

Bicycle Advisory Committee

**Correspondence
as of**

May 17, 2021

From: [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))
To: [Brian Preskitt](mailto:Brian_Preskitt); [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))
Subject: RE: CalTrain BAC + Diridon Station Area Plan
Date: Monday, May 17, 2021 2:53:17 PM

Hi Brian,

Thank you for your reaching out. I wanted to let you know this item is on the agenda for this Thursday's BAC meeting. You can view the agenda [here](#). Thank you!

Best,
Lori Low

-----Original Message-----

From: Brian Preskitt <bppresk@outlook.com>
Sent: Thursday, April 29, 2021 10:24 PM
To: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>
Subject: CalTrain BAC + Diridon Station Area Plan

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear members of the Bicycle Advisory Committee,

I'm writing as a member of the public to ask if the CalTrain BAC would be interested in sending (or signing onto) a letter of support for the Diridon Station Area Plan (DSAP) and the Downtown West project, which will be going before the San Jose City Council for approval on May 25th. The support of the CalTrain BAC would be a strong signal to council that this area, and the city's plans for it, impact bicyclists and transit passengers across the entire region.

I live in downtown San Jose and bike to Diridon Station almost every time I take CalTrain, and can attest that this plan would be good for folks like me, both as a train passenger and as a cyclist.

Let me know if this is possible, and if there's anything I can do to help it go smoothly, such as assisting in drafting a letter of support.

Thank you,
Brian Preskitt

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: NEWS: Caltrain Considers Fare Changes as Part of Pandemic Recovery
Date: Monday, May 10, 2021 1:02:38 PM
Attachments: [image001.png](#)



May 10, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain Considers Fare Changes as Part of Pandemic Recovery

Caltrain will host a public hearing later this month to gather feedback on [potential changes](#) to its fare structure as the rail agency continues to work on recovery plans as a result of the coronavirus (COVID-19) pandemic.

Caltrain is seeking public comment on a proposed extension of the 20% discount on the [Monthly Pass](#) fare product through June 30, 2023. In March, the discount was approved only through September 2021. The agency is providing this discount to encourage people returning to work to take advantage of transit, while also providing some financial relief for those that have been riding regularly throughout the pandemic.

Though not part of the public hearing, the public will also have an opportunity to provide feedback on postponing the following fare changes which were approved by the Board of Directors in 2019:

- A reduction of the Adult One-way Clipper® discount from 55 cents to 25 cents, with corresponding changes to all Clipper products
- Three incremental fare increases occurring every other year that alternate between increasing the Base Fare by 50 cents and the Zone Fare by 25 cents
- Two incremental fare increases to the Go Pass product by 5% every other year

The following are several ways the public can provide input to Caltrain:

Public Meeting: Proposed Fare Changes

Thursday, May 20, 2021 at 5:30 p.m.

Access Online: join.zoom.us OR via Telephone: 1.669.900.6833

Enter Webinar ID: 971 6867 0624 and Passcode: 240979

Public Hearing: JPB's Board of Directors' Finance Committee meeting

Monday, May 24, 2021 at 2:30 p.m.

Access Online: join.zoom.us OR via Telephone: 1.669.900.6833

Enter Webinar ID: 933 8892 7360 and Passcode: 790810

Prior to the hearing, comments may be sent by completing the online comment form [HERE](#), by mail, e-mail or phone:

Board Secretary
Peninsula Corridor Joint Powers Board
P.O. Box 3006, San Carlos, CA 94070-1306
Changes@caltrain.com
1.800.660.4287 (TTY 650.508.6448)

For translation or interpretation assistance, call Caltrain at 1.800.660.4287 at least three days before the meeting.

Para obtener asistencia sobre traducciones o interpretaciones, llame a Caltrain al 1.800.660.4287 al menos tres días antes de la reunión.

如需笔译或口译协助，请在会议召开前至少三天拨打 Caltrain 电话 1.800.660.4287.

###

About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad celebrated 150 years of continuous passenger service in 2014. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.

Follow Caltrain on [Facebook](#) and [Twitter](#).

