



Caltrain Bike Webpages Update

Bicycle Advisory Committee
September 20, 2018

Bike Section Prior to Update

General Information

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D TRAIN SERVICE Between Bayshore and San Francisco Stations Oct 6, 2018 to Late Spring 2019

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Bicycle General Info

General

Cyclists must be at least 6 years old. Cyclists younger than 12 years of age must be accompanied by an adult and be able to carry their own bike on and off the train. For safety reasons, bicycles **cannot be taken on escalators and must not be ridden in or around train stations, on station platforms or ramps.** Bicyclists may be prohibited from boarding the train for violating the policy.

Each gallery car train set ~~two~~ **two** bicycle cars and ~~Bombardier~~ **Bombardier** train set is equipped with three bike cars. The number of bicycles is limited to 40 per **gallery car** (80 bikes total for train) and 24 per **Bombardier** car (72 bikes total for train). There is no charge to bring a bicycle on board. In unusual circumstances, at his or her discretion, the conductor may decline transportation or revise the handling of bicycles due to crowded trains, bicycle condition or unsafe conditions.

Violation of any of these rules may result in eviction from the train. It is the responsibility of the cyclist to know and obey program rules and guidelines. Caltrain may alter the bicycle program at any time, as necessary.

Bicycle Types

Only single-rider bicycles are permitted on trains. Maximum bicycle length is 80 inches, and bikes must not protrude into the aisle. No fuel-powered, tandem or three-wheel bikes are permitted. Training wheels, detachable or collapsible trailers or large, bulky attachments which expand bike width, such as saddlebags, baskets, backpacks or briefcases, are not allowed.

Bicycles must be kept clean and free of excessive dirt and grease. Bikes must have no protrusions which could cause injury or damage.

Folding Bikes

Folding bikes are allowed on any train car as they are no wider than 32 inches at the widest point.

Folding bikes must be in the **folded** position prior to boarding and must remain under the control of the owner while on board. Folding bikes must be able to be stored under the seat in front of you or be placed in the luggage racks provided by Caltrain.

Folding bikes may not be placed on seats and must not block aisles, stairs or vestibules. Folding bikes may not be stored in the space reserved for passengers wheelchairs.

Dirt or grease from folding bikes must not be transferred to the interior of the car,

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> caltrain.com > Projects & Plans > Plans > Bicycle Access and Parking Planning

Bicycle Access and Parking Planning

Bicycles are a major mode of access to the Caltrain system. On a typical weekday, more than 6,000 of Caltrain's approximately 60,000 customers ride their bike to the train station. Most will take advantage of Caltrain's "bikes onboard" program and bring their bicycles with them on the train. Others choose to park their bike at the station or may use a bikeshare system. For customers who have an ultimate origin or destination one to two miles from the station, bicycles provide an efficient and sustainable way to make a first- or last-mile connection. Caltrain is committed to sustaining and growing the use of bicycles to access its system.

This page provides information about ongoing and previous bicycle access and parking planning efforts undertaken by Caltrain.

Recent Planning Efforts

[Bicycle Parking Management Plan](#)

In 2014, Caltrain developed a Bicycle Access and Parking Plan Implementation Strategy that identified several challenges related to bicycle parking and access. One key issue identified was the need for Caltrain to establish a bike parking management plan.

Supported by a grant from the California Department of Transportation (Caltrans), Caltrain began the planning process for the Bicycle Parking Management Plan in mid-2016. The Plan was adopted by the Peninsula Corridor Joint Powers Board on November 2, 2017.

To view the adopted Plan and learn more about the recent planning efforts related to the Bicycle Parking Management Plan, please click [here](#).

Previous Planning Efforts

[2014 Bicycle Access and Parking Plan Implementation Strategy](#)

During 2013 and 2014, Caltrain staff worked with the Caltrain Bicycle Advisory Committee to refresh and consolidate Caltrain's 2008 Bicycle Access and Parking Plan with a new implementation strategy. The Implementation Strategy supersedes the 2008 Bicycle Access and Parking Plan. To download a copy of the Implementation Strategy, please click the link below.

[Bike Access and Parking Implementation Plan \(2014\)](#) (PDF, 997 KB)

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> caltrain.com > Rider Information > Bicycles > Tips for Keeping Your Bike Safe

Tips for Keeping Your Bike Safe

With some trains transporting up to 80 bikes, there's a lot of movement in the two bike cars on each train. With so much activity, bikes may get mixed up or taken. We'd offer the guidance below as a way to help keep your bikes safe. We also request that customers without bikes sit in the non-bike portion of the trains.

Bicyclists are encouraged to sit or stand near their bikes. However, that can be difficult as ridership continues to grow and trains become more crowded. If your bike is taken from the train, please complete a **Lost & Found** report at www.caltrain.com/lost.

To help protect your bicycle:

- Immediately report any suspicious people or activities on or near the bike cars to the conductor by calling Transit Police at 1.877.723.7245.
- Record the bike's serial number, take photos and note any identifying markings in case of theft.
- Rent a bike locker at a station or participate in the Bay Area Bikeshare program.
- Transit Police handout "[Tips to Keep Your Bike Safe](#)" and reporting information.

