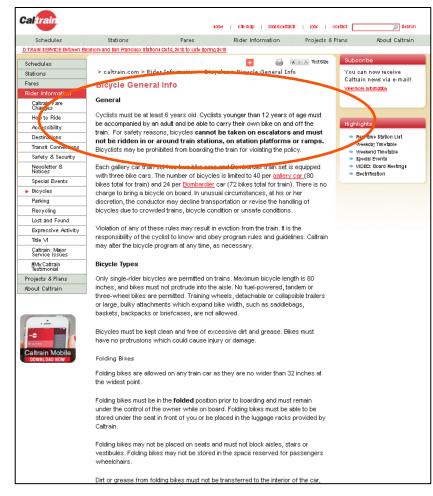


Caltrain Bike Webpages Update

Bicycle Advisory Committee September 20, 2018

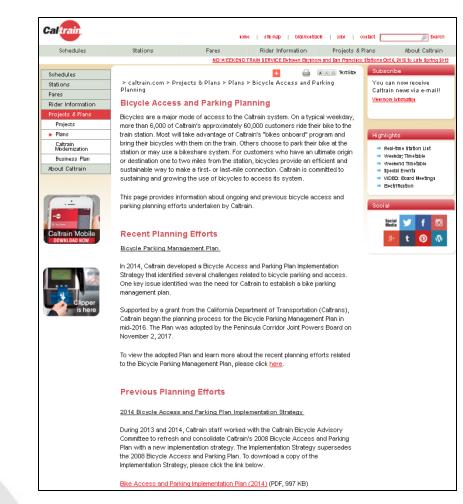


Bike Section Prior to Update General Information



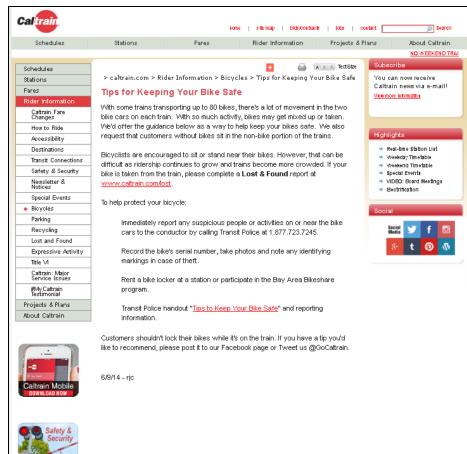


Bike Section Prior to Update Bike Access



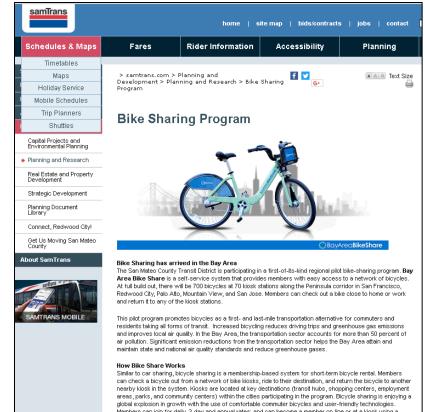


Bike Section Prior to Update Safety & Security





Bike Section Prior to Update Bike Share



Members can join for daily, 3-day and annual rates; and can become a member on-line or at a kiosk using a credit/debit card. Members are entitled to unlimited rides of up to 30 minutes during their membership period. An additional charge is applied to rides longer than 30 minutes.

Program Partners

This regional pilot program, led by the Bay Area Air Quality Management District, is funded through a combination of local, regional and federal grants. Major funding comes from a \$4.3 million grant from the politan Transportation Commission's Innovative Bay Area Climate Initiatives Program. The total program about \$7 million, which includes a local match of \$80,000 from the San Mateo County Transportation



Bike Section: Draft Update Landing Page

Bikes and Caltrain

Bicycles are a major mode of access to the Caltrain system, providing an efficient and sustainable way for riders to arrive at their origin station or final destination. On a typical weekday, more than 7,000 of Caltrain's approximately 65,000 customers ride their bikes to a station. With bike share's growing popularity and the ongoing implementation of improved bike parking and access, riders can choose a variety of ways to bike and use Caltrain.



Parking

Caltrain offers a number of bike parking options at stations, including bike valet, shared parking garages, electronic lockers, keyed lockers, and racks. Learn what's currently available, and how Caltrain plans to grow its bike parking program.

Bike Share

Bike share programs--where individuals can use a shared bike on a short-term basis--are thriving across the Caltrain corridor, offering riders an easy first and last mile solution to their commute. See which stations and cities have bike share programs.

<u>Onboard</u>



Caltrain encourages bike parking at stations and bike share; however, for those who need to bring their bike on the train there are a limited number of onboard bike spaces. Find out how to load and store a bike onboard, obtain a destination tag, and review the rules.

Safety & Security

Learn tips to help keep bikes safe, find reporting information, and access Caltrain's lost and found.

Join the Community



Get the latest news about bikes and Caltrain, follow the Caltrain Twitter bike handle, and stay informed with the Caltrain Bicycle Advisory Committee.

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Bike Section Draft Update – Bike Parking

Bike Parking

Caltrain currently offers a variety of bike parking options from full service bike valet to e-lockers and bike racks. Learn what's available at the different stations and what Caltrain is doing to improve bike parking and access.

Check Parking Availability +

CURRENT FACILITIES

Bike Valet

Free weekday valet bike parking is offered at the San Francisco 4th and King Station between the hours of 6:30 AM and 8:30 PM. For more information on overnight rates and special services such as bike repair, visit <u>Bike Hub</u>.