From: [Provence, Dan](#)
To: toddedelman1@gmail.com
Cc: [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain, Bac (@caltrain.com))
Subject: RE: New bicycle lockers and bicycle storage
Date: Tuesday, May 4, 2021 9:09:51 AM
Attachments: [image001.png](#)

Hi Todd,

Thanks for your email about bike lockers and the need to plan for long tailed bikes. We have explored the possibilities for parking these longer bikes that are not allowed on trains and do not fit in regular bike lockers but we haven't gotten to the point of installing them yet.

I have tried the new double decker e-locker that you have described and we are excited to install those lockers in the future. Unfortunately, the vendor was not able to produce that model in time for us to meet some of our funding deadlines earlier this year. It sounds like that model will be available for us in Fall 2021. At this point, we have installed a smaller number of lockers (between 8 and 16 spaces) at 10 stations so far this year but we will include the new model with additions to the system as demand for e-lockers increases.

Our focus is on getting lockers out along the corridor but we also have longer term plans to add bike rooms with space for larger bikes.

Thanks,
Dan

Dan Provence, Principal Planner
Peninsula Corridor Joint Powers Board
1250 San Carlos Ave. San Carlos, CA 94070
Phone: 650.339.0586 Website: www.caltrain.com



From: Todd Edelman <toddedelman1@gmail.com>
Sent: Saturday, March 27, 2021 3:44 PM
To: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>
Subject: New bicycle lockers and bicycle storage

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

I would like to emphasize the necessity for bicycle storage solutions at stations to be inclusive of long tails and even wider and longer child-carrying/cargo bikes. Please consider that some of the latter cost \$5,000 or more. It's also important that bike shops that sell these bikes are aware of what's available at the relevant stations. It's crucial that bicycle parking facilities are consistent along a route and have equal levels of security and bike size capability.

The City of Davis recently acquired long tail-capable bicycle longers as part of its BikeLink-powered locker system at our train station. They are manufactured by the same partner that makes the normal lockers used in BikeLink systems. Here they are set up as part of a two level system, with the upper level including a sliding rack like the ones in two-tier systems in bike rooms. The long lockers are on the bottom.

I don't think that these are prototypes, but probably the first production run. I believe that they might be a little short to accept long tails with tall child seats attached at the back. Perhaps further modifications are possible.

If you need info on their use data etc for the City of Davis, contact Bike-Ped Coordinator Jennifer Donofrio at <jdonofrio@cityofdavis.org>.

As far as a political point, or one you can make to journalists, etc, about facilities for larger bikes, please consider the impossibility of disallowing SUVs to use Park&Ride! On that note, since there are so many long tail bikes out there, it might even sense to have ALL locker implementations be long-tail capable. You'd have to experiment, but this also makes them capable of holding a normal bike AND a trailer or one or two small child bikes.

Larger "bakfiets" cargo bikes really need bike rooms or some kind of large space that's just as secure.

Good luck!

Todd Edelman, former Bicycling, Transportation and Street Safety Commissioner, City of Davis
Resident of the Northern California Megaregion

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: NEWS: Caltrain Seeks Volunteers for Citizens Advisory Committee
Date: Monday, May 3, 2021 12:31:08 PM
Attachments: [image001.png](#)



May 3, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain Seeks Volunteers for Citizens Advisory Committee

The Peninsula Corridor Joint Powers Board (JPB), the entity that manages Caltrain, is seeking volunteers from San Francisco, San Mateo and Santa Clara counties to apply for its Citizens Advisory Committee (CAC).

The CAC currently has openings for three seats, one each for representatives from San Francisco, San Mateo and Santa Clara counties. Committee members are asked to serve a three-year term.

The CAC is composed of nine community members who serve in an advisory capacity to the Caltrain board of directors, providing input on the needs of current and potential rail customers.

Residents interested in joining the advisory committee can find an application on the CAC web page [here](#), or by calling 650.508.6347. Applications for the CAC are due by Thursday, May 27, 2021.

The CAC meets on the third Wednesday of each month at 5:40 p.m. at the Caltrain headquarters at 1250 San Carlos Avenue, about one block from the San Carlos Caltrain Station. All meetings are open to the public. For more information, visit <https://www.caltrain.com/about/advisorycommittees/cac.html>

###

About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with limited commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad has provided the community with more than 150 years of continuous passenger service. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.

Follow Caltrain on [Facebook](#) and [Twitter](#).