Customers shouldn't lock their bikes while it's on the train. If you have a tip you'd like to recommend, please post it to our Facebook page or Tweet us @GoCaltrain.

6/9/14 - rjc

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About SamTrans

> samtrans.com > Planning and Development > Planning and Research > Bike Sharing Program

Text Size

Bike Sharing Program

Bike Sharing has arrived in the Bay Area

The San Mateo County Transit District is participating in a first-of-its-kind regional pilot bike-sharing program. **Bay Area Bike Share** is a self-service system that provides members with easy access to a network of bicycles. At full build out, there will be 700 bicycles at 70 kiosk stations along the Peninsula corridor in San Francisco, Redwood City, Palo Alto, Mountain View, and San Jose. Members can check out a bike close to home or work and return it to any of the kiosk stations.

This pilot program promotes bicycles as a first- and last-mile transportation alternative for commuters and residents taking all forms of transit. Increased bicycling reduces driving trips and greenhouse gas emissions and improves local air quality. In the Bay Area, the transportation sector accounts for more than 50 percent of air pollution. Significant emission reductions from the transportation sector helps the Bay Area attain and maintain state and national air quality standards and reduce greenhouse gases.

How Bike Share Works

Similar to car sharing, bicycle sharing is a membership-based system for short-term bicycle rental. Members can check a bicycle out from a network of bike kiosks, ride to their destination, and return the bicycle to another nearby kiosk in the system. Kiosks are located at key destinations (transit hubs, shopping centers, employment areas, parks, and community centers) within the cities participating in the program. Bicycle sharing is enjoying a global explosion in growth with the use of comfortable commuter bicycles and user-friendly technologies. Members can join for daily, 3-day and annual rates, and can become a member on-line or at a kiosk using a credit/debit card. Members are entitled to unlimited rides of up to 30 minutes during their membership period. An additional charge is applied to rides longer than 30 minutes.

Program Partners

This regional pilot program, led by the Bay Area Air Quality Management District, is funded through a combination of local, regional and federal grants. Major funding comes from a \$4.3 million grant from the Metropolitan Transportation Commission's Innovative Bay Area Climate Initiatives Program. The total program cost is about \$7 million, which includes a local match of \$80,000 from the San Mateo County Transportation

Bike Section: Draft Update Landing Page

Bikes and Caltrain

Bicycles are a major mode of access to the Caltrain system, providing an efficient and sustainable way for riders to arrive at their origin station or final destination. On a typical weekday, more than 7,000 of Caltrain's approximately 65,000 customers ride their bikes to a station. With bike share's growing popularity and the ongoing implementation of improved bike parking and access, riders can choose a variety of ways to bike and use Caltrain.



Parking

Caltrain offers a number of bike parking options at stations, including bike valet, shared parking garages, electronic lockers, keyed lockers, and racks. Learn what's currently available, and how Caltrain plans to grow its bike parking program.



Bike Share

Bike share programs--where individuals can use a shared bike on a short-term basis--are thriving across the Caltrain corridor, offering riders an easy first and last mile solution to their commute. See which stations and cities have bike share programs.



Onboard

Caltrain encourages bike parking at stations and bike share; however, for those who need to bring their bike on the train there are a limited number of onboard bike spaces. Find out how to load and store a bike onboard, obtain a destination tag, and review the rules.



Safety & Security

Learn tips to help keep bikes safe, find reporting information, and access Caltrain's [lost and found](#).



Join the Community

Get the latest news about bikes and Caltrain, follow the Caltrain Twitter bike handle, and stay informed with the Caltrain Bicycle Advisory Committee.

Bike Section Draft Update – Bike Parking

Bike Parking

Caltrain currently offers a variety of bike parking options from full service bike valet to e-lockers and bike racks. Learn what's available at the different stations and what Caltrain is doing to improve bike parking and access.

[Check Parking Availability ▶](#)

CURRENT FACILITIES

Bike Valet

Free weekday valet bike parking is offered at the San Francisco 4th and King Station between the hours of 6:30 AM and 8:30 PM. For more information on overnight rates and special services such as bike repair, visit [Bike Hub](#).

Shared Parking Garages

Self-park in a controlled-access, secure bike parking garage. Rates vary as service is offered by different vendors or cities. Check our [bike parking options by stations page](#) to find out which stations offer this option.

Electronic Lockers

On-demand, e-lockers allow multiple people to use lockers as available. Lockers can be activated through a BikeLink Card which can be purchased from [www.BikeLink.org](#) or at retail locations. Once the cyclist inputs time on the meter, the door will open and the bike can be stored. Rates vary by location but are typically 3 to 5 cents per hour. Check our [bike parking options by stations page](#) to find out which stations offer this option.

