Bicycle Advisory Committee CORRESPONDENCE Part 2 January 14, 2015

McKenna, Nancy

From: Simon Yun <simonyun@gmail.com> **Sent:** Wednesday, January 14, 2015 5:23 PM

To: bikesonboard@sfbike.org; Nabong, Sarah; Board (@caltrain.com); Bartholomew, Tasha;

cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)

Subject: Re: bumped today from NB323 at Hillsdale

I also was unable to board SB370 just now at 4th & King at 5:09 (scheduled for 5:14). I usually board a few minutes earlier, but this is still disappointing. I saw at least three other bikes get refused entry before I made my way over to another train. I believe it was a gallery car train.

On Wed, Jan 14, 2015 at 8:25 AM, Simon Yun < simonyun@gmail.com> wrote: Bikes get bumped from this train every day (literally), and today two of us were bumped. It was a gallery car train.

I count on catching this train to get to work on time. Getting bumped in the morning puts me behind schedule and is a frustrating way to start my day.

Thanks for your time, Simon Yun

McKenna, Nancy

From: Shirley Johnson <dr_shirley_johnson@yahoo.com>

Sent: Wednesday, January 14, 2015 9:57 AM

To: Board (@caltrain.com)

Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); Janice Li

Subject: Thank you for adding a third bike car to Bombardier trains

Dear Joint Powers Board,

On behalf of the BIKES ONboard team, I would like to express our sincere gratitude and strong support for staff's plan for all Bombardier trains to have three bike cars. We look forward to the Board's approval of the rehabilitation contract in February, so that retrofitting the new cars to bike cars can begin as soon as possible.

The decision to add a third bike car to Bombardier trains is a tremendous improvement in consistency of the fleet, because trains will carry 72 to 80 bikes, instead of the current capacity of 48 to 80 bikes. Today's inconsistency leads to many bicycle bumps, making Caltrain an unreliable transportation option for bike/train commuters. We are overjoyed that staff is planning three bike cars on all Bombardier sets, as this will go a long way toward alleviating bicycle bumps.

Thank you for listening to Caltrain customers and finding a solution to address the needs of all passengers!

Best regards, Shirley Johnson Leader, BIKES ONboard project San Francisco Bicycle Coalition

McKenna, Nancy

From: Daniel I Golden <dgolden1@gmail.com>
Sent: Wednesday, January 14, 2015 9:30 AM

To: Board (@caltrain.com)

Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org

Subject: Thanks for adding a third bike car to bombardier trains

Hi,

I'd like to thank you for your commitment to add a third bike car to bombardier trains this year. I often take my bike on Caltrain from Palo Alto to San Francisco on train #323, which is usually a bombardier train. Particularly on days with good weather, I often find myself getting bumped from that train. The addition of another bike car is a great step in minimizing the number of bumps that me and my fellow passengers experience during the rush hour commute.

Thank you again, Dan Palo Alto