From: [Caltrain_Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))
To: Carden Wyckoff <cardenwyckoff@gmail.com>
Subject: RE: Bike runnels Hillside station
Date: Friday, April 30, 2021 8:43:21 AM
Attachments: [image001.png](#)

Hi Carden,

Thank you for reaching out. Caltrain is committed to successful and equitable infrastructure. The new Hillside Station is an ADA-compliant station, featuring two ramps that lead to the centerboard platform (there are no elevators). The ramps can be accessed from either the northern side of 28th Avenue or from the underpass located between 31st and 28th Avenues.

Caltrain currently has one of the most extensive onboard bicycle programs among passenger railroads in the nation. We believe bikes are an excellent first and last mile solution, and riders who use their bikes to access Caltrain reduce pollution, relieve congestion, and help promote healthy, active transportation. The ramps ensure that individuals who rely on various mobility devices can consistently access the station and Caltrain service. Thank you again for your inquiry.

Best,
Lori Low

From: Carden Wyckoff <cardenwyckoff@gmail.com>
Sent: Monday, April 26, 2021 11:52 PM
To: Caltrain, Bac (@caltrain.com) <bacaltrain@amtrans.com>
Subject: Bike runnels Hillside station

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi this is regarding the tweet about the new hillside station concourse stairs <https://twitter.com/caltrain/status/1386692165716217858?s=21>. The request is to add bike runnels on the new stairs and all station stairs going forwards like at Lawrence.

As a wheelchair user, bicyclists often use the elevators over stairs without runnels and this impacts my access to and from the platform.

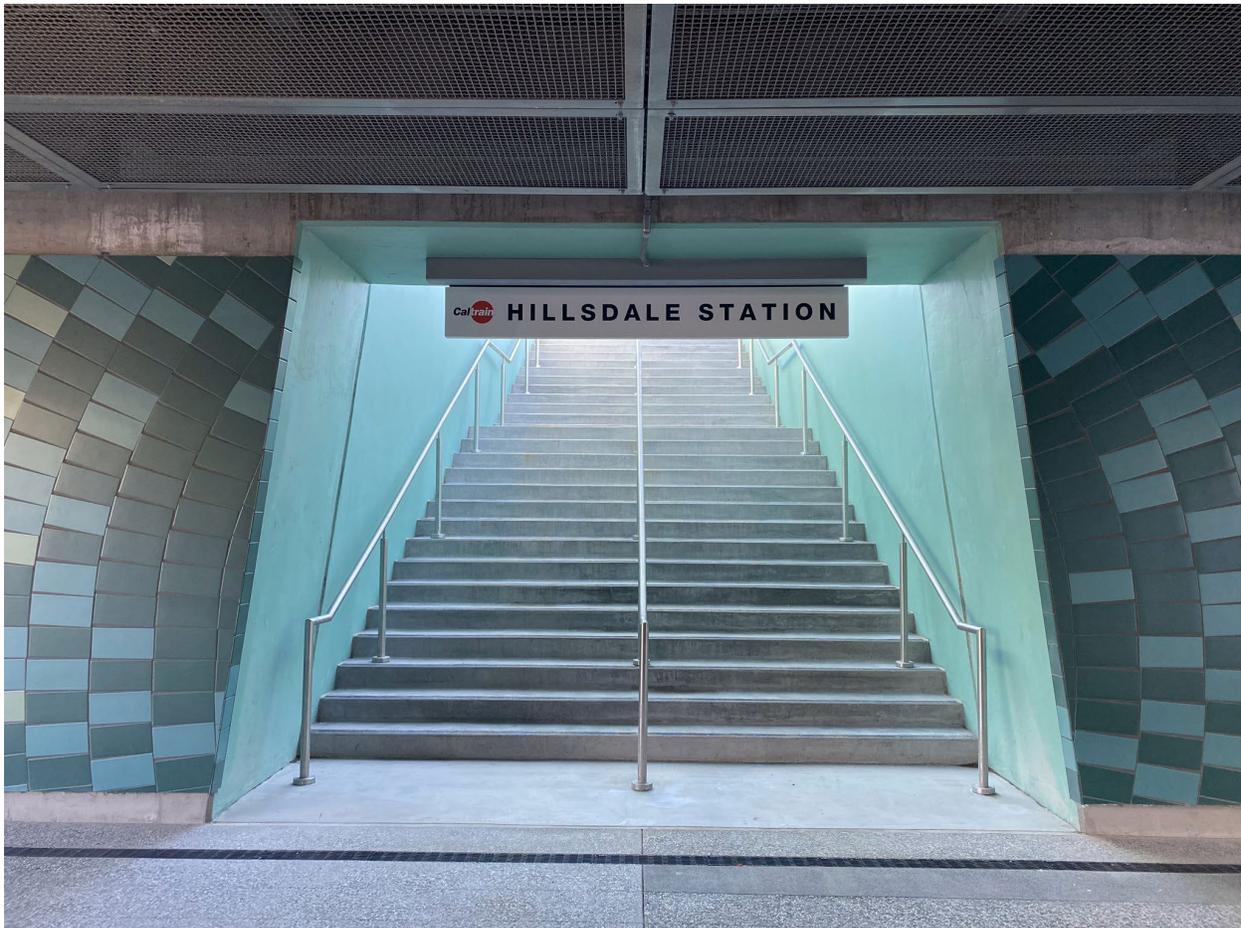
I don't believe the social media person who responded understood my request and another person said email here.