Keyed Lockers

For lockers managed by Caltrain, the cost is \$33 for six months, plus a \$25 refundable key deposit. The Caltrain locker entry dimensions are 30 inches by 44 inches. View [availability](#) and fill out the [Caltrain Bicycle Locker Rental Agreement application](#) (PDF, 23 KB)

Racks

Bicycle racks are located at all stations, except College Park and San Martin. For tips on how to lock a bike to minimize theft, visit the [bike safety and security page](#). Do not lock your bike to railings, furniture, trees, poles or other fixed objects because it could impede access for others.

Bike Parking Options Video

See examples of the different types of bike parking facilities at Caltrain Stations.



IMPROVEMENTS

Bike Parking Management Plan

In November 2017, the Caltrain Board adopted the Bicycle Parking Management Plan, which recommends a set of management and administrative reforms and implementation strategies to optimize the performance of Caltrain's bike parking system.

[Learn more ▶](#)

Implementation Update

Caltrain recently was awarded some funds for secure bike parking at stations, and in August 2018, Caltrain hired a full-time staff member dedicated to station access planning and the implementation of the Bike Parking Management Plan. [Join the community](#) to learn more.

Bike Section Draft Update

Bike Share

Bike Share

Bike share is an easy and manageable way for Caltrain commuters to get to and from their station of choice without worrying about theft or bike space on the train. Similar to car share, cyclists can check a bicycle out from a network of bikes, ride to their destination, and leave the bike in a designated area. User-friendly technology makes accessing the bikes relatively stress-free.

Caltrain coordinates with local cities as they explore partnerships with bike share companies. Once a program is supported by a city, Caltrain will work on siting facilities at or near a station. Check our [bike parking options by stations page](#) to find out which cities and stations offer bike share.

Bike Section Draft Update

Security

Bike Safety and Security

Whether using a bike for that first or last--or more--mile connection to a station, Caltrain recommends following these [Tips to Keep Your Bike Safe](#). To offer additional helpful tips, please post them to the [Caltrain Facebook page](#) or [Tweet @Caltrain](#).

How to Lock a Bike Properly

Learn proper bike locking techniques from the San Francisco Bike Coalition. <https://sfbike.org/news/video-how-to-lock-your-bike/>

Lost and Found

A number of bikes each month end up in Caltrain's lost and found. If a bike is stolen or missing, first call the Transit Police at [1.877.723.7245](tel:18777237245). Riders are then encouraged to fill out a [lost and found report](#). Include as much detail as possible, such as the make, model, serial number, color, and any defining characteristics of the bike.

Theft

If a bike is stolen or missing, immediately call the Transit Police at [1.877.723.7245](tel:18777237245). Be ready with as much detail as possible, including the exact location, date, and time; and bike information such as the make, model, serial number, color, and any defining characteristics. Riders are then encouraged to fill out a [lost and found report](#) with as much bike detail as possible.

Abandoned Bicycles

Abandoned bicycles, or bicycles with parts stolen, take up space and potentially deter others from utilizing bike parking. The Transit Police regularly patrol bike parking areas. When a bicycle appears abandoned, they will tag the bike with a 72 hour warning notice. After 72 hours the bike will be removed to Lost and Found. If a bike is blocking the path of travel or ADA accessible points, it will be impounded by the police and stored in Lost and Found for 90 days. To recover an impounded bicycle, fill out a [lost and found report](#). A fee of \$120 is required for its release.

To report an abandoned bicycle, contact [1-877-SAF-RAIL](tel:1877SAFRAIL).

Bike Security Task Force

In early 2018, Caltrain embarked on a bike security effort that was coordinated across departments—Operations, Planning, Outreach, Marketing, Social Media, Customer Service, Safety & Security, and the Transit Police—to collect and examine data and explore potential solutions to improve bike security at stations and onboard. The Task Force successfully identified several issues and implemented changes to improve security. The Task Force will continue to meet on a regular basis to collectively discuss security issues. If you have security questions or ideas, please contact [Customer Service](#).

Bike Section Draft Update

Community

Join the Community

Caltrain has one of the most extensive bicycle access programs among passenger railroads in the nation. Riders who use their bikes to access Caltrain help reduce pollution, relieve congestion, and help promote healthy, active transportation.

Know the Latest

Follow the Caltrain bike Twitter feed for community-generated bike information. Find out about the latest bike share, new bike parking, when a train is at bike capacity, and more.

(Button (Twitter icon?): @Bikes&Caltrain)

Bicycle Advisory Committee

Caltrain's Bicycle Advisory Committee serves as the primary venue for the interests and perspectives of bicyclists to be integrated into the Caltrain planning process.

[Learn more ▶](#)

News & Media

- June 8, 2018 [Caltrain Expands Bikes Board First Pilot Program](#)
- April 26, 2018 [Caltrain Celebrates 184 million Grant Award from Senate Bill 1](#)
- April 11, 2018 [Caltrain Launches Pilot Program to Speed Boarding Process](#)
- January 30, 2018 [Senate Bill 1 Creates Opportunity for Caltrain Improvements](#)

Feedback & Questions