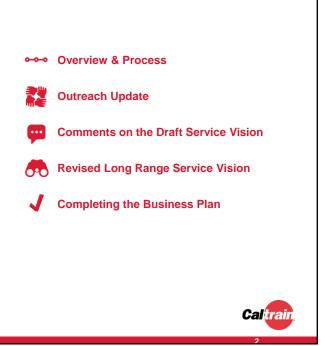


## Agenda for Today



# overview & Process

## Timeline

July 2018 – July 2019	August 2019	October 2019	November 2019	Early 2020
Development and Evaluation of Growth Scenarios	Staff Recommendation for Long Range Service Vision	Refinement and Proposed Adoption of Long Range Service Vision	Organizational Assessment Workshop	Completion of Business Plan

Choosing a Long Range Service Vision is a key step in developing the Business Plan

# The 2040 Long Range Service Vision sets a target for the future that we and our partners can grow towards incrementally

#### A successful Long Range Service Vision:

- Is rooted in thorough and credible analysis
- Respects, integrates, and supports the existing plans and commitments that Caltrain and its partners have made
- Is detailed enough to provide actionable guidance to the agency as it develops its own plans and engages with local, regional, and state partners
- Is sufficiently flexible to remain relevant even as the details, timing, and costs of individual projects change or evolve



## Why Adopt A Long Range Service Vision?

Adopting a 2040 Long Range Service Vision is not the "end" of the Business Plan process. It is a critical policy action that sets a specific goal for the railroad to plan and work towards.

Board adoption of the Vision helps Caltrain narrow its focus so that key planning, organizational and implementation work can advance

# Adopting a Long Range Service Vision is a critical Step in advancing Caltrain's own work in the region

#### An *adopted* Long Range Service Vision is needed to:

- Provide key inputs needed for terminal planning in San Francisco and San Jose to advance
- Allow Caltrain to present a consistent long range vision to the region and state and identify funding needs
- Help Caltrain pursue more detailed analysis on the Business Plan related to funding, access and connecting service and equity
- Frame and focus the discussion of organizational needs and governance



## Organizational Workshop

At the August 1 JPB Meeting, the Board asked staff to identify a time for a special meeting to conduct a "deep dive" into the organizational Assessment Work and report developed during the Business Plan process

This meeting will provide an opportunity to discuss how the Caltrain organization should evolve to support implementation of the Service Vision adopted by the Board

#### **Content and Purpose**

- · Provide Board with a dedicated opportunity to ask Howard questions and discuss OA report
- Provide Caltrain staff with an opportunity to respond to OA report recommendations and outline potential next steps
- Achieve Board consensus on what work and processes should be pursued going forward

#### **Timing & Format**

- Confirmed for November 21st from 9am to 1pm
- Formatted as off-site workshop (location TBD)
- Participation by Howard Permut
- Open to public

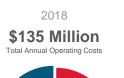


## **Sustaining** the Railroad

Adopting a Service Vision sets a long range policy goal for the railroad to work towards. It does not commit the JPB or its member agencies to funding the Vision.

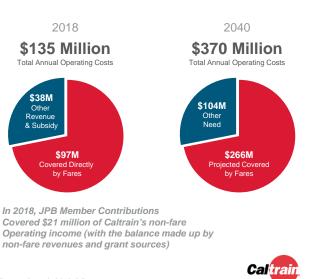
Finding the money to fund the Service Vision will be a challenge. In addition to the significant level of capital investment required, new revenues and significant ongoing funding will be required to operate and maintain Caltrain service. This investment is needed on an ongoing basis and potential new sources of funding will be a major focus of analysis and discussion in the remainder of the Business Plan

#### **Annual Operating Costs**





by Fares



All costs shown in 2018 dollars



## **Draft Service Vision Outreach**

July 22, 2019 - September 30, 2019



25 Public Meetings



1,600+

Virtual Townhall Views



1,000+ Factsheets

Distributed



1,200+ Surveys Completed



#### Rider Engagement

Station Pop-Ups Train Ride Q&A Station Message Signs Social Media

10

## **Service Vision Factsheet**

September 2019 (1,000+ Factsheets Distributed)



#### Survey Results September 2019 (1,200+ Responses)

Service Benefits Very Somewhat Not

Service Benefits	Excited	Excited	Excited
Faster Travel	73%	22%	4%
Show up and Go Scheduling	73%	23%	3%
More Flexibility	69%	25%	5%
More Commute Service	66%	27%	5%
More Frequent Service	66%	26%	6%
Capacity for 3x Riders	60%	32%	5%
More Options	54%	34%	8%
77 miles of all-day service	45%	34%	17%