I also don't live in California this just popped up on my timeline and sharing feedback for accessibility.

Thanks,
Carden in Atlanta



Figure C-7: Lawrence Caltrain station stairway channels



Sent from my iPhone

From: [Provence, Dan](#)
To: timgetz@netzero.com; [@caltrain.com](mailto:Caltrain, Bac (@caltrain.com))
Subject: RE: Where is my bike?!?
Date: Thursday, April 29, 2021 2:49:35 PM

Hi Tim,

I'm looking into what we can do about the lights. Please let me know their estimated value.

Thanks,
Dan

From: timgetz@netzero.net <timgetz@netzero.net> **On Behalf Of** timgetz@netzero.com
Sent: Thursday, April 29, 2021 2:34 PM
To: Provence, Dan <ProvenceD@samtrans.com>; [Caltrain, Bac \(@caltrain.com\) <baccaltrain@samtrans.com>](mailto:Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>)
Subject: RE: Where is my bike?!?

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Thanks, Dan. I definitely appreciate your help and the fast turnaround in getting my bike back to me. I don't know whether Henry mentioned it, but the clip-on headlight and taillight are missing. He offered to pay out of his own pocket to replace them but I'm not sure he should have to do that himself. I'd appreciate your advice on that as well.

Tim

----- Original Message -----

From: "Provence, Dan" <ProvenceD@samtrans.com>
To: "timgetz@netzero.com" <timgetz@netzero.com>, "Caltrain, Bac (@caltrain.com)" <baccaltrain@samtrans.com>
Subject: RE: Where is my bike?!?
Date: Thu, 29 Apr 2021 21:24:28 +0000

Hi Tim,

I just got a call from Henry that your bike has been returned to you. I hope that getting your bike back helped to improve what I'm sure was a frustrating day for you. Once again, I'm very sorry for the inconveniences you experienced.

I thought that we had done a good job coordinating the transition from keyed lockers to e-lockers but clearly it wasn't good enough. I have let everyone involved know that things need to be tightened up so this doesn't happen again.

Best,
Dan

From: timgetz@netzero.net <timgetz@netzero.net> **On Behalf Of** timgetz@netzero.com
Sent: Thursday, April 29, 2021 11:08 AM
To: Provence, Dan <ProvenceD@samtrans.com>; Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>
Subject: Where is my bike?!?

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dan,

Both your email and the signs posted on the lockers at the California Avenue station indicated that the lockers would be removed beginning on May 5th. I was fully prepared to have my locker cleared before that date. When I arrived at the station today, April 29th, the lockers were gone and (needless to say) so is my bike. This is truly top-drawer unacceptable.

I am really livid about this, but I hope there is a way we can resolve it. I'd suggest a couple of options:

1. If my bike is unharmed, deliver it (along with my helmet and both of the detachable lights intact) to my place of employment at a time we mutually agree upon within the next 7 days, or
2. Compensate me \$1,000 for the loss.

If neither of these is possible, I will have to report the bike as stolen property.

