Mission
Caltrain is a customer-focused rail system offering safe, reliable, accessible, and sustainable transportation service that enhances quality of life for all.

Vision
To be a vital link in the statewide rail network by improving connectivity to other transit systems, contributing to the region’s economic vitality, and partnering with local communities to ensure that diverse constituencies receive a world-class travel experience.

Core Values
- SAFETY
- EXCELLENCE
- RESILIENCE
- INTEGRITY
- EQUITY AND INCLUSION
- SUSTAINABILITY