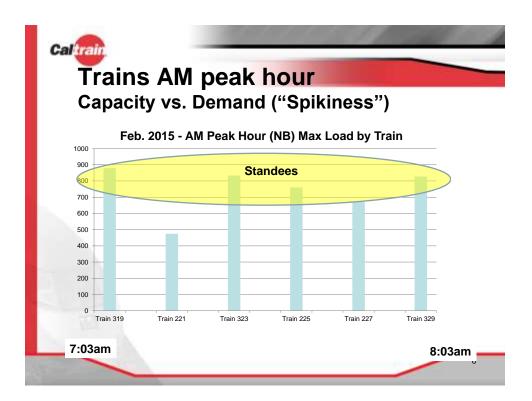




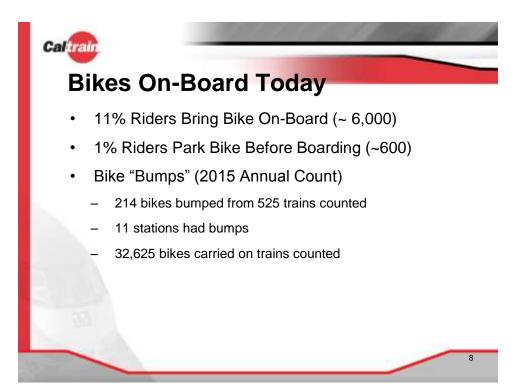
Exceeding Capacity Today

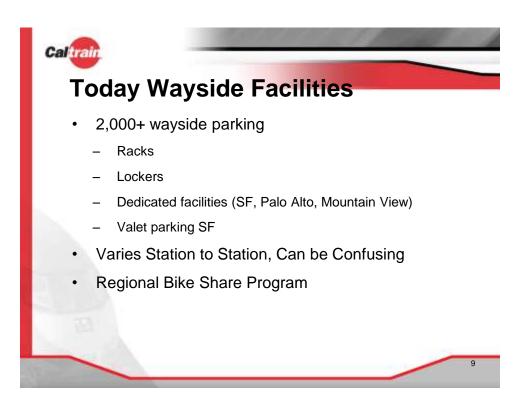


Northbound				
	Percent of	Percent of		
	Seated Capacity	Seated Capacity		
Depart SJ	(low season)	(high season)		
7:03 AM	135%	158%		
7:45 AM	128%	150%		
8:03 AM	127%	149%		
5:23 PM	122%	143%		
6:57 AM	122%	142%		
7:50 AM	117%	137%		
6:45 AM	108%	126%		
6:50 AM	106%	124%		
4:39 PM	106%	124%		
7:55 AM	103%	121%		
8:40 AM	102%	119%		
4:23 PM	96%	113%		

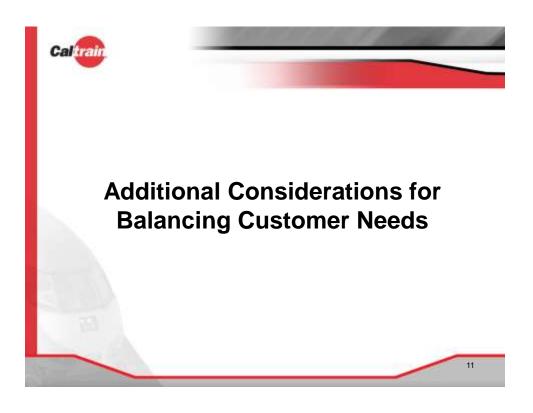


Bikes On-Board Program		
0 0	an in mid-1990s noved seats and ac	dded bike space
Time period	Bike spaces added per train (by removing seats)	
Train Type	Gallery Train	Bombardier Train
	32	
2004	32	16
2004 Today	80	16 48



