

Caltrain Executive Summary-Oct 2023

Monthly Performance	Pre-Pandemic Oct FY 2020	Last Year Oct 2022		Current Year Oct 2023		Oct 2022 to Oct 2023% ▲	Pre-Pandemic Oct FY 2020 to Oct 2023% ▲
Total Ridership	1,726,436	478,084	I	490,697	1	2.6%	-71.6%
Average Weekday Ridership	70,360	18,565	-	19,939	1	7.4%	-71.7%
On Time Performance	93.3%	90.8%	-	89.9%	1	-1.0%	-3.6%
Fiscal YTD Performance	Pre-Pandemic Oct FY 2020	Last Year Oct 2022		Current Year Oct 2023		Oct 2022 to Oct 2023% ▲	Pre-Pandemic Oct FY 2020 to Oct 2023% ▲
Total Ridership	6,687,275	1,884,085	1	2,001,045	I	6.2%	-70.1%
Average Weekday Ridership	71,162	18,222	1	20,506	1	12.5%	-71.2%
On Time Performance	93.5%	89.3%	1	86.3%	1	-3.4%	-7.7%

⁻Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)

⁻Starting April 2020 - Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data

⁻June 2022 forward-ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days. Key Ridership Mehodology Notes:..



Caltrain Average Weekday Ridership (AWR)-Oct 2023



- -Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)
- -Starting April 2020 Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data
- -June 2022 forward-ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.



Caltrain Total Ridership & AWR -Oct 2023



- -Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)
- -Starting April 2020 Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data
- -June 2022 forward- ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.



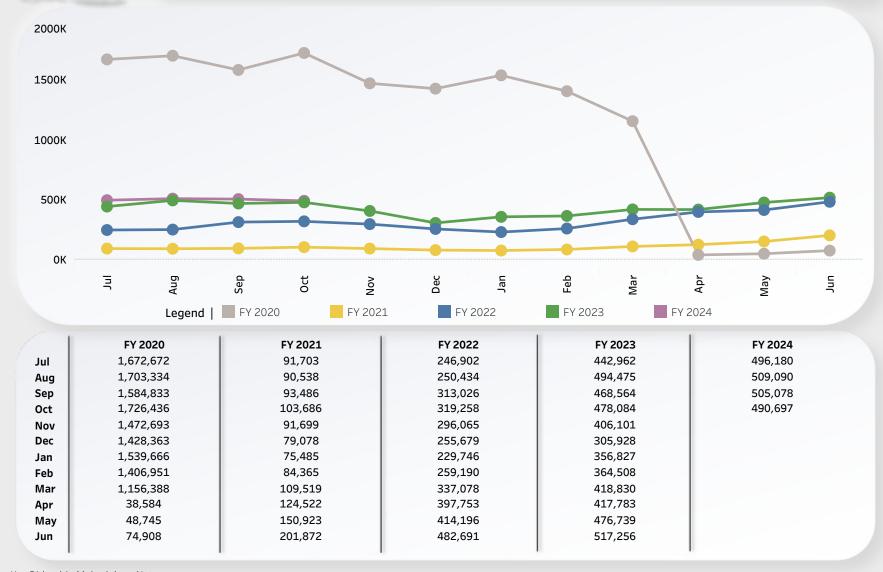
Caltrain Total Ridership & Average Ridership by Day Type -Oct 2023



- -Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)
- -Starting April 2020 Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data
- -June 2022 forward-ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.



Caltrain Total Ridership-Oct 2023



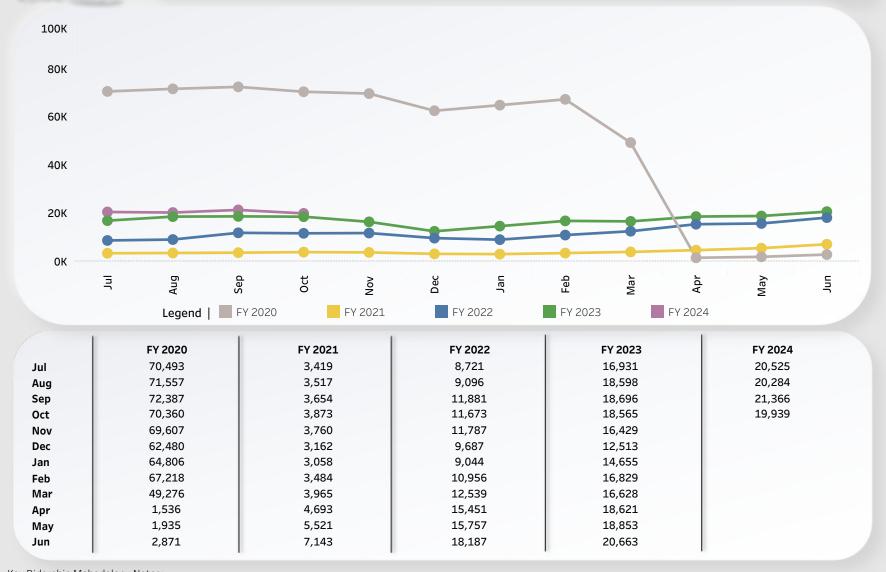
⁻Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)

⁻Starting April 2020 - Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data

⁻June 2022 forward-ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.



Caltrain Average Weekday Ridership (AWR) -Oct 2023



⁻Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)

⁻Starting April 2020 - Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data

⁻June 2022 forward- ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.



Caltrain Average Weekday Ridership (AWR) and % of Pre-Covid Baseline-Oct 2023



⁻Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)

⁻Starting April 2020 - Due to COVID-19 pandemic, ridership estimates methodology changed to limited conductor counts and Clipper data

⁻June 2022 forward- ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.