



Hillsdale Station Temporary Closure Update

Virtual Town Hall July 31, 2019

Agenda

- I. Overall Project Description
- II. Temporary Station Closure
- III. Hillsdale Station Improvements
- IV. Questions



25th Ave. Grade Separation Project Description



3

Project Overview

Project Need

- 92 Caltrain trains each weekday use the crossing + additional freight
- No. 8 on California Public Utilities Commission railroad crossing safety priority list
- · Lack of grade separation increases delays along corridor

Project Elements

- Grade separation (elevated rail, lowered road) at 25th Avenue
- New grade separated, east-west connections at 28th and 31st Avenues
- · Mechanically Stabilized Earth (MSE) wall: approx. 1 mile
- · Bridges: 5
- Relocated Set-Out Track
- · New Hillsdale Station with updated amenities



4

Elevated Track





5

Project Benefits

- Improved customer experience with new station (center boarding platform)
- · Pedestrian, cyclist, and motorist safety
- Safe rail operations
- Fewer system-wide delay
- Improved traffic flow
- Enhanced east-west connectivity
- · Reduced train horn noise
- Support Caltrain electrification, which will reduce noise and vibration



Construction Occurring













7

Construction Occurring



Caltrain

https://youtu.be/NNgAikal0JM

General Project Outreach

- Weekly Updates
- Construction Notices
- Dedicated Web Section
- Social Media
- Public Meetings: At regular intervals and major milestones



9

General Project Background Information

www.caltrain.com/25thGS



Temporary Hillsdale Station Closure



11

Schedule

Activity	Date
Start of Project Construction	Fall 2017
Temporary Station Closure (6 months)	December 2019
Station Reopens	June 2020
Overall Project Complete	Early 2021



Construction Activities During Closure

Build New Station at 28th Avenue

- Track Cut-Over
- Signal Testing
- Build 28th Avenue
 - New lowered road
 - Access to new station
- Build Parking Lots





13

Hillsdale Train Service to Belmont Station

During the temporary Hillsdale Station closure:

- Caltrain passenger service will continue (63,000 daily riders)
- All Hillsdale trains (including bullets) will move to Belmont
- Belmont Station selected for:
 - Operational efficiency (limit system-wide delays)
 - Existing transit connections and street network near/around station
 - Proximity to Hillsdale Station: 1.7 miles
 - Accessible by all modes
 - Comparable parking to today's Hillsdale Station



*San Mateo Station will continue to also receive baby bullet service

Belmont Station

Parking at Belmont Station: 375 spaces (28% utilized)

Parking spaces comparable to current Hillsdale Station







North of Station

South of Station

15

Belmont & Hillsdale: Travel Time

- Bus travel time between stations (includes walking to/from bus stop)
 - · Northbound 10 minutes
 - · Southbound 15 minutes
- Bike travel time between stations: 8 minutes
- Drive travel time between stations: 5 minutes
- Walk travel time between stations: 30 minutes



Belmont & Hillsdale Connections: Survey

Rider survey to help refine rider access plans

- Conducted at Hillsdale Station: July 24, 2019
- Online survey link distributed to riders boarding and exiting trains between 5:00 a.m. and 3:45 p.m.
- Ambassadors at every entrance/exit
- 900+ responses as of July 26, 2019
- Results expected by mid-August



17

Belmont & Hillsdale Connections: Bus

Free bus service for Caltrain riders between Hillsdale and Belmont Stations

- Current Samtrans Bus Service on El Camino Real (ECR)
- Weekdays: ECR Bus arrives every 15 minutes (travel time b/w stations estimated 10-15 minutes, includes time on bus and walk to bus stops)



Belmont & Hillsdale Connections: Shuttles

Shuttle Coordination

- · Will work with all public and private shuttles to relocate
- Shuttle service (secured by Caltrain) between Belmont and Hillsdale Station during morning and evening commute hours - exact details still being evaluated.



19

Belmont Station: Cyclists

Bicycle Parking

- 18 bike racks (same as at Hillsdale)
- 24 keyed lockers
- Additional bike parking being evaluated



Alternative Options

What are we missing?

Share your ideas and alternative routes possibilities with us via the live chat.