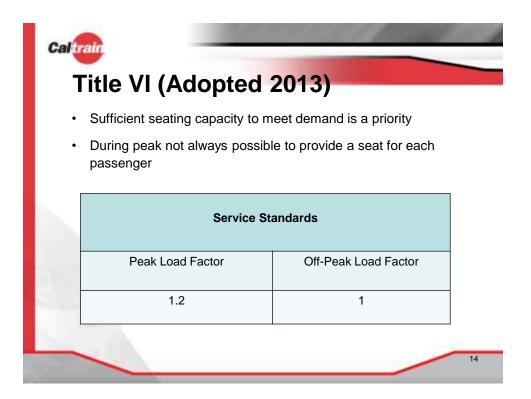


















Survey Highlights Seats / Standees

Description	% of Survey Participants
Average Trip Time (in train)	28% from 31 – 45 min
	26% from 46 – 60 min
Seat Availability (destination trip)	64% always
	17% standing up to 10 min
	7% standing more than 20 min
Seat Availability (return trip)	57% always
	19% standing up to 10 min
	8% standing up more than 20 min



Description	% of Survey Participants
Brought bike onboard	44%
Bumped in last year	46% never 13% once 30% 2 – 12 times
Staffed bike facility be an alternative to bringing a bike onboard?	52% (yes)
Additional bike lockers be an alternative?	49% (yes)
Additional shuttles provide an alternative?	47% (yes)
Bike sharing be an alternative?	39% (yes)

17

Survey Lie	blights cont
athrooms	phlights, cont.
Description	% of Survey Participants
Use of bathroom	53%
How often utilized	2% never
	23% once a year
	60% twice - 12 times
	13% multiple times per month
	3% multiple times per week

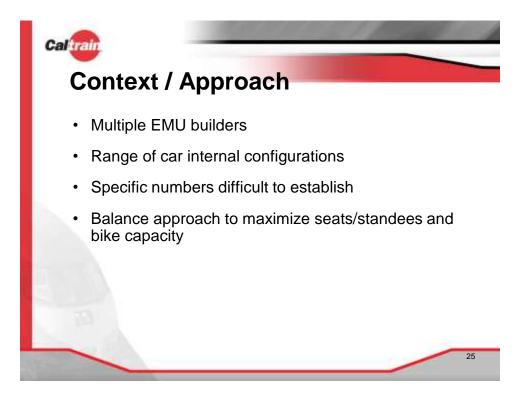
Survey Highlights, evel of Importance	cont.	
Rate on a sliding scale the importance	of these features	
Feature	Very Important	Unimportan
Increase seating capacity	56%	2%
Increase onboard bike capacity	38%	10%
Increase standing capacity	22%	5%
Increase bike storage at stations	22%	13%
Include bathroom onboard	17%	14%
Increase bike sharing kiosks at stations	16%	17%
Increase luggage storage	3%	24%

Itrain	
Survey Summary	Results
· · · · · · · · · · · · · · · · · · ·	tant to your riding experience ranking scale of 1 to 5)
Seating	4.5
Standing Room / Leaning Area	3.26
Bike Storage	3.11
Bathroom	2.18
Luggage Storage	1.95



Bay Area Systems*					
Service	Bathrooms (per train)	Bikes on Board (per train)	Standees policy (load standard)	Frequency peak hour, direction (7am - 8am)	Average Trip Length / Time
VTA	0	6	1.5	5	5.7 miles / 23 min
MUNI	0	0	N/A	Variable	2.8 miles / variable
BART	0	5-20**	1.3	9	14 miles / 24 min
Caltrain***	2-5	72-80	1.2	5	24 miles / 40 min
Capitol Corridor	Every car	25-32	1	2	68 miles / 60+ min
ACE	Every car	22-54	1	1	48 miles / 60+ min











PCEP Service Benefits

Metric	Today	PCEP
Trains / peak hour / direction	5	6
Passengers / peak hour / direction	5,100	6,300
Example Baby Bullet Train		
Retain 5-6 stops	60 minutes	45 minutes
Retain SF to SJ 60 minutes	6 stops	13 stops
Example RWC Station		
Train stops / peak hour	3	5