Regional Benefits	Very Excited	Somewhat Excited	Not Excited
Reducing greenhouse gas emissions	78%	17%	3%
Reducing driving	78%	18%	3%
Trains vs lanes	71%	22%	4%
Carrying more people	63%	32%	4%
Adding jobs	44%	41%	13%
Increasing economic activity	42%	41%	14%

87% survey responses from people that ride Caltrain 916 comments (in open-ended sections)



## **Data Visualization Challenge**

550+ Downloads

#### Winner: Jonathon Yu, SF Bay Area resident



Platform Tableau Data Visualization package



Purpose

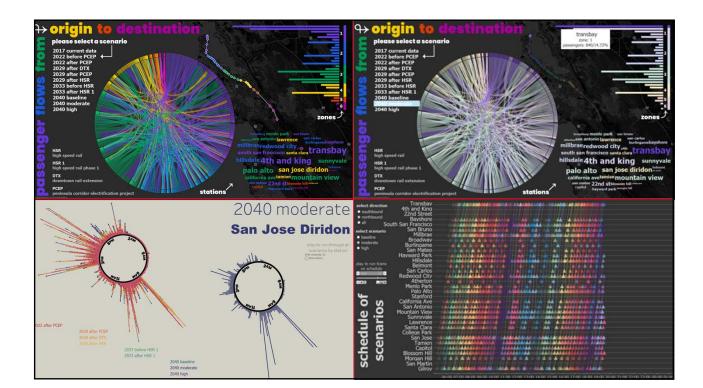
Built multiple tabs representing origin to destination travel patterns, station passengers at various times of day, a series of string charts, and more



#### **Functionality**

Each scenario is included in the dataset which allows for the user to easily switch variables and factors

**Caltrain** 



## **Outreach Activities to Date**

July 2018 – September 2019

	2018					2019									
	Jul	Aug	Sept	Oct	Νον	Dec	Jan	Feb	Mar	Apr	May	Jun	Inc	Aug	Sept
Local Policy Maker Group	•	•	٠		٠	•		•	•	•		٠	٠	٠	
City/County Staff Coordinating Group	٠	٠	٠		٠	•		٠	٠	•		٠	٠	٠	
Project Partner Committee	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠		٠
Stakeholder Advisory Group				٠		٠					•			٠	
Partner General Manager				•			•				•		•		
Targeted Online Engagement Website Launch, Data Visualization Challenge, Reddit/YouTube Live, Online Open House					•			•			٠		٠	٠	٠
Community Meetings SPUR, Friends of Caltrain, Station Outreach					٠		٠	٠	٠		٠	٠		٠	•
Sister Agency Presentations SFCTA, SF Capital Planning, TJPA, SamTrans, SMCTA, CCAG, VTA, MTC, Diridon Station JPAB					٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠

## **Outreach Activities to Date**

July 2018 – September 2019

#### **Stakeholders Engaged**

21

26

Jurisdictions

#### Public Outreach

76 Public meetings

and presentations

Public Agencies

1,600+

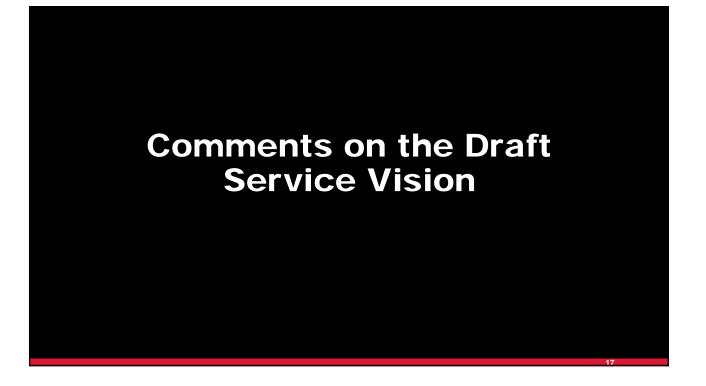
93

Organizations in the Stakeholder Advisory Group

**33,400+** Website views 187 Stakeholder meetings

2,200+

16



Key Themes from Stakeholder Meetings and Outreach 07/22/2019-09/30/2019

## **Caltrain Service**

# Broad Support for the Service Vision

Wide degree of general support for Business Plan process and for staff recommendation

#### Planning for Higher Growth

Consistent comments asking that Caltrain take a more affirmative, proactive approach to planning for a possible "High Growth" type future