- Carpooling
- Bike Groups
- Walk-This-Way Club
- Bus routes? 292 Bay Meadows to SM Station; Foster City Express



21

Temporary Hillsdale Station Closure Communication



Rider Information – Access & Service

- General shuttle service information: fall 2019
- Access maps between stations: fall 2019
- Updated train and shuttle schedule during closure (online and in print): winter 2019



23

Rider Information

- At Stations (winter 2019)
 - o Electronic signs at platforms
 - o A-frames, info boards, and banner at Hillsdale Station
 - O Windshield drops in Hillsdale and Belmont Station parking lots
 - o Ambassadors leading up to closure and during start of closure
- On the Train
 - Seat drops
 - Conductor announcements



Closure Information: In the Community

- Regular Communication to electeds and organizations (ongoing), including:
 - Neighborhood Associations / HOAs
 - Schools & Business groups
- Community meeting (in-person and online): 1.5 months prior to closure
- Notices: Weekly Construction Notice, Mailers (before key milestones), distribution list updates

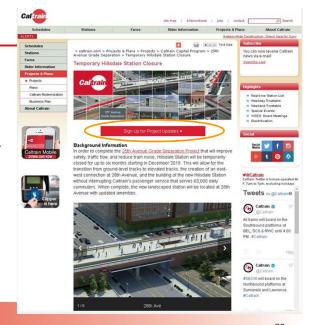


25

Stay Informed

- Distribution list sign up & general station closure information
 www.caltrain.com/HillsdaleTemp Closure
- Station Specific Webpage Alerts (Hillsdale & Belmont Stations)
- Follow us on
 - Twitter: @Caltrain
 - FB: /Caltrain





Station Improvements Renderings



Caltrain

27

2

Station & East-West Connection (28th Ave)

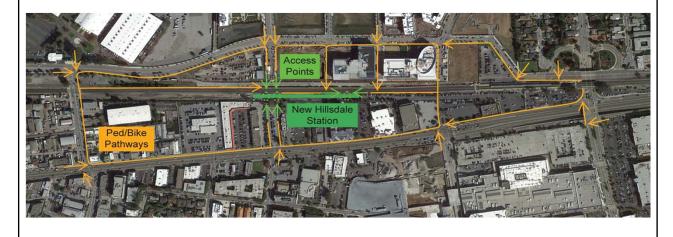


Caltrain





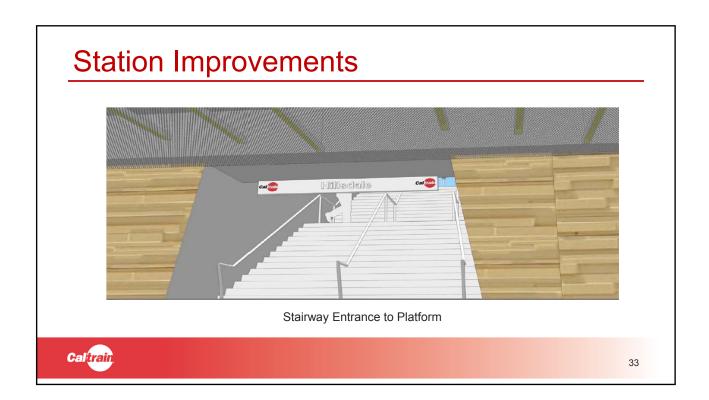
New Hillsdale Station Access

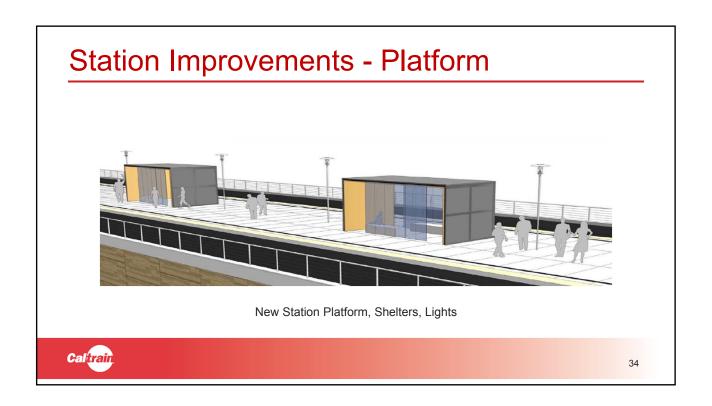




31

Station Improvements – Mosaic Wall Station Signage Station Signage Caltrain









Project Contact Information

Caltrain Customer Service: 1-800-660-4287

Email: SMGradeSep@Caltrain.com

Website: www.caltrain.com/25thGS

Twitter: @Caltrain

Facebook.com/Caltrain

