

# JPB Board of Directors Meeting of February 6, 2020

# Correspondence as of January 31, 2020

#	<u>Subject</u>	<u>Number</u>
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From: Danny Vinh Nguyen
To: Board (@caltrain.com)

Cc: <u>Jonathan M Lipman; Erica Simone Scott; Munira A Alimire</u>
Subject: Stanford Student Government Collective Caltrain Passes

**Date:** Tuesday, January 28, 2020 9:53:58 PM

## Dear Board of Supervisors,

My name is Danny Nguyen, and I'm part of Stanford's undergraduate student government. I'm reaching out because we're interested in exploring the possibility of a partnership between the ASSU (Stanford University Student Government) and CalTrain to provide all Stanford students CalTrain passes.

I know Stanford was able to come to a collective agreement to purchase Caltrain passes for most of its employees, and we're curious to see if it makes sense to have a similar agreement with the student body.

We look forward to hearing from you and exploring this further!

Sincere regards, Danny

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# **Danny Nguyen**

Stanford University | Class of 2022 B.S. Candidate | Environmental Systems Engineering Undergraduate Senate Secretary | Associated Students of Stanford University Operator | Codiga Resource Recovery Center From: Rios, Rona

To: "Kathycastle77@gmaili.com"
Cc: Board (@caltrain.com)

Subject:Kathy Castle Itr. recd. 01-22-2020.pdfDate:Monday, January 27, 2020 9:40:15 AMAttachments:Kathy Castle Itr. recd. 01-22-2020.pdf

Dear Ms. Castle,

Your letter to the Board of Directors was forwarded to me for further review. First, I want to sincerely apologize for the frustration this parking ticket issue has caused you and appreciate you bringing it to our attention. I sent your correspondence to our Director of Safety and Security who was able to review the issues with staff. Unfortunately, after further review, she is not able to refund you the \$48.00 parking fee you incurred due to a blocked parking pass by a sun visor. Your other concerns mentioned in the attached letter will be addressed and our Director has committed to following up on each of them.

Please don't hesitate to reach out to me if you have any concerns or questions regarding this matter.

Best Regards,

Rona Rios
Director, Customer Experience
SamTrans|Caltrain|SMCTA
1250 San Carlos Avenue
San Carlos, CA. 94070
riosr@samtrans.com

January 19, 2020

To: Board of Directors, San Mateo County Transit District (SAMTRANS)

Re: Parking Citation That Should Have Been Waived

To whom it may concern:

This is about fairness in resolving a citation that was issued to me on September 19, 2019 in the CalTrain Parking Lot of the San Carlos Station. I have spent four months trying to get this removed but have had no success with your internal decision-making processes.

To be clear, this is not about the cost of the fine -- \$48 – it's about the principle of treating commuters fairly when the facts are brought to your attention.

I have been using CalTrain for my commute to San Francisco since May 1 of 2019, when my company decided to re-utilize its employee parking lot for a high-rise development. I have enjoyed and appreciated the dependability, cleanliness and safety of using CalTrain, as opposed to BART which has very little of those qualities.

When I parked my black Toyota Prius in the San Carlos lot on Sept. 19, I had placed my monthly Parking Card on the left side of the dashboard, where it was plainly visible. But when I returned at the end of the day, there was a citation under the windshield wiper. When I looked closer, it appears that the interior sunshade that I use for the front windshield had slipped during the day (during hot temperatures) and had obscured the pass.

At first, when I read the citation, it said I had parked in a restricted zone. That is false, as I was parked in a numbered slot. The following day, I called the SamTrans parking office and informed them that I was in a legitimate commute parking space. They then told me that a photograph taken by their parking enforcement showed that the pass was obscured by the sun shade. They then advised me to file a notice of appeal, but said this could take some time since all contested citations are reviewed individually.

For the record, I had been paying \$84 per month, <u>via Wageworks on my Clipper Card</u> (which is a trackable source for documenting my commuter status) in advance for monthly parking, so this was not a daily parking pass. To that time, I had paid \$420 for monthly parking (five months from May to September of 2019). I had not received any previous parking citations and have no vehicle citations of any sort on my record.