- Specific concerns expressed by some jurisdictions about illustrative service levels shown at individual stations
- Emphasis on need for further service planning over time



Key Themes from Stakeholder Meetings and Outreach 07/22/2019-09/30/2019

#### **Connection and Integration**

## 99

#### Connectivity and Seamless Integration with other Systems

Comments about the need for seamless integration with other transit systems (schedule coordination, fares, stations/hubs)



Requests to include more explicit references to planned and contemplated service expansions of regional and megaregional rail services (ACE, CCJPA, Dumbarton Rail and service to Monterey County)

#### **Blending with** High Speed Rail

Comments and questions about relationship and timing of Caltrain service growth relative to High Speed Rail services



Key Themes from Stakeholder Meetings and Outreach 07/22/2019-09/30/2019

## **Making the Vision Work for Everyone**

#### Making Caltrain Affordable and Equitable

- Comments about need to understand equity implications of Vision
- Requests to focus on making Caltrain accessible and affordable to all

#### Integrating the Corridor and Communities

- Questions and comments about grade separations (including meaning of 'notto-preclude' 4 tracks)
- Comments about general need to mitigate impacts of increased rail service

#### Station Area Connections and Development

- Questions about firstand last-mile strategy
- Comments about land uses planned in station vicinity



Key Themes from Stakeholder Meetings and Outreach 07/22/2019-09/30/2019

## **Making it Happen**



#### **Next Steps**

- Questions about how service improvements can be phased and incremented
- Questions about timing of follow on work and additional studies



Comments that organizational evolution is foundational and necessary to deliver the Vision

#### **Funding the Vision**

•9•

- Comments that new funding sources are a prerequisite to achieve the Vision
- Comments and questions about funding and cost details



## Addressing Comments

The "Service Vision" is a high-level policy statement supported by technical analysis.

Some comments and questions received have been addressed through direct modification of the proposed 'Vision' language, while others will be incorporated into the remaining analysis and work required to complete the Business Plan.

For many comments and questions to be fully addressed, subsequent detailed planning and policy efforts will need to be undertaken. The Business Plan will identify this program of work.



Revised Staff Recommendation (1) Caltrain's Long Range Service Vision directs the railroad to plan for a substantially expanded rail service that, by 2040, will address the local and regional mobility needs of the corridor while supporting local economic development activities. When fully realized, this service will provide;

- A. A mixture of express and local Caltrain services operated in an evenly spaced, bi-directional pattern.
- B. Minimum peak hour frequencies of;
  - 8 trains per hour per direction on the JPB-owned corridor between Tamien Station in San Jose and San Francisco, extended to Salesforce Transit Center at such time as the Downtown Extension is completed
  - ii. 4 trains per hour per direction between Blossom Hill and Tamien Stations, subject to the securing of necessary operating rights
  - iii. 2 trains per hour per direction between and Gilroy and Blossom Hill Stations, subject to the securing of necessary operating rights

## Caltrain Long Range Service Vision

Revised Staff Recommendation

#### (1) continued

- C. Off-peak and weekend frequencies of between 2 and 6 trains per hour per direction north of Blossom Hill and hourly between Gilroy and Blossom Hill, with future refinements to be based on realized demand
- D. Accommodation of California High Speed Rail trains, in accordance with the terms of existing and future blended system agreements between the JPB and the California High Speed Rail Authority

Accommodation of California High Speed Rail, Capitol Corridor, Altamont Corridor Express and freight services in accordance with the terms of existing agreements

- E. Delivery of these services will occur through the incremental development of corridor projects and infrastructure to be further defined through individual planning process, feasibility studies, and community engagement. At this time, such infrastructure is conceptually understood to include;
  - i. Investments in rail systems including a new, high performance signal system
  - Station modifications including platform lengthening, level boarding, and investments in station access facilities and amenities to support growing ridership and improve customer experience
  - New and modified maintenance and storage facilities in the vicinity of both terminals as well as the expansion of the electrified Caltrain fleet.