Shared Parking Garages

Self-park in a controlled-access, secure bike parking garage. Rates vary as service is offered by different vendors or cities. Check our <u>bike</u> <u>parking options by stations page</u> to find out which stations offer this option.

Electronic Lockers

On-demand, e-lockers allow multiple people to use lockers as available. Lockers can be activated through a BikeLink Card which can be purchased from www.BikeLink.org or at retail locations. Once the cyclist inputs time on the meter, the door will open and the bike can be stored. Rates vary by location but are typically 3 to 5 cents per hour. Check our <u>bike parking options by stations page</u> to find out which stations offer this option.

Keyed Lockers

For lockers managed by Caltrain, the cost is \$33 for six months, plus a \$25 refundable key deposit. The Caltrain locker entry dimensions are 30 inches by 44 inches. View <u>availability</u> and fill out the <u>Caltrain</u> <u>Bicycle Locker Rental Agreement application</u> (PDF, 23 KB)

Racks

Bicycle racks are located at all stations, except College Park and San Martin. For tips on how to lock a bike to minimize theft, visit the <u>bike safety and security page</u>. Do not lock your bike to railings, furniture, trees, poles or other fixed objects because it could impede access for others. **Bike Parking Options Video** See examples of the different types of bike parking facilities at Caltrain Stations.



IMPROVEMENTS

Bike Parking Management Plan

In November 2017, the Caltrain Board adopted the Bicycle Parking Management Plan, which recommends a set of management and administrative reforms and implementation strategies to optimize the performance of Caltrain's bike parking system.

Learn more 🕨

Implementation Update

Caltrain recently was awarded some funds for secure bike parking at stations, and in August 2018, Caltrain hired a full-time staff member dedicated to station access planning and the implementation of the Bike Parking Management Plan. Join the community to learn more.



Bike Section Draft Update Bike Share

Bike Share

Bike share is an easy and manageable way for Caltrain commuters to get to and from their station of choice without worrying about theft or bike space on the train. Similar to car share, cyclists can check a bicycle out from a network of bikes, ride to their destination, and leave the bike in a designated area. User-friendly technology makes accessing the bikes relatively stress-free.

Caltrain coordinates with local cities as they explore partnerships with bike share companies. Once a program is supported by a city, Caltrain will work on siting facilities at or near a station. Check our <u>bike</u> <u>parking options by stations page</u> to find out which cities and stations offer bike share.



Bike Section Draft Update

Security

Bike Safety and Security

Whether using a bike for that first or last--or more--mile connection to a station, Caltrain recommends following these <u>Tips to Keep Your Bike Safe</u>. To offer additional helpful tips, please post them to the <u>Caltrain Facebook page</u> or <u>Tweet @Caltrain</u>.

How to Lock a Bike Properly

Learn proper bike locking techniques from the San Francisco Bike Coalition. https://sfbike.org/news/video-how-to-lock-your-bike/

Lost and Found

A number of bikes each month end up in Caltrain's lost and found. If a bike is stolen or missing, first call the Transit Police at <u>1.877.723.7245</u>. Riders are then encouraged to fill out a <u>lost and found report</u>. Include as much detail as possible, such as the make, model, serial number, color, and any defining characteristics of the bike.

Theft

If a bike is stolen or missing,, immediately call the Transit Police at <u>1.877.723.7245</u>. Be ready with as much detail as possible, including the exact location, date, and time; and bike information such as the make, model, serial number, color, and any defining characteristics. Riders are then encouraged to fill out a <u>lost and found report</u> with as much bike detail as possible.

Abandoned Bicycles

Abandoned bicycles, or bicycles with parts stolen, take up space and potentially deter others from utilizing bike parking. The Transit Police regularly patrol bike parking areas. When a bicycle appears abandoned, they will tag the bike with a 72 hour warning notice. After 72 hours the bike will be removed to Lost and Found. If a bike is blocking the path of travel or ADA accessible points, it will be impounded by the police and stored in Lost and Found for 90 days. To recover an impounded bicycle, fill out a lost and found report. A fee of \$120 is required for its release.

To report an abandoned bicycle, contact 1-877-SAF-RAIL.

Bike Security Task Force

In early 2018, Caltrain embarked on a bike security effort that was coordinated across departments—Operations, Planning, Outreach, Marketing, Social Media, Customer Service, Safety & Security, and the Transit Police—to collect and examine data and explore potential solutions to improve bike security at stations and onboard. The Task Force successful identified several issues and implemented changes to improve security. The Task Force will continue to meet on a regular basis to collectively discuss security issues. If you have security guestions or ideas, please contact Customer Service.



Bike Section Draft Update Community

Join the Community

Caltrain has one of the most extensive bicycle access programs among passenger railroads in the nation. Riders who use their bikes to access Caltrain help reduce pollution, relieve congestion, and help promote healthy, active transportation.

Know the Latest

Follow the Caltrain bike Twitter feed for community-generated bike information. Find out about the latest bike share, new bike parking, when a train is at bike capacity, and more.

(Button (Twitter icon?): @Bikes&Caltrain)

Bicycle Advisory Committee

Caltrain's Bicycle Advisory Committee serves as the primary venue for the interests and perspectives of bicyclists to be integrated into the Caltrain planning process.

Learn more ►

News & Media

June 8, 2018	Caltrain Expands Bikes Board First Pilot Program
April 26, 2018	Caltrain Celebrates 164 million Grant Award from Senate Bill 1
April 11, 2018	Caltrain Launches Pilot Program to Speed Boarding Process
January 30, 2018	Senate Bill 1 Creates Opportunity for Caltrain Improvements





Feedback & Questions