

Caltrain

Service Challenges

Seating Capacity

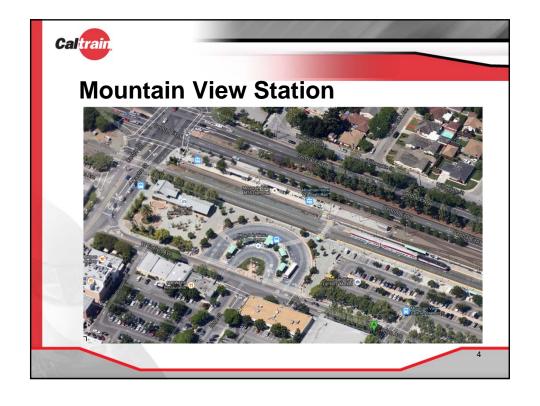
Levi's® Stadium: 68,000
AT&T Park: 42,000
SAP Center: 18,000

Challenges

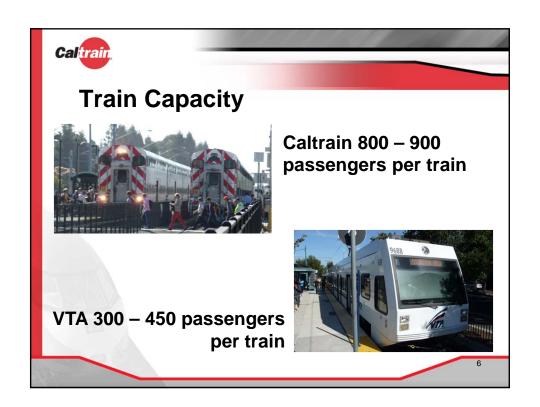
- Dual events at Levi's® Stadium & AT&T Park
- Weekday afternoon peak service

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Caltrain Service

Timing and equipment positions

- 2 pre-game specials from San Francisco to Mountain View
- 2 post-game specials from Mountain View to San Francisco
- Additional trains on standby
- Maintain regular service

First Challenge - Sept. 14

- Dodgers vs. Giants 1:05 pm at AT&T
- Bears vs. 49ers 5:30 pm at Levi's[®] Stadium

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Partnerships

Valley Transportation Authority

- Service Planning
- Station signage
- Information dissemination
- Safety & Security
- Joint Day Pass
- Dry Run held July 1

Levi's® Stadium

- Sharing assets, i.e. logos
- Communications



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Station Ambassadors

Deployed for all major events

- Customer safety
- Direct customers between services
- Crowd control
- Service and fare resource

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Summary

- Finalizing staffing & coordination with VTA for first event
- · Focus is customer safety and service to meet demand
- Remain flexible to adjust service plans and Mountain View station operations to react to actual customer access choices
- Events that coincide at Levi's[®] Stadium and AT&T Park will create greatest risk to available resources
- Staff will update Board as we gain experience with new service plan
- Concurrently working with regional partners and NFL to plan transportation activities to support Super Bowl 50 in February 2016

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