

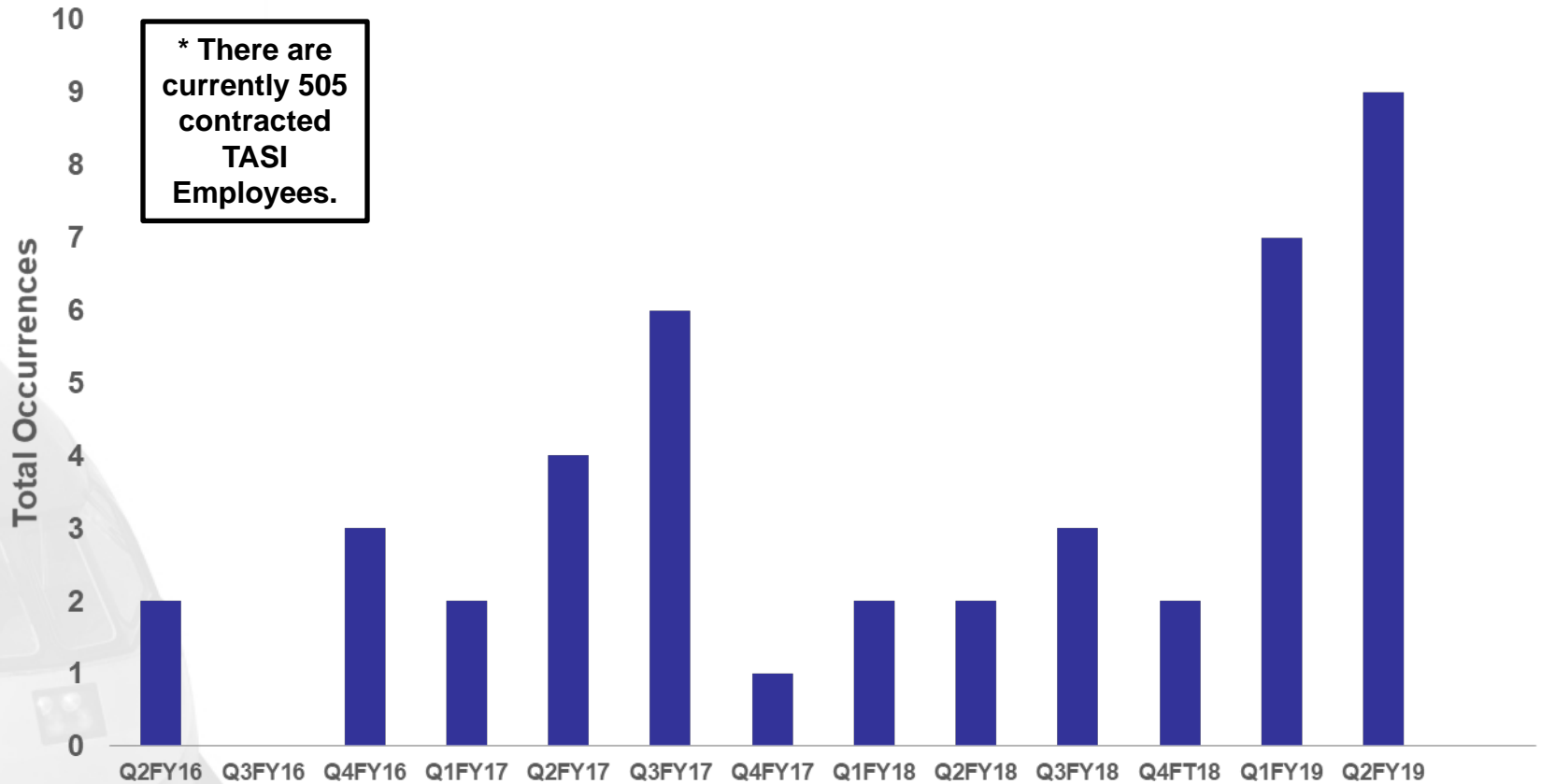


# Quarterly Safety and Security Performance FY 2019 - Second Quarter October – December 2018

Board of Directors  
March 7, 2019  
Agenda Item 12 (b)