I submitted my challenge online and waited – for months. Finally, on Jan. 7, 2020, I received by mail a document entitled "Result of Initial Review and Notice of Illegal Parking." It said that the parking pass was "not properly displayed." Not true. In fact, it was placed on the correct spot but was obscured from view when the sunshade slipped later in the day. I had not left the car that morning with an obscured pass, because I check that carefully every morning.

The letter said that the decision to let the fine stand was made "after careful review." I sincerely doubt that. I see no indication of appropriate discretion.

Beyond this citation, which in my view should have been removed after I provided proof of my monthly parking pass – which I had uploaded onto the SamTrans website -- there is the issue of unfair treatment of a regular and lawful Caltrain commuter.

I and many fellow passengers are truly grateful that Caltrain takes extra precautions when screening people boarding the trains, thus preventing fare evasions or worrisome individuals. This is not the case with BART, where passengers feel constantly at risk. And I appreciate the need to prevent parking scofflaws in the lots, even though the San Carlos lot is probably the least utilized public transit parking site in the entire Bay Area. That said, I would suggest that priority be placed on protecting – not penalizing passengers – by increasing security to prevent smash-and-grabs. I notice, for example, that there are no security cameras in the San Carlos parking lot.

Again, this is not about the \$48 fine. I have expended more than that in the time I have devoted to this appeal. Caltrain is not BART. You do not cite people for eating and drinking on the trains or in the stations. I would ask that you extend that same level of reasonableness to this situation. We do not want an "all or nothing" policy of enforcement actions when they are not needed or are not justified.

I ask that you use common sense and a sense of fair play in resolving this issue. Now is not the time to create public attention, either in the media or through blog postings, over heavy-handed enforcement actions against documented Caltrain passengers. I should not be punished for what was an accidental mishap, a one-off event that should have received a positive resolution when I presented the facts. I stand by my appeal.

Regards,

Kathy Castle

1850 Cedar St., San Carlos CA 94070

Kathycastle77@gmaili.com

Kathyouth

Cc: General Manager, SamTrans SamTrans Board of Directors

# SAN MATEO CO TRANSIT POLICE

P O BOX 9003 REDWOOD CITY CA 94065-9003



# RESULT OF INITIAL REVIEW

## AND NOTICE OF ILLEGAL PARKING

1.1	04.4	lend			
License	State	Exp	VIN	Make	Color
5XKZ023	CA	01/20	JTDKB20U077084646	TOY	BLK

Mailing Date:

01/07/2020

Citation Number:

10005253

Total Amount Due Now:

\$48.00

Amount due if paid AFTER 01/28/2020:

\$90.00

Hearing Request Due By: 01/28/2020

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CASTLE KATHY 1850 CEDAR STREET SAN CARLOS CA 94070-4763

19156 1 AB 0.412 \*\*\* ALL FOR AADC 940

TUR0106A \*\*\* 7000019156 00.0068.0181 19156/1

10005253 SAN CARLOS 09/19/2019 11:03 21113 (A)(1) CVC RESTRICTED PARKING \$48.00	Citation #	Location	Date / Time	Code Sections Violated	Amount
	10005253	SAN CARLOS	09/19/2019 11:03	21113 (A)(1) CVC RESTRICTED PARKING	\$48.00

#### Result:

We have received the information you submitted to contest the above citation. After careful review we have determined that the citation is valid. The parking permit was not properly displayed.

#### To Request a Hearing:

Return this letter with deposit of the ORIGINAL FINE AMOUNT, including late fees if applicable, within 21 calendar days of the mailing of this letter. Please indicate whether you prefer a hearing by mail (provide written declaration on the back of this form) or in person. If you request a hearing in person, a hearing date and time will be mailed to you. Determination of an inability to pay is governed by California Vehicle Code Section 40215(b) and may allow a waiver of the deposit of the amount due, provided the issuing agency is in possession of sufficient proof and has granted a variance. NO HEARING WILL BE SCHEDULED (WRITTEN OR IN PERSON) IF THE CORRECT PENALTY AMOUNT DOES NOT ACCOMPANY THIS REQUEST.

