reporting

# Revenue vs Expenses Comparison

- through September 2023

Revenue vs. Expenses: July 2018 thru September 2023



| Fiscal Year  | Revenue                | Expenses             |
|--------------|------------------------|----------------------|
| FY 2019      | \$ 521,695.00          | \$ 135,482.17        |
| FY 2020      | \$ 648,314.00          | \$ 192,757.44        |
| FY 2021      | \$ 54,882.00           | \$ 76,008.63         |
| FY 2023      | \$ 86,307.00           | \$ 82,236.65         |
| FY 2022      | \$ 85,007.00           | \$ 84,252.35         |
| FY 2024      | \$ 15,363.00           | \$ 18,004.15         |
| <b>Total</b> | <b>\$ 1,411,568.00</b> | <b>\$ 588,741.39</b> |



# Amendment Justification

- Executing amendment #2 will allow Caltrain to maintain uninterrupted support for fare enforcement efforts including equipment, maintenance, and citation and payment collection processing services
- Included in the proposed amendment is the leasing of 4 additional ticket writers to supply rover team to enhance enforcement during peak hours and special events
- Revenue collected from fare enforcement will be used to pay the cost of the program

# Staff Recommendation

Staff recommends that the Board of Directors (Board) of the Peninsula Corridor Joint Powers Board (JPB);

1. Approve an amendment to the contract with Turbo Data Systems, INC (TDS) for fare evasion citation processing services to increase the amount by \$500,100, from \$596,400 to a new not-to-exceed amount of \$1,096,500 for the remaining term of the contract ending May 2028.
2. Authorize the Executive Director, or designee, to execute a contract amendment in a form approved by the Legal Counsel.

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