Tim

----- Original Message -----

From: "Provence, Dan" <ProvenceD@samtrans.com>
To: Tim Getz <timgetz@netzero.com>
Cc: "Sylvia, BikeLink Support" <Sylvia@bikelink.org>
Subject: RE: bike locker removal
Date: Fri, 23 Apr 2021 17:27:42 +0000

Hi Tim,

We now have dates for the bike locker changes at California Avenue Station. Keyed lockers are scheduled to be removed beginning on May 5, 2021. Please remove all belongings before that day.

E-lockers are scheduled to be installed on May 18, 2021. They will be available on demand, with rates of 5 cents/hour during the day time and 2 cents/hour during nights and weekends to help keep the cost low for people using a bike on the work end of their trip.

Sylvia from BikeLink will touch base with you about the promotion we have for our keyed locker

users. Caltrain will match the funds you add to your BikeLink account up to \$20. In addition, you will get a \$5 credit the first time you use a BikeLink account at a Caltrain owned locker. Information is available here, but Sylvia will also provide more information: https://www.bikelink.org/get_access.

Thanks for biking to Caltrain! We hope the new lockers will work well for you.

Best,
Dan

From: Tim Getz <timgetz@netzero.com>
Sent: Wednesday, February 10, 2021 12:29 PM
To: Provence, Dan <ProvenceD@samtrans.com>
Subject: Re: bike locker removal

Thanks so much, that's super helpful! Mine is #2 at California Ave.

Tim

On Feb 10, 2021, at 12:01 PM, Provence, Dan <ProvenceD@samtrans.com> wrote:

Hi Tim,

Things got rearranged with the schedule for the e-lockers so things will be delayed a little longer at Cal Ave. You can continue to use the locker until we are actually ready to remove it. Please let me know your locker number and I'll make sure we don't remove it until we give you notice. There's no need to pay anything at this time.

Thanks,
Dan

From: timgetz@netzero.net [<mailto:timgetz@netzero.net>] **On Behalf Of** timgetz@netzero.com
Sent: Wednesday, February 10, 2021 11:45 AM
To: Provence, Dan <ProvenceD@samtrans.com>
Subject: RE: bike locker removal

Hi Dan,

I removed my bike from the Cal Ave station lockers as requested 4 weeks ago, but the lockers are still in place. Meanwhile, my commute has lengthened, as I'm having to walk my last mile to work rather than bike. Do you have a more accurate idea of when the lockers will actually be removed, and is there any reason I can't continue to use my locker until such time as it is actually removed? More than happy to pay rent as requested.

Thanks,
Tim

----- Original Message -----

From: "Provence, Dan" <ProvenceD@samtrans.com>
To: "timgetz@netzero.com" <timgetz@netzero.com>
Cc: "Caltrain, Bac (@caltrain.com)" <baccaltrain@samtrans.com>
Subject: RE: bike locker removal
Date: Wed, 16 Dec 2020 22:49:00 +0000

Hi Tim,

Thanks for your email. We are still finalizing the details about the e-locker promotion for keyed locker tenants. We've been discussing ideas to lower the costs for people who use lockers the way you do. I think we have a few good ideas in the works, but please let me know if you have an idea in mind.

I'll be in touch soon with more information for you.

Thanks,
Dan

From: timgetz@netzero.net [<mailto:timgetz@netzero.net>] **On Behalf Of**
timgetz@netzero.com
Sent: Tuesday, December 15, 2020 7:51 PM
To: Provence, Dan <ProvenceD@samtrans.com>
Cc: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>
Subject: bike locker removal

**ATTENTION: This email came from an external source.
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Hello Dan,

I received a letter from Caltrain dated December 9th regarding the removal of bicycle lockers at the California Avenue station. I will remove my bike from the locker by January 13 as requested, but the removal of these lockers makes my commute considerably more difficult. Having the use of this locker at my destination station has been key to my commute for over 6 years now. California Ave is my destination station; I use my bicycle for the last mile to work. An hourly locker rental seems untenable, even at a low price, because my bike is in the locker overnight, on weekends, and during inclement weather in the winter, sometimes even for days or weeks at a time. I suspect I will have to either bring my bike on board the train from now on, or more likely, stop riding altogether. I can't imagine that other riders aren't in the same position.