## **PAYMENT INSTRUCTIONS**

### TO PAY BY CREDIT CARD:

- · Pay online: www.pticket.com/smtran
- · Scan the QR Code to pay online =====>
- There is a \$3.95 processing fee per citation



TO PAY BY MAIL:

- 1. Send check or money order. NO CASH. (US funds only)
- 2. Print citation number(s) on your payment
- 3. To insure proper credit, return the bottom portion of this notice with your payment
- 4. Make payable to: SAN MATEO CO TRANSIT POLICE

VISA	Masterbald	DISC VER	

Citation #	Date / Time	Code Sections Violated	Amount	License	State	Ехр	VIN	Make	Color
10005253	09/19/2019 11:03	21113 (A)(1) CVC RESTRICTED PARKING	\$48.00	5XKZ023	CA	01/20	JTDKB20	TOY	BLK
			AND DESCRIPTION OF THE PROPERTY OF THE PROPERT	Contractivity of Contract April 19 and 19 an					

Mailing Date:

01/07/2020

Total Amount Due Now:

\$48.00

Amount due if paid AFTER 01/28/2020:

\$90.00

Please provide a phone number where you can be reached if requesting a hearing:

(800) 352-7567 or www.pticket.com/smtran

Diasea	ealact	ana	of the	following:

\_ Hearing in person

FOR MORE INFORMATION:

(99) Hearing in writing (see reverse)

(00) No hearing requested

#### Select a location for the hearing:

\_\_\_\_ (11) Millbrae (North County)

\_\_ (12) Menio Park (South County)



ADJUDICATION PROCESSING DEPT SAN MATEO CO TRANSIT POLICE P O BOX 9003

**REDWOOD CITY, CA 94065-9003** 

# PARKING CITATION

This citation is for a violation of the California Vehicle Code or local parking ordinance. You must-respond within 21 calendar days.

SAN MATEO COUNTY TRANSIT DISTRICT
PENINSULA CORRIDOR
JOINT POWERS BOARD
CITATION# 10005253

Issue Date: 09/19/2019 11:03

Time Marked:

ZONE:

DURATION:

METER: 23 PERMIT:

LOC: SAN CARLOS

VIOLATION: 21113 (A)(1) CVC

RESTRICTED PARKING

Fine: \$48.00

PLATE: 5XKZ023 ST: CA

VIN: VNV

EXP: JAN/20

MAKE: BLACK TOYOTA

BODY: SEDAN

Badge/ID: 1 COMMENTS: UNPAID



WWW.pticket.com/smtran
PO BOX 9003, REDWOOD CITY CA 94065
1-800-352-7567

Kathy Castle 1850 Cedar Street San Carlos CA 94070 SAN FRANCISCO CA 940 20 JAN ŽÍŽO PH 3 L



Board of Directors SAN MATEO COUNTY TRANSIT DISTRICT 1250 San Carlos Avenue San Carlos CA 94070

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From: Phyllis Butler

To: <u>Board (@caltrain.com)</u>
Subject: Caltrain Feb 6 hearing!

**Date:** Tuesday, January 28, 2020 7:40:41 PM

Adopt housing at Transportation hubs! Phyl Butler Menlo Park

Sent from my iPhone

From: Beverly Drever
To: Board (@caltrain.com)

Cc: <u>khondayamamoto@greenbelt.org</u>; <u>kcamacho@hlcsmc.org</u>

Subject: I support a system wide Transit-Oriented Development (TOD) Policy

**Date:** Tuesday, January 28, 2020 3:26:23 PM

Dear Caltrain Board of Directors,

My name is Beverly and I am a resident of Pacifica.

I was recently informed of the proposed TOD Policy requiring developers to build 30% affordable homes, and include density and height minimums for development.

Due to the lack of affordable housing, I invite you to consider requiring that Caltrain staff negotiate with non-profit affordable housing developers first, prior to any other parties; and prioritize proposals that produce the most affordable units possible.

Additionally, jobs and office/lab space in the region have continued to increase far faster than housing supply. The lack of affordable homes has led to ever-lengthening commutes, with untenable increases in traffic congestion, air pollution, and greenhouse gas emissions.

Be bold!

Please consider a system-wide TOD policy that benefits our community!