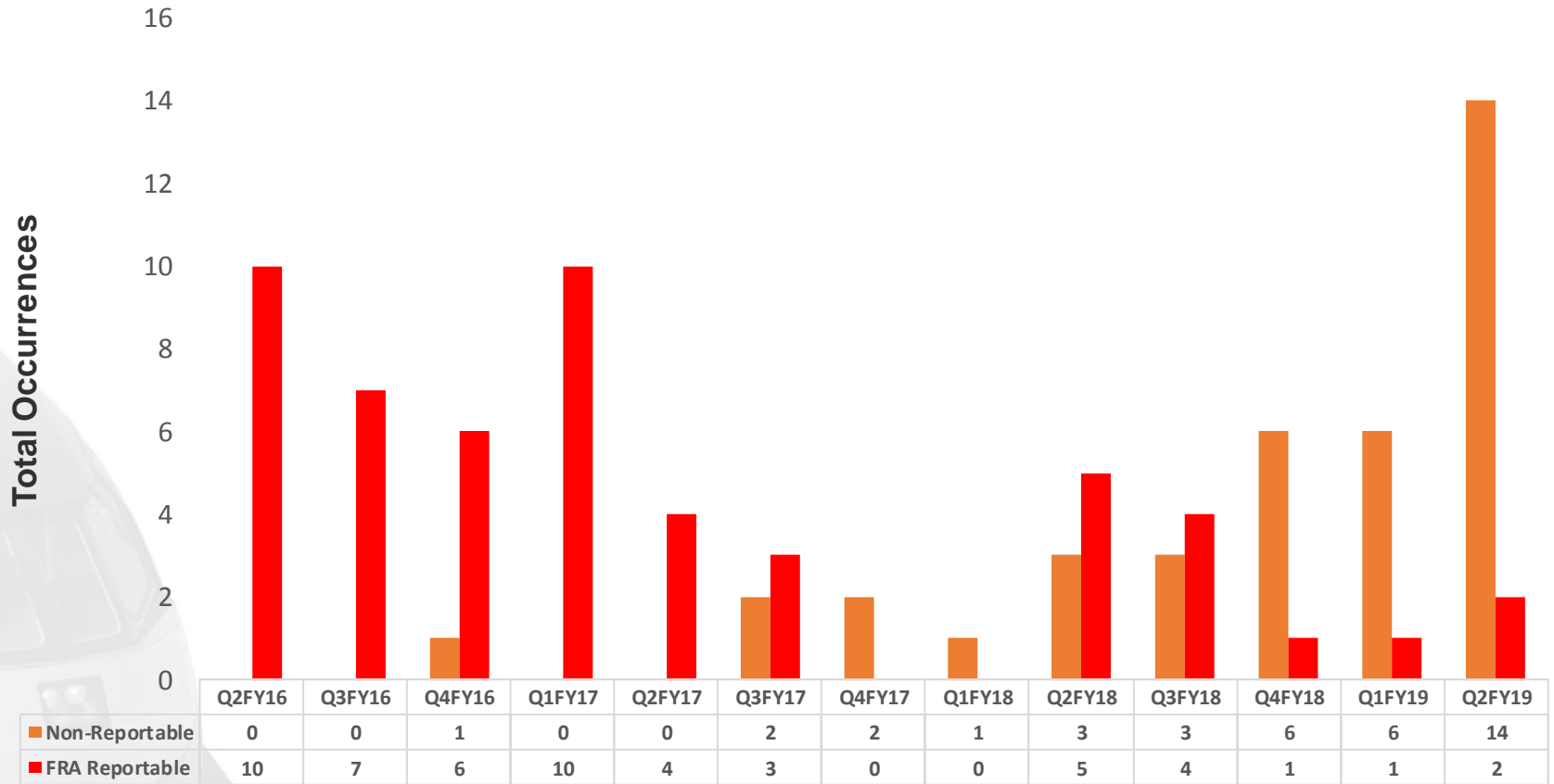
# Safety

## Employee Reportable Injuries (TASI)



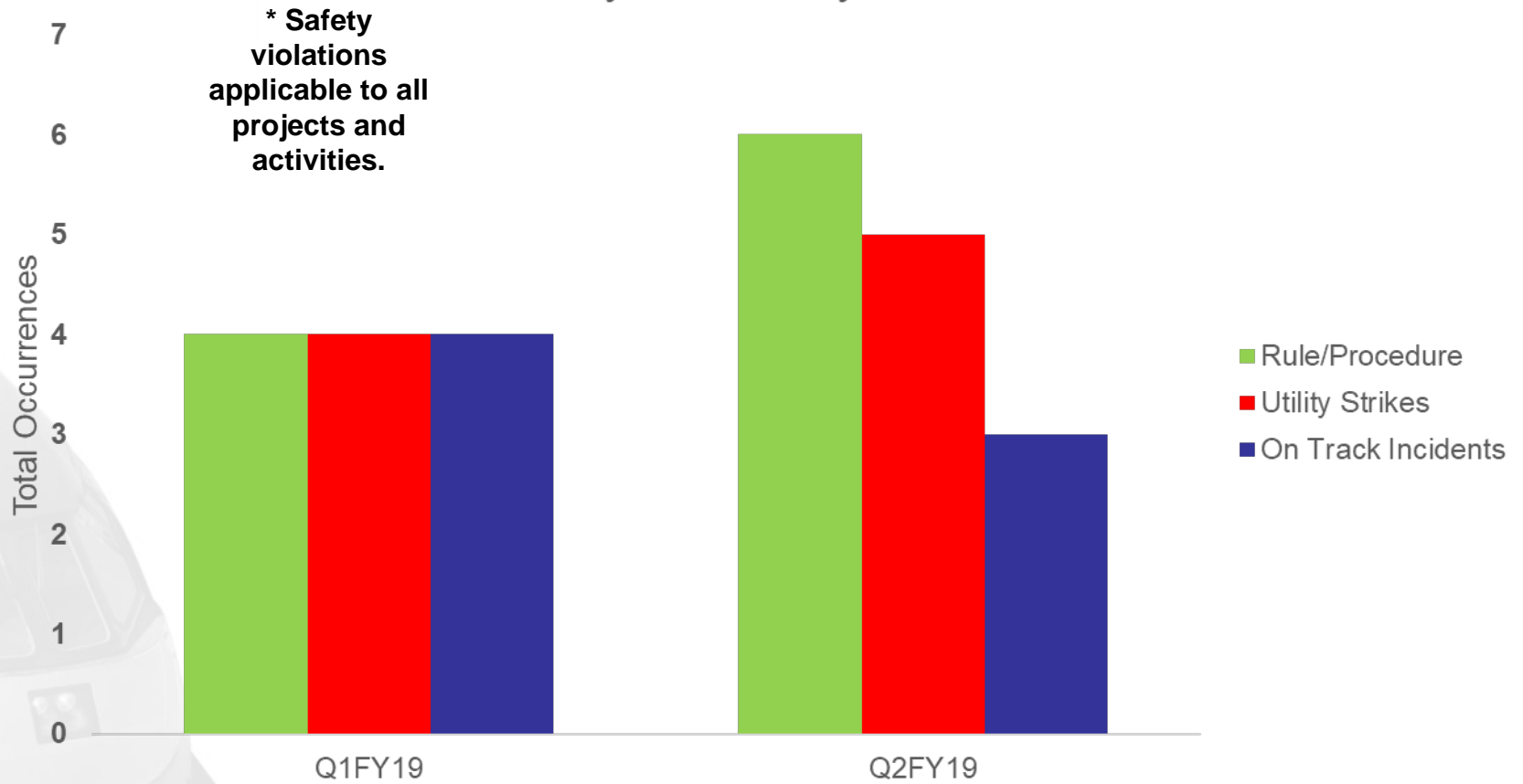
# Safety

## Passenger Injuries



# Safety

## Quarterly Rail Safety Violations