Still, I am interested in learning about the possibilities for the e-locker credit suggested in your letter. I will have to evaluate whether such a program will work

for me.

Many thanks, and happy holidays,
Tim Getz

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From: [Nabong, Sarah](#)
To: [Chris Florkowski](#)
Cc: [Caltrain, Bac \(@caltrain.com\)](#)
Subject: Re: Cycling/Caltrain question
Date: Thursday, April 8, 2021 7:18:53 AM

Hi Chris,

We understand the frustration and we apologize for the inconvenience. As for our riders with special needs, we ask that they wait at the boarding assistance area where our conductors can help accommodate. Should you have further questions/comments feel free to visit <https://www.caltrain.com/about/contact.html> so we can formally process your feedback. Have a great day!

Regards,
Sarah

Get [Outlook for iOS](#)

From: Chris Florkowski <florkowski.christina@gene.com>
Sent: Wednesday, April 7, 2021 8:01:24 PM
To: Nabong, Sarah <nabongs@samtrans.com>
Cc: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>
Subject: Re: FW: Cycling/Caltrain question

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Hi Sarah,

Thank you for getting back to me about this. It is disappointing, and makes me wonder how handicapped riders manage. What do you do for those passengers in wheel chairs or health issues that prevent a passenger from stepping up.?

best regards,
Chris

On Mon, Apr 5, 2021 at 10:59 AM Nabong, Sarah <nabongs@samtrans.com> wrote:

Dear Chris Florkowski

Thank you for your comment.

Unfortunately, train car model assignments (Gallery or Bombardier) change daily in an unpredictable manner because we have limited number of fleet available to operate on each day. Our aging fleet pool requires extra efforts to stay in shape for safe operations. Thus, making it nearly impossible to post on the timetable.

Regards,

Sarah Nabong

SamTrans | Caltrain | TA

San Carlos, CA 94070-1306

1-800-660-4287

www.smctd.com

--

Chris Florkowski
Senior Informatics Project Manager and Scrum Master
Genentech | a member of the Roche Group

Upcoming absences:

Note: My working hours may not be your working hours. Please do not feel obligated to reply outside of your normal work schedule.

From: [Low, Lori](#)
To: [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))
Subject: FW: Sunnyvale Lawrence Station Area Sense of Place Plan
Date: Thursday, March 25, 2021 11:59:03 PM

Lori Low

Government & Community Affairs Officer
1250 San Carlos Ave.
San Carlos, CA 94070
(650) 740-6264
lowl@samtrans.com

From: Council AnswerPoint <council@sunnyvale.ca.gov>
Sent: Wednesday, March 24, 2021 3:52 PM
To: Low, Lori <LowL@samtrans.com>
Subject: RE: Sunnyvale Lawrence Station Area Sense of Place Plan

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Lori Low:

Thank you for your email. I am forwarding your message to Council, copying key City staff for their review.

Regards,

Jennifer Nuñez (she/her/hers)
Executive Assistant- Mayor & Council
Office of the City Manager
City of Sunnyvale
Phone: 408-730-7913

From: Low, Lori <LowL@samtrans.com>
Sent: Wednesday, March 24, 2021 2:44 PM
To: George Schroeder <GSchroeder@sunnyvale.ca.gov>
Cc: Council AnswerPoint <council@sunnyvale.ca.gov>; Larry Klein <KleinCouncil@sunnyvale.ca.gov>; PlanningCommission AP <PlanningCommission@sunnyvale.ca.gov>; BPAC AP <BPAC@sunnyvale.ca.gov>
Subject: FW: Sunnyvale Lawrence Station Area Sense of Place Plan

ATTN: Email is from an external source; Stop, Look, and Think before opening attachments or links.

Hi George,

Please see the attached letter from the Caltrain Bicycle Advisory Committee to the JPB Board regarding the Sunnyvale Lawrence Station Area Sense of Place Plan. Thank you!

Best,
Lori

Lori Low

Government & Community Affairs Officer
1250 San Carlos Ave.
San Carlos, CA 94070
(650) 740-6264
lowl@samtrans.com

From: Low, Lori

Sent: Wednesday, March 24, 2021 2:39 PM

To: board@caltrain.com; cacsecretary [@caltrain.com] <cacsecretary@caltrain.com>

Subject: Sunnyvale Lawrence Station Area Sense of Place Plan

Hi Dora and Patrice,

Please see the attached letter to the Board from the Bicycle Advisory Committee regarding the Sunnyvale Lawrence Station Area Sense of Place Plan. Thank you!