Sincerely,

Beverly Drever Pacifica CA 94044

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Beverly Drever SSF Investigations and CAPA Senior Manager 650-225-8699 (desk) 650-303-1253 (mobile) bdre@gene.com From: MELINDA HENNING
To: Board (@caltrain.com)

Cc: <u>khondayamamoto@greenbelt.org</u>; <u>kcamacho@hlcsmc.org</u>

Subject: I support a systemwide TOD Policy
Date: Tuesday, January 28, 2020 4:22:44 PM

Dear Caltrain Board of Directors,

My name is Melinda Henning, and I am a resident of Foster City.

I am excited about the proposed TOD Policy, which would require developers to build 30% affordable homes, and include density and height minimums for development. This is a good start, but I would like to also see:

A system-wide policy that applies to all Caltrain-owned sites.

- A requirement that Caltrain staff negotiate with non-profit affordable housing developers first, prior to any other parties.
- A requirement to prioritize proposals that produce the most affordable units at the deepest levels of affordability.

In the current environment of high land prices and limited supply of land, it is expensive to build affordable homes. As the region's housing affordability crisis continues to worsen, it affects the well-being and financial security of low- and moderate-income residents. In addition, jobs in the region have continued to increase far faster than housing supply. The lack of affordable homes has led to ever-lengthening commutes, with resultant increases in traffic congestion, air pollution, and greenhouse gas emissions. These interrelated challenges call for bold, innovative solutions.

Please consider a system-wide TOD policy that benefits our community!

Sincerely,

Melinda Henning 764 Coronado Lane Foster City, CA 94404 415-806-9161 mobile From: Roland Lebrun
To: Board (@caltrain.com)

Cc: PRA

**Subject:** Caltrain EMU specification

**Date:** Monday, January 27, 2020 8:31:58 PM

## Dear Chair Pine,

Pursuant to Government Code §6250 et seq., please provide the following information:

- 1) Length in feet of a 6-car Stadler EMU consist
- 2) Length in feet of a 7-car Stadler EMU consist
- 3) Length in feet of a 8-car Stadler EMU consist
- 4) Technical drawings substantiating the answers to requests for information 1-3 above.

Thank you in advance for your prompt attention to this matter.

Roland Lebrun

From: Roland Lebrun

To: <u>Board (@caltrain.com)</u>

Cc: Steve Stamos, Clerk of the Board; VTA Board Secretary; MTC-ABAG; MTC Commission; cacsecretary

[@caltrain.com]; SFCTA CAC; Caltrain, Bac (@caltrain.com)

Subject: 1/8 cent Caltrain sales tax headwind

Date: Monday, January 27, 2020 8:00:26 PM

Dear Caltrain Board,

Thank you so much for informing me at 6.00 PM that the 2.30 PM Finance Committee meeting had been canceled due to loss of quorum.

As a reminder, I live in south San Jose near the Blossom Hill Caltrain station which does not receive any off-peak Caltrain service even though we recently built an additional 5,000 housing units and have over 7M SF of Office and light industrial buildings within 1 mile of the station including 3M SF at the Western Digital HQ.

Moving forward, I will no longer waste over one hour driving to the Santa Teresa station and riding on the VTA light rail to catch Caltrain at the Diridon station and look forward to saving over one hour travel time each way by leaving my house in the comfort of my car 10 minutes after Caltrain leaves Diridon.

In closing, I would like to remind you that 1/8 of a cent sales tax generates \$60M annually in Santa Clara County whose voters are unlikely to support a business plan intent on eliminating baby bullet service.

Sincerely,

Roland Lebrun

CC

SFCTA Commissioners
VTA Board of directors
MTC Commissioners

Caltrain CAC SFCTA CAC Caltrain BAC

From: board@caltrain.com <board@caltrain.com>

**Sent:** Monday, January 27, 2020 6:00 PM **To:** ccss@msn.com < ccss@msn.com >

**Subject:** Updated Webpages

The following pages have been updated:

Board of Directors Meeting Calendar - *Monday, January 27, 2020 2:27 PM* You have subscribed to receive updates to the JPB/Caltrain Board of Directors meeting webpage. The 1-27-2020 JPB Finance Committee meeting has been cancellation due to loss of quorum.

To stop receiving email notifications, please unsubscribe here.