

CEMOF Monitoring Committee
Contact Report

Date Received	Time	Method*	Consumer Name	Comment Summary	Initial Response	Date Closed	Response Given
9/4/2010	8:57 AM	T	Helen	Track squealing noises	9/4/2010	9/8/2010	Staff could not identify cause of any abnormal squealing.
10/11/2010	10:15 PM	T	Kleis-Bramer	Loud screeching noises	10/12/2010	10/15/2010	Staff investigated and found that a Union Pacific train was in the area and experiencing technical difficulties. The train departed at approximately 11:45 p.m.
11/27/2010	7:30 PM	D	Woodmansee	Bell noise and follow up question on the proper use of the bells	12/1/2010	12/20/2010	Staff investigated and did not find any abnormalities to the use of the bells. A follow up email was sent describing when and why the bells are used, which included the following: "The bells must be rung at the initiation of movement and if there are workers around. A horn is required to be sounded on the main line track at a grade crossing and anytime there is a person or people within visible distance which is usually 20 feet of the track."

* D = Direct call or email to staff, T = Telephone Call to CSC or Hotline, W = Website