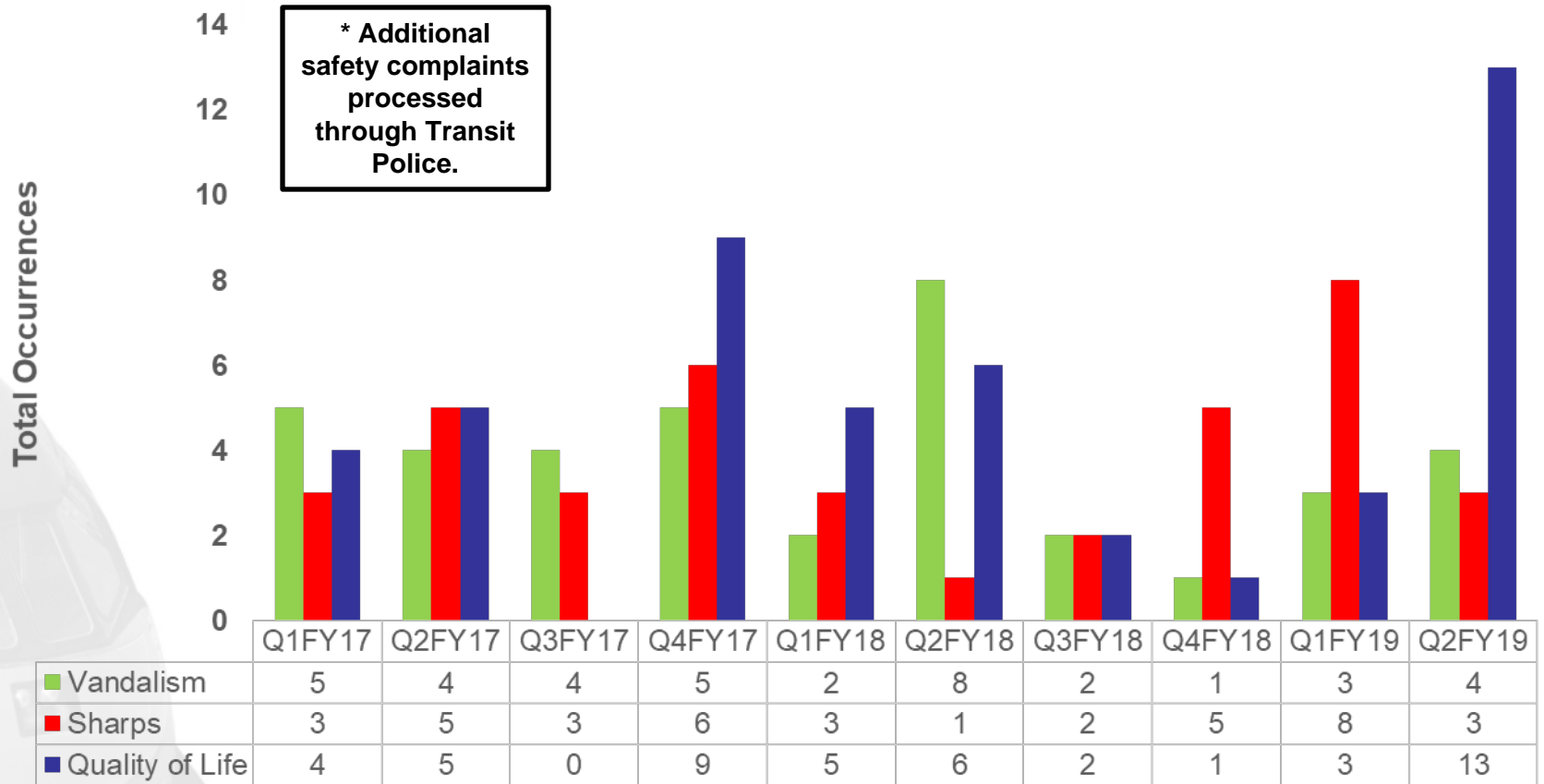
# Safety

## Contractors (PCEP)



# Safety

## Customer Safety Complaints

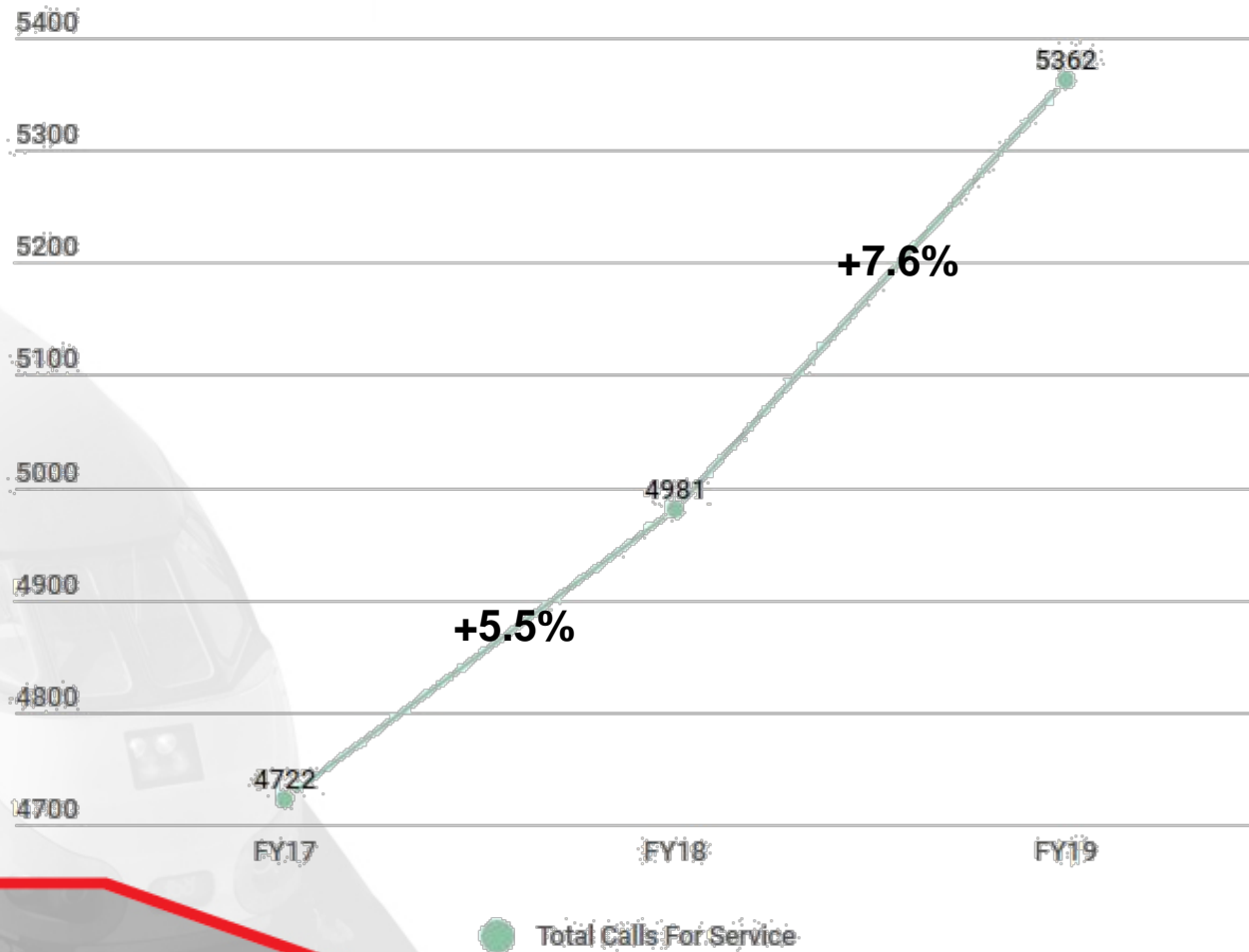




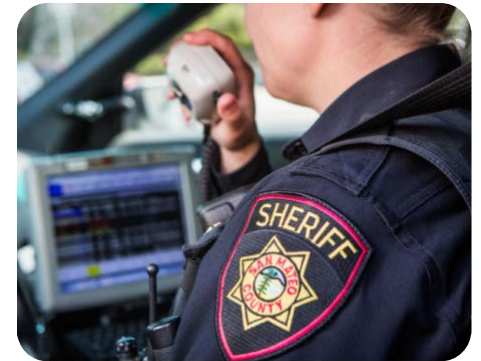
