

## Fact Sheet | Fall 2021



## What is Reimagine SamTrans?

*Reimagine SamTrans* is a planning and outreach project to redesign the entire

SamTrans bus system. The project launched in 2019 as a response to changing travel patterns in San Mateo County.

*Reimagine SamTrans* is evaluating every element of the SamTrans system to identify improvements to local and regional travel connections, route design, how often the buses run, bus stop locations, best practices for operations and public health, and more. The project plans to implement a new bus system in phases, beginning in Summer 2022.

#### The goals of Reimagine SamTrans are to:

- Improve the experience for existing SamTrans customers
- Grow new and more frequent ridership on SamTrans
- Build SamTrans' efficiency and effectiveness as a mobility provider

## **Community Priorities**

*Reimagine SamTrans* conducted extensive public outreach in Fall 2019 and received input from more than 4,500 SamTrans riders and San Mateo County residents. This input told us the top four priorities for a *Reimagined SamTrans* bus system include:



More frequent service



Better real-time bus arrival information



Faster routes with fewer stops



Better connections to rail service like BART and Caltrain

# REIMAGINE SAMTRANS

### Fall 2021

## The Recommended Network

The new bus system is designed to achieve:



#### Equity

Prioritize buses to high-need communities from underused and duplicate routes



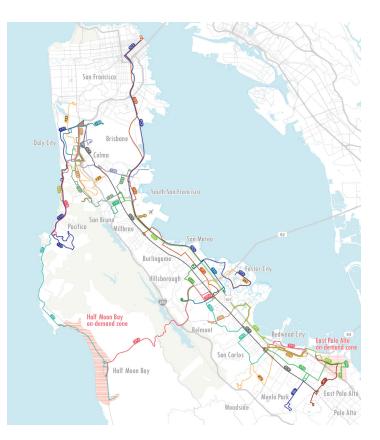
#### Efficiency

Create faster, reliable service through more direct and consolidated routes

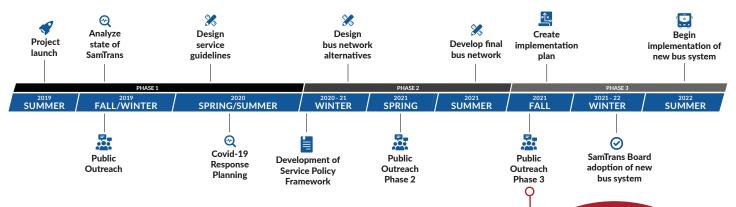


#### Connections

Provide expanded all-day service, and more service to transit hubs and job centers



# **Project Timeline**



# Tell Us What You Think!

<u>Comment Form –</u> Review the recommended network on our website reimaginesamtrans.com and fill out a comment form by November 8, 2021.

Public outreach and events – We have now entered the final round of community outreach of this project. Visit reimaginesamtrans.com/events to learn more about how you can join us at an event near you or online. Event dates will be posted there as they become available.

#### Where are we now?

Last Spring, we gathered public input on three network alternatives , which provided valuable insight to the project team and supported the development of a new bus network. We are now inviting the community to review the new recommended network to help us finalize the blue print for the future of transit in San Mateo County.



Para traducción llama al 1-800-660-4287. 如需翻譯,請電 1-800-660-4287. Cần dịch thuật, xin gọi 1-800-660-4287.