Lori Low

Government & Community Affairs Officer
1250 San Carlos Ave.
San Carlos, CA 94070
(650) 740-6264
lowl@samtrans.com

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: NEWS: Caltrain Upgrades Ticket Vending Machines to Include Purchase of Clipper Cards
Date: Wednesday, March 24, 2021 2:20:23 PM
Attachments: [image001.png](#)



March 24, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain Upgrades Ticket Vending Machines to Include Purchase of Clipper Cards

To provide more touchless payment options for riders, Caltrain has upgraded its Ticket Vending Machines (TVMs) to allow people the ability to purchase an Adult Clipper card or add cash value option to their card at the San Jose, Sunnyvale, Palo Alto, Redwood City, Millbrae and San Francisco stations.

As part of the rail agency's [TVM Rehabilitation Project](#), 12 TVMs, one on each platform, have been upgraded to dispense Clipper products. More ticket machines will be upgraded over time. The ticket machines accept Apple and Google Pay, and can be operated with an easy-to-use touchscreen. When an Adult card is purchased with value, a cost of \$3 for the card will be added to the total. The TVMs also sell Caltrain monthly passes and products from neighboring agencies, such as BART, SamTrans and VTA.

According to results from Caltrain's [2019 Customer Satisfaction Survey](#), customers have been wanting the option to add value to their Clipper cards from the TVMs for a number of years. This is the first time Caltrain has upgraded its TVMs since 2009. Clipper customers still need to tag on and off at the card reader at Caltrain stations before boarding.

Caltrain and other Bay Area transit agencies are making a coordinated effort to keep essential transportation services available to the communities we serve through the [Bay Area Healthy Transit Plan](#). The regional Healthy Transit Plan outlines action items for frequent cleaning, personal protective equipment, face coverings, social distancing, ventilation, and touchless fares in order to keep transit safe for all Bay Area residents and transit employees.

###

About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad celebrated 150

years of continuous passenger service in 2014. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.

Follow Caltrain on [Facebook](#) and [Twitter](#).

Free translation assistance is available. Para traducción llama al 1.800.660.4287; 如需翻譯,請電 1.800.660.4287.

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: NEWS: Caltrain to Provide Free Rides to Vaccination Sites Along Rail Corridor
Date: Friday, March 19, 2021 8:55:44 AM
Attachments: [image003.png](#)



NEWS

March 19, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain to Provide Free Rides to Vaccination Sites Along Rail Corridor

Beginning Monday, March 22, Caltrain will provide free train rides to and from coronavirus (COVID-19) vaccination sites for people living or working along the corridor within San Francisco, San Mateo and Santa Clara counties.

For people interested in the free train rides, passengers going to and coming from a vaccination site must notify a conductor as soon as they board the train and must show proof of the vaccine appointment or a vaccination card. Fare payment to vaccination sites will not be required until further notice.

"Since the onset of the pandemic, Caltrain has helped ensure essential workers and transit-dependent riders can remain mobile and get to where they need to go," said Michelle Bouchard, Chief Operating Officer, Rail. "By offering free rides to and from vaccinations, we hope to remove cost barriers so that everyone across the three counties we serve has access to the vaccine."

Caltrain and other Bay Area transit agencies are making a coordinated effort to keep essential transportation services available to the communities we serve through the [Bay Area Healthy Transit Plan](#). Many systems, including AC Transit, BART, SamTrans, SFMTA and VTA, are offering [free rides](#) to vaccine distribution sites to ensure those without a car can easily access the locations.

The regional Healthy Transit Plan outlines action items for frequent cleaning, personal protective equipment, face coverings, social distancing, ventilation, and touchless fares in order to keep transit safe for all Bay Area residents and transit employees.

###

About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad celebrated 150 years of continuous passenger service in 2014. Planning for the next 150 years

of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.

Follow Caltrain on [Facebook](#) and [Twitter](#).

Free translation assistance is available. Para traducción llama al 1.800.660.4287; 如需翻譯,請電 1.800.660.4287.