# Transit Police Bureau

- **Contracted Law Enforcement Services - San Mateo County Sheriff's Office**
  - **20 hour contract**
  - **77 Miles of Track**
  - **32 Stations**
  - **2 Teams**
    - **1 Sergeant (1000-2200 hrs.)**
    - **2 Deputies (0500-1700 hrs.)**
    - **2 Deputies (1300-0100 hrs.)**

# Transit Police Calls for Service



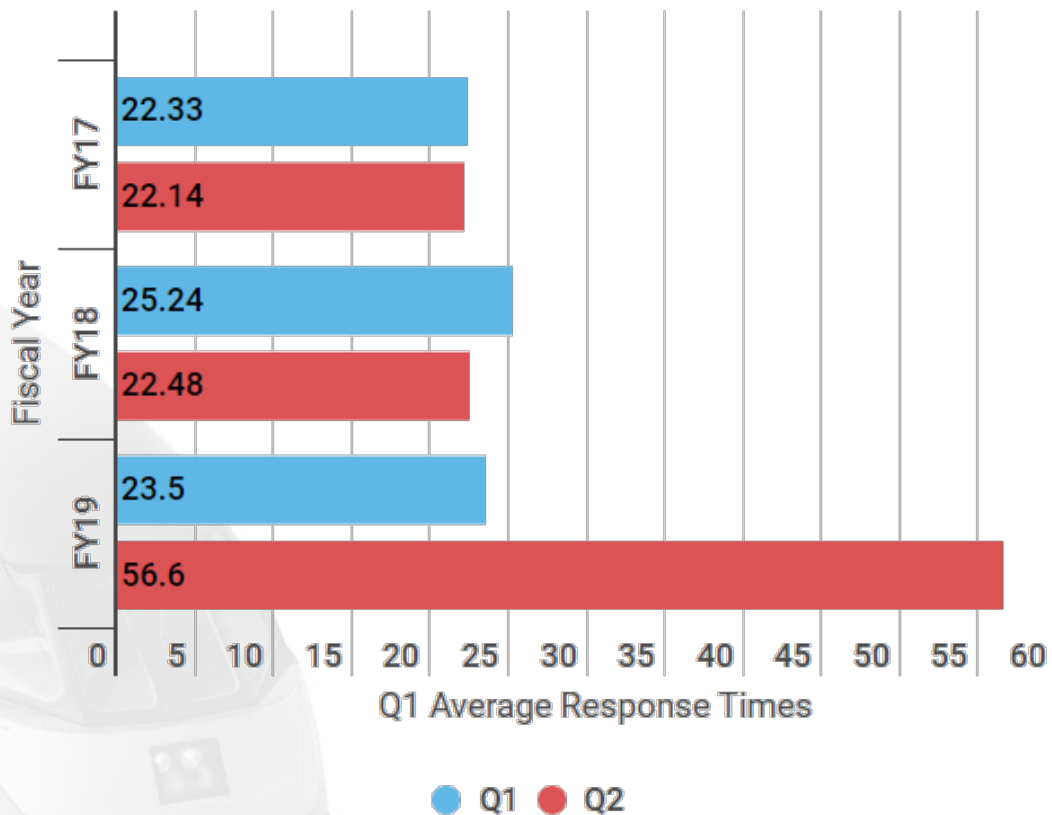
**Total increase of 13.1% within the last two years**



\*Semiannual Stats (Q1 and Q2)