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Revised Staff Recommendation

#### (1) continued

- E. Delivery of these services will occur through the incremental development of corridor projects and infrastructure to be further defined through individual planning process, feasibility studies, and community engagement. At this time, such infrastructure is conceptually understood to include;
  - iv. A series of short, 4-track stations and overtakes at various points throughout the corridor
    - Completion of key regional and state partner projects including 1. The Downtown Extension to the Salesforce Transit
      - Center 2. The reconstruction of Diridon Station and surroundir
      - 2. The reconstruction of Diridon Station and surrounding rail infrastructure
      - 3. The reconstruction and electrification of the rail corridor south of Control Point Lick to the Gilroy Station
      - Additional improvements to allow for the operation of High Speed Rail service between Gilroy and San Francisco
      - The substantial grade separation of the corridor as well as safety upgrades to any remaining at-grade crossings, undertaken in a coordinated strategic manner driven by the desires of individual local jurisdictions as well as legal requirements associated with any proposed 4-track segments.



#### Caltrain Long Range Service Vision

Revised Staff Recommendation (2) Caltrain's Long Range Service Vision further directs the railroad to continue its planning for <del>consideration of</del> a potential "higher" growth level of service as well as potential new regional and megaregional connections. in the context of major <del>regional and state rail planning.</del> Specifically, the Long Range Service Vision directs the railroad to;

A. Work with regional and state partners to collectively plan for and study and evaluate both the feasibility and desirability of higher levels of service in the context of major regional and state rail initiatives as well as expanded regional and megaregional rail connections. This work includes planning related to the Dumbarton Rail Corridor, a potential second Transbay Crossing, the potential for expanded Altamont Corridor Express and Capitol Corridor services, a potential extension of rail service to Monterey County, and ongoing planning related to the California High Speed Rail system.



Revised Staff Recommendation

#### (2) continued

- B. To take certain specific actions to anticipate consider and, where feasible and financially practicable, not preclude facilitate such higher levels of service and connections as they specifically relate to;
  - i. The planning of rail terminals and related facilities
  - ii. The sale or permanent encumbrance of JPB land
  - iii. The design of grade separations in areas where 4-track segments may be required
  - iv. The sizing of future maintenance facilities and storage yards
- C. To return to the Board with a recommendation regarding any formal expansion of the Long Range Service Vision at such a time as clear regional and state policy and funding commitments are in place, and the financial, operational, and physical feasibility of such an option on the corridor has been confirmed, and community impacts have been assessed and affected communities have been consulted.

### Caltrain Long Range Service Vision

Revised Staff Recommendation (3) Caltrain's Long Range Service Vision directs the railroad to prepare for the implementation of the Vision by;

- A. Completing the Caltrain Business Plan including additional analyses of issues related to funding, connectivity and access, and equity as well as the identification of a detailed implementation program of next steps and follow on work
- B. Evolving the organization in a manner that best prepares the railroad to deliver the service vision by deliberately and transparently addressing the issues of service delivery, internal organization and governance
- C. Seeking the new and dedicated sources of funding that will be needed to sustain the railroad's operation and to incrementally implement the long range service vision



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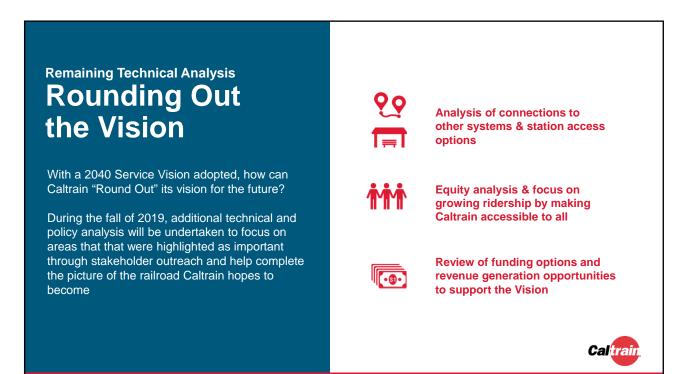
Revised Staff Recommendation (3) (4) Finally, Caltrain's Long Range Service Vision directs the railroad to periodically reaffirm the Vision to ensure that it continues to provide relevant and useful guidance to the railroad. Such reaffirmations should occur;

- A. At a regular intervals of no less than 5 years
- B. In response to significant changes to JPB or partner projects that materially influence the substance of the Long Range Service Vision



## **Completing the Business Plan**





#### Remaining Technical Analysis Making it Happen

With a 2040 Service Vision adopted, what will the next 10 years look like for Caltrain? What are the key actions and steps we need to focus on next?

During the fall of 2019, additional technical and policy analysis will be undertaken to focus on what Caltrain can achieve over the next decade and they key near term steps and work that will be needed to make it happen



Building towards the Vision with service concepts for initial electrification and options for growth and investment through the 2020s



Accompanying 10-year financial projections and funding plan



Identification of a program of key planning, policy and organizational next steps

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