From: [Roland Lebrun](#)
To: [cacsecretary \[mailto:cacsecretary@caltrain.com\]](#)
Cc: [Board \[mailto:Board@caltrain.com\]](#); [SFCTA CAC](#); [Baltao, Elaine \[mailto:board.secretary@vta.org\]](#); [Caltrain, Bac \[mailto:Caltrain.Bac@caltrain.com\]](#); [MTC Info](#)
Subject: Caltrain CAC item 8. Project 529 Update
Date: Wednesday, March 17, 2021 3:35:20 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.
Dear Caltrain CAC Secretary,

Further to the staff presentation to the CAC later today (https://www.caltrain.com/Assets/___Agendas+and+Minutes/JPB/CAC/Presentations/2018/2021-03-17+JPB+CAC+Presentation+8.pdf), please forward the following information to the Caltrain CAC and members of staff.
<https://www.welovecycling.com/wide/2017/03/13/three-electronic-devices-help-track-stolen-bike/>

	<h3>Three Electronic Devices to Help You Track Down a Stolen Bike - We Love Cycling magazine</h3>
<p>By this I give my consent to my personal data processing for purpose regarding addressing with the offer of ŠKODA brand products and services, including the provision of information about products, services, events, competitions, sending of newsletters and festive greetings.</p>	
<p>www.welovecycling.com</p>	

Thank you

Roland Lebrun

CC

- Caltrain Board
- SFCTA CAC
- VTA CAC
- Caltrain BAC
- VTA BPAC

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: NEWS: Caltrain Implements Service Changes to Maintain Regional Connections and Improve Service
Date: Tuesday, March 16, 2021 11:37:37 AM
Attachments: [image001.png](#)



NEWS

March 16, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain Implements Service Changes to Maintain Regional Connections and Improve Service

Starting Monday, March 22, Caltrain will adjust its [weekday](#) and [weekend](#) timetables to support regional transit connections, part of the Metropolitan Transportation Commission's (MTC) Blue Ribbon Task Force efforts. The task force was formed in May 2020 to help guide the future of the Bay Area's public transportation network as the region adjusted to new conditions created by the coronavirus (COVID-19) pandemic.

Caltrain's service adjustments include the following:

- Maintaining BART connections at the Millbrae Transit Center to coincide with BART's upcoming March 22 service changes
 - Departure times of weekday trains will be shifted by approximately 10 to 30 minutes
 - The weekend service will operate on same schedule, except for two roundtrips not operating on Sundays
- Increasing weekday service from 68 to 70 trains
- Improving weekday morning & evening service:
 - The first trains in the morning will operate as Local trains to better serve essential workers and transit dependent riders
 - After the evening commute peak hours, trains will operate as a Local
- Adjusting weekday train departure times to improve schedule reliability
- Weekend service to/from Tamien station will be modified to meet ridership demand

As public health conditions continue to improve and ridership slowly increases, Caltrain will continue to make service adjustments to meet changing needs.

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The changes also provide more service at times when essential workers and lower income, transit dependent riders are likely to travel.

From: [Bartholomew, Tasha](#)
To: [Bartholomew, Tasha](#)
Subject: Caltrain Statement: Zero Tolerance for Hate/Racism
Date: Friday, March 12, 2021 4:49:46 PM
Attachments: [image001.png](#)



March 12, 2021

Media Contact: Tasha Bartholomew, 650.339.5257

Caltrain Statement: Zero Tolerance for Hate/Racism

Caltrain Board Chair and San José City Council Member, Devora 'Dev' Davis, released a statement today in response to an incident that occurred at the San Jose Diridon Station on Wednesday, March 10, addressing the increasing and escalating acts of violence targeting Asians and Asian-Americans.

"Caltrain has zero tolerance for hate, racism, and xenophobia. Especially in our diverse region, our transit system is a place where all people should be safe," Davis said. "Caltrain is thankful to our Transit Police and Allied Universal, our contract security, for their swift response to this issue."

Michelle Bouchard, Chief Operating Officer, Rail, stated: "Caltrain condemns all acts perpetuating racism and anti-Asian bigotry. Our operations team is wholeheartedly dedicated to providing a safe environment and we will continue to work with the community to do so."

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