# Transit Police Response Times

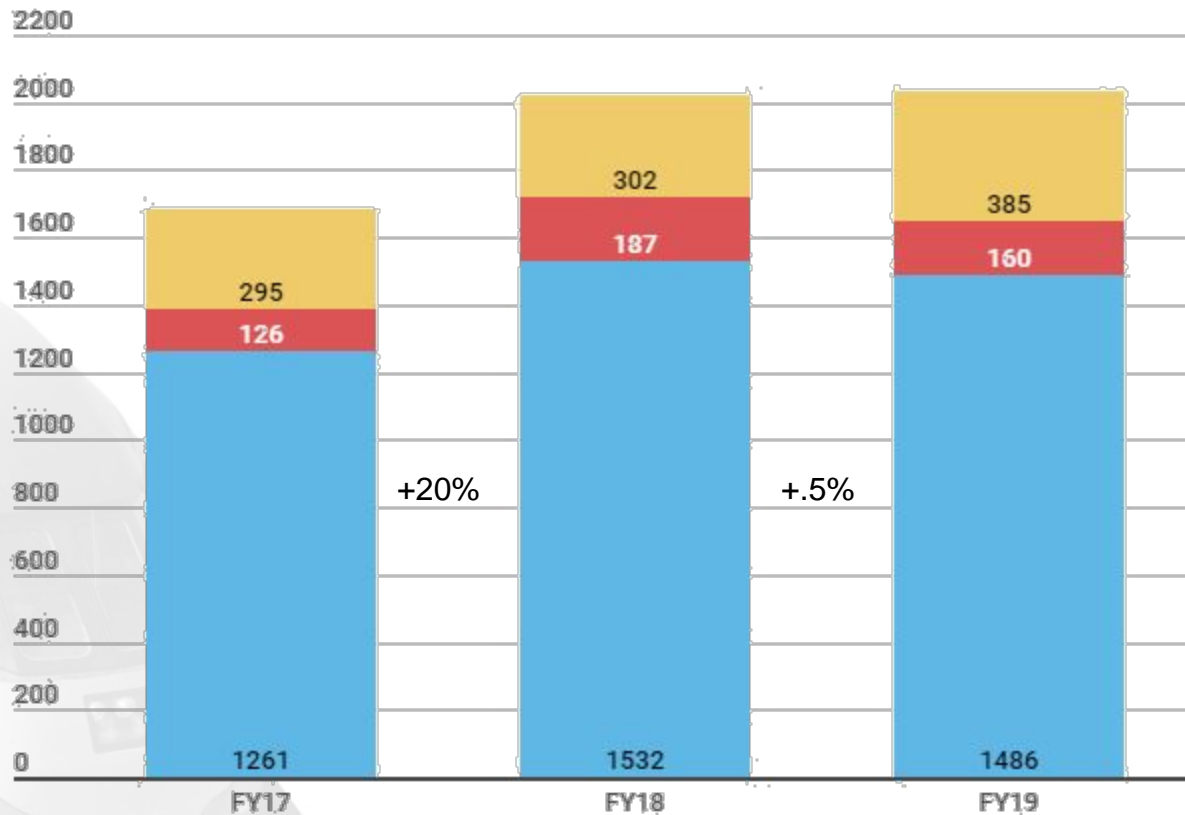


Average Response Times			
Fiscal Year	Q1	Q2	Change
FY17	22.33	22.14	-0.19
FY18	25.24	22.48	-2.76
FY19	23.5	56.6	33.1

**Due to increase in calls for service and traffic congestion Q2FY19 response time increased by 33 Minutes.**

\*Response times for Priority 1 calls is lower than the average response times

# Transit Police Visibility Statistics



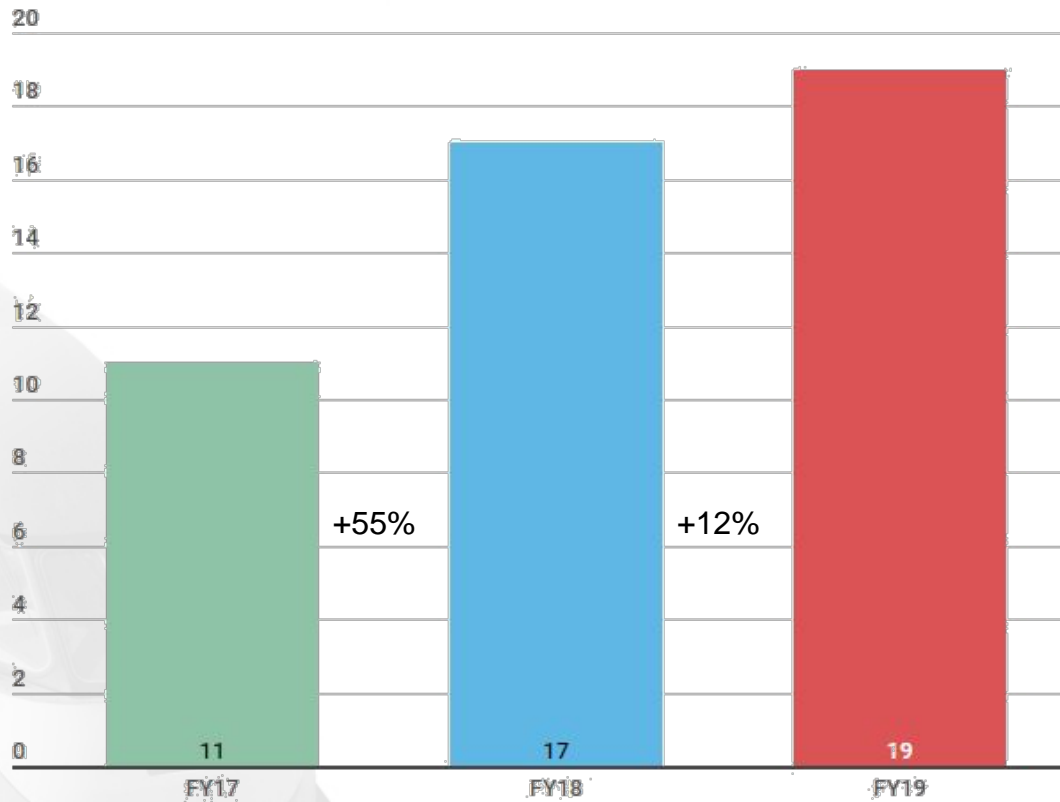
**Proactively conducting**

- Station Checks
- Subject Stops
- Dispersals

**Total activity increased by .5%**

\*Semiannual Stats (Q1 and Q2)

# Behavioral Health Interventions

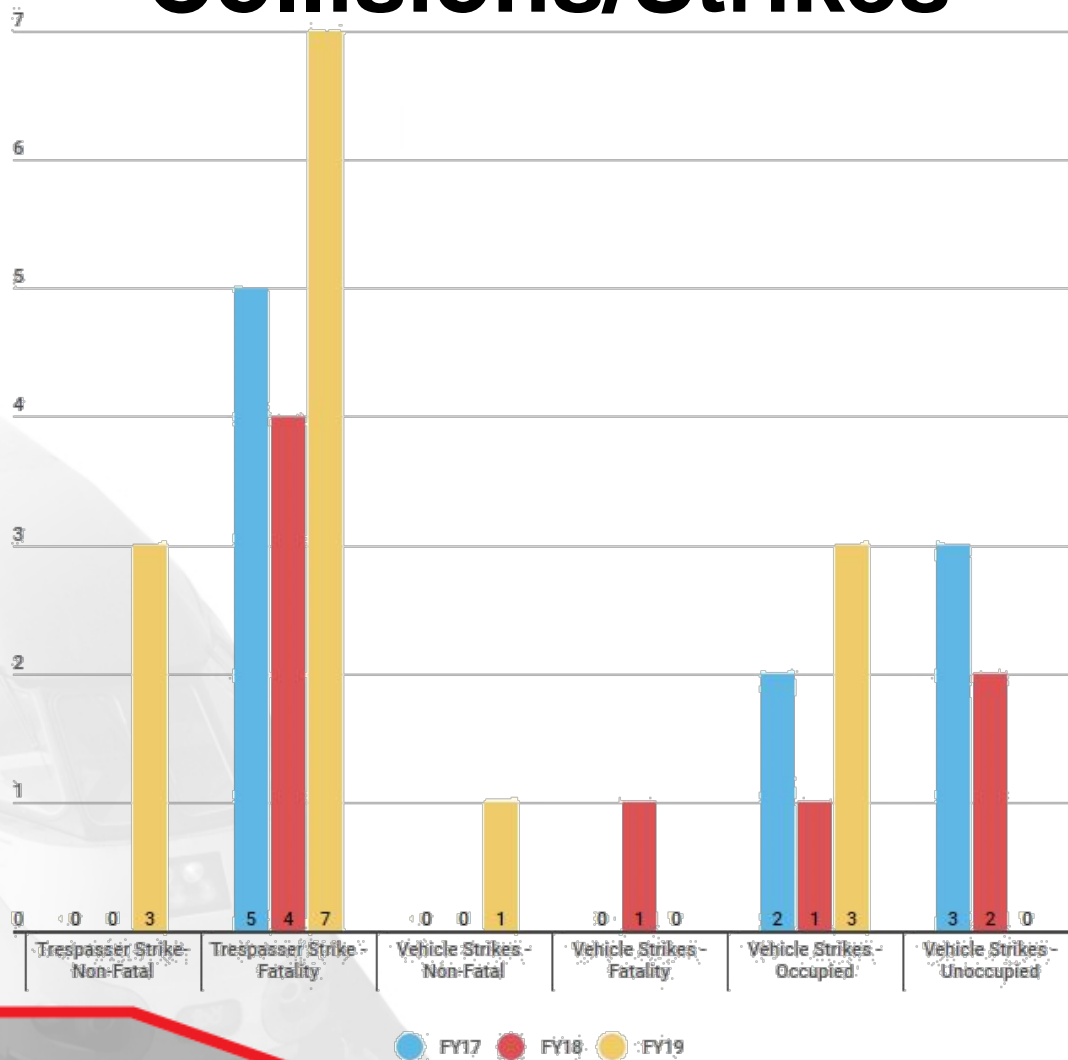


Year	Total Interventions
FY17	11
FY18	17
FY19	19

All Transit Police Staff have completed Crisis Intervention Training

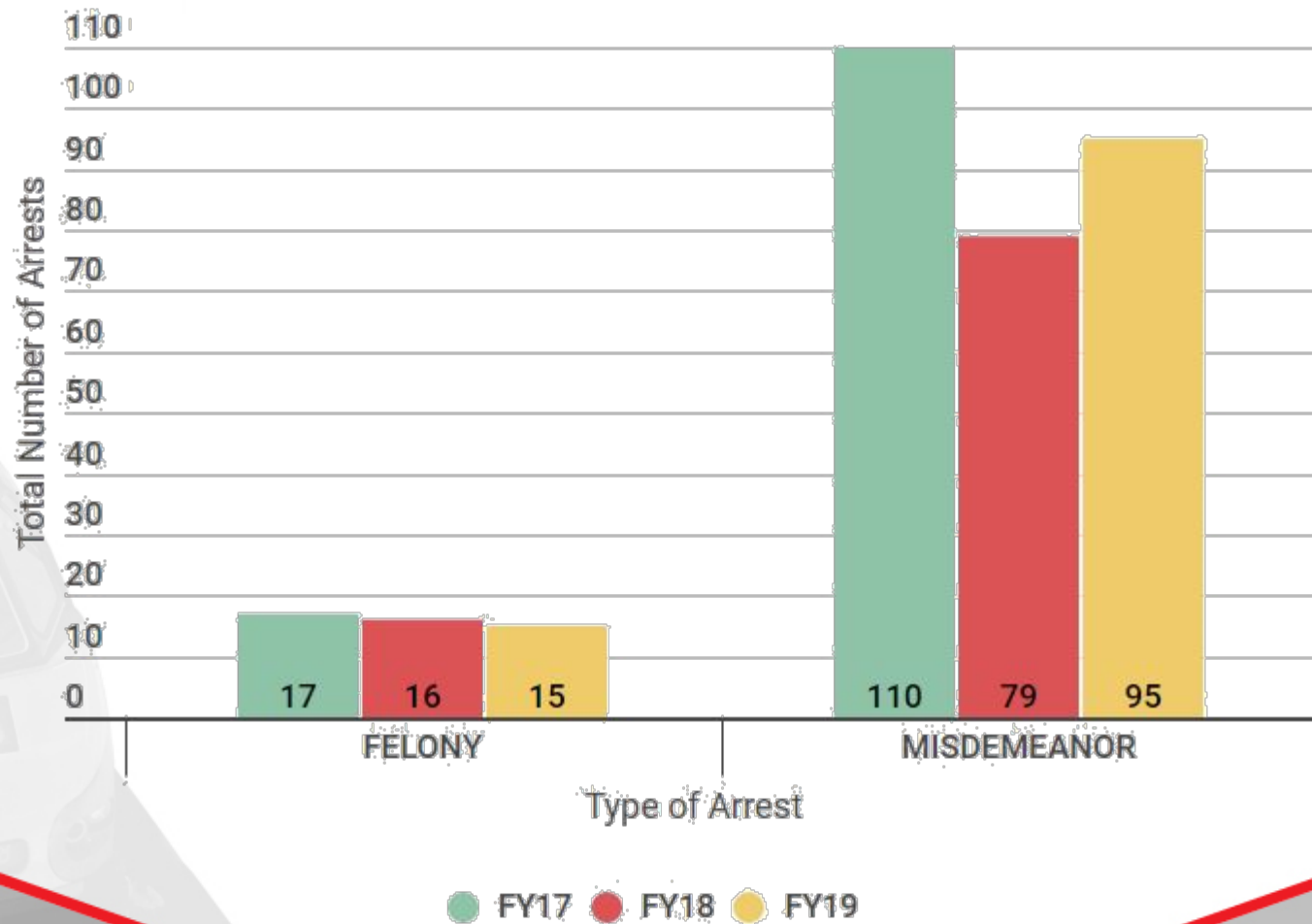
\*Semiannual Stats (Q1 and Q2)

# Collisions/Strikes



	FY17	FY18	FY19
Trespasser Strike- Non-Fatal	0	0	3
Trespasser Strike - Fatality	5	4	7
Vehicle Strikes - Non-Fatal	0	0	1
Vehicle Strikes - Fatality	0	1	0
Vehicle Strikes - Occupied	2	1	3
Vehicle Strikes - Unoccupied	3	2	0

# Arrests





# **Railway Safety: Education, Enforcement & Training**

- **Education:**
  - Operation Clear Track, Redwood City
  - 14 High Intensity Strategic Enforcement Citations
  - 45 Informational Pedestrian Stops
- **Enforcement:**
  - 183 Citations: High Intensity Strategic Enforcement
- **Trainings:**
  - July 19, Yearly Emergency Exercise
  - K-9 EOD Training

## **Quality of Life: Transit Police Special Enforcement Team**

- **City and County of San Francisco**
  - **San Francisco Homeless Outreach Team**
    - ✓ Tunnel 1 Encampment, San Francisco
    - ✓ Tunnel 3 Encampment, San Francisco
- **County of San Mateo**
  - **Redwood City Project SAFE**
    - ✓ 30 Truants Contacted
    - ✓ Sheriff's Office Psychiatric Emergency Response Team
- **County of Santa Clara**
  - **HomeFirst, Homelessness Response Team**